Sprint

Sprint PCS® Service

**Sprint PCS Vision℠ Ready Link Phone
RL-4930 by Sanyo®**

www.sprint.com

Table of Contents

Welcome to Sprint

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services – whether it's Voicemail, Caller ID, email, or Sprint PCS Picture Mail – will work the same wherever you go on the nationwide Sprint PCS network.

This guide will familiarize you with our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of Sprint PCS Vision℠.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- ♦ **Section 1:** Getting Started
- ♦ **Section 2:** Your Sprint PCS Phone
- ♦ **Section 3:** Sprint PCS Service Features
- ♦ **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Getting Started

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Setting Up Service

In This Section

♦ **Getting Started With Sprint PCS Service**

♦ **Setting Up Your Voicemail**

♦ **Sprint PCS Account Passwords**

♦ **Getting Help**

Setting up service on your new Sprint PCS Phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service

Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the Activation Guide brochure included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press and hold to turn the phone on.

2. Press **Unlock** (left softkey).

Note: To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at: 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your Sprint PCS Phone is activated.

To set up your voicemail:

1. Press and hold ⊠ 1 .

2. Follow the system prompts to:
   - Create your pass code
   - Record your name announcement
   - Record your greeting
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding ⊠ 1 , bypassing the need for you to enter your pass code)

Note: If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail pass code.

For more information about using your voicemail, see "Using Voicemail" on page 214.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or pass code) when you set up your voicemail. See "Setting Up Your Voicemail" on page 5 for more information on your voicemail password.

Sprint PCS Vision Password

With your RL-4930 by Sanyo, you may elect to set up a Sprint PCS Vision Password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at **1-888-211-4PCS (4727)**.

Getting Help

Visit www.sprint.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS Service Plan)
- View and pay your bill
- Make your life easier by enrolling in Sprint PCS Online Billing and Automatic Payment
- Purchase accessories
- Shop for the latest Sprint PCS Phones
- View available Sprint PCS Service Plans and options
- Learn more about Sprint PCS Vision and other great products like Sprint PCS Picture Mail℠, games, ringers, screen savers, and more

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial shift✱ ABC2 TALK on your Sprint PCS Phone
- Sign on to your account at www.sprint.com
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers)
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS Account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle. (Normal airtime usage will apply.)

To access automated invoicing information:

▶ Press `Shift✱` `GHI 4` `TALK`.

Note: This service may not be available in all Affiliate areas.

Sprint PCS Directory Assistance

You have access to a variety of services and information through Sprint PCS Directory Assistance, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge, and you will be billed for airtime.

To call Sprint PCS Directory Assistance:

▶ Press `GHI 4` `✉ 1` `✉ 1` `TALK`.

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

▶ Press **+ 0** **TALK** .

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Note: Sprint PCS Operator Services may not be available in all Affiliate areas.

Your Sprint PCS Phone

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Your Sprint PCS Phone: The Basics

In This Section

♦ **Front View of Your Phone**

♦ **Viewing the Display Screen**

♦ **Features of Your Sprint PCS Phone**

♦ **Turning Your Phone On and Off**

♦ **Using Your Phone's Battery and Charger**

♦ **Displaying Your Phone Number**

♦ **Making and Answering Calls**

♦ **Entering Text**

Your Sprint PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone

1. Antenna
2. Headset Jack
3. Side Volume Key
4. Ready Link/ Voice Recorder Button
5. LED Indicator
6. Earpiece
7. LCD (display)
8. Softkey (left)
9. Navigation Key
10. Web Key
11. TALK Key
12. Microphone
13. Accessories Connector
14. Charger Jack
15. SPEAKER Key
16. Keypad
17. END/POWER Key
18. Back Key
19. MENU/OK Key
20. Softkey (right)

Key Functions

1. **Antenna :** Fully extend the antenna for the best reception.

2. **Headset Jack :** Lets you insert the plug of a headset (sold separately) for hands-free phone use.

3. **Side Volume Key :** Lets you adjust the receiver volume during a call or ringer volume in standby mode. You can also use it to scroll up or down to navigate through the different menu options.

4. **Ready Link / Voice Recorder Button :** Allows you to access the Sprint PCS Ready Link List or Voice Recorder menu. (See "Using Sprint PCS Ready Link℠" on page 183 or "Using the Voice Recorder" on page 170.)

5. **LED Indicator :** Shows your phone's connection status at a glance.

6. **Earpiece :** Lets you hear the caller and automated prompts.

7. **LCD (display) :** Displays the phone's main menu, features, modes, etc.

8. **Softkey (left) :** Lets you select the menu corresponding to the bottom left line on the LCD.

9. **Navigation Key :** Lets you navigate quickly and easily through the menu options. You can access menu shortcuts by pressing **Right**: Contacts, **Left**: My Shortcut, **Up**: Messaging, and **Down**: My Content.

10. **Web Key :** Lets you launch the Web.

11. **TALK Key :** Lets you place or answer calls, answer Call Waiting, or use Three-Way Calling and ASR.

12. **Microphone :** To speak into or record your voice.

13. **Accessories Connector :** Connects optional accessories, such as a USB cable.

14. **Charger Jack :** Connects the travel charger (included).

15. **SPEAKER Key :** Lets you place or receive calls in speakerphone mode. You can also use it to activate Automatic Speech Recognition.

Phone Basics

16. **Keypad :** Lets you enter numbers, letters, and characters, and navigate within menus. Press and hold keys 2-9 for speed dialing.

17. **END/POWER Key :** Lets you turn the phone on and off, end a call, or return to standby mode.

18. **Back Key :** Lets you clear characters from the screen or display the previous page. Press and hold for setting Key Guard in standby mode.

19. **MENU/OK Key :** Lets you access the phone's menus and select menu options. Press and hold to activate Automatic Speech Recognition (ASR).

20. **Softkey (right) :** Lets you select the menu corresponding to the bottom right line on the LCD.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

꜡ⅼⅼⅼ shows your current signal strength. The more lines you have, the stronger your signal.

꜡ means your phone cannot find a signal.

꜡ indicates the call is on hold.

꜡ tells you a call is in progress.

꜡ indicates the Sprint PCS Ready Link service is enabled.

🕭	indicates the Sprint PCS Ready Link service is enabled and the speakerphone mode is set to on.
🕭	indicates the Sprint PCS Ready Link service is disabled.
🔾	indicates Sprint PCS Vision / Sprint PCS Ready Link access is dormant.
🔾	indicates Sprint PCS Vision / Sprint PCS Ready Link access is active.
🔾	indicates Sprint PCS Vision / Sprint PCS Ready Link access is disabled.
🄍	indicates you are "roaming" off of the nationwide Sprint PCS network.
🕾	indicates you have missed voice calls.
🕾	indicates you have missed Ready Link calls.
🕭	indicates you have scheduled events or call alarms.
🔔	indicates you have alarm clock notifications.
✉	indicates you have new picture messages, voicemail messages, text messages, and/or Voice SMS.
🛈	indicates you have urgent messages.
!	indicates you have received 2 or more different types of notifications.
🔋	shows the level of your battery charge. The more black you see, the more power you have left.
🔌	shows your battery is charging (appears when the phone is turned off).
🕭	indicates the vibrate feature is set.

ﾞﾙﾞ	indicates volume level 4 or 1 and vibrate feature are set.
♪ₓ₁	indicates 1 beep feature is set.
🔕	indicates the voice call ringer setting is off.
🔇	indicates all the sound settings are off.
⊕	indicates the Location Service of your phone is enabled.
⊕	indicates the Location Service of your phone is disabled.
📷	indicates you have a new screen call memo.
(ᵖ	indicates the Screen Call Auto setting is on.
⌨	indicates your phone is in TTY mode.
₨🖑	indicates Headset mode is set to Sprint PCS Ready Link and a headset is connected.
␣🖑	indicates Headset mode is set to Voice Calls and a headset is connected.
🕐	indicates the Alarm Clock setting is on.
🔊	indicates the speakerphone mode is set to on.

Note: Display indicators help you manage your roaming charges by letting you know when you're off the nationwide Sprint PCS network and whether you're operating in digital or analog mode. (For more information, see Section 2D: Controlling Your Roaming Experience on page 103.)

Tip: To view a list of your phone's icons and descriptions, from the main menu select **Settings** > **Phone Info** > **Help**.

Features of Your Sprint PCS Phone

Congratulations on the purchase of your Sprint PCS Ready Link Phone. The RL-4930 by Sanyo is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and options and provides page numbers where you can find out more:

- Digital Dual-band/tri-mode capability allows you to make and receive calls while on the nationwide Sprint PCS network and to roam on other analog and 800 and 1900 MHz digital networks where Sprint has implemented roaming agreements (page 103).

- Sprint PCS Vision℠ provides access to the wireless Internet in digital mode (page 235).

- Sprint PCS Mail and Text and Voice SMS Messaging provide quick and convenient messaging capabilities (pages 243, 224, and 228 respectively).

- Sprint PCS Voice Command℠ lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 261).

- Games, ringers, screen savers, and other applications can be downloaded to your phone to make your Sprint PCS Phone unique, just like you (page 248). Additional charges may apply.

- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 138).

- Speed dial lets you dial phone numbers with one key press (page 42).

- The Contacts directory (page 125) can store up to 700 numbers and 500 email and Web addresses in 500 entries (entries can store up to seven numbers each). A separate Sprint PCS Ready Link Contacts List (page 187) provides easy access to up to 200 personal contacts and 200 company-provided contacts.

- Sprint PCS Ready Link allows you to enjoy quick, two-way, "walkie-talkie-style" communication with one or several Sprint PCS Ready Link users (page 183).

- The Automatic Speech Recognition (ASR) lets you place and receive calls by speaking to your phone (page 158).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

> ► Press and hold ⏻ for approximately 2 seconds.

Once your phone is on, it may display "Looking for Service...," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Tip: The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

> ► Press and hold ⏻ for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

Battery Capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 5.5 hours of continuous digital talk time (up to 3 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately 5 minutes of talk time left, the phone sounds an audible alert and then powers down.

Note: Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

Tip: Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

To install the LiIon battery:

1. Place the battery into the space beneath the antenna with the metal contacts at the bottom, facing downward.

2. Gently press down until it's in place and the battery release latch snaps.
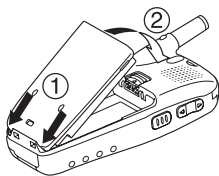
Removing the Battery

To remove your battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.

2. Push the battery release latch up and hold the battery.

3. Pull the battery up and out at a 45-degree angle.
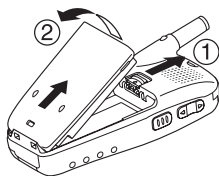
Charging the Battery

Your Sprint PCS Phone's LiIon battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were currently working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon ▢ appears and the phone sounds a warning tone.

Always use a Sprint-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Warning: Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Charger

To use the travel charger provided with your phone:

1. Plug the travel charger into a wall outlet.

2. Plug the other end of the travel charger into the charger jack on the bottom of your phone (with the battery installed).

   ▪ **When your phone is turned on:**
     The battery icon animates while charging.
     ▢ > ▣ > ▥ > ▦ > ▢
     The battery icon turns to ▦ when charging is complete.

   ▪ **When your phone is turned off:**
     The battery icon ▧ appears while charging.
     The battery icon turns to ▦ when charging is complete.

It takes approximately 5.5 hours to fully recharge a completely rundown battery. With the Sprint-approved LiIon battery, you can recharge the battery before it becomes completely run down.

Displaying Your Phone Number

Just in case you forget your phone number, your Sprint PCS Phone can remind you.

To display your phone number:

1. Press 🔵 to access the main menu.

2. Select **Contacts** and press 🔵 .

3. Select **My Phone#** and press 🔵 .

Note: To access the phone's main menu, press 🔵 from standby mode. Menu items may be selected by highlighting them with the navigation key and pressing 🔵 , or you can press the number corresponding to the menu item on your keypad.

Tip: You can also display your phone number from the Phone Info menu. Press 🔵 , select **Settings**, select **Phone Info**, and select **Phone#/User ID**.

Making and Answering Calls

Making Calls

Placing a call from your Sprint PCS Phone is as easy as making a call from any land line phone. Just enter the number and press 🔘 or 🔘, and you're on your way to clear calls.

To place a call using your keypad:

1. Make sure your phone is on.

2. Enter a phone number from standby mode. (If you make a mistake while dialing, press 🔘 to erase one digit at a time. Press and hold 🔘 to erase the entire number.)

3. Press 🔘 or 🔘. (To place a call when you are roaming and Call Guard is enabled, see "Using Call Guard" on page 108.)

4. When you're finished, press 🔘 to end the call.

Tip: To redial the last outgoing call, press 🔘 or 🔘 twice.

Tip: When making calls off of the nationwide Sprint PCS network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your Sprint PCS Phone by using Sprint PCS Voice Command℠ (page 264), Speed Dialing (page 42), your Call History listings (page 120), Automatic Speech Recognition (page 160), and your Contacts directory (page 41).

Important: To maximize performance when using your Sprint PCS Phone, extend the antenna before a call and do not touch the antenna during a call.
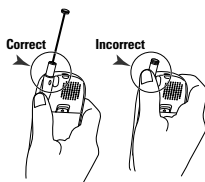
Dialing Options

Dialing options are displayed when you press **Options** (right softkey) after entering numbers in the phone's standby mode.

To select an option, highlight it and press MENU OK.

● **Call** to dial the phone number.

● **Call:Speaker On** to dial the phone number in speakerphone mode.

● **Send Message** to send a Text SMS message or a Voice SMS message (mobile numbers only). (See page 224 or 228 for details.)

● **Save Phone#** to save the phone number in your Contacts list. (See "Saving a Phone Number" on page 37.)

● **Find** to display Contacts list entries that end with the digits you entered. (See "Finding a Phone Number" on page 38.)

● **H Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 39.)

● **T 2-Sec. Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 39.)

● **Hyphen** to insert a hyphen. (Hyphens are generally for visual appeal only; they are not necessary when entering numbers.)

● **Abbrev. Dial** to dial the phone number in your Contacts list that ends with the digits you entered. (See "Using Abbreviated Dialing" on page 43.)

Phone Basics

Tip: To speed dial a phone number, press and hold the appropriate speed dial key (locations 2-9). See "Assigning Speed Dial Numbers" on page 132.

Tip: Press **TALK** or **SPEAKER** to display the Recent Calls list. Highlight a number and press **TALK** or **SPEAKER** to make a call.

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)

2. Press TALK or SPEAKER to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by pressing any number key. See "Setting Any Key Answer" on page 84 for more information.)

Your Sprint PCS Phone notifies you of incoming calls in the following ways:

● The phone rings and/or vibrates.

● The indicator light flashes.

● The backlight illuminates.

● The screen displays an incoming call message.

● If available, the phone number of the caller is displayed.

● If the phone number is in your Contacts list, the contact's name is displayed.

The following options are also displayed by pressing **Options** (right softkey). To select an option, highlight it and press MENU.

● **Call Guard** to answer the call when you are in roaming mode. (See page 108 for setting Call Guard.)

● **Answer** to answer the call.

● **Answer: Speaker** to answer the call in speakerphone mode.

● **Answer on Hold** to put the call on hold. (See "Setting Answer on Hold" on page 30.)

- **Screen Call** to answer the call by using a pre-recorded announcement. (Appears when you are in a Sprint PCS Service area or digital roaming area. See page 178 for the setting.)

- **Quiet Ringer** to mute the ringer. (Appears when the ringer is set.)

Phone Basics

Tip: Your Sprint PCS Phone offers additional ways to answer calls. (See page 83 for Auto Answer and see page 84 for Any Key Answer.)

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the nationwide Sprint PCS network. Please see Section 2D: Controlling Your Roaming Experience on page 103 for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

1. Press `TALK` or `SPEAKER`.

2. Press `✉1` to proceed while the pop-up message is displayed.

Note: When your phone is off, in an active Sprint PCS Vision Connection, or on a Sprint PCS Ready Link call, incoming calls go directly to voicemail.

Setting Answer on Hold

This feature allows you to hold an incoming call when you cannot answer immediately.

To set Answer on Hold:

1. When you receive an incoming call, press **Options** (right softkey).

2. Highlight **Answer on Hold** and press 🔘. (The caller hears a message to wait for you to answer. 📳 will display on the screen while the call is on hold.)

To resume the call:

▶ Press **Answer** (left softkey) or 📞.

   - or -

   Press **Options** (right softkey), highlight **Answer** or **Answer: Speaker** and press 🔘.

Note: Answer on Hold is not available in analog areas.

Ending a Call

To disconnect a call when you are finished:

▶ Press 📵.

Tip: Time/Date is displayed when you press 🔙 while the phone is in use.

Using the Speakerphone

The speakerphone feature lets you hear audio through the speaker and talk without holding the phone. When the speakerphone is activated, use the volume control keys on the side of the phone to adjust the volume.

To turn the speakerphone on during a call:

▶ Press ⬤ **SPEAKER** .

- or -

Press **Options** (right softkey), highlight **Speaker On**, and press ⬤ .

To turn the speakerphone off during a call:

▶ Press ⬤ **SPEAKER** .

- or -

Press **Options** (right softkey), highlight **Speaker Off**, and press ⬤ .

Tip: You can adjust the speakerphone volume using the Side Volume key or the navigation key.

Warning! Due to higher volume levels, do not place the phone near your ear during speakerphone use.

Changing the Ringer Volume

To change the ringer volume, press the Side Volume key when the phone is in standby mode.

Note: To change the ringer volume from the main menu, see "Adjusting the Phone's Volume Settings" on page 58.

Adjusting Volume During a Conversation

When you need to adjust the receiver volume during a conversation, use the Side Volume key, or press the navigation key up or down while a call is in progress.

Muting a Call

There are times when it's necessary to mute a call so that your caller does not hear you or certain background noise.

To use this function during a call:

▶ Press **Options** (right softkey), highlight **Mute**, and press
  .
  (When the phone is muted, "**Muted**" appears on the display.)

To unmute a call:

▶ Press **Options** (right softkey), highlight **Unmute**, and press .

Missed Call Notification

When an incoming call is not answered, the Missed Call log and the 📱 icon are displayed on your screen.

To call the Missed Call entry:

▶ Press 📞 , 🔊 or **Call** (left softkey). (For a missed Ready Link call, press and hold 📧 .)

Tip: If you have two or more notifications, the event list will appear.

To clear the Missed Call display:

▶ Press **Dismiss** (right softkey).

Tip: If you press 🔴 before checking your notification, **Events** (right softkey) appears in standby mode. Press **Events** (right softkey) to display the notification list. To call the entry, highlight the entry and press **Call** (left softkey), 📞 or 🔊 .

Calling Emergency Numbers

You can place calls to 911 (dial 📱**9** 📧 **1** 📧 **1** and press 📞), even if your phone is locked or your account is restricted. **Once you dial the numbers, your phone will enter Emergency mode. To exit Emergency mode, follow the instructions on the following page.**

Press **Options** (right softkey) to display the options. To select an option, highlight it and press 🔘 .

● **Speaker On** to activate speakerphone mode. (If you are in speakerphone mode, the option will appear as **Speaker Off** to deactivate.)

● **Unlock Phone** to unlock your phone (appears only if the phone is locked).

● **Close Menu** to close the pop-up menu (appears only if the phone is unlocked).

Tip: Press **My Phone** (left softkey) to display your phone number while in Emergency mode.

To exit Emergency mode:

1. Press END during a 911 call.

2. Press **Options** (right softkey) to display the options.

3. Highlight **Exit Emergency** and press MENU/OK.

Note: When you are in Emergency mode, you can only exit from the options menu.

To select Emergency mode options:

1. Press END during a 911 call.

2. Press **Options** (right softkey).

3. To select an option, highlight it and press MENU/OK.
   - **Call 911** to call 911.
   - **Call 911: Speaker** to call 911 in speakerphone mode.
   - **Exit Emergency** to exit Emergency mode.

In-Call Options

During a call, your phone displays menu options when you press **Options** (right softkey).

To select an option, highlight it and press ⚙.

- **Flash** to answer an incoming Call Waiting call or to connect a third party during Three-Way Calling.
- **Mute** or **Unmute** to mute or reactivate your phone's microphone.
- **Speaker On** or **Speaker Off** to activate or deactivate speakerphone mode. You can adjust the speakerphone volume using the Side Volume key.

Warning! Due to higher volume levels, do not place the phone near your ear during speakerphone use.

- **Three-Way Call** to call a third party.
- **Call History** to access the Call History menu. (See "Managing Call History" on page 117.)
- **Contacts** to access the Contacts menu. (See "Using the Contacts Directory" on page 125.)
- **Messaging** to access the Messaging menu. (See "Using Text SMS Messaging" on page 224.)
- **Settings** to access the Settings menu. (See "Controlling Your Phone's Settings" on page 53.)
- **Tools/Extras** to access the Tools/Extras menu. (See "Using the Phone's Calendar and Tools" on page 137.)

Note: The Flash menu appears only for Call Waiting and Three-Way Calling. The Mute menu does not appear during a 911 call. The Three-Way Call menu does not appear in Roaming areas.

Phone Basics

End-of-Call Options

To display the following options, press **Options** (right softkey) within 10 seconds after disconnecting a call.

To select an option, highlight it and press ⬤.

- **Call Again** to dial the phone number.
- **Call:Speaker On** to dial the phone number in speakerphone mode.
- **Save Phone#** to save the phone number in your Contacts list.
    - **Go to PhoneBook** appears when the number is already in your Contacts list. (See "Saving a Phone Number" on the next page.)

Note: The End-of-Call options are not displayed for calls identified as No Caller ID, Private or Unavailable ID.

Saving a Phone Number

Your Sprint PCS Phone can store up to 700 phone numbers in up to 500 Contacts entries (an entry may contain up to seven numbers). Each entry's name can contain 16 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2G: Using the Contacts Directory on page 125.)

To save a number from standby mode:

1. Enter a phone number.

2. Press **Options** (right softkey).

3. Highlight **Save Phone#** and press ⬛.

4. Select a label by highlighting **Mobile**, **Home**, **Work**, **Pager**, **Fax**, **Other**, or **No Label** and press ⬛.

5. Enter a name and press ⬛. If you have already stored entries in the Contacts list, you are prompted to select the following entry modes:

   - **New Name** to enter a new name.
   - **From Ph. Book** to select a name from the Contacts entry list.

6. Press **Save** (left softkey).

Finding a Phone Number

You can search Contacts list entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter the last four or more digits of the number and press **Options** (right softkey). (The more numbers you enter, the more specific the search becomes.)

