



Phone User Guide

i570 Phone

www.nextel.com

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Printed in the U.S.A.

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Product Support:

www.motorola.com/iden

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Manual number: NNTN7410A

Software Versions: D8A.00.22

USR Versions: U8AA.01.01

CSD Versions: CO1.06.12

CP Version: 5F.03.03

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i570

Model Number: H65XAN6RR4CN

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and
section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Welcome to Nextel®

You can make both wireless phone calls and Nextel Direct Connect® calls on the Nextel National Network from the same phone. This combination gives you more of what you need to do more of what you want.

Welcome to a future full of possibility. Welcome to Nextel.

Thank you for choosing Nextel.

Introduction

This **Phone User Guide** introduces you to your wireless service and the features of your new phone. It's divided into four sections:

- ◆ **Section 1: Getting Started**
- ◆ **Section 2: Using Your Phone**
- ◆ **Section 3: Service Features**
- ◆ **Section 4: Safety and Warranty Information**

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.nextel.com and sign on to access the most recent version of the phone guide.
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WARNING	Please refer to the Important Safety Information section on page 232 to learn about information that helps you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.
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Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus and Options" on page 25.

NET		
JAVA APPS		
1: BUY GAMES&APPS		
2: JAVA SYSTEM		
SETTINGS		
1: DISPLAY/INFO		
1: Wallpaper		
1: Buy Wallpapers	2: Wallpaper	3: Auto Cycle
2: Palette		
3: Text Size		
4: Home Icons		
5: Backlight		
1: Backlight	2: Sensor	
6: Clock		
1: Display 4: Year	2: Time Format	3: Date Format
7: Menu View		
8: Large Dialing		
9: Contract Ext		
10: Language		
2: PHONE CALLS		
1: Set Line		
2: Any Key Ans		

3: Auto Redial		
4: Call Waiting		
5: Auto Ans		
6: Flip Activation		
1: Flip To Ans	2: Flip To End	
7: Minute Beep		
8: Call Duration		
9: TTY		
1: Use TTY	2: Type	3: Baud
10: Hearing Aid		
11: Notifications		
1: Receive All	2: Msg Mail Only	3: Delay All
3: DC/GC OPTIONS		
1: Tkgrp Silent		
2: Tkgrp Area		
3: One Touch DC		
1: Off	2: Last Call	3: Assigned No.
4: Alert Type		
5: Send Picture		
4: PERSONALIZE		
1: Menu Options		
1: Reorder Menu	2: Add/Remove Apps	
2: Up Key		
3: Down Key		
4: Left Key		
5: Right Key		
6: Center Key		
7: Left Sftkey		
8: Right Sftkey		
9: Power Up		

1: App		
5: VOLUME		
1: Line 1 4: Earpiece 7: Java Earpiece	2: Line 2 5: Speaker 8: Java Speaker	3: Messages 6: Keypad 9: Data
6: SECURITY		
1: Phone Lock		
1: Lock Now	2: Auto Lock	
2: Keypad Lock		
1: Lock Now	2: Auto Lock	
3: SIM PIN		
1: On	2: Off	
4: GPS PIN		
1: On	2: Off	
5: Change Passwords		
1: Unlock Code 4: GPS PIN	2: Security Code	3: SIM PIN
7: ADVANCED		
1: Alert Timeout		
2: Headset/Spkr		
3: Connectivity		
1: Network ID	2: Master Reset	
4: Reset Defaults		
1: Reset Settings	2: Reset All	
5: Return to Home		
1: After Phone	2: After DC	
6: Airplane Mode		
1: On	2: Off	3: [Help]
7: Baud Rate		
RING TONES		
1: BUY RING TONES		
2: VIBEL		

3: [RINGERS]		
4: VIBRATE		
1: Phone Line 1 4: Voice Mail 7: Direct Send	2: Phone Line 2 5: Messages 8: Reminders	3: Call Alert 6: Net Alert
5: SILENT		
1: Phone Line 1 4: Voice Mail 7: Direct Send	2: Phone Line 2 5: Messages 8: Reminders	3: Call Alert 6: Net Alert
CONTACTS		
1: [NEW CONTACT]		
2: [NEW GROUP]		
MESSAGES		
1: [CREATE MESG]		
2: VOICE MAIL		
3: INBOX		
4: DRAFTS		
5: SENT ITEMS		
6: NET ALERT		
7: SMS		
CALL FORWARD		
1: FORWARD		
2: To		
DOWNLOADS		
MY INFO		
DIRECTALK		
1: GO TO DIRECTALK		
2: SETUP		
1: Direct Launch	2: State Tone	
3: HELP		