2. Highlight **Find** and press 🔘. (The Contacts entry that ends with the digits you entered appears.)

3. Scroll to your desired entry.
   - Press 🔘 to display the entry details.
   - Press 📞 or 🔊 to dial.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

● **Hard Pause** sends the next set of numbers when you press **TALK**.

● **2-Sec. Pause** automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number and press **Options** (right softkey).

2. Highlight either **Hard Pause** or **2-Sec. Pause** and press **MENU/OK**. (Hard pauses are displayed as an "H" and 2-second pauses as a "T".)

3. Enter additional numbers (for example, a passcode or an extension).

4. To dial the number, press **TALK** or **SPEAKER**. (When dialing a number with a hard pause, press **TALK** to send the next set of numbers.)

   – or –

   To save the number in your Contacts list, press **Options** (right softkey), highlight **Save Phone#**, and press **MENU/OK**.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the United States).

To make a call using Plus Code Dialing:

1. Press and hold <kbd>+ 0</kbd> until a "**+**" appears on your phone display.

2. Dial the country code and phone number you're calling and press <kbd>TALK</kbd>. (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Tip: Plus Code Dialing cannot be used when entering an address for messaging. (See "Using Text SMS Messaging" on page 224 to send a Text SMS message.)

Dialing From the Contacts Directory

To dial directly from a Contacts entry:

1. Press 🔘 to access the main menu.

2. Select **Contacts** and press 🔘 .

3. Select **Find/Add Entry** and press 🔘 .

Shortcut: Press the navigation key right to list entries.

---

4. Scroll to the desired entry in the Contacts list and press 🔘 .

5. Select the number you want to call.

6. Press **Options** (right softkey) for the menu options.

7. Highlight **Call** or **Call:Speaker On** and press 🔘 to place a call.

Tip: You can also place a call by pressing **TALK**, **SPEAKER**, or **Call** (left softkey) during step 5 above.

Note: The icons next to each entry represent the Contacts labels (for example, Mobile, Home, Work, etc.). A triangle next to an icon means there is another label for the entry. Press the navigation key right or left to select the desired label.

Phone Basics

Using Speed Dialing

With this feature, you can dial your favorite entries using one key press for locations 2-9. (See "Assigning Speed Dial Numbers" on page 132.)

To use speed dial for voice calls:

▶ From standby mode, press and hold the appropriate key for approximately two seconds.

- or -

From standby mode, press the appropriate key and press `TALK` or `SPEAKER`.

The display confirms that the number has been dialed when it shows "Connecting...".

To use speed dial for Sprint PCS Ready Link calls:

▶ From standby mode, press the appropriate key and press 📱. (See "Assigning Speed Dialing for Sprint PCS Ready Link Entries" on page 205.)

The display confirms that the number has been dialed when it shows "R-Link calling...".

Note: Speed dialing is not available when you are roaming off the nationwide Sprint PCS network; when you are roaming, you have to dial using eleven digits (1 + area code + number).

Using Abbreviated Dialing

Abbreviated Dialing is another form of speed dialing. It allows you to dial a number by entering the last 3-6 digits of any number in your Contacts directory. This feature becomes available when you enable Abbreviated Dialing and enter the appropriate digits of a phone number. (See page 86 for the setting.)

To place a call using Abbreviated Dialing:

1. Dial the last 3-6 digits of a contact's phone number.

2. Press **Options** (right softkey) to display the dialing options.

3. Highlight **Abbrev. Dial** and press 🔘, 🔘, or 🔘.

Tip: You can also place a call by pressing 🔘 or 🔘 during step 2 above.

Note: If there is no matching number, your phone dials the number you set for abbreviated dial with the last four or five digits you entered. If there are matching numbers in your Contacts list, the abbreviated dial list will be displayed. To place a call, select a number and press 🔘.

Entering Text

Selecting a Character Input Mode

Your Sprint PCS Phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when sending Sprint PCS Mail and Text SMS messages).

To change the character input mode:

1. When you display a screen where you can enter text, press **Mode** (right softkey).

2. Select a character input mode:
   - **Add Word** to store words that you use frequently (see page 46).
   - **Preset Messages** to enter preset messages (see page 75.)
   - **Recent Messages** to enter messages you have used recently.
   - **Signature** to enter your signature (see page 74).
   - **T9 Word** to enter characters using predictive T9 Text Input (see the next page).
   - **Alphabet** to enter characters by tapping the keypad (see page 48).
   - **SYMBOL** to enter symbols.
   - **NUMBER** to enter numbers.
   - **PRESET SUFFIX** to enter a preset suffix.
   - **SMILEYS** to enter smile pictures.
   - **Emoticons** to enter an emotion icon.

Note: **Preset Messages**, **Recent Messages**, **Signature** and **Emoticons** are only available when composing text messages.

- **Select Language** to select the language (English or Spanish).

- **Erase All** to erase all text (if applicable).

- **Paste** to paste copied or cut text (if applicable).

- **Select Text** to select stored text for copying or cutting.

Tip: When entering text, press the ⬛shift✕ key to change letter capitalization (**Abc** > **ABC** > **abc**).

Entering Characters Using T9 Text Input

T9 Text Input allows you to enter a desired word easier by pressing the corresponding number key for the letters of the word just once per letter. (To select the **T9 Word** mode when entering text, see "Selecting a Character Input Mode" on the previous page.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you enter more letters.)

To enter a word using T9 Text Input:

1. Select the **T9 Word** character input mode. (See "Selecting a Character Input Mode" on the previous page.)

2. Press the corresponding keys once per letter to enter a word (for example, to enter the word "Bill," press ⬛ABC 2, ⬛GHI 4, ⬛JKL 5, ⬛JKL 5). (If you make a mistake, press ⬛Back to erase a single character. Press and hold ⬛Back to delete word by word.)

3. To accept a word and insert a space, press ⬛Space # or ⬛MENU OK .

Tip: ⬛MENU OK is available during step 3 above only when the Auto Space setting is on (see page 86).

Adding a Word to the T9 Database

If a word you want to enter does not display as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

1. Select the **Add Word** mode. (See "Selecting a Character Input Mode" on page 44.)

2. Enter the word using multi-tap (Alphabet) text entry and press **Save** (left softkey).

    – or –

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Others** and press 🔘.

4. Select **Text Entry** and press 🔘.

5. Select **Add Word** and press 🔘.

6. Enter the word using multi-tap (Alphabet) text entry and press **Save** (left softkey).

To edit or erase the words you have added:

1. Follow steps 1-4 above.

2. Select **My Words** and press 🔘.

3. Select your desired word and press **Options** (right softkey).

4. To select an option, highlight it and press 🔘.

    ▪ **Edit** to edit a word in My Words.

    ▪ **Erase** to erase a word in My Words.

Customizing the T9 Settings

To customize the T9 Settings:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Others** and press 🔘 .
4. Select **Text Entry** and press 🔘 .
5. Select **T9 Settings** and press 🔘 .
6. Select your desired option and press 🔘 .

   - **Predict.Text Mode** to allow T9 text input to recognize words you have added to the T9 database.
   - **Word Choice List** to display the word choice list.
   - **Show after enter** to select when (after 1-3 digits) to display the word choice list. The word choice list will display based on the number of digits you selected.
   - **Show after wait** to select how many seconds the phone should wait to display the word choice list.

For more information about T9 Text Input, visit the Tegic Web site at www.t9.com.

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Alphabet** mode. (See "Selecting a Character Input Mode" on page 44.)

2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word "Bill," press [ABC 2] twice, [GHI 4] three times, [JKL 5] three times, and [JKL 5] three times again).
   (If you make a mistake, press [Back] to erase a single character. Press and hold [Back] to delete word by word.)

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Tip: The beginning of the word after the space is changed to upper/lower case depending on shift mode. You can change the shift mode by pressing [Shift *].

Characters scroll in the following order:

Key	English Sequence	
	Upper Case	Lower Case
✉ 1	. , @ 1 ? ! ✲ # /	
ABC 2	A B C 2	a b c 2
DEF 3	D E F 3	d e f 3
GHI 4	G H I 4	g h i 4
JKL 5	J K L 5	j k l 5
MNO 6	M N O 6	m n o 6
PQRS 7	P Q R S 7	p q r s 7
TUV 8	T U V 8	t u v 8
WXYZ 9	W X Y Z 9	w x y z 9
+ 0	0	
Space #	Space	
shift ✕	One-character- shifted Caps Lock Unshifted	

In Spanish mode, characters scroll in the following order:

Key	Spanish Sequence	
	Upper Case	Lower Case
✉ 1	. , @ 1 ¿ ? ¡ ! ✲ # /	
ABC 2	A Á B C 2	a á b c 2
DEF 3	D E É F 3	d e é f 3
GHI 4	G H I Í 4	g h i í 4
JKL 5	J K L 5	j k l 5
MNO 6	M N Ñ O Ó 6	m n ñ o ó 6
PQRS 7	P Q R S 7	p q r s 7
TUV 8	T U Ú Ü V 8	t u ú ü v 8
WXYZ 9	W X Y Z 9	w x y z 9
+ 0	0	
Space #	Space	
shift ✕	One-character- shifted Caps Lock Unshifted	

To select Spanish mode for text entry, select **Mode** > **Select Language** > **Spanish**. (See "Selecting a Character Input Mode" on page 44.)

Entering Symbols, Numbers, Preset Suffixes, and Smileys

To enter symbols:

1. In a text entry field, press **Mode** (right softkey).

2. Highlight **SYMBOL** and press [MENU OK].

3. Highlight the line that includes your desired symbol.

4. Press the corresponding key (1-8) to select the desired symbol.

   - or -

   Highlight your desired symbol by using the navigation key and press [MENU OK].

5. Press **Done** (left softkey) to return to the text entry field.

To enter numbers:

1. In a text entry field, press **Mode** (right softkey).

2. Highlight **NUMBER** and press [MENU OK].

3. Press the corresponding number key to enter the number.

Shortcut: In alphabet mode or T9 Word mode, press and hold the key matching the number you want to enter.

To enter preset suffixes:

The Preset Suffix menu is a preprogrammed list of common prefixes, suffixes, and punctuation strings (for example, "www.", ".com", and "//") designed to make text entry easier and more efficient.

1. In a text entry field, press **Mode** (right softkey).
2. Highlight **PRESET SUFFIX** and press ![MENU OK].
3. Highlight your desired item by using the navigation key and press ![MENU OK].

To enter smileys:

1. In a text entry field, press **Mode** (right softkey).
2. Highlight **SMILEYS** and press ![MENU OK].
3. Highlight the line that includes your desired smiley.
4. Press the corresponding key (1-4) to select the desired smiley.

   - or -

   Highlight your desired smiley by using the navigation key and press ![MENU OK].

5. Press **Done** (left softkey) to return to the text entry field.

Controlling Your Phone's Settings

In This Section

- ◆ **Sound Settings**
- ◆ **Display Settings**
- ◆ **Location Settings**
- ◆ **Messaging Settings**
- ◆ **Airplane Mode**
- ◆ **TTY Use With Sprint PCS Service**
- ◆ **Phone Setup Options**

Using the menu options available on your Sprint PCS Phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.
- **Downloaded Ringers** can be downloaded right to your phone. (See "Downloading Premium Services Content" on page 248.)

Selecting Ringer Types for Voice Calls

Your Sprint PCS Phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Press 😉 to access the main menu.
2. Select **Settings** and press 😉.
3. Select **Sounds** and press 😉.
4. Select **Ringer Type** and press 😉.
5. Select **Voice Calls** and press 😉.
6. Select **With Caller ID** or **No Caller ID** and press 😉.
7. Scroll to your desired ringer type and press 😉.
   - To confirm the ringer, press **Play** (right softkey).

To select a distinctive ringer for voice calls while roaming:

1. Follow steps 1-5 on the previous page.

2. Select **Roaming** and press (MENU).

3. Select **Distinctive** and press (MENU).
   - To confirm the ringer, press **Play** (right softkey).
   - If you want to deactivate this feature, select **Normal** during step 3 above.

Note: When you are in an analog area, the Distinctive ringer will be played even if your voice call setting of roaming is Normal.

Selecting Ringer Types for Sprint PCS Ready Link Calls

To select a ringer type for Sprint PCS Ready Link calls:

1. Press (MENU) to access the main menu.

2. Select **Settings** and press (MENU).

3. Select **Sounds** and press (MENU).

4. Select **Ringer Type** and press (MENU).

5. Select **Ready Link** and press (MENU).

6. Select **Ready Link Calls**, **R-Link Missed**, or **R-Link Floor Tone**, and press (MENU).

7. Scroll to your desired ringer type and press (MENU).
   - To confirm the ringer, press **Play** (right softkey).

Selecting Ringer Types for Voicemail, Messaging, or Calendar/Alarm

To select a ringer type for voicemail, or calendar/alarm:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Sounds** and press 🔘 .
4. Select **Ringer Type** and press 🔘 .
5. Select **Voicemail**, or **Calendar/Alarm**, and press 🔘 .
6. Press 🔘 , scroll to your desired ringer type, and press 🔘 .
   - To confirm the ringer, press **Play** (right softkey).

To select a ringer type for messaging:

1. Follow steps 1-4 above.
2. Select **Messaging** and press 🔘 .
3. Select **Text**, **Pict.Mail**, or **Voice SMS** and press 🔘 .
4. Scroll to your desired options and press 🔘 . (If you choose Tones, Melodies, My Content or PC Sync, scroll to your desired ringer type and press 🔘 .)
   - To confirm the ringer, press **Play** (right softkey).

Selecting a Tone Length

Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.

To select a tone length:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .

3. Select **Sounds** and press 🔘 .

4. Select **Others** and press 🔘 .

5. Select **Tone Length** and press 🔘 .

6. Select **Short** or **Long** and press 🔘 .

Setting a Start-up/Power-off Tone

1. Follow steps 1-4 in "Selecting a Tone Length."

2. Select **Start-up Tone** or **Power-off Tone** and press 🔘 .

3. Scroll to your desired tone and press 🔘 .

   ▪ To confirm the tone, press **Play** (right softkey).

Using Voice Prompt

This feature allows you to hear voice prompts at Automatic Speech Recognition (ASR), Voice Recorder, Screen Call setting, etc. (default setting is Off).

To enable or disable voice prompt:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Sounds** and press 🔘 .

4. Select **Others** and press 🔘 .

5. Select **Voice Prompt** and press 🔘 .

6. Select **On** or **Off** and press 🔘 .

Tip: When ringer volume is set to "Silence All," voice prompts cannot be heard.

Setting Up Key Press Echo

With this feature, you can hear a voice say the numbers when you press the keypad. This feature is available when you are in standby mode.

To turn Key Press Echo on or off:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Sounds** and press 🔘 .
4. Select **Others** and press 🔘 .
5. Select **Key Press Echo** and press 🔘 .
6. Select **On** or **Off** and press 🔘 .

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust the ringer and key volume:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Sounds** and press 🔘 .
4. Select **Ringer/Key Vol.** and press 🔘 .
5. Select **Ringer Volume**, **Calendar/Alarm**, **Start-up/Pw-off**, or **Key Beep** and press 🔘 .
6. Adjust a volume level by pressing the navigation key up or down and press 🔘 .

To adjust the earpiece or speaker volume:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Sounds** and press 🔘 .
4. Select **Receiver Vol.** and press 🔘 .
5. Select either **Earpiece** or **Speaker** and press 🔘 .
6. Adjust a volume level by pressing the navigation key up or down and press 🔘 .

Tip: You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the Side Volume key .

To adjust the application volume:

This setting is available for the volume of PC Sync, Java, downloaded data, and browser.

1. Follow steps 1-3 above.
2. Select **Application Vol.** and press 🔘 .
3. Press 🔘 , select a volume level by pressing the navigation key up or down, and press 🔘 .

To select the vibrate pattern:

1. Follow steps 1-3 above.
2. Select **Vibrate Pattern** and press 🔘 .
3. Select **Voice Calls**, **Ready Link**, **Voicemail**, **Messaging** or **Calendar/Alarm** and press 🔘 .
4. Select your desired vibrate pattern and press 🔘 .

Alert Notification

Your Sprint PCS Phone can alert you with an audible tone when you change service areas, once a minute during a voice call, for incoming or missed Sprint PCS Ready Link calls, or when a call has been connected.

To set alerts:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Sounds** and press 🔘.
4. Select **Alerts** and press 🔘.
5. Select your desired option and press 🔘.
   - **Service** sets an alert to notify you of network services parameter changes.
   - **Ready Link** sets an alert to notify you of Ready Link calls. Select **Ready Link Calls** for incoming Sprint PCS Ready Link calls, **R-Link Missed** for missed Sprint PCS Ready Link calls, or **Headset Alert** when you use a headset.
   - **Voicemail** sets an alert to notify you of voice messages. Select **Ringer Length** to set the ringer length of Voicemail notification.
   - **Messaging** sets an alert to notify you of **Text**, **Picture Mail**, and **Voice SMS**. Select **Ringer Length** to set the ringer length of Messaging notification.
   - **Minute Beep** sets a minute reminder that beeps ten seconds before the end of each minute during a call.
   - **Signal Fade** sets an alert to notify you when your phone loses a signal during a call.

6. Use your navigation key to select a setting and press 🔘.

Tip: You can select **Once** or **Repeat Alert** if you select Ready Link Calls, R-Link Missed, Voicemail, or Messaging. **Repeat Alert** sounds an alert every two minutes for twenty minutes. For Ready Link Calls, it sounds for 20 seconds continuously.

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Sounds** and press 🔘.
4. Select **Ringer/Key Vol.** and press 🔘.
5. Select **Ringer Volume** and press 🔘.
6. Press the navigation key down until **Silence All** appears on the display and press 🔘.

Tip: When Ringer Volume is set as Silence All, other items are changed to Off and cannot be highlighted.

To deactivate Silence All:

▶ Press the Side Volume key up repeatedly to select a desired volume level.

Your Phone's Settings

Display Settings

Changing the Text Greeting

The text greeting can be up to fifteen characters and is displayed on your phone's screen in standby mode.
You may choose to display a custom greeting or you may display "Sprint" on the phone's screen.

To display or change your custom greeting:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Display** and press 🔘.

4. Select **Greeting** and press 🔘.

5. Select **Custom** and press 🔘.

   ▪ You can customize the greeting by entering a personalized greeting.
   (See "Entering Text" on page 44.)

6. Enter a custom greeting using your keypad and press 🔘.

To display the default greeting ("Sprint"):

1. Follow steps 1-4 above.

2. Select **Default** and press 🔘.

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the LCD backlight setting:

1. Press 🔵 to access the main menu.
2. Select **Settings** and press 🔵.
3. Select **Display** and press 🔵.
4. Select **Backlight** and press 🔵.
5. Select **LCD** and press 🔵.
6. Select **Always On**, **Always Off**, or your defined time length and press 🔵.
   - **Always Off** always turns the backlight off.
   - **Always On** keeps the backlight on indefinitely.

Note: The Always On setting returns to the previous value the next time you turn on the phone.

To change the Keypad backlight setting:

1. Select **Key** during step 5 above, and press 🔵.
2. Select **Always Off** or your defined time length and press 🔵.

Note: Long backlight settings affect the battery's talk and standby times.

Changing the Display Screen Animation

Your new Sprint PCS Phone offers options for what you see on the display screen during various phone functions.

To change the animation display:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Display** and press 🔘.

4. Select **Animation** and press 🔘.

5. Select **Standby**, **Outgoing Calls**, or **Service Search**, and press 🔘.

6. Press 🔘, scroll to your desired option, and press 🔘.

   ▪ To confirm the animation, press **Preview** (right softkey).

   ▪ For **Standby**, you can also set the animation start time. Select **after**, highlight your desired start time, and press 🔘.

   ▪ To deactivate this feature, select **Off** during step 6 above.

Changing the Display for Incoming Calls

You can set the color or downloaded image to be shown on the Incoming Calls display.

To change the incoming calls display:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Display** and press 🔘.
4. Select **Incoming Calls** and press 🔘.
5. Press 🔘, scroll to your desired option, and press 🔘.
6. Select your desired color or image, and press **OK** (left softkey) twice.
   - To confirm the color or the image, press **Preview** (right softkey).

Changing the Display for Area Name

This feature enables you to show the area of the phone number you are calling or are called from when the number is not registered in your Contacts list. For example, a call to or from 213-555-5555 will display "California."

To set your area name display:

1. Press 🔵 to access the main menu.

2. Select **Settings** and press 🔵 .

3. Select **Display** and press 🔵 .

4. Select **Match Area Code** and press 🔵 .

5. Select **On** or **Off** and press 🔵 .

   ▪ This feature is available only when the phone number is 10 digits, or 11 digits beginning with 1 and matches an area code.

   ▪ The area name will not be displayed when the number of an incoming call is saved in your Contacts list.

Changing the Display for Standby Mode

This feature enables you to select a variety of items to display in standby mode.

To set your standby display:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Display** and press 🔘.

4. Select **Standby Display** and press 🔘.

5. Select your desired item and press 🔘.

   ▪ **Screen Saver** displays the screen saver.

   ▪ **Calendar** displays the Calendar.

   ▪ **Digital Clock** displays the local time in digital view.

   ▪ **World Clock** displays the time of the selected city or country along with the local time. You can scroll the World Clock list by pressing the navigation key right or left. Press **Summer** (left softkey) or **Standard** (right softkey) to change between Daylight Savings and standard time if applicable. (The " ☼ " icon indicates Daylight Savings time.)

Tip: You can also display the World Clock from Tools/Extras menu. (See "Using the World Clock" on page 153.)

   ▪ **Default** returns the standby display to its default setting.

6. Press 🔘 to save the setting to follow each system prompt or when confirming the preview display.

Tip: In an area without service, Screen Saver, Calendar, Digital Clock, or World Clock cannot be shown on the standby display.

Changing the Screen Saver

Your new Sprint PCS Phone offers you the option of displaying a screen saver while in standby mode.

To change the screen saver:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Display** and press 🔘 .
4. Select **Standby Display** and press 🔘 .
5. Select **Screen Saver** and press 🔘 .
6. Press 🔘 , scroll to your desired option, and press 🔘 .
7. Select your desired screen saver and press **OK** (left softkey) twice.
8. Press **Save** (left softkey) to save.

Changing the Background

You can customize your phone display's appearance by selecting a color scheme to reflect your personality.

To select a background color scheme:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Display** and press 🔘 .
4. Select **Background** and press 🔘 .
5. Select your desired color and press 🔘 .

Changing the Contrast

You can adjust your screen's contrast (brightness) to suit your surroundings.

To adjust the display's contrast:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Display** and press 🔘.
4. Select **Contrast** and press 🔘.
5. Select your desired brightness and press 🔘.

Changing the Font Size

You can change the font size settings for the message and browser.

To change the font size:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Display** and press 🔘.
4. Select **Font Size** and press 🔘.
5. Select either **Messaging** or **Browser** and press 🔘.
6. Select your desired font size.
   - Press **Preview** (right softkey) to display a font size example.
7. Press 🔘 to set the selected font.

Tip: From the font example display, select your desired font size by pressing the navigation key right or left.

Setting Return to Standby Mode

This feature allows you to select the way to return to standby mode.

To set this feature:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Display** and press 🔘.
4. Select **Return to Idle** and press 🔘.
5. A message appears. Press **OK** (left softkey) to continue.
6. Select **Automatically** or **End Key** and press 🔘.
    -   **Automatically** to return to standby mode automatically in 30 seconds.
    -   **End Key** to return to standby mode by pressing 🔘.

Note: End Key setting affects the battery's talk and standby times.

Sleep Mode

This feature helps conserve your battery power by restricting the display.

To set sleep mode:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Display** and press 🔘.

4. Select **Sleep Mode** and press 🔘.

5. Select your desired option and press 🔘.
   - To deactivate this feature, select **Off** during step 5 above.

Location Settings

Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note: Even if the Location feature is enabled, no service may use your location without your expressed permission.

To turn your phone's Location feature on or off:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Location** and press 🔘 . (You will see a message on the display.)

4. Press **OK** (left softkey) to continue.

5. Select **On** or **Off** and press 🔘 .

When the Location feature is on, your phone's standby screen will display the ⊕ icon. When Location is turned off, the ⊕ icon will display.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of Text SMS messages and Voice SMS messages without placing a voice call. (For more information, see "Using Text SMS Messaging" on page 224, "Using Voice SMS Messaging" on page 228, and "Accessing Messaging" on page 243.)

Your phone's messaging settings make using messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset (canned) messages, to name just a few.

Displaying Pop-up Messages

When you receive a Text SMS or Voice SMS message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

To display pop-up messages:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Messaging** and press 🔘.
4. Select **Notification** and press 🔘.
5. Select **Msgs and Icon** or **Icon Only** and press 🔘.

Adding a Customized Signature

Each text message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Messaging** and press 🔘.
4. Select **Text** and press 🔘.
5. Select **Signature** and press 🔘.
6. Press 🔘 and select **On** and press 🔘.
7. Select **Text** and press 🔘.
8. Enter your signature and press **OK** (left softkey).
9. Press **Save** (left softkey) to save your signature.

Note: You can insert your signature even when your signature setting is off. Press **Mode** (right softkey) and select **Signature** while composing your message.

Setting Drafts Alert

With this feature, you are notified to edit your draft messages when you have messages in the drafts folder and make a message.

To set Drafts Alert:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Messaging** and press 🔘.

4. Select **Text** and press 🔘.

5. Select **Drafts Alert** and press 🔘.

6. Select **On** and press 🔘.

Managing Preset Messages

Your phone is pre-set with twenty canned messages each in English and Spanish to help make sending text messages faster and easier. These messages, such as "Where are you?," "Let's get lunch.," and "Meet me at," can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit a preset message:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Messaging** and press 🔘.

4. Select **Preset Msgs** and press 🔘. (The list of preset messages displays.)

5. Select the message you want to edit and press 🔘.

6. Use your keypad to edit the message and press **OK** (left softkey) to save your changes. ("Preset Msgs Saved" will display.)

   ■ To reset all messages, press **Options** (right softkey) and select **Reset All Msgs** during step 6 above.

To change the language of the preset messages:

1. Follow steps 1-4 on the previous page .

2. Press **Options** (right softkey) and select **Select Language** and press 🔘.

3. Select **English** or **Spanish** and press 🔘.

Note: For information on editing text, see "Entering Text" on page 44.

Setting a Callback Number

With this feature, you can notify your recipients of your callback number with the text message.

To set the callback number:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Messaging** and press 🔘.

4. Select **Text** and press 🔘.

5. Select **Send Callback#** and press 🔘.

6. Press 🔘, then select an option and press 🔘.
   - **None** to send no callback number.
   - **My Phone#** to send your phone number.
   - **Other** to send a specific callback number. To set a number, enter a phone number and press 🔘.

7. Press **Done** (left softkey).

Setting the Speakerphone for Voice SMS Messaging

You can set the speakerphone on or off for Voice SMS messaging. By default, the speakerphone is set to on.

To set the speakerphone on or off:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Messaging** and press 🔘.
4. Select **Voice SMS** and press 🔘.
5. Select **Speakerphone** and press 🔘.
6. Select **On** or **Off** and press 🔘.

Setting the Sender's Name for Voice SMS Messaging

With this feature, you can identify yourself to people who receive your Voice SMS message.

To set the sender's name:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Messaging** and press 🔘.
4. Select **Voice SMS** and press 🔘.
5. Select **From Name** and press 🔘.
6. Enter your name and press **OK** (left softkey).

Setting an Alert Notification for Voice SMS Messaging

Voice SMS Messaging uses your phone's data services.
You can set your phone to play an audible alert to let you know you are connecting to data services each time you access a Voice SMS message.

To set alerts for Voice SMS messaging:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Messaging** and press 🔘 .

4. Select **Voice SMS** and press 🔘 .

5. Select **Connection Alert** and press 🔘 .

6. Press **Mark** (right softkey) to alert you whenever you access Voice SMS messaging.

7. Press **Done** (left softkey) to save the setting.

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Voice Recorder, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To turn Airplane Mode on or off:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Others** and press 🔘.
4. Select **Airplane Mode** and press 🔘. (You will see a message on the display.)
5. Press **OK** (left softkey) to continue.
6. Select **On** or **Off** and press 🔘.

While in Airplane Mode, your phone's standby screen will display "Phone Off."

TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunication device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with variety of TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable is not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing (PQRS7) (☑1) (☑1) (TALK). Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Others** and press 🔘.

4. Select **TTY** and press 🔘. (You will see a message on the display.)

5. Press **OK** (left softkey) to continue.

6. Select **Enable** or **Disable** and press 🔘.

Note: When you connect TTY devices, your phone will display the 🖩 icon in TTY mode. If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

IMPORTANT NOTICE: 911 Emergency Calling
Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Your Phone's Settings

Phone Setup Options

Shortcut

Your phone offers you the option of assigning a shortcut key to a favorite or often-used function. Pressing the navigation key to the left in standby mode will launch your personally designated shortcut.

To assign your shortcut key:

1. Press the navigation key left.

2. Select an unassigned number and press **Add** (right softkey).

3. Select your desired menu and press **Set** (right softkey).

To edit a shortcut name:

1. Press the navigation key left.

2. Select your desired menu and press **Options** (right softkey).

3. Highlight **Edit Name** and press .

4. Edit the name and press **OK** (left softkey).

5. Press **Save** (left softkey) to save the name.

To unassign one shortcut or all shortcuts:

1. Press the navigation key left.

2. Select your desired menu and press **Options** (right softkey).

3. Highlight **Reset** or **Reset all** and press 🔘.

4. Select **Yes** and press 🔘.
   ▪ To unassign all shortcuts, select **Reset all** during step 3 above.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls in speakerphone mode or when connected to an optional hands-free car kit and headset.

To set Auto Answer mode:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Others** and press 🔘.

4. Select **Auto Answer** and press 🔘.

5. Select **Car Kit/Headset** or **Speakerphone** and press 🔘.

6. Select **5 Seconds**, **15 Seconds**, or **Off** and press 🔘.

Display Language

You can choose to display your Sprint PCS Phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Others** and press 🔘.
4. Select **Language** and press 🔘.
5. Select **English** or **Español** and press 🔘.

Setting Any Key Answer

This feature allows you to answer incoming calls by pressing any key (except 🔘, 🔘, softkeys and sidekeys).

To turn any key answer on or off:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Others** and press 🔘.
4. Select **Any Key Answer** and press 🔘.
5. Select **On** or **Off** and press 🔘.

Setting Key Guard

Setting Key Guard helps you avoid accidental key presses without blocking incoming calls or messages. This feature can only be activated when your phone is in standby mode.

To activate Key Guard:

► Press and hold .

    - or -

1. Press to access the main menu.

2. Highlight **Key Guard** and press .

To deactivate Key Guard:

► Press and hold .

Tip: When Key Guard is set, only Emergency numbers (wxyz9 ✉ 1 ✉ 1 , space # wxyz9 ✉ 1 ✉ 1 , or shift ✕ wxyz9 ✉ 1 ✉ 1) may be dialed.

Setting Text Entry Options

To set your text entry options:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Others** and press 🔘 .
4. Select **Text Entry** and press 🔘 .
5. Select your desired option and press 🔘 .

   - **Auto-Capital** to set the auto-capital **On** or **Off**.
   - **My Words** to set your original words (see page 46).
   - **Input Language** to select the language (English or Spanish).
   - **Auto-Space** to set the auto-space **On** or **Off** after T9 words you enter.
   - **T9 Settings** to customize the T9 settings (see page 47).
   - **Add Word** to store words that you use frequently (see page 46).
   - **Help** to see the T9 instruction page.

Setting Abbreviated Dialing

Abbreviated Dialing is another form of speed dialing. It allows you to dial a number by entering 3-6 digits of any number in your Contacts Directory. If the digits you enter do not match any stored Contacts entry, your phone will automatically prepend the digits you specify.

To activate this feature:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Others** and press 🔘.

4. Select **Abbrev. Dial** and press 🔘.

5. Select **Ph. Book Match** and press 🔘.

6. Select **Enable** and press 🔘.

Tip: With the Phone Book matching feature, your phone displays the Contact's name and phone number if the incoming call or outgoing call is in your Contacts list.

To set your prepend number:

1. Follow steps 1-4 above.

2. Select **Prepend** and press 🔘.

3. Select **Enable** and press 🔘.

4. Select **Prepend#** and press 🔘.

5. Enter a five- or six-digit number (for example, an area code and prefix) and press **OK** (left softkey).

    ▪ To deactivate this feature, highlight **Disable** during step 3 above.

Tip: To dial the prepend number, see "Using Abbreviated Dialing" on page 43.

Note: This setting does not apply to 911 or Directory Assistance.

Using a Stereo Headset

You can use your phone with an optional headset for hands-free operation. Set the headset mode to Voice Call or Ready Link and press the Turbo Button (the operation button) on the headset to activate useful functions.

To connect the headset:

▶ Simply plug the headset into your phone's headset jack.

To set headset mode:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Others** and press 🔘 .

4. Select **Headset Mode** and press 🔘 .

5. Select **Turbo Button** or **Ringer Sound** and press 🔘 .

6. If you select **Turbo Button**, select an option from the following and press 🔘 .

   ▪ **Voice Call:** Press the Turbo Button to activate ASR (Automatic Speech Recognition). Press the button twice to redial the last call. Press and hold the button to activate the Voice Recorder. (See page 158 for ASR.)

   ▪ **Ready Link:** Press the Turbo Button to make a Ready Link call by using ASR (Automatic Speech Recognition). Press twice to redial the last Ready Link call. (See page 158 for ASR.)

   ▪ **Off:** Turns this feature off.

   If you select **Ringer Sound**, select an option from the following and press 🔘 .

- **Normal:** Ringers and all other sounds will be heard as usual even when you use the headset.

- **Headset Only:** Ringers and all other sounds will be heard only from your headset earpiece.

Note: Please make sure to insert the headset plug into the headset jack as far as it goes. Improper connection of the headset plug can cause abnormal sounds.

Note: When using the headset, **DO NOT** set the volume too high. Listening at high volume for an extensive period of time may cause hearing loss.

Setting the Current Time

To set the current time when you are roaming in an area with no digital network:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Others** and press 🔘 .

4. Select **Set Time/Date** and press 🔘 .

5. Set the current time and date and press 🔘 .

Note: This feature is only available when you are in an area with no digital network available.

Setting Your Phone's Security

In This Section

- ◆ **Accessing the Security Menu**

- ◆ **Using Your Phone's Lock Feature**

- ◆ **Restricting Calls**

- ◆ **Using Special Numbers**

- ◆ **Erasing Phone Content**

- ◆ **Resetting Your Phone**

- ◆ **Resetting and Locking Your Phone Through SMS**

- ◆ **Security Features for Sprint PCS Vision℠**

By using the security settings on your Sprint PCS Phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Your Phone's Security

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Press ⦿ to access the main menu.

2. Select **Settings** and press ⦿.

3. Select **Security** and press ⦿.

4. Enter your four-digit lock code. (The Security menu is displayed.)

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at: 1-888-211-4PCS (4727).

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers.

To lock your phone:

1. From the Security menu (see "Accessing the Security Menu" on the previous page), select **Lock Phone** and press 🔘.

2. Select **Lock Now** or **On Power-up** and press 🔘.

3. Depending on your preference, highlight either **Full Lock** or **Excp. Incom.Calls** and press 🔘.

   - **Full Lock:** No phone calls can be made and only special numbers can be received. (You can still make a call to Emergency numbers, Sprint Customer Service, and special numbers.)

   - **Excp. Incom.Calls:** No phone calls can be made, however all incoming calls can be received. (You can still make a call to Emergency numbers, Sprint Customer Service, and special numbers.)

Tip: If you want to cancel the "On Power-up" setting before turning the phone off, select **Unlocked** during step 2 above.

Your Phone's Security

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press **Unlock** (left softkey).

2. Enter your 4-digit lock code.

Lock Services

With this feature, you can choose to restrict access to Sprint PCS Vision services and incoming and outgoing voice calls and Sprint PCS Ready Link calls.

To activate lock services:

1. From the Security Menu, select **Others** and press 🔘 .

2. Select **Lock Services** and press 🔘 .

3. Select **Voice Calls**, **PCS Vision**, or **Ready Link** and press 🔘 .

4. Select **Locked** and press 🔘 .
   - To deactivate this feature, select **Unlocked** during step 4 above.

Changing the Lock Code

To change your lock code:

1. From the Security Menu, select **Others** and press 🔘 .

2. Select **Change Lock** and press 🔘 .

3. Enter a new 4-digit lock code ("1234" for example).

4. Reenter the new code.

Calling in Lock Mode

You can place calls to 911, Sprint Customer Service and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on the next page.)

To place an outgoing call in lock mode:

▶ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press `TALK`.

Restricting Calls

There may be occasions when you want to limit the numbers your phone can call or from which it can receive calls. You can use the Restrict Calls setting to do just that. (The Restrict Calls setting does not apply to 911 or Sprint Customer Service.)

To restrict calls:

1. From the Security Menu, select **Others** and press `MENU/OK`.

2. Select **Limit Use** and press `MENU/OK`.

3. Select **Outgoing Calls** or **Incoming Calls** and press `MENU/OK`.

4. Select your desired option and press `MENU/OK`.

   ▪ **Allow All** lets you make or receive all calls.

   ▪ **PhoneBook Only** lets you make or receive calls to or from Contacts entries, voicemail, or special numbers only.

   ▪ **Special #s Only** lets you make or receive calls to or from three special numbers only. (See "Using Special Numbers" on the next page.)

Note: Restricted incoming calls are forwarded to voicemail.

Using Special Numbers

Special numbers are important numbers that you have designated as being "always available." You can receive calls from special numbers even if your phone is locked.

You can save three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. From the Security Menu, select **Others** and press ⓐ.

2. Select **Special #s** and press ⓐ.

3. Select an entry number and press ⓐ.

4. Enter your desired phone number and press ⓐ.

   - or -

   Press **Options** (right softkey), select **From Phone Book** or **Voicemail**, and press ⓐ.

Erasing Phone Content

The security menu lets you quickly and easily erase various categories of data from your phone's memory.

Erasing the Contacts Directory

To erase all the names and phone numbers in your Contacts Directory:

1. From the Security Menu, select **Erase Ph. Book** and press 📱.

2. Press **OK** (left softkey) to continue.

3. If you're sure you want to erase your Contacts, select **Yes** and press 📱.

Erasing All Voice Tags

You can quickly and easily erase all voice tags you have recorded.

To erase the voice tags:

1. From the Security Menu, select **Erase VoiceTag** and press 📱.

2. Press **OK** (left softkey) to continue.

3. If you're sure you want to erase the voice tags, select **Yes** and press 📱.

Erasing All Downloads

You can use your phone's security menu to erase all items you have downloaded to your phone.

To erase all data downloaded from the Web:

1. From the Security Menu, select **EraseMyContent** and press 🔘 .

2. Press **OK** (left softkey) to continue.

3. If you're sure you want to erase all data downloaded from the Web, select **Yes** and press 🔘 .
   - If you have assigned downloaded data, the function returns to its default setting.

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Calender, and Messaging are not affected.

To reset your phone:

1. From the Security Menu, select **Reset Phone** and press 🔘 .

2. Press **OK** (left softkey) to continue.

3. If you're sure you want to reset your phone, select **Yes** and press 🔘 .

Resetting and Locking Your Phone Through SMS

When your phone is lost or stolen, you can erase your important personal information (such as Contacts entries, call history, and messages) and lock your phone by sending a special formatted SMS message to your phone.

From your computer, sign on to www.sprint.com and send a message to your phone (input your 10-digit Sprint PCS Phone number) in the following format:

\\ RESET **<Passcode>** RESET

<Passcode> - your defined passcode.
The default passcode is your phone's 11 - digit ESN (Electronic Serial Number), which is written on the package or on the phone itself.

The locked phone will display the following message:

"If found, please call Sprint Customer Service 1-888-211-4727."

Note: To send a message from mailer software, input your 10-digit Sprint PCS Phone Number followed by "@messaging.sprint.com."

To activate this feature, the following presetting is required:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Security** and press 🔘.

4. Enter your lock code.

5. Select **Others** and press 🔘.

6. Select **Found Me** and press 🔘.

7. Select **Reset/Lock** and press 🔘.

8. Select **Enable** and press 🔘.

To unlock a phone that has been locked through SMS, bring the phone to a Sprint Store.

Changing the Passcode

To change the passcode for the special formatted SMS messages:

1. Follow steps 1-6 above.

2. Select **Chg Passcode** and press 🔘.

3. Enter new passcode (11 digits).

4. Reenter the new passcode.

Security Features for Sprint PCS Vision℠

Enabling and Disabling Sprint PCS Vision Services

You can disable Sprint PCS Vision services without turning off your phone; however, you will not have access to all Sprint PCS Vision services, including Web and Sprint PCS Mail. Disabling Sprint PCS Vision will avoid any charges associated with Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable Sprint PCS Vision services again at any time.

To disable Sprint PCS Vision services:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **PCS Vision** and press 🔘.
4. Select **Disable Vision** and press 🔘. (A message will appear.)
5. Press **Disable** (right softkey) to confirm that you want to sign out.

To enable Sprint PCS Vision services:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **PCS Vision** and press 🔘.
4. Select **Enable Vision** and press 🔘.
5. Press **OK** (left softkey) to sign in.

Controlling Your Roaming Experience

In This Section

♦ **Understanding Roaming**

♦ **Setting Your Phone's Roam Mode**

♦ **Using Call Guard**

Roaming is the ability to make or receive calls when you're off the nationwide Sprint PCS network. Your new RL-4930 by Sanyo works anywhere on the nationwide Sprint PCS network and allows you to roam on other analog and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Roaming

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the nationwide Sprint PCS network. Any time you are roaming, the phone displays the roaming icon ( ). If you are roaming on a digital system, the roaming icon will display along with the text **Digital Roam**, and on an analog system, with the text **Analog Roam**.

Tip: Remember, when you are using your phone off the nationwide Sprint PCS network, always dial numbers using 11 digits (1 + area code + number).

Note: Unless your Sprint PCS Service Plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the nationwide Sprint PCS network. However, you may not be able to access certain features, such as Sprint PCS Vision.

Note: Sprint PCS Ready Link Service is not available in roaming areas.

Note: If you're on a call when you leave the nationwide Sprint PCS network and enter an area where roaming is available (whether digital or analog), your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the nationwide Sprint PCS network.

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some features, such as Sprint PCS Vision, Sprint PCS Ready Link, and Sprint PCS Voice Command, may be unavailable, you can still make and receive calls and access voicemail. If you are accustomed to Sprint PCS Service, you may notice some of the following differences when using analog service:

● You are more likely to experience static, cross-talk, fade-out, and dropped calls.

● Some features which are standard on the enhanced nationwide Sprint PCS network, such as call waiting, Sprint PCS Vision, Sprint PCS Ready Link and direct international dialing, may not be available.

● Though callers can leave voicemail messages while you are roaming, you may not receive notification until you return to the nationwide Sprint PCS network. (See "Checking for Voicemail Messages While Roaming" on the next page.)

● There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.

● Your battery's charge will deplete more quickly and you will need to recharge it more often when you use your phone for analog roaming.

Note: When using your phone in analog mode, the phone may feel warm. This is normal for analog operation.

Roaming

Checking for Voicemail Messages While Roaming

When you are roaming off the nationwide Sprint PCS network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1+area code+your Sprint PCS Phone number.
2. When you hear your voicemail greeting, press `shift *`.
3. Enter your pass code at the prompt and follow the voice prompts.

When you return to the nationwide Sprint PCS network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band/tri-mode phone to control your roaming experience.

To set your phone's roam mode:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘 .
3. Select **Roaming** and press 🔘 .
4. Select **Set Mode** and press 🔘 .
5. Select an option from the following and press 🔘 .
   - **Sprint Only** allows you to access the nationwide Sprint PCS network only and prevents roaming on other networks.
   - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
   - **Roaming Only** seeks roaming service only (either analog or digital). The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Roaming

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the nationwide Sprint PCS network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call or access data services while roaming. (This additional step is not required when you make or receive calls while on the nationwide Sprint PCS network.)

To turn Call Guard on or off:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Roaming** and press 🔘.
4. Select **Call Guard** and press 🔘.
5. Select **On** or **Off** and press 🔘.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number. (You can also initiate a call from the Contacts directory, Call History, or Messaging.)

2. Press **TALK** or **SPEAKER** (or press **Options** [right softkey] and highlight **Call** or **Call:Speaker On** and press **MENU**).

3. Press **⌨1** to proceed while the pop-up message is displayed.

   - or -

   Press any key to erase the pop-up message, press **Options** (right softkey), highlight **Roam Call**, or **Roam:Speaker On**, and press **MENU**.

To answer incoming roaming calls with Call Guard on:

▶ Press **Options** (right softkey), highlight **Answer** or **Answer:Speaker**, and press **MENU**.

   - or -

1. Press **TALK** or **SPEAKER**.

2. Press **⌨1** to proceed while the pop-up message is displayed.

Reminder: If the Call Guard feature is set to **On** (the default setting is **On**), you need to take extra steps to make and receive roaming calls, even if you have selected the **Roaming Only** setting (see page 107).