WALKIE-TALKIE
VOICERECORD
1: [NEW VOICEREC]
GPS
1: POSITION
2: PRIVACY
1: Restricted 2: Unrestricted 3: [Help]
3: INTERFACE
1: NMEA OUT
DATEBOOK
MEMO
CALL TIMERS
1: LAST CALL
2: PHONE RESET
3: PHONE LIFETIME
4: DC/GC RESET
5: DC/GC LIFETIME
6: CIRCUIT RESET
7: CIRCUIT LIFETIME
8: KBYTES RESET
RECENT CALLS
SHORTCUTS
1: [NEW ENTRY]
2: 1) SHORTCUTS
3: 2) CNTCS[NEW CONTACT]
4: 3) RECENT CALLS
5: 4) CONTACTS
6: 5) DATEBOOK

7: 6) MESSAGES
8: 7) VOICERECORD
9: 8) NET
10: 9) CALL FORWARD
PROFILES
1: [NEW PROFILE]
2: SURVEILLANCE
3: STANDARD
4: CAR
5: MEETING
6: OFFICE
7: OUTDOORS
8: HEADSET
9: PRVT ONLY
10: CONTCS ONLY
CALL ALERT
MY PICTURES

Use and Care

To care for your Motorola phone, keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



microwaves

Don't try to dry your phone in a microwave oven.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



the ground

Don't drop your phone.

Section 1

Getting Started

Setting Up Service

In This Section

- ◆ Getting Started
 - ◆ Setting Up Your Voicemail
 - ◆ Enabling Security
 - ◆ Account Passwords
 - ◆ Getting Help
-

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Nextel for assistance with your wireless service.

Getting Started

Setting Up Your Phone

Before using your i570 phone:

- Make sure your SIM card is in place.
- Charge the battery.
- Turn on your phone.

See “Getting Started With Your Phone” on page 12 for more information.

Determining If Your Phone Is Already Activated

If you purchased your phone at a Sprint Store or received it in the mail, it is probably ready to use.

If your phone is not activated, please call 1-800-639-6111 from a landline phone.

Tip

You must be in an area covered by the Nextel National Network when you first power up your phone.

When you power up your phone the first time, it performs a series of security checks. For example, it verifies the phone is Nextel-approved and the correct SIM card is installed. If you don't pass the security checks, your phone displays messages and screen prompts showing what to do next. If you still encounter security messages, call Nextel Customer Service at 1-800-639-6111 from a landline phone.

Setting Up Your Voicemail



Unanswered phone calls are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, Nextel recommends that you set up your voicemail and personal greeting as soon as your phone is activated.

1. Using your i570 phone, call your wireless phone number.
2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.

For more information about using your voicemail, see “Using Nextel Voicemail” on page 178.

Enabling Security

You must enable security the first time you power on your phone or within ten days of first activation of your phone.

1. Press and hold  for two seconds to power on your phone.
2. Press **Ok** (right softkey).
3. You are prompted to enable security. Press **Yes** (right softkey). A series of screens followed by the default homepage displays.
4. Press  to return to standby mode.

Account Passwords

With Nextel service, you enjoy unlimited access to your personal account information and voicemail account. To ensure that no one else has access to your information, you need to create passwords to protect your privacy.

Account Password

If you are the account owner, you will create an account username and password when you sign on to www.nextel.com. (Click ***Need to register for access?*** to get started.) If you are not the Nextel account owner (if someone else receives the invoice for your service), you can get a sub-account password at www.nextel.com.

Note

When you go to www.nextel.com, you will be redirected to www.sprint.com by default. Follow the sign on instructions above to access your Nextel account.

Voicemail Password

You create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Your Voicemail” on page 4 for more information on your voicemail password.

Getting Help




Visit www.nextel.com

You can go online to:

- Access your account information.
- Check your minutes used (depending on your service plan).
- View and pay your bill.
- Enroll for online billing and automatic payment.
- Purchase accessories.
- Shop for the latest phones.
- View other service plans and options available.
- Learn more about data services and other great products like games, ringers, screen savers, and more.

Reaching Nextel Customer Service

You can reach Nextel Customer Service many different ways:

- Dial    on your phone.
- Sign on to your account at www.nextel.com.
- Call us toll-free at 1-800-639-6111.

Operator Services

Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or to a third party.

To access Operator Services:

- ▶ Press  .

For more information or to see the latest products and services, visit us online at www.nextel.com.

Your Phone: The Basics

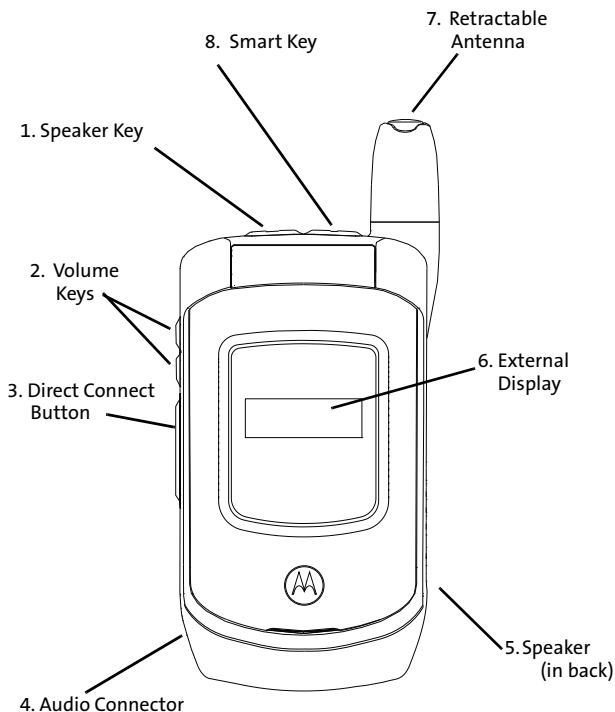
In This Section

- ◆ Your i570 Phone
 - ◆ Getting Started With Your Phone
 - ◆ Finding Your Phone Number and Direct Connect Number
 - ◆ Basic Phone Features
 - ◆ Accessories
 - ◆ Entering Text
-

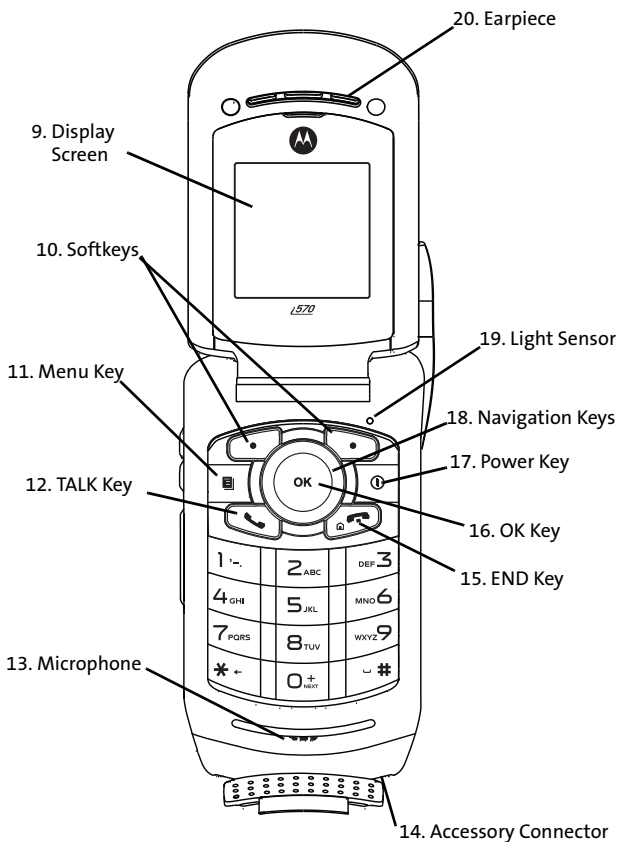
Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section gives you an overview of your phone, describes its basic features, and shows you how to power it on and off, charge your battery, and insert your SIM card.