Navigating Through Menus

In This Section

♦ Menu Navigation

♦ Menu Structure

♦ Viewing the Menus

Every function and feature of your Sprint PCS Phone can be accessed through an onscreen menu. This section is a road map to using your RL-4930 by Sanyo. Please take a few moments to learn your way around and you'll find your phone easier to use.

Menus

Menu Navigation

The navigation key on your Sprint PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down.

Menu Structure

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing ⓜ.

For example, if you want to view your last incoming call:

1. Press ⓜ to access the main menu.

2. Select **Call History** by pressing ⓜ. (It may already be highlighted.)

3. Select **Incoming** by pressing ⓐⓑⓒ② or by highlighting it and pressing ⓜ.
   (If you have received any calls, they are displayed on the screen.)

Tip: You can also select menu options by pressing the corresponding numeric key during step 2 above (for example, press ✉① to select **Call History**).

Backing Up Within a Menu

To go to the previous menu:

▶ Press [Back].

To return to standby mode:

▶ Press [END].

Shortcuts

Use your navigation key to quickly access your phone's menus.

● **Right** to take a shortcut to the **Contacts** menu.
● **Left** to take a shortcut to the **My Shortcut** menu.
  (See page 82 for setting.)
● **Up** to take a shortcut to the **Messaging** menu.
● **Down** to take a shortcut to the **My Content** menu.

Viewing the Menus

Menu Diagram

The following list outlines your phone's menu structure.

1. Call History
   1. Outgoing
   2. Incoming
   3. Missed
   4. Recent Calls
   5. Erase History

2. Contacts
   1. Find/Add Entry
   2. Speed Dial #s
   3. My Phone#
   4. Services

3. Messaging
   1. Send Message
   2. Pict.Mail
   3. Text Msgs
   4. Voice SMS
   5. IM & Email
   6. Chat & Dating
   7. Voicemail

4. Web

5. My Content
   1. Games
   2. Ringers
   3. Screen Savers
   4. Applications
   5. Call Tones
   6. Dynamic 1-10 (If applicable)
   7. Others (If applicable)

6. Settings
   1. Sounds
      1. Ringer/Key Vol.
      2. Ringer Type
      3. Vibrate Pattern

4. Alerts
5. Receiver Vol.
6. Application Vol.
7. Others

2. Display
   1. Backlight
   2. Greeting
   3. Font Size
   4. Background
   5. Contrast
   6. Animation
   7. Incoming Calls
   8. Match Area Code
   9. Standby Display
   10. Return to Idle
   11. Sleep Mode

3. PCS Vision
   1. Enable (or Disable) Vision
   2. Net Guard
   3. Update Profile

4. Ready Link
   1. Enable/Disable
   2. List Update
   3. Sounds
   4. Speakerphone
   5. Default View
   6. Floor Display
   7. R-Link Guard
   8. Restart
   9. Help

5. Location

6. Roaming
   1. Set Mode
   2. Call Guard

7. Messaging
   1. Text
   2. Voice SMS

8. Security
   1. Lock Phone

Menus

2. Erase Ph. Book
3. Erase VoiceTag
4. EraseMyContent
5. Reset Phone
6. Others

9. Others
   1. Airplane Mode
   2. Text Entry
   3. Any Key Answer
   4. Auto Answer
   5. Abbrev. Dial
   6. Headset Mode
   7. TTY
   8. Set Time/Date
   9. Language

0. Phone Info
   1. Phone#/User ID
   2. Help
   3. Version
   4. Advanced

7. Tools/Extras

   1. Voice Services
      1. Voice Recorder
      2. Screen Call

   2. Calendar

   3. Alarm Clock

   4. Calculator

   5. Stop watch

   6. World Clock

   7. PC Sync
      1. Ringers
      2. Images
      3. Erase Data

   8. Update Phone

8. Key Guard

Managing Call History

In This Section

♦ Viewing History

♦ Call History Options

♦ Making a Call From Call History

♦ Saving a Phone Number From Call History

♦ Prepending a Phone Number From Call History

♦ Erasing Call History

The Call History keeps track of incoming calls, calls made from your Sprint PCS Phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Call History

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 voice calls and the last 20 Ready Link calls that you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contact's name (if the phone number is in your Contact's List). Duplicate calls (same number and type of call) may only appear once on the list except Missed Calls and Recent Calls list.

To view a Call History entry:

1. Press 🔘 to access the main menu.

2. Select **Call History** and press 🔘 .

3. Select **Outgoing**, **Incoming**, **Missed** or **Recent Calls** and press 🔘 .

Tip: You can switch the voice call history to the Sprint PCS Ready Link call history by pressing **R-Link** (left softkey). To return to the voice call history, press **Voice Call** (left softkey). This option is not available when Sprint PCS Ready Link mode is set to **Disable** (see page 184), or Sprint PCS Ready Link is locked (see page 94).

Tip: The icons next to the name in the Recent Calls list represent the status of the call history; 📇 for Outgoing call, 📇 for Incoming call, and 📇 for Missed call.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press **Options** (right softkey).

● **Call** to dial the phone number.

● **Call:Speaker On** to dial the phone number in speakerphone mode.

● **Send Message** to send a Text SMS message or a Voice SMS message. (See page 224 or 228 for details.)

● **Save Phone#** to save the phone number (if applicable).

  ▪ **Go to PhoneBook** appears when the number is already in your Contacts list. (See "Saving a Phone Number From Call History" on page 121.)

● **Prepend** to add numbers to the beginning of the phone number. (See "Prepending a Phone Number From Call History" on page 122.)

● **Copy to Personal** to copy the phone number to the Ready Link Personal List. (Only appears when Sprint PCS Ready Link mode is set to Enable and the number does not match any stored entry in your Personal List.)

● **Erase** to erase the entry.

Making a Call From Call History

To place a call from Call History:

1. Press 🔘 to access the main menu.

2. Select **Call History** and press 🔘 .

3. Select **Outgoing**, **Incoming**, **Missed** or **Recent Calls** and press 🔘 .

4. Scroll to the entry you want to call.

5. Press 🔘 or 🔘 .

   - or -

   Press **Options** (right softkey), highlight **Call** or
   Call:Speaker On, and press 🔘 or 🔘 .

Note: You cannot make calls from Call History to entries identified as No Caller ID, Private or Unavailable ID.

Saving a Phone Number From Call History

Your Sprint PCS Phone can store up to 700 phone numbers in up to 500 Contacts entries (an entry may contain up to seven numbers). Each entry's name can contain sixteen characters.

To save a phone number from Call History:

1. Scroll to the call history entry you want to save.

2. Press **Options** (right softkey) to display the options.

3. Highlight **Save Phone#** and press 🔘.

4. Select the appropriate label (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, **Other** or **No Label**) and press 🔘.

5. Enter a name and press **OK** (left softkey).
   If you have already stored entries in the Contacts list, you are prompted to select the following entry mode:

   ▪ **New Name** to enter a name directly.

   ▪ **From Ph. Book** to select a name from the Contacts list.

6. Press **Save** (left softkey).

Note: You cannot save phone numbers already in your Contacts list or from calls identified as No Caller ID, Private or Unavailable ID. If the selected entry has already been stored in the Contacts list, **Go to PhoneBook** appears during step 3 above.

Call History

Prepending a Phone Number From Call History

If you need to place a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Scroll to a Call History entry and press **Options** (right softkey).
2. Highlight **Prepend** and press .
3. Enter the digits you want to add to the number.
4. Press or to place a call.

   - or -

► Press **Options** (right softkey) to select your desired option and press .
   - **Call** to dial the phone number.
   - **Call:Speaker On** to dial the phone number in speakerphone mode.
   - **Save Phone#** to store the phone number in your Contacts directory.
   - **Hard Pause** to insert a hard pause.
   - **2-Sec. Pause** to insert a 2-second pause.

Erasing Call History

To erase individual Call History entries, see "Call History Options" on page 119.

To erase Call History:

1. Press 🔘 to access the main menu.

2. Select **Call History** and press 🔘.

3. Select **Erase History** and press 🔘.

4. Select **Outgoing**, **Incoming**, **Missed**, **Recent Calls**, or **All** and press 🔘.

5. Select **Voice Calls** or **Ready Link** and press 🔘.

   ▪ **Voice Calls** to erase all call histories for voice call.

   ▪ **Ready Link** to erase all call histories for Sprint PCS Ready Link.

6. Select **Yes** and press 🔘.

Call History

Using the Contacts Directory

In This Section

. . . .

◆ **Displaying the Contacts List**

◆ **Adding a New Contacts Entry**

◆ **Finding Contacts List Entries**

◆ **Contacts List Entry Options**

◆ **Adding a Phone Number to a Contacts Entry**

◆ **Editing a Contacts Entry**

◆ **Erasing a Contacts Entry From the List**

◆ **Assigning Speed Dial Numbers**

◆ **Selecting a Ringer or an Image for an Entry**

◆ **Secret Contacts Entries**

◆ **Dialing Sprint PCS Services**

. . . .

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts Directory and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Displaying the Contacts List

To display your Contacts list:

► Press the navigation key right.

  - or -

1. Press 🔘 to access the main menu.

2. Select **Contacts** and press 🔘.

3. Select **Find/Add Entry** and press 🔘.

Adding a New Contacts Entry

Your Sprint PCS Phone can store up to 700 phone numbers in up to 500 Contacts entries (an entry may contain up to seven numbers). Each entry's name can contain sixteen characters.

To add a new entry:

1. Press the navigation key right to display the Contacts list.

2. Highlight **<Add Contact>** and press 🔘.

3. Enter a name and press **OK** (left softkey).

4. Select a label by using your navigation key and press 🔘.

5. Enter the phone number or address and press 🔘.

6. Press **Save** (left softkey).

Tip: You can also add a new Contacts entry by entering a number from standby mode. See "Saving a Phone Number" on page 37.

Finding Contacts List Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by Sprint PCS Ready Link List, and by voice tags. Follow the steps outlined in the sections below to display entries from the Contacts list menu.

Finding Names

To find Contacts list entries by name:

1. Press the navigation key right to display the Contacts list.

2. Use your navigation key to scroll through the Contacts list.

   - or -

   Enter the first letter of the name or part of the name. (The display shows the entries beginning with the letter entered.)

3. Press 🔘 to display the entry's details.

4. To make the call, highlight the desired number and press **TALK** , **SPEAKER** , or **Call** (left softkey).

To find Sprint PCS Ready Link List entries:

1. Press the navigation key right to display the Contacts list.

2. Press **Go to** (left softkey). Highlight your desired list and press 🔘 .

   - **Phone Book** to display the Contacts list.
   - **Company List** to display the Company List.
   - **Company Groups** to display the Company Group List.
   - **Personal List** to display the Personal List.
   - **Personal Groups** to display the Personal Group List.

3. Scroll through the list to select your desired entry.

Note: The **Go to** (left softkey) option does not appear when Sprint PCS Ready Link mode is set to **Disable** (see page 184), or Sprint PCS Ready Link is locked (see page 94).

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Press 🔘 to access the main menu.

2. Select **Contacts** and press 🔘 .

3. Select **Speed Dial #s** and press 🔘 . (The Speed Dial numbers list appears.)

Finding Voice Tags

To find Voice Tags in your phone:

1. Press and hold 🔘 to activate Automatic Speech Recognition. (See page 158 for details.)

2. You'll hear a tone after a prompt. Say "**Tools**."

3. After the prompt, say "**Review Voice Tag**." (The list of Voice tags appears.)

Contacts List Entry Options

To access a contact's options, display the Contacts list, highlight an entry and press 🔘. Then highlight a phone number and press **Options** (right softkey). To select an option, highlight it and press 🔘.

- **Edit** to edit the selected entry.
- **Call** to dial the selected number.
- **Call:Speaker On** to dial the phone number in speakerphone mode.
- **Send Message** to send a Text SMS message or a Voice SMS message. (mobile numbers only). (See pages 224 and 228 for details.)
- **Call Alarm** to set a call alarm for the entry. (See page 143 for Call Alarm.)
- **Set Speed Dial** to assign speed dial numbers to your favorite entries. (See "Assigning Speed Dial Numbers" on page 132.)
- **Prepend** to alter a phone number by adding more numbers to the front of its entry. (See "Prepending a Phone Number From Call History" on page 122.)
- **Copy to Personal** to copy the phone number to your Ready Link Personal List. (Only appears when Sprint PCS Ready Link mode is set to Enable and the number does not match any stored entry in your Personal List.)

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Press the navigation key right to display the Contacts list.
2. Scroll to the entry you wish to add and press **[MENU/OK]**.
3. Highlight a phone number, press **Options** (right softkey), highlight **Edit**, and press **[MENU/OK]**.
4. Select the label field you want to add (**Mobile**, **Home**, **Work**, etc.) and press **[MENU/OK]**.
5. Enter the number and press **[MENU/OK]**.
6. Press **Save** (left softkey).

Editing a Contacts Entry

To make changes to an entry:

1. Press the navigation key right.

2. Scroll to the entry you wish to edit and press ⬤ .

3. Highlight a phone number, press **Options** (right softkey), highlight **Edit**, and press ⬤ .

   - or -

   Highlight an email address or Web address and press **Edit** (right softkey).

4. Select the field you want to edit and press ⬤ .

5. Edit the entry by using your keypad and press ⬤ .

6. Press **Save** (left softkey) to save your changes.

Erasing a Contacts Entry From the List

To erase an entry:

1. Press the navigation key right.

2. Scroll to the entry you wish to delete by using the navigation key and press **Options** (right softkey).

3. Highlight **Erase Contact** and press ⬤ .

4. Select **Yes** and press ⬤ .

Assigning Speed Dial Numbers

With this feature you can dial Contacts Directory entries with one key press for locations 2-9. For details on how to make calls using speed dial numbers, see "Using Speed Dialing" on page 42.

To assign Speed Dial:

1. Press 🔘 to access the main menu.

2. Select **Contacts** and press 🔘 .

3. Select **Speed Dial #s** and press 🔘 .

4. Select an available speed dial location and press 🔘 .

5. Select an entry from the list and press 🔘 .

6. Select the phone number you want to set as a speed dial and press 🔘 .

   – or –

1. Press the navigation key right.

2. Scroll to your desired entry in the Contacts list and press 🔘 .

3. Select the phone number you want to set as a speed dial and press **Options** (right softkey).

4. Highlight **Set Speed Dial** and press 🔘 .

5. Select an available speed dial location and press 🔘 .

Note: If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to overwrite the existing speed dial assignment. Select **Yes** to assign the location to the new phone number or **No** to cancel. To delete the previous speed dial assignment, select **Reset**.

Selecting a Ringer or an Image for an Entry

You can assign a ringer or an image type to a Contacts entry so you can identify the caller by the ringer or image type. (See "Ringer Types" on page 54.)

To select a ringer type for an entry:

1. Press the navigation key right.

2. Select the entry for which you want to set the incoming ringer and press 🔘 .

3. Highlight a phone number, press **Options** (right softkey), highlight **Edit**, and press 🔘 .

   - or -

   Highlight an email address or Web address and press **Edit** (right softkey).

4. Scroll to **Ringer** and press 🔘 .

5. Scroll to your desired ringer and press 🔘 . (Press **Play** [right softkey] to listen to the ringer you selected.)

6. Press **Save** (left softkey) to save the ringer type.

To select an image type for an entry:

1. Follow steps 1-3 on the previous page.

2. Scroll to **Picture ID** and press (MENU/OK) .

3. Highlight your desired image type and press (MENU/OK) .

4. Press **Save** (left softkey) to save the image type.

   - To see a display preview of an image, press **Preview** (right softkey) during step 4 above.

Note: If you set an animation ringer (indicated with [icon]) and an image, your Sprint PCS Phone plays the ringer (audio) of the animation ringer and displays the image you selected.

Secret Contacts Entries

You can hide an entry's phone number(s) and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the entry's phone numbers are replaced with "<Secret>".

To make an entry secret:

1. Press the navigation key right.

2. Scroll to the Contacts entry you want to tag as secret.

3. Press **Options** (right softkey) to display the menu options.

4. Highlight **Set Secret** and press .

5. Enter the 4-digit lock code.

6. Select **On** and press .

To make an entry public:

1. Press the navigation key right.

2. Scroll to the Contacts entry you want to tag as public.

3. Press **Options** (right softkey) to display the menu options.

4. Highlight **Set Secret** and press .

5. Enter the 4-digit lock code.

6. Select **Off** and press .

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or your Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Dialing Sprint PCS Services

Your Contacts list is preprogrammed with contact numbers for various Sprint PCS Services. You must be in digital mode to access Sprint PCS Services.

To dial a service:

1. Press 🔘 to access the main menu.
2. Select **Contacts** and press 🔘.
3. Select **Services** and press 🔘.
4. Select **Cust Service**, **Dir Assistance**, **Account Info**, **Sprint Operator**, or **Voice Command** and press 🔘.
5. Press 📞 or 🔊.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:
   - **Customer Service** `Shift ⚹` `ABC 2`
   - **Directory Assistance** `GHI 4` `✉ 1` `✉ 1`
   - **Account Info** `Shift ⚹` `GHI 4`
   - **Sprint Operator** `+ 0`
   - **Voice Command** `Shift ⚹`
2. Press 📞 or 🔊 to place the call.

Using the Phone's Calendar and Tools

In This Section

♦ **Using Your Phone's Calendar**

♦ **Displaying Personal Information**

♦ **Using Your Phone's Tools**

Your Sprint PCS Phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Calendar

Use the Calendar to remind you of events or important calls you need to make. You can schedule up to 100 events, 15 Call Alarms, and 20 To-Do List items.

Displaying Your Calendar

To display your calendar:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘.

3. Select **Calendar** and press 🔘.

Note: In a no-service area, or an analog service area, it's necessary to set the actual time and date to use the Calendar function after removing and installing your battery. Set the current Time/Date by using numeric keys and/or the navigation key (Right/Left: move cursor, Up/Down: change value). You can set any time from 12:00 AM, Jan 1, 2000 to 11:59 PM, Dec 31, 2099.

Setting Holidays

You can set your personal holidays by displaying the date in red on the Calendar display. The default holidays displayed in red are Sundays and national holidays.

Note: You can set holidays from Jan 1, 2000 to Dec 31, 2020.

To set personal holidays:

1. From the Calendar display, highlight the day you want to set to the holiday by using the navigation key.

2. Press **Options** (right softkey), highlight **Holiday**, and press 🔘.

3. Highlight **Set Date** or **Set Weekly** from the options and press 🔘.

   - **Set Date** sets the selected date as the holiday.
   - **Set Weekly** sets the selected day of the week as holiday.
   - **Reset Date** resets the holiday setting for the selected date.
   - **Reset Weekly** resets the weekly holiday setting.
   - **Reset All** resets all the holiday settings and returns to the default settings.

Tip: If you selected **Set Weekly**, **Reset Weekly**, or **Reset All**, you'll be prompted to select **Yes** or **No**.

Tip: The current day is framed by a rectangle.

Adding Events to the Calendar

Your Calendar helps organize your time and reminds you of important events (up to 100 events).

To add an event:

1. From the Calendar display (see page 138), select the day you want to add an event and press **Options** (right softkey).

2. Highlight **Add Event** and press 　.

3. Select **Schedule** and press 　.

4. Enter the description using your keypad or press **Mode** (right softkey) to select a description from "**From To Do List**", and press **OK** (left softkey).

Note: The "From To Do List" option will not appear if there are no items stored in the To Do List. See "Adding To Do List Items" on page 146 for details.

5. Select the following items and press 　.

   ▪ **Description** to enter a description of your event (up to 14 characters).

   ▪ **From** to schedule the start time.

   ▪ **To** to schedule the end time.

   ▪ **Location** to edit the location of your event (up to 14 characters).

   ▪ **Alarm** to select your desired ringer.

   ▪ **Alarm Time** to edit the alarm time (number of hours or minutes before the event starts). Default alarm time is 10 minutes before.

   ▪ **Repeat** to set the event's repeating status. Select **Once**, **Daily**, **Weekly**, **Monthly**, or **Yearly**.

6. Press **Save** (left softkey) to schedule the event.

Tip: The date you have scheduled events for is indicated by " ▶ ".

Tip: Press the navigation key up or down to scroll by week through the Calendar and the Side Volume key to scroll by month.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

● By playing the alert tone (depending on the Ringer Type and Ringer Volume Setting).

● By blinking the LED.

● By displaying the event's description on the LCD.

● By illuminating the LCD backlight (depending on the backlight setting).

Event Alert Menu

When you have an event alarm scheduled, your phone alerts you and displays the ⏰ icon and the event summary.

To silence an event alert:

► Press any key to stop an event alert. (The alarm will snooze and then sound again after 10 minutes.)

  ▪ Press **Dismiss** (right softkey) to dismiss the event.

Note: If you press 🔚 before checking your event, **Events** (right softkey) appears in standby mode. Press **Events** (right softkey) to display the event and press 🔘 to see the event details. To cancel snoozing, press **Dismiss** (right softkey) while the event list is displayed.

Viewing Events

To view your scheduled events:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘 .

3. Select **Calendar** and press 🔘 .

4. Select the date for which you set events and press 🔘 . (The selected day's events list will display.)

Adding Call Alarms to the Calendar

You can set call alarms to notify you when you need to place a call. The call alarm will let you know when and to whom to place a scheduled call. You can set up to 15 call alarms.

To add a call alarm to the Calendar:

1. From the Calendar display (see page 138), select the date you want to set a call alarm, press 🔘, and press **Options** (right softkey).

2. Select **Add Event** and press 🔘.

3. Select **Call Alarm** and press 🔘.

4. Enter the phone number directly or press **Options** (right softkey) for options.

   ▪ **From Phone Book** to select the desired number from your Contacts list.

   ▪ **Voicemail** to select the number for voicemail access.

5. Select the following items and press 🔘.

   ▪ **Time/Date** to edit the start time and date.

   ▪ **Alarm** to select the ringer alarm.

   ▪ **Repeat** to set the Call Alarm's repeat status. Select **Once**, **Daily**, **Weekly**, **Monthly**, or **Yearly**.

6. Press **Save** (left softkey).

Tip: You can also add a call alarm from the Contacts menu (see "Contacts List Entry Options" on page 129).

Call Alarm Alerts

There are several ways your Sprint PCS Phone alerts you of a scheduled call alarm:

- By playing the alert tone (depending on the Ringer Type and Ringer Volume setting).
- By blinking the LED.
- By displaying the call alarm notification on the LCD.
- By illuminating the LCD backlight (depending on the backlight setting).

Call Alarm Menu

When you have scheduled a call alarm, your phone alerts you and displays the 🖻 icon and the name or phone number you wish to call.