Your i570 Phone



Front View of Your Phone (Closed)



Front View of Your Phone (Open)












Key Functions

1. **Speaker Key** () turns the speakerphone on and off during phone calls and Nextel Walkie-Talkie calls. You can also use it to answer phone calls in speaker mode. When the phone is closed, it can be used with the Smart Key () to make a phone call from the Call History list.
2. **Volume Keys** allow you to adjust the ringer volume in standby mode or adjust the voice volume during a call. To mute the ringer during an incoming call, press the volume key up or down.
3. **Direct Connect Button** allows you to use your phone as a long-range, digital walkie-talkie.
4. **Audio Connector** allows you to plug in an optional headset for convenient, hands-free conversations. Your Direct Connect headset can only use this connector.

Note

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

5. **Speaker** lets you hear the caller and automated phone prompts when using speaker mode.
6. **External Display** provides information such as incoming call notification, date and time, signal coverage, and battery strength when your phone is closed.
7. **Retractable Antenna** can be extended to optimize your phone's performance during phone calls, Nextel Direct Connect calls, and data sessions.

8. **Smart Key** () ends a phone call or Direct Connect call, forwards an incoming call to voicemail, and dismisses a Call Alert. In standby mode, it accesses Call History when the phone is closed.
9. **Display Screen** provides all the information you need to operate your phone, such as incoming call notification, Contacts, date and time, signal coverage, battery strength, and much more.
10. **Softkeys** () let you select softkey actions or menu items appearing on the bottom left and right of the display screen.
11. **Menu Key** () takes you to the main menu from standby mode and allows you to access context-sensitive menus from other screens.
12. **TALK Key** () allows you to place or receive phone calls, answer Call Waiting, and use Three-Way Calling.
13. **Microphone** allows the other caller to hear you clearly when you are speaking to them. Although the microphone is not visible, always remember not to cover the microphone area when you are speaking on the phone. Otherwise, your voice may be muffled.
14. **Accessory Connector** allows you to attach the battery charger or other accessories to your phone.
15. **END Key** () ends a call. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press  to mute the ringer.
16. **OK Key** () selects the highlighted choice when navigating through a menu.
17. **Power Key** () turns the phone on and off. Press and hold  for two seconds to turn your phone on or off.

18. **Navigation Keys** scroll through the phone's menu options and act as shortcut keys from standby mode. To assign shortcuts to the navigation keys, see "Using Shortcuts" on page 103.
19. **Light Sensor** detects ambient light. If Light Sensor is enabled, your phone measures the available light and determines whether the keypad backlight needs to be turned on.
20. **Earpiece** lets you hear the caller and automated phone prompts.

Getting Started With Your Phone

To start using your i570 phone:

- Make sure your SIM card is in place.
- Charge the battery.
- Turn on your phone.

After you've completed these items, you are ready to begin using your new phone.

Locating Your SIM Card

Your SIM (Subscriber Identity Module) card is a small card inserted into the SIM card holder within your phone, behind the battery area.

If no SIM card came with your phone, contact Nextel Customer Service at 1-800-242-4187.

Most users will never need to remove or insert the SIM card. However, if you wish to, follow the instructions in "Removing and Inserting Your SIM Card" on page 108.

IMPORTANT

The SIM card is designed for optimal Contacts storage and feature use. For Nextel SIM card compatibility information, visit www.nextel.com/sim.

In some cases, Contacts and Groups may not be accessible if you move your SIM card to another phone. Contacts and Groups created with your i570 phone may not be readable by an older iDEN SIM-based phone.

Using Your Phone's Battery and Charger

WARNING

Use only Nextel-approved or Motorola-approved batteries and chargers with your phone. The failure to use a Nextel-approved or Motorola-approved battery and charger may increase the risk that your phone overheats, catches fire, or explodes, resulting in serious bodily injury, death, or property damage.

Nextel-approved and Motorola-approved batteries and accessories can be found at Sprint Stores, through Motorola, or by calling 1-866-866-7509 to order. They're also available at www.nextel.com – just click the **Accessories** link.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained.