To respond to a call alarm:

▶ Press **TALK** or **SPEAKER** to dial the phone number.

Other options available include:

- Press 🖥 to make a Sprint PCS Ready Link call (if applicable).
- Press any key (except 🖥 or **TALK**) to repeat the alarm in 10 minutes.
- Press **Dismiss** (right softkey) to dismiss the call alarm.

  - or -

  Highlight the unchecked event in the event list and press **MENU** to see the call alarm details. Press **Done** (left softkey) to erase the unchecked event.

Note: If you press **END** before checking your event, **Events** (right softkey) appears in standby mode. Press **Events** (right softkey) to display the event and press **MENU** to see the call alarm details.

Editing an Event or Call Alarm

To edit an event or call alarm:

1. From the Calendar display (see page 138), select the date for which you set events and press <img> .

2. Select one of the events or call alarms and press <img> . (The event or call alarm details appear.)

3. Select the information you want to edit and press <img> .

4. Enter or select a new setting and press <img> .

5. Press **Save** (left softkey).

Viewing a Future or Past Day's Scheduled Events

To view future or past day's scheduled events:

1. From the Calendar display (see page 138), press **Options** (right softkey).

2. Highlight **Go To Date** and press <img> .

3. Enter the date by using numeric keys and the navigation key and press **OK** (left softkey).

4. Press <img> to view the day's event list.

Erasing a Day's Events or Call Alarms

To erase a day's scheduled events or call alarms:

1. From the Event list display (see above), highlight one of the events or call alarms and press **Options** (right softkey).

2. Highlight **Erase Event** and press <img> .

3. Select **Yes** and press <img> .

Adding To Do List Items

Your phone can store and manage up to 20 To Do List items.

To add an item to your To Do List:

1. From the Calendar display (see page 138), press **Options** (right softkey).
2. Highlight **To Do List** and press ![MENU/OK].
3. Press **Options** (right softkey).
4. Highlight **Add Item** and press ![MENU/OK].
5. Enter the description (up to 14 characters) and press ![MENU/OK].
6. Select **Priority** and press ![MENU/OK] to edit the To Do's priority. You can select from **Normal**, **! Urgent**, or **🖑 Done**.
7. Press **Save** (left softkey).

Viewing the To Do List

To view your To Do List:

1. From the Calendar display (see page 138), press **Options** (right softkey).
2. Highlight **To Do List** and press ![MENU/OK].
   - To see the details of each To Do List item, select an item and press ![MENU/OK].

EditingTo Do List Items

To edit aTo Do List item:

1. From the To Do List display, highlight the item you want to edit and press 🔘.

2. Edit the description or change the priority and press 🔘.

3. Press **Save** (left softkey).

Adding aTo Do List Item to the Calendar

To add yourTo Do List item to the Calendar:

1. From the To Do List display (see the previous page), highlight the item you want to add to the schedule and press **Options** (right softkey).

2. To copy the To Do List item to your schedule, highlight **AddTo Schedule** and press 🔘.

3. Enter the description using your keypad and press 🔘. (See "Adding Events to the Calendar" on page 140 for entering.)

4. Press **Save** (left softkey).

Deleting Items From the To Do List

To delete To Do List items:

1. From the To Do List display (see page 146), highlight the item you want to erase and press **Options** (right softkey).

2. Highlight your desired option and press 📋.

   - **Erase Item** to erase an item from the To Do List.
   - **Erase Selection** to erase multiple selected To Do List items at one time. Press 📋 to check the box(es) next to the To Do List item(s) you want to delete and press **Erase** (left softkey) to erase. To check all boxes, press **Options** (right softkey), highlight **Check All**, and press 📋.
   - **Erase All** to erase all To Do List items.

3. Select **Yes** and press 📋.

Note: If you have saved a To Do List item to the Calendar, deleting it from the To Do List will not delete it from the Calendar. To remove an item saved to the Calendar, see "Erasing a Day's Events or Call Alarms" on page 145.

Viewing Memory in Your Calendar

To view available memory space and options:

1. From the Calendar display (see page 138), press **Options** (right softkey).

2. Highlight **View Memory** and press <img_ref>.

3. Select **Schedule**, **Call Alarm**, or **To Do List** and press <img_ref>. (The available memory space and options display.)

Tip: You can erase **Schedule**, **Call Alarm**, or **To Do List** by pressing **Options** (right softkey) when the available memory space is displayed.

Purging All Events, Call Alarms, or To Do List Items

To delete all scheduled events, call alarms, or To Do List items:

1. From the Calendar display (see page 138), press **Options** (right softkey).

2. Highlight **Erase Memory** and press <img_ref>.

3. Select one item from the options and press <img_ref>.

   - **Erase Old** deletes old events, call alarms, and To Do List items that are done.
   - **Erase All** deletes all events, call alarms, and To Do List items.

4. Select **Yes** or **No** and press <img_ref>.

Displaying Personal Information

Displaying Your User Address

To display the phone's current user address:

1. Press ⊕ to access the main menu.

2. Select **Settings** and press ⊕.

3. Select **Phone Info** and press ⊕.

4. Select **Phone#/User ID** and press ⊕.
   - If you sign out, <PCS Vision Disabled> appears on the display.

Finding Icon Definitions

To view an explanation of icons that appear on the display:

1. Press ⊕ to access the main menu.

2. Select **Settings** and press ⊕.

3. Select **Phone Info** and press ⊕.

4. Select **Help** and press ⊕.

5. Select the item for which you want to see the explanation and press ⊕. (The icon's explanation appears.)

Displaying the Version Information

To display the version number of the software, hardware, PRL (Preferred Roaming List), PRI (Product Release Instructions), etc., installed on your Sprint PCS Phone:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Phone Info** and press 🔘.
4. Select **Version** and press 🔘.

Displaying Advanced Information

To display advanced information such as technology and frequency:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Phone Info** and press 🔘.
4. Select **Advanced** and press 🔘.

Using Your Phone's Tools

In addition to helping you be more efficient and organized, your Sprint PCS Phone offers useful and entertaining tools.

Using the Alarm Clock

Your phone comes with a built-in alarm clock with alarm capabilities. You can set up to 5 alarms.

To use the alarm clock:

1. Press 🔵 to access the main menu.

2. Select **Tools/Extras** and press 🔵.

3. Select **Alarm Clock** and press 🔵.
   - Press **Settings** (right softkey) to set the **Ringer Length** or **Snooze Interval**.

4. Select a number and press 🔵.

5. Select the following items and press 🔵.
   - **Alarm** to set the alarm On/Off. Select **On** and press 🔵.
   - **Time** to enter the alarm time. Enter the desired alarm time and press 🔵.
   - **Repeat** to select the alarm frequency. Select **Once**, **Daily**, **Weekday**, or your desired day of the week and press 🔵.
   - **Description** to enter a description of the alarm.

6. Press **Save** (left softkey) to save the alarm settings.

Note: In a no-service area or an analog service area, it's necessary to set the actual time and date to use the Alarm Clock function after removing and installing your battery.

To stop the alarm:

► Press any key to stop the alarm. (The alarm will snooze and then sound again after the selected snooze interval.)

▪ Press **Dismiss** (right softkey) to dismiss the alarm.

Using the World Clock

This feature is available only in digital service areas.

To set the world clock display:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘 .

3. Select **World Clock** and press 🔘 .

4. The world clock display appears.

▪ Press the navigation key right or left to change countries.

Tip: Press **Summer** (left softkey) or **Standard** (right softkey) to select between daylight savings and standard time (if applicable). The ☀ icon is shown in summer mode.

Using the Stop Watch

To start the stop watch:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘 .

3. Select **Stop Watch** and press 🔘 .

    ▪ Press **Start** (left softkey) to start the operation.

    ▪ Press **Stop** (left softkey) to stop the operation.

    ▪ Press **Resume** (left softkey) to start the operation again.

To record a lap time while the stop watch is running:

1. Press **Lap** (right softkey) to record time of first lap.

2. Press **Lap** (right softkey) again to record next lap. (You may continue this until lap 5.)

To display the stop watch options:

1. During the operation, press **Options** (right softkey).

2. To select an option, highlight it and press 🔘 .

    ▪ **Go to Lap List** to display a Lap List. Press **Detail** (left softkey) to display the lap list detail or press **Options** (right softkey) and select **Edit Title**, **Erase This**, or **Erase All**.

    ▪ **Save to Lap List** to save the recorded lap times.

    ▪ **Reset** to reset the time to zero and clear any recorded lap times.

Using the Calculator

To use the calculator:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘 .

3. Select **Calculator** and press 🔘 .

4. Enter numbers using your keypad. (Press the left softkey to insert a decimal point.)

5. Press the appropriate navigation key for an arithmetic option (**Up** for addition, **Down** for subtraction, **Left** for multiplication, **Right** for division).

6. Enter numbers and press 🔘 for the result.

   ▪ To clear the numbers, press **CLR** (right softkey).

Updating Your Phone

Your RL-4930 by Sanyo allows you to update its software version over the air. You will be notified with a text message if a new software version is available for your phone.
You can also check if an update is available through the **Tools/Extras** menu.

To update your phone through the Tools/Extras menu:

1. Press 🔘 to access the main menu.
2. Select **Tools/Extras** and press 🔘 .
3. Select **Update Phone** and press 🔘 .
4. If a new software version is available, press **Yes** (left softkey) to continue.
5. Read the information screen and press **Next** (left softkey) to continue.
6. Select **Update Phone** and press **OK** (left softkey) to update your phone's software version.

To update over the air:

1. Press **Yes** (left softkey) when an update notification appears.
2. Follow steps 5-6 above.

Using Your Phone's Voice Services

In This Section

◆ **Using Automatic Speech Recognition**

◆ **Using the Voice Recorder**

◆ **Setting Up Screen Call**

Your Sprint PCS Phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice recordings.

Using Automatic Speech Recognition

Your Sprint PCS Phone is equipped with an Automatic Speech Recognition (ASR) feature. This feature allows you to make calls or use the phone's functions by simply using your voice. All you have to do is to talk into the phone, and the phone will recognize your voice and complete tasks by itself.

Activating Automatic Speech Recognition

To activate Automatic Speech Recognition:

▶ From standby mode, press and hold 🔘 .

The phone displays the Command menu and prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts. You can speak the name of the command when you hear "Say a command."

The following is a list of available ASR commands:

● **Contact** to call an entry in your Contacts list. (See page 160 for details.)

● **Dial Number** to dial a phone number by speaking the number. (See page 161 for details.)

● **Call Voice Tag** to find the name or phone number stored in the Voice Tag List. (See page 162 for details.)

● **Find Contact** to find an entry stored in your Contacts list. (See page 162 for details.)

● **International** to make an international call. (See page 165 for details.)

● **Phone Status** to notify you of your phone number, the coverage area, the current signal strength, and the battery level. (See page 169 for details.)

- **Tools** to select additional commands.
  - **Digit Training** to train the phone to get better recognition by programming your voice.
  - **Add Voice Tag** to add a new voice tag.
  - **Review Voice Tag** to listen to a recorded voice tag.
  - **Erase Voice Tag** to erase a voice tag.
- **Help** to get instructions for Automatic Speech Recognition of voice call. (See page 169 for details.)
- **Ready Link** to place a Ready Link call from the Sprint PCS Ready Link List. (See page 166 for details.)

Tip: You can also activate Automatic Speech Recognition by pressing and holding `TALK` or `SPEAKER`. Say onscreen commands to continue.

Note: The speech recognition system will wait 7.5 seconds for you to respond to a prompt. After 7.5 seconds, the phone will display an error message and your command will be cancelled.

Note: If your phone is unable to recognize an ASR command after three attempts, an error message will appear on the display and the phone will return to standby mode.

Note: Use the Automatic Speech Recognition feature in a quiet environment to correctly recognize your voice.

Making a Voice Call by Using ASR

With ASR, you can make a voice call by speaking a name, phone number, or using a voice tag.

To make a voice call by speaking a name:

1. Press and hold <kbd>⌂</kbd> to activate the Command menu.

2. Say "**Contact**" to your phone.

3. Say the full name of a contact in your Contacts list (for example, "John Jones").

4. Say the label you'd like to call (for example, "Mobile").

5. The phone will automatically place a call if it recognizes your voice.

6. When you are finished, press <kbd>END</kbd>.

Note: If the phone does not recognize the name, the phone will find the closest match in your Contacts list and display a list of up to three names. You will hear the voice prompt "Did you say..." followed by the matched name. You can confirm the name by saying "Yes," or change the selection by saying "No."

Tip: During ASR operation, you can also select your desired items by using the navigation key or pressing available softkeys on the display.

Tip: To redial your last outgoing call by using ASR, press <kbd>TALK</kbd> or <kbd>SPEAKER</kbd> twice.

To make a call by speaking a phone number:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Dial Number**" to your phone.

3. Say the digits of the phone number using a natural voice.

4. The phone automatically places the call if it recognizes your voice.

5. When you are finished, press 🔘.

Note: If the phone does not recognize the number, the phone will find the most likely match number and display a list of up to three numbers. You will hear the voice prompt "Did you say..." followed by the matched number. You can confirm the number by saying "Yes," or say "No" to change the selection.

Voice Services

Finding Contacts List Entries

This feature allows you to find the entry in your Contacts list by saying the name.

To find a contact in the Contacts list:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Find Contact**" to your phone.

3. Say the full name of a contact in your Contacts list (e.g., "John Jones").

4. The phone will display the contact details for the recognized name.

5. To make a call, select the desired number from the list by using your navigation key and press 〔TALK〕, 〔SPEAKER〕, or **Call** (left softkey).

Making a Call Using a Voice Tag

With a voice tag you record, your phone will automatically dial a phone number. Your phone can store up to 20 voice tags. (To create a voice tag, see "Programming a Voice Tag" on the next page.)

To make a call by using a voice tag:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Call Voice Tag**" to your phone.

3. Say your recorded voice tag.

4. The phone automatically places the call if it recognizes your voice.

5. When you are finished, press 〔END〕.

Programming a Voice Tag

To program a voice tag:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Tools**."

3. Say "**Add Voice Tag**."

4. Say the digits of the phone number. (The phone number will be repeated and you will be asked to verify.)

5. Say "**Yes**" to confirm or "**No**" to cancel.

6. Say the name of the person you want to add.

7. Respond to the prompt by repeating the name after the beep. (You will hear a confirmation that voice tag has been successfully saved.)

Tip: Record voice tags in a quiet environment.

Reviewing Voice Tags

To review voice tags:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Tools**."

3. Say "**Review Voice Tag**." (A review list will display and you will hear all of the names and phone numbers saved in the voice tag list.)

Tip: During step 3 above, you can make a call to the highlighted number by pressing 🔘TALK or 🔘SPEAKER .

Erasing a Voice Tag

To erase a voice tag:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Tools**."

3. Say "**Erase Voice Tag**."

4. Say the name you want to erase from your voice tag list. (The name will be repeated and you will be asked to verify it.)

5. Say "**Yes**" to confirm or "**No**" to cancel. (You will hear a confirmation that the voice tag has been successfully erased.)

Tip: You can erase all voice tags through your phone's Settings menu (see "Erasing All Voice Tags" on page 97).

Making International Calls by Using ASR

Your phone's ASR Dialing feature can dial the international access code when you are traveling outside of the United States.

To make international calls by using ASR:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**International**."

3. Say the digits of the country code.

4. Say the digits of the phone number.

5. The phone automatically places the call if it recognizes your voice.

6. When you are finished, press 🔴.

Note: If the phone does not recognize the country code/number, the phone will find the most likely match code/number and display a list of up to three numbers. You will hear the voice prompt "Did you say..." followed by the matched code/number. You can confirm the number by saying "Yes," or say "No" to change the selection.

Voice Services

Making Sprint PCS Ready Link Calls by Using ASR

You can place a Sprint PCS Ready Link call by using automatic speech recognition from your Sprint PCS Ready Link List. To make a Sprint PCS Ready Link Call, your phone's Sprint PCS Ready Link mode must be set to Enable (see "Setting Sprint PCS Ready Link Mode" on page 184 for details).

To make a Sprint PCS Ready Link Call:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Ready Link**." (Your Sprint PCS Ready Link List will display.)

3. Choose from one of the following options:
   - **Contact** to place a Sprint PCS Ready Link call from the Personal List.
   - **Group** to place a Sprint PCS Ready Link call from the Personal Groups.
   - **Company Contact** to place a Sprint PCS Ready Link call from the Company List. (if applicable).
   - **Company Group** to place a Sprint PCS Ready Link call from the Company Group List (if applicable).
   - **Dial Number** to place a Sprint PCS Ready Link call by entering a number.
   - **Phone Status** to notify you of your phone number and the current signal strength.
   - **Help** to activate the Automatic Speech Recognition instruction of Ready Link call.

4. Say "**Contact**," "**Group**," "**Company Contact**," "**Company Group**," or "**Dial Number**."

5. Say the contact's name in your Sprint PCS Ready Link List or the digits of the phone number. (Wait for the prompt.)

6. Respond to the prompt by saying the name or group name.

   ▪ To place the call, press and hold ▤. (See "Making and Receiving a Sprint PCS Ready Link Call" on page 187 for details.)

Using Digit Training

This feature allows you to train the phone to recognize your voice. You can get better recognition accuracy by programming your intonation pattern into your phone.

To program Digit Training:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Tools**."

3. Say "**Digit Training**."

4. Say "**Start**" or press **Start** (left softkey) to start programming.

5. Follow the voice prompts and recite the digits into your phone's microphone. (A voice prompt will indicate the current rate of adaptation.)

6. Respond to the voice prompt repeatedly until adaptation is complete. (When you are finished training, you will hear a confirmation that the adaptation has been successfully completed.)

Note: Try digit training in a quiet environment for the best results. When you train, make sure you speak clearly and distinctly in your natural voice.

To activate Digit Training:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Tools**."

3. Say "**Digit Training**."

4. Say "**On**" or press **On** (right softkey) to activate the existing data. (A voice prompt will announce the activation of digit training.)

To deactivate Digit Training:

1. Follow steps 1-3 on the previous page.

2. Say "**Off**" or press **Off** (right softkey) to deactivate the existing data. (A voice prompt will announce the deactivation of digit training. The adaptation returns to its default setting.)

Phone Status Command

This feature uses a voice prompt to tell you your phone number, the coverage area, the current signal strength, and the battery level.

To activate Phone Status Command:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Phone Status**." (You will hear your phone number, the coverage area, the current signal strength, and the battery level.)

ASR Help Command

This feature will help you learn the basics of using automatic speech recognition.

To activate Help Command:

1. Press and hold 🔘 to activate the Command menu.

2. Say "**Help**." (You will hear a brief summary of available automatic speech recognition commands.)

Using the Voice Recorder

This feature allows you to record voice data in standby mode. Your phone can store up to 20 voice recordings and the total available recording time is 130 minutes.

Tip: If you haven't signed up for Sprint PCS Ready Link service and Ready Link mode is set to **Disable**, or the Sprint PCS Ready Link is locked, you can use the Ready Link/Recorder button ( ) as a Voice Recorder button in standby mode.

Displaying the Voice Recorder Menu

To display the voice recorder menu:

1. Press to access the main menu.

2. Select **Tools/Extras** and press .

3. Select **Voice Services** and press .

4. Select **Voice Recorder** and press .

Shortcut: You can also display the voice recorder menu by pressing Ready Link/ Recorder button ( ) or **Voice Rec** (right softkey) in standby mode. This shortcut is available if you haven't signed up for Sprint PCS Ready Link service and Ready Link mode is set to **Disable**, or the Sprint PCS Ready Link is locked.

Recording Voice Memos

To record a voice memo:

1. From the voice recorder menu, select **Record** or **Record:Speaker** and press .

2. Start recording after the beep.

    ▪ Press **Pause** (right softkey) to pause the recording. To restart recording, press **Record** (right softkey).

3. To finish recording, press , , or .

To set the audio quality:

1. Display the voice recorder menu (see the previous page).

2. Highlight **Record** or **Record:Speaker** and press **Settings** (right softkey).

3. Select **Audio Quality** and press .

4. Select **High** or **Low** and press .

Note: When Audio Quality setting is High, the total available recording time will be reduced.

Playing Voice Recordings

To play individual or all voice recordings:

1. From the voice recorder menu, select **Play** or **Play:Speaker**, and press 🔘.

2. Select **Voice Data** and press 🔘.

3. Highlight your desired recording from the list or highlight **All** if you want to play all voice recordings continuously.

4. Press 🔘 to play the recordings.
   - Press **Speed** (left softkey) to change the playing speed.
   - Press **Pause** (right softkey) to pause. To restart, press **Play** (right softkey).

Tip: Press and hold the navigation key right to fast-forward the recording; press and hold the navigation key left to fast-rewind.

Voice Recording Options

To display the voice recording options:

1. From the voice recorder menu, select **Play** or **Play:Speaker** and press (MENU OK).

2. Select **Voice Data** and press (MENU OK).

3. Select your desired voice recording and press **Options** (right softkey) to display options.

4. To select an option, highlight it and press (MENU OK).

   - **Speaker On** or **Speaker Off** to switch speakerphone mode on or off.

   - **Display/Edit** to edit the title or to see the details of the voice recordings or to order the voice recordings by date and time, alphabetical sequence or recording size. Edit the title and press **OK** (left softkey).

   - **Go to Time** to set the starting point of the recordings. Enter the time you want to start, and press **OK** (left softkey).

   - **Erase** or **Erase All** to erase the selected or all the voice recordings.

Setting the Recording Guard

With this feature, you can record voice recordings without any interruption such as incoming calls or service change notices.

To set the recording guard:

1. From the voice recorder menu, highlight **Record** or **Record:Speaker** and press **Settings** (right softkey).

2. Select **Recording Guard** and press 🔘.

3. Select **On** or **Off** and press 🔘.

While Recording Guard is on, your phone's standby screen will display "Phone Off".

Erasing Voice Recordings

To erase an individual voice recordings saved in the phone:

1. From the voice recorder menu, select **Play** or **Play:Speaker** and press 🔘.

2. Select **Voice Data** and press 🔘.

3. Highlight your desired voice recording and press **Options** (right softkey) to display options.

4. Select **Erase** and press 🔘.

5. Select **Yes** and press 🔘.

To erase all voice recordings saved in the phone:

1. From the voice recorder menu, select **Erase All** and press 🔘.

2. Select **Voice Data** and press 🔘.

3. Select **Yes** and press 🔘.

Tip: If you select **All** during step 2 above, you can erase all recordings (voice recordings and call memos) saved in the phone.

Recording Call Memos

You can use your phone's Voice Services to record the other party's voice during a phone call.

To record a call memo:

1. During a call, press **Options** (right softkey).

2. Select **Tools/Extras** and press 🔘.

3. Select **Voice Services** and press 🔘.

4. Select **Call Memo** and press 🔘.

5. Select **Record** and press 🔘.

6. Start recording after the beep.

7. To finish recording, press 🔘, 🔙 or 🔚.
   - Recording also stops when the call is disconnected.

Note: Memo recording is disabled while you are roaming in analog service areas.

Note: Your phone can store up to 12 memos and the total available recording time is 72 seconds (maximum of 18 seconds per memo).

Tip: Call Memos are stored with the date and time stamp in reverse chronological order.

Reviewing Call Memos

To play the call memos you have recorded:

1. From the voice recorder menu, select **Play** or **Play:Speaker** and press 🔘 .

2. Select **Call Memo** and press 🔘 .

3. Select one memo from the list and press 🔘 .

   - or -

   If you want to play all of the memos continuously, select **All** and press 🔘 .

4. Press 🔘 to stop playing.
   - Press **Slow** (left softkey) or **Fast** (right softkey) to change the playing speed.
   - To play an older or more recent memo, press the navigation key right or left.

Tip: To set the speakerphone mode on or off, press **Options** (right softkey), highlight **Speaker On/Off**, and press 🔘 during step 3 above.

Erasing Call Memos

To erase an individual call memo:

1. From the voice recorder menu, select **Play** or **Play:Speaker** and press (MENU/OK).

2. Select **Call Memo** and press (MENU/OK).

3. Highlight the memo you want to erase and press **Options** (right softkey).

4. Highlight **Erase** and press (MENU/OK).

5. Select **Yes** and press (MENU/OK).

To erase all call memos:

1. From the voice recorder menu, select **Erase All** and press (MENU/OK).

2. Select **Call Memo** and press (MENU/OK).

3. Select **Yes** and press (MENU/OK).

Setting Up Screen Call

This feature enables you to screen incoming calls by using a recorded announcement, either one that is pre-recorded or one that you record.

Activating Screen Call

To start Screen Call when you have incoming calls:

1. When the phone rings or vibrates, press **Options** (right softkey) to display the options.

2. Highlight **Screen Call** and press [OK].

To set Auto Screen Call:

1. Press [OK] to access the main menu.

2. Select **Tools/Extras** and press [OK].

3. Select **Voice Services** and press [OK].

4. Select **Screen Call** and press [OK].

5. Select **Auto** and press [OK].

6. Select **On** and press [OK].

7. Set the answering time by using numeric keys or by pressing the navigation key up or down.

8. Press **OK** (left softkey). (The [📶] icon is displayed on the standby display.)

Tip: If a new caller's message is waiting, the [📧] icon appears on the display. The memos recorded while activating "Screen Call" are shown with the [♫] or **!** icon in the Call Memo list ([♫] : once played, **!** : not played yet). To listen to the message, see "Reviewing Call Memos" on page 176.

> **Tip:** While the caller's message is being recorded, press `TALK` to answer the call, or press `END` to stop recording and disconnect the call.

Selecting an Announcement for Screen Call

To select a Screen Call announcement:

1. Press `MENU` to access the main menu.

2. Select **Tools/Extras** and press `MENU`.

3. Select **Voice Services** and press `MENU`.

4. Select **Screen Call** and press `MENU`.

5. Select **Announcement** and press `MENU`.

6. Depending on your preference, highlight **Pre-Recorded** or **Custom** and press `MENU`.

Recording Your Name for a Pre-Recorded Announcement

You can use a pre-recorded announcement with or without your name. If you record your name, your phone uses your name to announce that you are not available to answer the call.

To record your name:

1. Press 🔘 to access the main menu.
2. Select **Tools/Extras** and press 🔘 .
3. Select **Voice Services** and press 🔘 .
4. Select **Screen Call** and press 🔘 .
5. Select **Announcement** and press 🔘 .
6. Highlight **Pre-Recorded** and press **Edit** (right softkey).
7. Highlight **Record Name** and press 🔘 .
   - If your name has already been recorded, select **Yes** to overwrite the existing recording.
8. Press 🔘 to start the first recording.
9. Press 🔘 to stop recording.
10. After the first recording, press 🔘 again to start the second recording.
11. Press 🔘 to stop recording.

Tip: Recording terminates automatically in 12 seconds.

Recording a Customized Announcement

To record an announcement:

1. Follow steps 1-5 on the previous page.

2. Highlight **Custom** and press **Edit** (right softkey).

3. Highlight **Record** and press 🔘.

    - When an announcement has already been recorded, select **Yes** to overwrite the existing recording.

4. Press 🔘 to start the first recording.

5. Press 🔘 to stop recording.

6. After the first recording, press 🔘 again to start the second recording.

7. Press 🔘 to stop recording.

Tip: Recording terminates automatically in 12 seconds.

Voice Services

Reviewing an Announcement

To review an announcement:

1. Press 🔘 to access the main menu.

2. Select **Tools/Extras** and press 🔘.

3. Select **Voice Services** and press 🔘.

4. Select **Screen Call** and press 🔘.

5. Select **Announcement** and press 🔘.

6. Highlight **Pre-Recorded** or **Custom** and press **Edit** (right softkey).

7. Highlight **Play** or **Play:Speaker** and press 🔘.

Erasing an Announcement

To erase an announcement:

1. Follow steps 1-6 above.

2. Select **Erase Name** to erase the name for a Pre-Recorded announcement and press 🔘.

   - or -

   Select **Erase** to erase the message for a Custom announcement and press 🔘.

3. Select **Yes** and press 🔘.

Using Sprint PCS Ready Link℠

In This Section

- ◆ Getting Started With Sprint PCS Ready Link
- ◆ Making and Receiving a Sprint PCS Ready Link Call
- ◆ Adding and Editing Ready Link Contacts
- ◆ Erasing Ready Link List Entries
- ◆ Updating Sprint PCS Ready Link Lists
- ◆ Managing Sprint PCS Ready Link Settings

Your Sprint PCS Vision Ready Link Phone gives you the ability to quickly connect with other Sprint PCS Ready Link users for "walkie-talkie-style" communication from anywhere, to anywhere on the nationwide Sprint PCS network.

This section explains the features and options of your Sprint PCS Vision Ready Link Phone and Service.

Getting Started With Sprint PCS Ready Link

Sprint PCS Ready Link allows you to enjoy quick, two-way, "walkie-talkie-style" communication with your friends, family, and co-workers. You can make one-to-one or one-to-many calls (up to 5 others on the same call) to any other Sprint PCS Ready Link user, anywhere on the nationwide Sprint PCS network. You can make and receive Sprint PCS Ready Link calls when your phone displays the 🔜 or 🔜 icon.

Setting Sprint PCS Ready Link Mode

To enable or disable Sprint PCS Ready Link mode:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Ready Link** and press 🔘.

4. Select **Enable/Disable** and press 🔘.

5. Select **Enable** and press 🔘. (The default is **Disable**.)

   ▪ **Enable:** Lets you make or receive Sprint PCS Ready Link calls any time your phone is not in use.

   ▪ **Disable:** Disables your phone's Sprint PCS Ready Link service; you will not be able to make or receive Sprint PCS Ready Link calls or access your Ready Link contacts.

Tip: If you haven't signed up for the Sprint PCS Ready Link service and Sprint PCS Ready Link mode is set to **Disable**, or the Sprint PCS Ready Link service is locked, you can use the Ready Link/Recorder Button as a Voice Recorder button in standby mode.

Preparing Your Phone for Sprint PCS Ready Link Service

Every time you turn on your phone, your phone will identify itself and make itself available to the Ready Link network.

▶ When you turn on your phone in an area where Sprint PCS Ready Link service is available, your phone will display "Preparing Ready Link service...Please wait." (The 〽 icon appears on the display. Your phone is now ready to make and receive Sprint PCS Ready Link calls.)

Ready Link Call Alerts

There are several ways your phone alerts you during Sprint PCS Ready Link calls.

When you make or receive a Sprint PCS Ready Link call:

● The phone sounds (depending on the Ringer Type and Ringer Volume setting).

● The backlight illuminates.

● The screen displays a Sprint PCS Ready Link call message.

● The other party's Sprint PCS Ready Link number and name (if available) are displayed.

● The screen displays who has the floor.

The status of a Sprint PCS Ready Link call is displayed as follows:

● The Green LED On indicates you have the floor and may speak.

● The Red LED On indicates another contact has the floor.

● The LED Off indicates the floor is open. (You can take the floor and speak by pressing and holding 🗐 .)

LCD Display during a Ready Link Call

Sprint PCS Ready Link Main Screen

Redial Contact ——
Current List ——

Contact Names ——

Go to (left softkey) —— | Go to | Options | —— Options (right softkey)

Redial: <Empty>
Personal List
Name: 3/5
<Add Contact>
Albert
Bob

Sprint PCS Ready Link In-Call Screen

R-Link Call:
Carol —————— Contact Name

913-555-1111 —————— R-Link Number

You have floor. —————— Floor Status
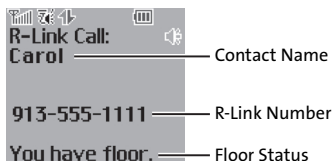
Making and Receiving a Sprint PCS Ready Link Call

Displaying the Sprint PCS Ready Link List

►   From standby mode, press **R-Link** (left softkey) or the
    Ready Link/Recorder button on the side of your phone
    (🔋) to access the Sprint PCS Ready Link List.

Tip: The first time you access the list, the Sprint PCS Ready Link Help
message will appear. Press **Yes** (left softkey) and **Next** (left softkey) to read a
brief introduction of Sprint PCS Ready Link.

Selecting a Contacts List

When your phone displays a Sprint PCS Ready Link List, the left
softkey is labeled **Go to**. To switch to another contact list, press
Go to (left softkey), highlight your desired list, and press 🔘 .

● **Company List/Company Groups** contain company-
  provided contacts (up to 200 entries each). Your company
  list can only be created and modified by an authorized
  administrator on the Sprint PCS Ready Link server. When
  the lists are empty, Company List/Company Groups will
  not appear on the display.

● **Personal List/Personal Groups** contain your personal Ready
  Link contact names and numbers, separately or in groups.
  You can create and edit your own Personal List. Your phone
  can store a total of 200 entries (you may include up to five
  contacts per group).

● **Outgoing** shows the last 20 different Sprint PCS Ready Link
  calls you placed.

- **Incoming** shows the last 20 different Sprint PCS Ready Link calls you accepted.

- **Missed** shows the last 20 Sprint PCS Ready Link calls you missed.

Note: The ⬤ icon next to the group name indicates a group.

Making a Sprint PCS Ready Link Call (One-to-One Call)

You can place a one-to-one Sprint PCS Ready Link call by selecting a contact from the Sprint PCS Ready Link List.

To place a Sprint PCS Ready Link call by selecting a contact:

1. Press **R-Link** (left softkey) or press 🗐.

2. Press **Go to** (left softkey), highlight the list from which you want to place a call (**Company List**, **Personal List**, **Outgoing**, **Incoming**, or **Missed**), and press 🔘.

Tip: You can also select **Enter R-Link #** from the **Go to** option to enter a Sprint PCS Ready Link number directly. (See page 191 for details.)

---

3. Scroll to the contact you want to call, and press and hold 🗐 to place the call and take the floor. (You will see "R-Link calling..." and "Connecting..." followed by "You have floor." You can now begin speaking.)

   - or -

   Scroll to the contact you want to call and press and release 🗐 to place the call. (The call will connect as described above, but "Floor is open." will appear on the screen and either you or your contact may press and hold 🗐 to take the floor and speak.)

Note: During a Sprint PCS Ready Link call, having the "floor" means having the right to speak. When you see "Floor is open.," the first person to press the Ready Link/Recorder button can speak (while holding the button). Only the person who has the floor can speak. The phone beeps if you press the Ready Link button when another contact has the floor.

4. Continue holding ▤ as you speak. (When you are finished speaking, release ▤ to allow the other contact to speak. When the other party takes the floor, you will see the speaker's name and phone number and the text "has floor.")

5. When you are finished, press ⓔ.

Note: When neither party has the floor during a Sprint PCS Ready Link call, "Floor is open." appears on the display. If no one takes the floor for 20 seconds, the Sprint PCS Ready Link call ends automatically.

Tip: If you press ⓣ or ⓢ during step 3 on the previous page, you can make a standard voice call.

Making a Sprint PCS Ready Link Call (Group Call)

You can make a Sprint PCS Ready Link call to all members in a Group entry, which you have in your Sprint PCS Ready Link List. You can communicate with up to five members at a time.

To place a Sprint PCS Ready Link Group call:

1. Press **R-Link** (left softkey) or press ▤.

2. Press **Go to** (left softkey), highlight the list from which you want to make a Group call (**Company Groups**, **Personal Groups** or **Outgoing**), and press ●.

3. Scroll to the group you want to call, and press and hold ▤ to place the call and take the floor. (You will see "R-Link calling…" and "Connecting…" followed by "You have floor." Continue with the Sprint PCS Ready Link call as described on page 188.)

   ▪ To make a Sprint PCS Ready Link call to a group member, select your desired group, highlight your desired group member, and press and hold ▤.

   ▪ If one of the group members takes the floor, you will see the member's name and Sprint PCS Ready Link number on the display.

4. When the call is finished, press ▨.

Tip: The phone beeps if you press ▤ when another contact has the floor.

Tip: To redial your last Sprint PCS Ready Link call, highlight **Redial** and press and hold ▤ from the Sprint PCS Ready Link List.

Making a Sprint PCS Ready Link Call by Entering a Number

To place a Sprint PCS Ready Link call by entering a number:

1. From standby mode, enter the Sprint PCS Ready Link number you want to dial.

2. Press ▤ to place the Sprint PCS Ready Link call. Continue holding ▤ to take the floor and speak.

   ▪ The contact's name appears on the display if there is a matched number in your Sprint PCS Ready Link List.

3. Continue with the Sprint PCS Ready Link call, pressing and holding ▤ to speak and releasing it to allow others to reply.

4. When the call is finished, press END.

   - or -

1. Press **R-Link** (left softkey) or press ▤.

2. Press **Go to** (left softkey), highlight **Enter R-Link#** and press ▤.

3. Enter the Sprint PCS Ready Link number you want to dial.

4. Follow steps 2-4 above.

Note: Sprint PCS Ready Link numbers must contain 10 digits (area code + phone number) or 11 digits (1 + area code + phone number). Your Sprint PCS Ready Link number is the same as your Sprint PCS Phone number.

Sprint PCS Ready Link

Missed Call Notification for Sprint PCS Ready Link Calls

When an incoming Sprint PCS Ready Link call is not answered, the Missed Call Notification and the 📵 icon are displayed on your screen.

To call the last Missed Sprint PCS Ready Link call:

► Simply press and hold 🔲 while the Missed Call Notification is displayed. (Continue with the Sprint PCS Ready Link call as described previously.)

Tip: If you have two or more missed calls, the event list will appear.

To clear the Missed Call display:

► Press **Dismiss** (right softkey).

Tip: If you press 🔘 before checking your notification, **Events** (right softkey) appears in standby mode. Press **Events** (right softkey) to display the notification list. To call the entry, highlight the entry and press 🔲 .

Note: When you display Missed Calls entries, you will see the 📵 icon next to the name. Once you confirm the entry by pressing 🔘 , the icon turns to the 🔳 icon. The 🔳 icon will remain until you make or receive a Sprint PCS Ready Link call to or from the entry.

Receiving a Sprint PCS Ready Link Call

To receive a Sprint PCS Ready Link call:

1. Make sure your phone's Sprint PCS Ready Link mode is enabled (see "Setting Sprint PCS Ready Link Mode" on page 184).

2. When you receive a Sprint PCS Ready Link call from a contact, "R-Link Call:" the contact's name, and the Sprint PCS Ready Link number appear on the display. (You do not need to take any action to answer the call.)

   - When you receive a group call, "Group Call:" the group member's name, and the Sprint PCS Ready Link number appear.
   - If nobody takes the floor for 20 seconds, the call will be a missed Ready Link call.

3. If the person placing the call has kept the floor (held the Ready Link/Recorder button), you will see the contact name and Sprint PCS Ready Link number along with "has floor," and you will hear the caller speaking.

4. When the caller finishes speaking and releases ▤ , you will see "Floor is open." on the display screen. Press and hold ▤ to take the floor and reply to the caller. (You will see "You have floor." and hear a tone confirming that you may speak.)

5. When the conversation is finished, press ⌨ .

Adding and Editing Ready Link Contacts

Copying an Entry to Your Personal List or Personal Group List

You can copy an entry to your Personal Lists from several different sources. If the selected entry is already stored in the Personal Lists, the "copy" option does not appear.

To copy an entry from the Sprint PCS Ready Link List:

1. Press **R-Link** (left softkey) or press █.

2. Press **Go to** (left softkey), highlight the list from which you want to copy an entry (**Company List**, **Company Groups**, **Outgoing**, **Incoming**, or **Missed**), and press 🔘.

3. Select the entry you want to copy (or scroll to highlight the **Redial** entry at the top of your screen) and press **Options** (right softkey). To select an option, highlight it and press 🔘.
   - **Copy to Personal** to copy the contact to the Personal List.
   - **Copy Group** to copy the group to the Personal Group List.
   - **Copy to Ph. Book** to copy the contact to the Contacts list.

4. If the entry has no name, enter a name and press **OK** (left softkey), then press **Save** (left softkey).

5. Press **Yes** (left softkey) to copy and save the entry to your Personal List or Personal Group List.

Note: Your Company Lists can only be set up and edited by an administrator on the Sprint PCS Ready Link server. You cannot add or edit contacts/groups to your Company Lists.

Saving a Sprint PCS Ready Link Number

When you have finished a Sprint PCS Ready Link call, you will see the Sprint PCS Ready Link number and the text "R-Link call ended." on the display. You can save a Sprint PCS Ready Link number from the ending display to your Personal Lists.

To save the number:

1. From the end display, press **Save** (right softkey).

2. Enter a name and press **OK** (left softkey).

3. Press **Save** (left softkey).

4. Press **Yes** (left softkey).

Note: If the number is already stored in the Personal List, the "Save" softkey does not appear.

Finding an Entry in the Sprint PCS Ready Link List

You can find your desired entry by entering a few letters.

To find a Sprint PCS Ready Link entry:

1. Press **R-Link** (left softkey) or press 🔲.

2. Press **Go to** (left softkey), highlight your desired list (**Company List**, **Company Groups**, **Personal List**, or **Personal Groups**), and press 🔘.

3. Enter the first letter or the first few letters of the name.
   - The display shows the list beginning with the letter(s) you entered.

4. Scroll through the list and press 🔘 to select your desired entry.

Sprint PCS Ready Link Options

When you use Sprint PCS Ready Link, several user options are available by pressing **Options** (right softkey). To select an option, highlight it and press .

- **Edit** to edit a Sprint PCS Ready Link number and/or name. (See page 200.)
- **Send Message** to send a Text SMS message or a Voice SMS message to the selected entry.
- **Copy to Personal** to copy a contact to the Personal List. **Copy Group** appears when you copy a Company Group to the Personal Group List.
- **Copy to Ph. Book** to copy a contact to the Contacts List.
- **Erase** to erase a contact. **Erase Group** appears when you highlight a group.
- **Add Contact** to add a new contact. (See the next page for details.) **Add Group** appears when you highlight a group list. (See page 199 for details.)
- **Find:Full Name** or **Find:First Name** to find a contact beginning with the letter(s) you entered.
- **Erase R-L List** to erase entries saved in the Sprint PCS Ready Link List (except Company List/Company Groups).
- **Help** to see the Sprint PCS Ready Link instruction page.

Adding a New Contact to Your Personal List

You can store a total of 200 entries in the Personal Lists.

To add a new Sprint PCS Ready Link contact:

1. Press **R-Link** (left softkey) or press ▤.

2. Press **Go to** (left softkey), highlight **Personal List**, and press 🔘.

3. Select **<Add Contact>** and press 🔘.

   - or -

   Highlight a contact and press **Options** (right softkey). Then highlight **Add Contact** and press 🔘.

4. Enter a name for the new contact and press **OK** (left softkey). (This is the name you will see when calling or receiving a call from the contact.)

5. Select **R-Link Number**, enter the contact's 10-digit Sprint PCS Ready Link number (their Sprint PCS Phone number) and press **OK** (left softkey).

6. Press **Save** (left softkey) to save the new contact to your Personal List.

Tip: You are not allowed to use the following symbols during step 4:
@ : ; / *) (.

Adding a New Group to Your Personal Group List

You can add new groups to the Personal Group List. Each group can include up to five members. You can enter a group member directly or select the member from the Company List or Personal List.

To add a new Sprint PCS Ready Link group entry:

1. Press **R-Link** (left softkey) or press 🔳.

2. Press **Go to** (left softkey), highlight **Personal Groups**, and press 🔘.

3. Select **<Add Group>** and press 🔘.

   - or -

   Highlight an entry and press **Options** (right softkey). Then highlight **Add Group** and press 🔘.

4. Enter a group name, press **OK** (left softkey), and press **Next** (left softkey).

5. To add contacts to the group, press **Add** (right softkey).

6. Highlight one item from the following and press 🔘.

   ▪ **New** to add a new contact. (See previous page for details.)

   ▪ **from Company** to add a contact from your Company List (if applicable).

   ▪ **from Personal** to add a contact from your Personal List.

7. Scroll to the contacts you want to add and press **Pick** (right softkey) to include the entries.

8. Press **Done** (left softkey) when you are finished selecting contacts, then press **Update** (left softkey) to update your Personal Group List with the new group entry.

Tip: To add members directly, select **<Add Members>** during step 5.

Editing a Contact in Your Personal List

To edit a Personal List contact:

1. Press **R-Link** (left softkey) or press ▤.

2. Press **Go to** (left softkey), highlight **Personal List**, and press 🔘.

3. Scroll to the entry you want to edit and press **Options** (right softkey).

4. Highlight **Edit** and press 🔘.

5. Select the field you want to edit (**Name** or **R-Link Number**), and press 🔘.

6. Edit the entry, press **OK** (left softkey), and press **Save** (left softkey) to save your changes.

Editing a Group in Your Personal Group List

To edit a group name:

1. Press **R-Link** (left softkey) or press ▤.

2. Press **Go to** (left softkey), then highlight **Personal Groups** and press 🔘.

3. Scroll to the group entry you want to edit and press **Options** (right softkey).

4. Highlight **Edit** and press 🔘.

5. Edit the group name and press **OK** (left softkey).

Tip: If you don't need to edit the group name, press **Next** (left softkey) during step 5 above and skip step 6.