When the battery reaches 5% of its capacity, your phone makes a sound and displays a message. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Note

Long light settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby time.

Tip

Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Battery Use and Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

Caution

Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
 - Remove the battery and inspect it to confirm that it bears a Motorola "Original Equipment" hologram;
 - If there is no hologram, the battery is not a qualified battery;
 - If there is a hologram, replace the battery and retry charging it;
 - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.

- When storing your battery, keep it in a cool, dry place.
- It is normal for battery life to decrease over time, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. **Do not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.
- **Use care when handling a charged battery** — particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (e.g., jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

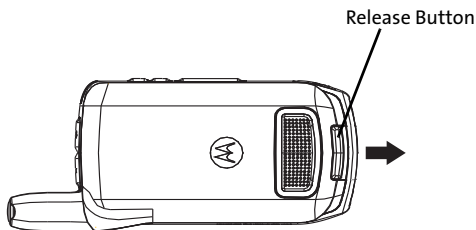
Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.

**WARNING**

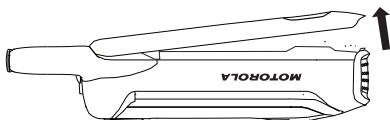
Never dispose of batteries in a fire because they may explode.

Installing the Battery

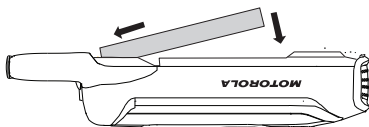
1. Slide the release button until it releases the battery door.



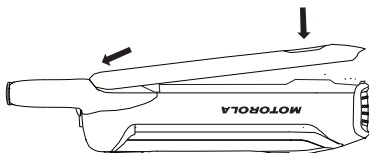
2. Allow the battery door to pop up, slide it forward, and remove it from the back of your phone.



3. Insert the top of the battery into the battery area. Press the bottom of the battery to secure it.



4. Replace the battery door and press it gently until you hear a click.



Removing the Battery

WARNING

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

1. Make sure the phone is powered off.
2. Slide the release button back until it releases the battery door.
3. Allow the battery door to pop up, slide it forward, and remove it from the back of your phone.
4. Remove the battery by lifting it out from the bottom.

Charging the Battery

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

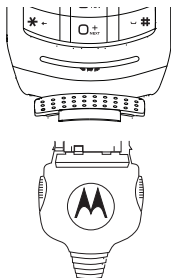
Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you lose all the information you were just working on.

For a quick check of your phone's battery level, glance at the battery charge indicator located on your display screen. If the battery charge is getting too low, the phone makes a sound and displays a message.

Always use a Nextel-approved or Motorola-approved charger or vehicle power adapter to charge your battery.

Using the Charger


1. Plug the charger into an electrical outlet.
2. Open the flap covering the accessory connector by pulling the tab at the back of your phone.
3. Plug the other end of the charger into the accessory connector.



4. When your phone displays **Charge Complete**, remove the charger.


Turning Your Phone On and Off

To turn your phone on:

- ▶ Press and hold  for approximately two seconds.


As your phone connects to the network, you see a connecting message. Your phone may require you to enter identifying information to use it or to access specific features.

To turn your phone off:


- ▶ Press and hold .

Finding Your Phone Number and Direct Connect Number


My Info lets you view your phone number, Direct Connect number, and other phone information.

1. Press  to access the main menu.
2. Scroll to **My Info**.

Note	You may need to select More to display My Info .
-------------	--



3. Press .
4. Scroll to see your information:
 - **My Name** — You can enter your name here.
 - **Line 1** and **Line 2** — your phone numbers for phone lines 1 and 2. Each number appears when you receive your alert notification after enabling security on your phone.
 - **Direct Connect** — the number that others use to contact you using Nextel Direct Connect. This number appears when you receive your alert notification after enabling security on your phone.
 - **Group ID** — the number of the Talkgroup you have joined.
 - **Carrier IP** — the IP address assigned to Nextel. This number appears when you register for packet data services.
 - **IP1 Address** and **IP2 Address** — the IP addresses you use to access the Internet with your phone.
 - **Circuit Data** — the number you use if you want to use your phone to transfer circuit data. See “Using Your Phone as a Modem” on page 228. You receive this number from Nextel.