---

6. Press **Save** (left softkey) to save your changes.

7. To edit a group member, scroll to the contact you want to edit and press **Options** (right softkey).

   - **Edit** to edit a group member's name and phone number.
   - **Erase** to erase the group member.
   - **Add New** to add a new group member.
   - **Add (Company)** to add a new group member from the Company List (if applicable).
   - **Add (Personal)** to add a new group member from the Personal List.
   - **Details** to display a group member's information.

8. Highlight **Edit** and press 🔘 .

9. Select the field you want to edit (**Name** or **R-Link Number**) and press 🔘 .

10. Edit the entry, press **OK** (left softkey), and press **Save** (left softkey) to save your changes.

11. Press **Update** (left softkey) to update your Personal Group List.

Erasing Ready Link List Entries

Erasing an Entry in Your Personal List or Personal Group List

To erase a contact or a group:

1. From the Sprint PCS Ready Link List, press **Go to** (left softkey), then highlight **Personal List** or **Personal Groups** and press (MENU).

2. Scroll to the entry you want to erase and press **Options** (right softkey).

3. Highlight **Erase** and press (MENU).

   - **Erase Group** appears when you select Personal Groups.

4. Select **Yes** and press (MENU).

To erase a group member:

1. From the Sprint PCS Ready Link List, press **Go to** (left softkey), then highlight **Personal Groups** and press (MENU).

2. Scroll to your desired group and press (MENU) to display the group members.

3. Select the contact you want to erase and press **Options** (right softkey).

4. Highlight **Erase** and press (MENU).

5. Select **Yes** and press (MENU).

6. Press **Update** (left softkey) to update your Personal Group List.

Erasing a Sprint PCS Ready Link List

You can erase all entries saved in the Sprint PCS Ready Link List (except Company List/Company Groups).

To erase a Sprint PCS Ready Link List:

1. From the Sprint PCS Ready Link List, press **Options** (right softkey).

2. Highlight **Erase R-L List** and press 🔘.

3. Select your desired option and press 🔘.
   - **Outgoing** to erase all outgoing Sprint PCS Ready Link calls.
   - **Incoming** to erase all incoming Sprint PCS Ready Link calls.
   - **Missed** to erase all missed Sprint PCS Ready Link calls.
   - **All Calls** to erase all Sprint PCS Ready Link call history, except redial.
   - **All Personal Ent.** to erase all entries in Personal List and Personal Groups. You are prompted to enter your 4-digit lock code.

4. Select **Yes** and press 🔘.

Tip: Redial number will not be erased.

Updating Sprint PCS Ready Link Lists

Updating the Company List and Personal List

To update your Company List and Personal List manually through the Sprint PCS Ready Link server:

1. Press ⊛ to access the main menu.
2. Select **Settings** and press ⊛.
3. Select **Ready Link** and press ⊛.
4. Select **List Update** and press ⊛.

Managing Sprint PCS Ready Link Settings

Assigning Speed Dialing for Sprint PCS Ready Link Entries

To assign Speed Dialing for Sprint PCS Ready Link entries:

1. Press 😊 to access the main menu.

2. Select **Contacts** and press 😊.

3. Select **Speed Dial #s** and press 😊.

4. Select an unassigned number and press 😊.
   - When you highlight an assigned number and press 😊, you'll be asked whether you want to overwrite the assigned number. Select **Yes** or **No**, or you can also select **Reset** to cancel the stored speed dial.

5. Press **Go to** (left softkey), highlight the list from which you want to set a speed dial (**Company List**, **Company Groups**, **Personal List**, or **Personal Groups**), and press 😊.

6. Select the contact and press 😊.

   - or -

   Select the group and press 😊, then select an option and press 😊.
   - **Set as** to assign the selected group as a speed dial.
   - **Details** to display the group details. You can select an individual group member from the group list.

To use Speed Dial for a Sprint PCS Ready Link entry:

▶ From standby mode, press the appropriate speed dial key (locations 2-9) and press 🗐.

Sprint PCS Ready Link

Restarting the Ready Link Service

To restart the Sprint PCS Ready Link service:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Ready Link** and press 🔘 .

4. Select **Restart** and press 🔘 .

Setting Ready Link Guard

This feature enables you to display a warning message when you cannot receive Sprint PCS Ready Link calls. The warning message will appear when you are launching a Web or Java application.

To set the Ready Link Guard:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘 .

3. Select **Ready Link** and press 🔘 .

4. Select **R-Link Guard** and press 🔘 . (A message will appear.)

5. Press **OK** (left softkey) to continue.

6. Select **On** and press 🔘 . (Select **Off** to deactivate this feature.)

Setting Ringer Types for Sprint PCS Ready Link Calls

Your Sprint PCS Phone provides a variety of ringer types that allow you to customize your ringer.

To select a ringer type for Sprint PCS Ready Link calls:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Ready Link** and press 🔘.
4. Select **Sounds** and press 🔘.
5. Select **Ringer Type** and press 🔘.
6. Select **Ready Link Calls**, **R-Link Missed**, or **R-Link Floor Tone** and press 🔘.
7. Scroll to your desired ringer type and press 🔘.
   - To confirm the ringer, press **Play** (right softkey).

Tip: You can change the ringer type in another way (see "Selecting Ringer Types for Sprint PCS Ready Link Calls" on page 55).

Setting Vibrate Pattern for Sprint PCS Ready Link Calls

You can select your favorite vibrate pattern for Sprint PCS Ready Link calls.

To select the vibrate pattern for Sprint PCS Ready Link calls:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **Ready Link** and press 🔘.
4. Select **Sounds** and press 🔘.

5. Select **Vibrate Pattern** and press ⬤.

6. Select **Ready Link Calls** or **R-Link Missed**.

7. Scroll to your desired vibrate pattern and press ⬤.

Setting an Alert Notification for Sprint PCS Ready Link Calls

Your Sprint PCS Phone can alert you with an audible tone when you receive a Sprint PCS Ready Link call.

To set alerts for Sprint PCS Ready Link calls:

1. Press ⬤ to access the main menu.

2. Select **Settings** and press ⬤.

3. Select **Ready Link** and press ⬤.

4. Select **Sounds** and press ⬤.

5. Select **Alerts** and press ⬤.

6. Select an option from the following and press ⬤.

- **Ready Link Calls** to notify you when you receive a Ready Link call.

- **R-Link Missed** to notify you when you missed a Ready Link call.

- **Headset Alert** to notify you when you take the floor during Ready Link call with your headset.

7. Use the navigation key to select your desired option and press ⬤.

Tip: Headset Alert setting is available when the Turbo Button setting is Ready Link. See "Using a Stereo Headset" on page 88.

Setting the Speakerphone for Sprint PCS Ready Link Calls

You can set the speakerphone on or off when Sprint PCS Ready Link call is activated. By default, the speakerphone is set to on.

To set the speakerphone on or off:

1. Press 😊 to access the main menu.
2. Select **Settings** and press 😊 .
3. Select **Ready Link** and press 😊 .
4. Select **Speakerphone** and press 😊 .
5. Select **On** or **Off** and press 😊 .

Note: If the phone's ringer volume is set to Vibrate, Ringer Off, or Silence All, the speakerphone turns off. Press (SPEAKER) to turn the speakerphone mode on.

Setting the Default View of the Sprint PCS Ready Link List

You can select the default Sprint PCS Ready Link List when Sprint PCS Ready Link is launched.

To select the default view of the Sprint PCS Ready Link List:

1. Press 😊 to access the main menu.
2. Select **Settings** and press 😊 .
3. Select **Ready Link** and press 😊 .
4. Select **Default View** and press 😊 . (The available lists appear.)
5. Select your desired list and press 😊 .

Sprint PCS Ready Link

Setting the Floor Display for Sprint PCS Ready Link Calls

With this feature, you can select the floor display during Sprint PCS Ready Link calls.

To select the floor display:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Ready Link** and press 🔘.

4. Select **Floor Display** and press 🔘.

5. Select **Text Only** or **Image1-3** and press 🔘.
   - To see a display preview of the image, press **Preview** (right softkey).

Using Sprint PCS Ready Link Help

To use Help:

1. Press 🔘 to access the main menu.

2. Select **Settings** and press 🔘.

3. Select **Ready Link** and press 🔘.

4. Select **Help** and press 🔘.

5. Select **Yes** (left softkey) or **No** (right softkey).

6. As you read the text for Help, select **Next** (left softkey) or **Previous** (right softkey).

7. At the last page of the text of the Help session, you will see **OK** as left softkey. Press **OK** (left softkey) to exit the Help menu.

Sprint PCS Service Features

Sprint

Sprint PCS Service Features: The Basics

In This Section

- ◆ **Using Voicemail**
- ◆ **Using Text SMS Messaging**
- ◆ **Using Voice SMS Messaging**
- ◆ **Using Caller ID**
- ◆ **Responding to Call Waiting**
- ◆ **Making a Three-Way Call**
- ◆ **Using Call Forwarding**

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint PCS Service. This section outlines your basic Sprint PCS Service features.

Sprint PCS Service

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold ✉1.

2. Follow the system prompts to:

    - Create your pass code

    - Record your name announcement

    - Record your greeting

    - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding ✉1, bypassing the need for you to enter your pass code).

Note: If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail pass code.

Voicemail Notification

There are several ways your Sprint PCS Phone alerts you of a new message:

● By displaying a message on the screen.

● By sounding the assigned ringer type.

● By the LED blinking red.

● By displaying ✉ at the top of your screen.

Tip: If you have two or more notifications, the event list will appear.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

▶ Press ⓉⒶⓁⓀ or **Call** (left softkey).

To display your Missed Log:

▶ Press **Events** (right softkey).

Important: When you are roaming off the nationwide Sprint PCS network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone number. When your voicemail answers, press (ⓈⒽⒾⒻⓉ✱) and enter your pass code. You will be charged roaming rates when accessing voicemail while roaming off the nationwide Sprint PCS network.

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS
Phone or from any other touch-tone phone. To dial from your
Sprint PCS Phone, you can either speed dial your voicemail or
use the menu keys.

Using One-Touch Message Access

► Press and hold ⬚1. (Your phone will dial your
voicemail box.)

Using the Menu Keys on Your Phone to Access Your
Messages

1. Press 🔘 to access the main menu.

2. Select **Messaging** and press 🔘.

3. Select **Voicemail** and press 🔘.

4. Press 📞 (or select **Call Voicemail** or **Call: Speaker On** and
press 🔘).

Note: You are charged for airtime minutes when you are accessing your
voicemail from your Sprint PCS Phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Messages

1. Dial your Sprint PCS Phone number.

2. When your voicemail answers, press ⬚ shift✱ .

3. Enter your pass code.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press ⬚ GHI 4 during the header.

Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 222.

⬚ ✉ 1	⬚ ABC 2	⬚ DEF 3
Date/Time	Send Reply	Advance
⬚ GHI 4	⬚ JKL 5	⬚ MNO 6
Replay	Rewind	Forward
⬚ PQRS 7	⬚ TUV 8	⬚ WXYZ 9
Erase	Call Back	Save
⬚ shift✱	⬚ + 0	⬚ Space #
Cancel	Help	Skip

Sprint PCS Service

Voicemail Options

Your Sprint PCS Phone offers several options for organizing
and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail
box helps you navigate through the voicemail system more
quickly by shortening the voice prompts you hear at each
level.

To turn Expert Mode on or off:

1. Press and hold ⌨1 to access your voicemail. (If your
   voicemail box contains any new or saved messages,
   press ⌨shift✕ to access the main voicemail menu.)

2. Press ⌨DEF3 to change your Personal Options, following
   the system prompts.

3. Press ⌨GHI4 for Expert Mode.

4. Press ⌨1 to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20
customers.

1. Press and hold ⌨1 to access your voicemail. (If your
   voicemail box contains any new or saved messages,
   press ⌨shift✕ to access the main voicemail menu.)

2. Press ⌨DEF3 to change your Personal Options, following
   the system prompts.

3. Press ⌨ABC2 for Administrative Options.

4. Press **JKL 5** for Group Distribution Lists.

5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

► Press **TUV 8** after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press **ABC 2** to send a message.

2. Follow the voice prompts to enter the phone number.

3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press **ABC 2**.

2. Follow the voice prompts to record and send your reply.

Sprint PCS Service

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint PCS Voicemail users.

1. After listening to a message, press `MNO 6`.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press `✉ 1` to indicate you are satisfied with the message you recorded.
2. Press `GHI 4` to mark receipt requested.
3. Press `✉ 1` to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you've stopped.

▶ Before pressing `✉ 1` to indicate that you are satisfied with the message you recorded, press `GHI 4` to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the nationwide Sprint PCS network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press ⬛ 3 for Personal Options.

2. Press ⬛ 3 for Greetings.

3. Press ⬛ 3 to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Press 🔘 to access the main menu.

2. Select **Messaging** and press 🔘 .

3. Select **Voicemail** and press 🔘 .

4. Select **Clear Count** and press 🔘 .

5. Select **Yes** and press 🔘 .

Note: If a text message, Voice SMS or picture message is not checked, the message icon will not be erased with the **Clear Count** step above.

Displaying Your Voicemail Details

This feature allows you to show the number of new voicemail messages and the time you received the voicemail notification.

To display your voicemail details:

1. Press 🔘 to access the main menu.
2. Select **Messaging** and press 🔘 .
3. Select **Voicemail** and press 🔘 .
4. Select **Details** and press 🔘 .

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

☑ 1 Listen

> **☑ 1** Envelope Information
> **ABC 2** Reply
> **DEF 3** Advance 8 Seconds
> **GHI 4** Replay
> **JKL 5** Rewind
> **MNO 6** Forward Message
> **PQRS 7** Erase
> **TUV 8** Callback
> **WXYZ 9** Save
> **+ 0** Options

ABC 2 Send a Message

DEF 3 Personal Options

    ✉ 1 Notification Options

        ✉ 1 Phone Notification

        ABC 2 Numeric Paging to a Sprint PCS Phone

        shift ✕ Return to Personal Options Menu

    ABC 2 Administrative Options

        ✉ 1 Skip Pass code

        ABC 2 Autoplay

        DEF 3 Message Date & Time On/Off

        GHI 4 Change Pass code

        JKL 5 Group Distribution List

        shift ✕ Return to Personal Options Menu

    DEF 3 Greetings

        ✉ 1 Personal Greetings

        ABC 2 Name Announcement

        DEF 3 Extended Absence Greeting

        shift ✕ Return to Personal Options Menu

    GHI 4 Expert Mode (On/Off)

TUV 8 Place a Call

shift ✕ Disconnect

Using Text SMS Messaging

With Text SMS Messaging, you can use a person's wireless phone number to send instant text messages from your Sprint PCS Phone to their messaging-ready phone – and they can send messages to you. When you receive a new message, it will automatically display on your phone's screen. (See "Displaying Pop-up Messages" on page 73.)

In addition, Text SMS Messaging includes a variety of preset messages, such as "Can't talk right now. Send me a message." that make composing messages fast and easy. You can also customize your own preset messages (up to 50 characters) from your Sprint PCS Phone.

Displaying a Text Message

To display a Text SMS message from the main menu:

1. Press 🔘 to access the main menu.

2. Select **Messaging** and press 🔘 .

3. Select **Text Msgs** and press 🔘 .

4. Select **Inbox**, **Sent**, **Pending**, **Drafts**, or your defined folder and press 🔘 . (📩 indicates an unread message.)

5. Highlight the message you want to display and press 🔘 . (To display the message options, press **Options** [right softkey].)

Composing Text SMS Messages

To compose a Text SMS message:

1. Press 🔘 to access the main menu.

2. Select **Messaging** and press 🔘.

3. Select **Send Message** and press 🔘.

4. Select **Text** and press 🔘.

5. Select a menu from the following and press 🔘.

   - **Phone Book Entry** to select a recipient from your Contacts list (qualifying Phone Book entries must contain a wireless phone number or an email address).

   - **Company List Ent.** to select a recipient from your Sprint PCS Ready Link company list.

   - **Personal List Ent.** to select a recipient from your Sprint PCS Ready Link personal list.

   - **Personal Grp. Ent.** to select a recipient from your Sprint PCS Ready Link personal group list.

   - **Mobile Phone#** to enter recipient's wireless phone number directly.

   - **Email Address** to enter recipient's email address directly.

   - **From Recent List** to select recipients from a list of recent message recipients.

Tip: If you select **Mobile Phone#** or **Email Address**, press 🔘 after entering and skip step 6-7.

6. Press 🔘 to select the recipient.

7. Press **Done** (left softkey).

Note: You may add recipients up to 10 recipients per message.

---

8. Press **Next** (left softkey) when you are finished selecting and entering recipients.

9. Select **Message** and press 🔘. Compose a message or use the preset messages or smileys (icons) and press **OK** (left softkey).

   ▪ Press **Mode** (right softkey) for different character input mode. (See "Entering Text" on page 44.)

10. To set the message priority, scroll to **Priority** and press 🔘.

11. Select **Ordinary** or **Urgent** and press 🔘.

12. Review your message and press **Send** (left softkey). (You may also select additional messaging options by pressing **Options** [right softkey] to set the callback number or change the recipients, etc.)

Accessing Text SMS Messages

To read a Text SMS message:

▶ When you receive a text message, it will automatically appear on your phone's main display screen. Press **View** (left softkey) to read the message. Use your navigation key to scroll down and view the entire message.

To reply to a Text SMS message:

1. While the message is open, press **Reply** (left softkey).

2. Select **Text** and press 📧.

3. Compose your reply or press **Mode** (right softkey) to select a character input mode. (See "Entering Text" on page 44.)

4. Review your reply and press **Send** (left softkey).

Editing Preset (Canned) Messages

Preset messages make sending text messages to your friends, family, and co-workers easier than ever.

To edit preset messages:

1. Press 📧 to access the main menu.

2. Select **Settings** and press 📧.

3. Select **Messaging** and press 📧.

4. Select **Preset Msgs** and press 📧.

5. Highlight a message you wish to edit and press 📧.

6. Enter your new message or changes and press **OK** (left softkey). (See "Entering Text" on page 44.)

To reset preset messages:

1. Follow steps 1-4 above.

2. Press **Options** (right softkey).

3. Highlight **Reset All Msgs** and press 📧.

4. Select **Yes** and press 📧.

Sprint PCS Service

Using Voice SMS Messaging

In addition to sending and receiving Text SMS messages, your phone is enabled with Voice SMS Messaging. With Voice SMS Messaging, you can quickly and easily send a voice message to other SMS-enabled Sprint PCS Phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

Playing a Voice SMS Message

To play a Voice SMS message from the main menu:

1. Press 📟 to access the main menu.
2. Select **Messaging** and press 📟 .
3. Select **Voice SMS** and press 📟 .
4. Select **Inbox** and press 📟 . (🖃 indicates an unread message.)
5. Select the message you want to play.
6. Press 📟 to display the message detail.
7. Press **Play** (left softkey) to play the message. (To display the message options, press **Options** [right softkey].)

Composing Voice SMS Messages

To compose a Voice SMS message:

1. Press 📟 to access the main menu.
2. Select **Messaging** and press 📟 .
3. Select **Send Message** and press 📟 .
4. Select **Voice SMS** and press 📟 .

5. Select a menu from **Phone Book Entry**, **Company List Ent.**, **Personal List Ent.**, **Personal Grp. Ent.**, **Mobile Phone#**, **Email Address**, or **From Recent List**, and press 😊 .

6. Press 😊 to select the recipient.

7. Press **Done** (left softkey).

8. Press **Next** (left softkey) when you are finished selecting and entering recipients.

9. Start recording after the beep. (You can record up to two minutes.)

10. To finish recording, press 😊 .

11. Press **Send** (left softkey) to send the voice message.

Accessing Voice SMS Messages

To play a Voice SMS message:

► When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Press **View** (left softkey) to read the text message. Press **Play** (left softkey) to play the voice message.

To reply to a Voice SMS message:

1. From the Voice SMS inbox, press **Reply** (left softkey).

2. Select **Voice SMS** and press 😊 .

3. Record your reply, then press **Send** (left softkey).

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press (Shift *) (MNO 6) (PQRS 7).

2. Enter the number you want to call.

3. Press (TALK).

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (This feature may not be available while you are in analog area).

To respond to an incoming call while you're on a call:

▶ Press **TALK** .(This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

▶ Press **TALK** again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing **shift✳** **PQRS 7** **+ 0** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press 🔘(TALK) or 🔘(SPEAKER).

2. Once you have established the connection, press 🔘(TALK). (This puts the first caller on hold.)

3. Dial the second number you wish to call and press 🔘(TALK).

4. When you're connected to the second party, press 🔘(TALK) again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Tip: You can also begin a Three-Way Call by displaying a phone number stored in your Contacts, Call History, or Messaging. To display the options, press **Options** (right softkey) during step 3 above.

Tip: Call Waiting and Three-Way Calling may not be available while roaming off the nationwide Sprint PCS network.

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press (Shift ✳) (PQRS 7) (ABC 2).

2. Enter the area code and phone number to which your future calls should be forwarded.

3. Press (TALK). (You will hear tones to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press (Shift ✳) (PQRS 7) (ABC 2) (+ 0).

2. Press (TALK). (You will hear tones to confirm the deactivation.)

Note: You are charged a higher rate for calls you have forwarded.

Sprint PCS Vision℠

In This Section

- ◆ **Getting Started With Sprint PCS Vision**
- ◆ **Accessing Messaging**
- ◆ **Downloading Premium Services Content**
- ◆ **Exploring the Web**
- ◆ **Sprint PCS Vision FAQs**

Sprint PCS Vision℠ brings you clarity you can see and hear with advanced multimedia services. These features – including Sprint PCS Messaging, games, downloadable ringers and screen savers, and portable Web access – are easy to learn and use. Clearly, it's a whole new way to look at wireless.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint PCS Vision Services. For complete details and instructions, see the Sprint PCS Vision User's Guide online at www.sprint.com.

Sprint PCS Vision

Getting Started With Sprint PCS Vision

With your Sprint PCS Vision Phone and Sprint PCS Service, you are ready to start enjoying the advantages of Sprint PCS Vision. This section will help you learn the basics of using your Sprint PCS Vision services, including managing your User name, launching a Vision connection, and navigating the Web with your Sprint PCS Vision Phone.

Your User Name

When you buy a Sprint PCS Vision Phone and sign up for service, you're automatically assigned a User name. A user Name typically based on your name and a number, followed by "@sprint.com." (For example, the third John Smith to sign up for Sprint PCS Vision services might have jsmith003@sprint.com as his User name.)

When you use Sprint PCS Vision services, your User name is submitted to identify you to the nationwide Sprint PCS network. The User name is also useful as an address for Email, as a way to personalize Web services, and as an online virtual identity.

Your User name will be automatically programmed into your Sprint PCS Vision Phone. You don't have to enter it.

Updating Your User Name

When you change the programmed User name and select a new one, you have to update your User name through your Sprint PCS Phone.

To update your User name:

1. Press ![MENU/OK] to access the main menu.
2. Select **Settings** and press ![MENU/OK] .
3. Select **PCS Vision** and press ![MENU/OK] .
4. Select **Update Profile** and press ![MENU/OK] .
   - If you want to cancel, press ![END] while processing.

Finding Your User Name

If you aren't sure what your Sprint PCS Vision User name is, you can easily find it online or on your Sprint PCS Vision Phone.

To find your User Name:

- **At www.sprint.com.** Sign on to your account using your Sprint PCS Phone number and password. To display your User name, click on the **My Personal Information** menu, then click on **PCS Vision User Name**.
- **On your Sprint PCS Vision Phone.** To find your User name, access your phone's main menu, go to **Settings > Phone Info > Phone#/User ID**.

Launching a Sprint PCS Vision Connection

To launch a Sprint PCS Vision connection:

1. Press 🔘 to access the main menu.

2. Select **Web** and press 🔘 . (Your Sprint PCS Vision connection will launch and the Sprint PCS Vision home page will display.)

The Sprint PCS Vision Home Page

Shortcut: You can also press 🔘 to launch the Web.

Note: If Net Guard is enabled and displayed (see the next page), press **OK** (left softkey) to continue and launch the Web.

Tip: When Ready Link Guard is set to on, a warning message will appear. Press **Continue** (left softkey) to continue. (See page 206 for setting Ready Link Guard.)

While connecting, the following will appear on the screen: Connecting...Please wait.

If you had a previous Sprint PCS Vision connection, the last page you visited (for example, Email or ESPN Top News) will display when you launch your browser. When this occurs, you may not see the "Connecting..." message when you launch the session. Though the browser is open, you are not currently in an active data session - that is, no data is being sent or received. As soon as you navigate to another page, the active session will launch and you will see the "Connecting..." message.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

1. Press 🔘 to access the main menu.
2. Select **Settings** and press 🔘.
3. Select **PCS Vision** and press 🔘.
4. Select **Net Guard** and press 🔘.
5. Select **On** or **Off** and press 🔘.

Note: When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely re-connecting due to a time-out.

Sprint PCS Vision Connection Status and Indicators

Your phone's display lets you know the current status of your Sprint PCS Vision connection through indicators which appear at the top of the screen. The following symbols are used:

Your Sprint PCS Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint PCS Vision connection will terminate.

Your Sprint PCS Vision connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

Your phone is not currently able to access Sprint PCS Vision service features.

If no indicator appears, your phone does not have a current Sprint PCS Vision connection. To launch a connection, see "Launching a Sprint PCS Vision Connection" on page 238.

Navigating the Web

Navigating through menus and Web sites during a Sprint PCS Vision session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a Sprint PCS Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

To use softkeys:

► Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting the option and pressing $\binom{MENU}{OK}$.)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

► Press the navigation key up and down.

To scroll page by page through Web sites:

► Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select on-screen items:

► Use the navigation key to highlight the desired item, then press the desired softkey button (or press $\binom{MENU}{OK}$).

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Links, which appear as <u>underlined text</u>, allow you to jump to other Web pages, select special functions, or even place phone calls.

To select links:

> ▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

> ▶ Press the ⬅ key on your phone.

Note: The **Back** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the Sprint PCS Vision home page from any other Web page:

> ▶ Press and hold ⬅.
>
> – or –
>
> Press ▤ (right softkey) and select **Home** (✉1).

Sprint PCS Messaging

Accessing Messaging

Now you can send and receive emails and text messages and participate in Web-based chatrooms right from your Sprint PCS Vision Phone. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day anywhere on the nationwide Sprint PCS network.

Message Types

There are many types of text messaging available on your phone. These include Text SMS Messaging (page 224), Instant Messaging, Email, and Chat.

(Sprint PCS Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 214.)

Accessing Sprint PCS Mail

Sprint PCS Mail allows you to perform many of the typical email functions from your Sprint PCS Vision Phone that you can from your personal computer. You can manage your Sprint PCS Mail account from your Sprint PCS Vision Phone or from your personal computer at www.sprint.com.

To access Sprint PCS Mail from your phone:

1. Press 📱 to access the main menu.
2. Select **Messaging** and press 📱 .

Sprint PCS Vision

3. Select **IM & Email** and press ⬤. (If you're a first-time user, your phone will prompt you to set up your Email account by establishing a User Name and password.)

4. To view your messages, press **Inbox** (left softkey).

5. Scroll to select the message you wish to read and press **Go** (left softkey).

6. Once you've read a message, use the quick actions at the end of each message (**Reply**, **Reply All**, **Forward**, **Erase**, **Add to Folder**, or **Main**).

For information and instructions about reading, replying to, and composing Sprint PCS Mail, please see the Sprint PCS Vision User's Guide at www.sprint.com.

Accessing Additional Email Providers

With Sprint PCS Vision, you can use popular email services such as AOL® Mail, Yahoo!® Mail, MSN Hotmail, and EarthLink® to keep in touch even while you're on the go.

To access email providers from your Sprint PCS Vision Phone:

1. From the Sprint PCS Vision home page, select **Messaging**.

2. Select **Email**.

3. Select an email provider, such as **AOL Mail**, **MSN Hotmail**, **Yahoo! Mail**, or **EarthLink**.

4. Use your keypad to enter the required sign in information for the selected provider, such as user name, email address, and/or password, and select **Sign In**. (Your mailbox for the selected provider will display.)

Note: The information required for sign in will vary depending on the email provider you are accessing.

5. Follow the onscreen instructions to read, reply to, compose, send, and manage your email account.

Sprint PCS Vision

Accessing Instant Messaging

Sprint PCS Vision also provides you with access to popular instant messaging (IM) clients, including Yahoo!® Messenger, MSN® Messenger, and AOL® Instant Messenger™.

To access instant messaging clients from your Sprint PCS Vision Phone:

1. Press the navigation key up and select **IM & Email** and press [MENU/OK].

   - or -

   From the Sprint PCS Vision home page, select **Messaging** and select **Instant Messaging**.

2. Select an email provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.

3. Use your keypad to enter the required sign in information for the selected provider, such as user name and / or password, and select **Sign In**. (Your IM screen for the selected provider will display.)

Note: The information required for sign in will vary depending on the instant messaging provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage your IM account.

Accessing Wireless Chatrooms

Sprint PCS Vision gives you the ability to join wireless chatrooms from your Sprint PCS Vision Phone, to send text messages and icons to chatroom participants, or to launch a one-on-one (private) chatroom.

To access a chatroom from the browser:

1. Press 🔘 to access the main menu.

2. Select **Web** and press 🔘 .

3. Select **Messaging**.

4. Select **Chat**.

5. Select **Enter**. (You will see a disclaimer for Wireless Chat.)

6. Press **Go** (left softkey) to accept the disclaimer.

7. Use your keypad to enter a nickname and select **Enter**. (The chat menu will display.)

8. Select a chatroom from the menu (for example, "Friends" or "Singles") and press **Go** (left softkey) to enter.

9. Once in the chatroom, you may scroll through the postings to read messages from other chatroom participants and use your keypad to enter your own messages.

Note: For information about posting to chatrooms or setting up one-on-one sessions, please see the Sprint PCS Vision User's Guide at **www.sprint.com**.

Downloading Premium Services Content

With Sprint PCS Vision and your new Sprint PCS Vision Phone, you have access to a dynamic variety of Premium Services content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Services content are outlined below.

Accessing the Download Menus

To access the Sprint PCS Vision download menus:

1. Press 🔘 to access the main menu.

2. Select **My Content** and press 🔘 .

3. Select the type of file you wish to download (**Games**, **Ringers**, **Screen Savers**, or **Applications**) and press 🔘 .

4. Select **Get New** and press 🔘 . (The browser will launch and take you to the corresponding download menu.)

To access the Sprint PCS Vision download menus from the Web browser:

1. From the Sprint PCS Vision home page, select **Downloads** (🔘).

2. Select **Games** (🔘), **Ringers** (🔘), **Screen Savers** (🔘), or **Applications** (🔘) to go to the corresponding download menu. (From more information on navigating the Web, see "Navigating the Web" on page 240.)

Selecting an Item to Download

You can search for available items to download in several ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Movie/TV Themes for Ringers or College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search (for example, entering "goo" returns "Good Ol' Boy," "The Good, the Bad, and the Ugly," and "Goofy - Club").

Downloading an Item

Once you've selected an item you wish to download, highlight it and press 🔘 or press **Go** (left softkey). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the **Licence Info** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note: If you have not previously purchased an item, you will be prompted to create your purchasing profile.

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2. Select an option to continue:

- Once the item has been successfully downloaded and the Completed screen appears, select your desired option to assign the ringer or screen saver, run the application, listen to music, play the game, etc.

- Press ![end] to quit the browser and return to standby mode.

Using My Content Manager

Whether you purchase your Premium Services content from your Sprint PCS Phone or from your online account management page at www.sprint.com, all of your purchases are stored in **My Content Manager** and may be downloaded to your phone from there.

My Content Manager is a storage area on the nationwide Sprint PCS network that is assigned specifically to your account. It allows you to store all of your Premium Services downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

1. From the Sprint PCS Vision home page, select **Downloads** (![ABC 2]).

2. Select **My Content Manager**. (A list of your purchased items will display.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see above), highlight the item you wish to download and press 🔘. (The information page for the selected item will display.)

2. Scroll to highlight **Download** and press 🔘. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

3. Select an option to continue:
    - Once the item has been successfully downloaded and the Completed screen appears, select your desired option to assign the ringer or screen saver, run the application, listen to music, play the game, etc.
    - Press 🔘 to quit the browser and return to standby mode.

Selecting Call Tones

Call Tones allow you to select ringback tones heard by the calling party.

To select call tones:

1. Press 🔘 to access the main menu.

2. Select **My Content** and press 🔘.

3. Select **Call Tones** and press 🔘. (The browser will launch and take you to the corresponding URL.)

For complete information and instructions on downloading **Games**, **Ringers**, **Screen Savers**, and **Applications**, see the Sprint PCS Vision User's Guide at www.sprint.com.

Sprint PCS Vision

⊕ **Web**

Exploring the Web

With Web access on your Sprint PCS Vision Phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news, weather and shop on your Sprint PCS Vision Phone anywhere on the nationwide Sprint PCS network.

In addition to the features already covered in this section, the Sprint PCS Vision home page offers access to these colorful, graphically rich Web categories, including **News**, **Weather**, **Entertainment**, **Sports**, **Finance**, **Travel**, **Shopping**, **Tools**, and **Business Links**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the Sprint PCS Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see "Navigating the Web" on page 240.

Although the Sprint PCS Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your Sprint PCS Vision Phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint PCS Vision session, from any page you are viewing.

To open the browser menu:

▶ Press 🔲 (right softkey). (The browser menu will display in a drop-down list.)

Options available under the browser menu include:

● **Home (📧1).** Returns the browser to the Sprint PCS Vision home page.

● **Forward (ᴬᴮᶜ2).** Returns you to a previously viewed page (after having used the 🔙 key).

● **Mark this page (ᴰᴱᶠ3).** Allows you to bookmark the current site and edit your bookmarks.

● **View Bookmarks (ᴳʜᴵ4).** Allows you to view and access bookmarked sites.

● **Search (ᴶᴷᴸ5).** Launches a Google search.

● **Show URL (ᴹᴺᴼ6).** Displays the URL (Web site address) of the site you're currently viewing.

● **Go to URL... (ᴾ�qᴿˢ7).** Allows you to navigate directly to a Web site by entering its URL (Web site address).

● **History (ᵀᵁⱽ8).** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press 🔘 , then select **Connect** (left softkey).

● **Refresh this page (ᵂˣʸᶻ9).** Reloads the current Web page.

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- **More... (+ 0).** Displays the additional menu options.

  - **Restart Browser.** Refreshes the current browser session.

  - **Send Page.** Allows you to send a URL you're viewing through SMS text messaging.

  - **Preferences.** Allows you to configure and manage your browser settings. (Edit Home Page, Revert Home Page, Font Size, Color Setting, Show Images, Delete Cookies, Send Referrer, Title Tag, Sound Volume, and About Browser.)

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.

2. Press 📧 (right softkey) to open the browser menu.

3. Select **Mark this page** (DEF 3) and press **OK** (left softkey) twice to save the bookmark.

Note: Bookmarking a page does not store the page contents, just its address.

Note: Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press ▤ (right softkey) to open the browser menu.

2. Select **View Bookmarks** (GHI 4).

3. Scroll to highlight the bookmark you'd like to access and press **OK** (left softkey) to go to the Web site (or press the number corresponding to the bookmark you wish to access).

Deleting a Bookmark

To delete a bookmark:

1. Press ▤ (right softkey) to open the browser menu.

2. Select **View Bookmarks** (GHI 4).

3. Scroll to highlight the bookmark you'd like to delete and press ▤ (right softkey).

4. Select **Delete** (JKL 5) from the menu. (A confirmation screen will display.)

5. Select **Yes** (right softkey) to remove the bookmark.

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Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. Press $\blacksquare$ (right softkey) to open the browser menu.

2. Select **Go to URL...** ($\boxed{\text{PQRS 7}}$).

3. Select **Address** and press **OK** (left softkey).

4. Use your keypad to enter the URL of the Web site you wish to go to and press $\boxed{\text{MENU}}$.

5. Press **OK** (left softkey) again to go to the Web site.

Note: Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Press $\blacksquare$ (right softkey) to open the browser menu.

2. Select **Refresh this page** ($\boxed{\text{WXYZ 9}}$). (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press 📧 (right softkey) to open the browser menu.

2. Select **More...** (+ 0).

3. Select **Restart Browser** and press **OK** (left softkey).

Adjusting the Browser Sound Volume

To adjust the browser sound volume:

1. Press 📧 (right softkey) to open the browser menu.

2. Select **More...** (+ 0).

3. Select **Preferences** and press **OK** (left softkey).

4. Select **Sound Volume** and press **OK** (left softkey).

5. Select your desired volume level by pressing the navigation key up or down and press 📧 .

Sprint PCS Vision

Sprint PCS Vision FAQs

How will I know when my phone is ready for Sprint PCS Vision service?

Your User name (for example, bsmith001@sprint.com) will display in the Phone#/UserID menu. Go to **Settings > Phone Info > Phone#/User ID**.

How do I sign-in for the first time?

You are automatically signed in to access Sprint PCS Vision services when you turn on your phone.

How do I know when my phone is connected to Sprint PCS Vision services?

Your phone automatically connects when Sprint PCS Vision service is used or an incoming message arrives. Your phone will also display the ◀▶ icon. (Connecting takes about 10-12 seconds.)

Can I make calls and use Sprint PCS Vision services at the same time?

You cannot use voice and Sprint PCS Vision services simultaneously. If you receive a call while Sprint PCS Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint PCS Vision session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When Sprint PCS Vision Service active, the ↿ (Sending) or ⇂ (Receiving) indicator flashes on your phone's display screen.

When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings** > **PCS Vision** > **Disable Vision** in your phone's menu.

Sprint PCS Vision

Sprint PCS Voice Command℠

In This Section

♦ **Getting Started with Sprint PCS Voice Command℠**

♦ **Creating Your Own Address Book**

♦ **Making a Call with Sprint PCS Voice Command**

♦ **Accessing Information Using Sprint PCS Voice Command**

With Sprint PCS, reaching your friends, family, and co-workers has never been easier - especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

Voice Command

Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your Sprint PCS Phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial (shift *) (ABC 2) (TALK) from your Sprint PCS Phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book

You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

● **On the Web.** Go to www.talk.sprintpcs.com and sign on with your Sprint PCS Phone Number and password to access a fully functional Web-based address book to create and update your contacts.

● **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint Sync℠ Services for no additional charge. Simply click on the "Click to synchronize" button within your Sprint PCS Voice Command personal address book at www.talk.sprintpcs.com.

● **Use Voice Recordings.** Simply dial [shift*] [TALK] and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.

● **Call Directory Assistance.** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just dial [shift*] [TALK] and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

1. Press ⬛ shift✳ ⬛ TALK and you'll hear the "Ready" prompt.

2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")

3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

Tip: Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press 〔 shift✳ 〕 〔 TALK 〕

2. Say "Call the Web" and choose from a listing of information categories like news, weather, and sports.
   – or –
   Simply say "Call news room," "Call the weather," "Call Sports Central," etc.

Note: Sprint PCS Voice Command is not available while roaming off the nationwide Sprint PCS network.

Voice Command

Safety and
Warranty Information

Sprint

Safety

In This Section

....

♦ **Getting the Most Out of Your Reception**

♦ **Maintaining Safe Use of and Access to Your Phone**

♦ **Caring for the Battery**

♦ **Acknowledging Special Precautions and the FCC Notice**

♦ **Owner's Record**

♦ **Phone Guide Proprietary Notice**

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Part of getting the most out of your Sprint PCS Phone is learning how the phone works and how to care for it. This section outlines performance and safety guidelines that help you understand the basic features of your phone's operation.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability; you can also check it yourself by pressing any key. Anytime the Power Save feature is activated, a message is displayed on the screen. When a signal is found, your phone returns to standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.01µ watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

● Hold the phone with the antenna raised, fully-extended, and over your shoulder.

● Try not to hold, bend, or twist the phone's antenna.

● Don't use the phone if the antenna is damaged.

● Speak directly into the mouthpiece.

● Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.

Note: For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Faulty service may void the warranty.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip: Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline℠ at 1-800-974-2221 or by dialing **Space #** **ABC 2** **ABC 2** **ABC 2** on your Sprint PCS Phone.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

● Fueling areas such as gas stations.

● Below deck on boats.

● Fuel or chemical transfer or storage facilities.

● Areas where the air contains chemicals or particles such as grain, dust, or metal powders.

● Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS Invoice.

Caring for the Battery

Protecting Your Battery
The guidelines listed below help you get the most out of your battery's performance.

- Use only Sprint-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).

- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.

- Never dispose of the battery by incineration.

- Keep the metal contacts on top of the battery clean.

- Don't attempt to disassemble or short-circuit the battery.

- The battery may need recharging if it has not been used for a long period of time.

- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

    Less than one month:
    -4° F to 140° F (-20° C to 60° C)

    More than one month:
    -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (LiIon) Batteries
For safe disposal options of your LiIon batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note: For safety, do not handle a damaged or leaking LiIon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protections Association, One Batterymarch Park, Quincy, MA 02269, Attn.: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 1.9 centimeters from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Website at **www.fcc.gov**.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the RL-4930 are:

> **AMPS mode (Part 22):**
> Head: 1.01 W/kg; Body-worn: 0.516 W/kg
>
> **PCS mode (Part 24):**
> Head: 0.374 W/kg; Body-worn: 1.15 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.
FCC ID number: AEZSCP-4930. More information on the phone's SAR can be found from the following FCC Website: **http://www.fcc.gov/oet/fccid**.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Vision℠ Ready Link Phone RL-4930 by Sanyo

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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Manufacturer's Warranty

In This Section

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♦ **Manufacturer's Warranty**

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Your Sprint PCS Phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your Sprint PCS Phone, please visit www.sprint.com and click on the "Terms & Conditions" link at the bottom or call Sprint Customer Service at 1-888-211-4PCS.

Manufacturer's Warranty

Customer Limited Warranty

SPRINT SPECTRUM, L.P., (Sprint) offers you a limited warranty that the enclosed subscriber unit (Product), including accessories in the product package, will be free from defects in material or workmanship as follows:

SUBSCRIBER UNIT:

A. SPRINT ONE (1) YEAR LIMITED WARRANTY: For a period of one (1) year from the date of purchase, Sprint will, at its option, either pay the parts and labor charges to any authorized PCS® Phone service facility to repair or replace a defective product (with new or rebuilt parts/replacements). After this one (1) year period, you must pay all parts, shipping and labor charges.

B. REPAIRS: For a period equal to the remainder of the original limited warranty period on an original Product or for the 180 days after the date of repair/replacement, whichever is longer, Sprint will repair or replace (with new or rebuilt replacement) defective parts or Product used in the repair or replacement of the original Product under this Limited Warranty.

Proof of purchase in the from of a bill of sale or receipted invoice warranty repair document which is evidence that the Product is within the warranty period must be presented to obtain warranty service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Products.

Transfer or resale of a Product will automatically terminate warranty coverage with respect to the Products.

This limited warranty dose not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or used with accessories not supplied by Sprint), abuse accident, physical damage, abnormal operation, improper handling and storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature, (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, removal or reinstallation; (viii) signal reception problems (unless caused by defect in

material and workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of Sprint and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as fuses); or (xi) any Products which have been opened, repaired, modified or altered by anyone other than Sprint or a Sprint authorized service center.

This warranty does not cover customer education, instruction, installation, set up adjustments, or signal reception problems.

This warranty is valid only in the United States.

USE WITH ACCESSORIES NOT SUPPLIED BY SPRINT OR OTHERWISE NOT EXPRESSLY AUTHORIZED BY SPRINT MAY BE DANGEROUS.

SPRINT SPECIFICALLY DISCLAIMS LIABILITY, AND SHALL HAVE NO OBLIGATION TO PROVIDE TO BUYER ANY OTHER REMEDY, FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOST SALES, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT), DAMAGE DUE TO IMPROPER OPERATION OR MAINTENANCE, INSTALLATION, CONNECTION TO IMPROPER VOLTAGE SUPPLY. OR ATTEMPTED REPAIR OF THE PRODUCT BY ANYONE OTHER THAN A FACILITY AUTHORIZED BY SPRINT. THIS WARRANTY DOES NOT COVER PRODUCTS SOLD AS IS OR WITH ALL FAULTS, OR CONSUMABLES, (SUCH AS FUSES). THIS WARRANTY DOES NOT APPLY WHEN THE MALFUNCTION RESULTS FROM USE OF THE PRODUCT IN CONJUNCTION WITH ACCESSORIES, PRODUCTS OR ANCILLARY OR PERIPHERAL EQUIPMENT NOT SUPPLIED BY OR EXPRESSLY AUTHORIZED FOR USE BY SPRINT, AND WHERE IT IS DETERMINED BY SPRINT THAT THERE IS NO FAULT WITH THE PRODUCT ITSELF.

REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, SPRINT MAKES NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT WITHIN THE TIME PERIOD SPECIFIED IN THE LIMITED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty last, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may have other rights which vary from State to State.

For other Warranty Service Information, please call SPRINT CUSTOMER SERVICE at 1- 888- 211- 4727.

Section 4B: Warranty

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Notes