Note

If you request equipment-related transactions on your account, Nextel Customer Service may require you to provide specific information about your phone. By pressing  anytime while in My Info, a submenu will appear that includes your phone's service status, unit information, and phone identification numbers including IMEI, SIM ID, and Serial Number (SN). Please be prepared to supply the representative with this information when requesting these types of transactions.

Editing My Info

You can edit My Info to enter or change the text that appears in **My Name**.

1. Press  > **My Info**.
2. Press **Edit** (left softkey).
3. Select **Name**.
4. Enter the name you want to appear. See “Entering Text” on page 28. When you are finished, press .

You can also edit the information in **Line 1**, **Line 2**, and **Circuit Data**, but your changes are only temporary. The next time your phone registers on the network, your actual phone numbers and circuit data number appear again in My Info.

Basic Phone Features

Your i570 phone is lightweight, durable, and easy-to-use and it offers many significant features and service options.

The following list previews some of those features and provides page numbers where you can find out more:

- You can make both traditional wireless phone calls and Nextel Direct Connect calls on the Nextel National Network. Nextel Direct Connect calls include Direct Connect, Group Connect, Talkgroup, and Nextel Direct TalkSM calls (page 35).
- Multimedia Messaging (page 188) and SMS Messaging (page 219) provide quick and convenient messaging capabilities.
- Contacts stores Direct Connect numbers, phone numbers, and other information in an easy-to-use, integrated format (page 118).
- A Datebook and many other built-in tools help you manage your busy lifestyle (page 128).
- The Location feature works in connection with available location-based services (page 144).
- Word English Text Input lets you quickly type messages with one key press per letter (page 28).
- Voice Records allows you to make recordings right on your phone (page 155).
- Speed dial lets you dial phone numbers with fewer key presses (page 42).

Viewing Status Information

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies some of the symbols you'll see on your phone's display screen:



Battery Strength — A fuller battery indicates a greater charge.



Signal Strength — More bars next to the antenna indicate a stronger signal.



No Service — Your phone is without service. You cannot make or receive any type of call.



Phone In Use — Your phone is active on a phone call.



Direct Connect In Use — Your phone is active on a Direct Connect call.



Group In Use — Your phone is active on a Group Connect call.



Talkgroup In Use — Your phone is active on a Talkgroup call.



Active Phone Line — 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.



Call Forward — Your phone is set to forward calls. See “Using Call Forwarding” on page 166.



Ringer Off — Your phone is set to not ring. See “Setting Your Phone to Vibrate” on page 87.





Speaker Off — Sets Direct Connect sound to come through the earpiece rather than through the speaker.



Messages — You have one or more messages. See page 176.



Text Input — You are using one of the phone's text entry methods. See “Entering Text” on page 28.



Internet — You are ready to browse the Internet or are browsing the Internet using a secure connection.



Airplane Mode — Your phone is set not to make or receive calls and other transmissions. See “Temporarily Turning Off Transmissions (Airplane Mode)” on page 94.



Packet Data — You are ready to transfer packet data or are transferring packet data. See “Using Your Phone as a Modem” on page 228.



TTY — You are ready to use your phone to make calls using a teletypewriter device. See “Telecommunications Relay Service” on page 170.



Hearing Aid — Your phone is set for use with a hearing aid and is active on a phone call. See “Hearing Aid Compatibility” on page 244.





Voice Record — You have one or more voice records stored. See page 155.

Navigating Through Phone Menus and Options


The navigation keys on your phone allow you to scroll through menus and options quickly and easily.

To navigate through a list-type menu, simply press your navigation keys up or down. The scroll bar at the right of the menu keeps track of your position in the menu at all times.




For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Many features provide context-sensitive menus that let you access related features and actions. This icon  appears any time a context-sensitive menu is available. Press  to access the menu.


Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select an item by highlighting it and pressing .

For example, to see your volume settings:


1. Press  to access the main menu.
2. Select **Settings** by highlighting it and pressing .
3. Select **Volume** by highlighting it and pressing .

Note

For the purposes of this guide, the above steps condense into "Press  > **Settings** > **Volume**."

Backing Up Within a Menu

To back up within a menu:

- ▶ To go to the **previous menu**, press **Back** (right softkey).
- ▶ To return to **standby mode**, press .

Shortcuts and Personalized Key

In standby mode, your phone gives you ways to quickly access features you use frequently:

- Use the **Shortcuts** feature to quickly access most menu options by pressing a number on your keypad or saying the voice name of the shortcut. (See “Using Shortcuts” on page 103.)
- Use the **Personalize** feature to assign main menu items to the navigation keys, softkeys, OK key, and menu key, as well as setting a main menu item to appear when your turn on your phone. (See “Personalize Features” on page 83.)

Help

Your phone contains an in-device help program to help you understand complicated or seldom-used features. When you access a feature, **Help** sometimes appears as a menu item or softkey. Select **Help** and read the text for a quick overview of the feature. For more information, refer to this guide.

Accessories

Your phone comes with the following accessories:

- A Li-Ion battery and charger.
- A 128K SIM card.

Various accessories are available for use with your i570 phone, including cases, vehicle power chargers, data cables, hands-free accessories, and more.

To order additional accessories, go to www.nextel.com or call 1-888-242-4187. You can also contact your Nextel Authorized Representative or stop by any Sprint Store. For information on Sprint Store locations, go to www.sprintstorelocator.com.

Using a Remote Direct Connect Button

If you are using a headset or other optional accessory with a remote Direct Connect button, you can use the remote Direct Connect button for phone calls, Direct Connect calls, and Group Connect calls.

For phone calls, use the remote Direct Connect button to answer calls, switch between calls, and end calls. Hold the remote Direct Connect button for less than two seconds to answer calls and switch between calls. Hold the remote Direct Connect button for more than two seconds to end calls.

For Direct Connect calls and Group Connect calls, use the remote Direct Connect button as you would the Direct Connect button on your phone.

When using a headset, the Direct Connect button on your phone works the same way as when you are not using a headset. Direct Connect and Group Connect sounds will be heard through the headset.

Entering Text

You can enter text, numbers, and symbols into your phone using Alpha, Word, Numeric, or Symbol text input modes.



Alpha — Press a key several times for each character.



Word — Press a key once for each letter while words likely to be the one you want are chosen from a database.



Symbols — Enter punctuation and other symbols.



Numeric — Enter numbers.

When you access a screen that requires you to enter text, you start in the mode last used.

To choose a text input mode:

1. At a screen that requires you to enter text, press
2. Select the text input mode you want to use. A checkmark appears next to the current mode.

Using Word Mode

In Word mode, T9 Text Input analyzes the letters on the keypad buttons you press and arranges them to create words. As you type, Word mode matches your keystrokes to words in its database and displays the most commonly used matching word. You can add your own words to this database.

To enter a word:

1. Select **Word** as your text input mode.
2. Type a word by pressing one key for each letter.
For example, to type “test” press **8** **3** **7** **8**.
The displayed word may change as you type it. Do not try to correct the word as you go. Type to the end of the word before editing.
3. If the word that appears is not the desired word, press **0** to change the word on the display to the next most likely word in the database. Repeat until the desired word appears.

If the desired word does not appear, you can add it to the database.

To add words to the database:

1. Press **≡** and select **Alpha** as your text input mode.
2. Type the word using Alpha mode.
3. Press **≡** and select **Word** as your text input mode.
4. Press **#**.

The word you typed in Alpha text entry mode is now in the database.

Note	You cannot store alphanumeric combinations, such as Y2K.
-------------	--

To change the language of the database:

1. At a screen that requires you to enter text, press **≡**.
2. Select **Languages**.
3. Select the language you want for your database.



Special Function Keys

Some of the phone's keys assume different functions while in Alpha or Word mode.



Spaces

Press  for a space.

Capitalization

When you press and hold the  key, it acts as a three-way toggle. Press and hold  to make the next letter typed uppercase (shift), to make all subsequent letters typed uppercase (caps lock), or to go back to lowercase letters.

These icons appear:

 or  Shift is on.

 or  Caps lock is on.



When none of these icons appear, letters typed are lowercase. Scrolling up after typing a letter makes that letter uppercase.

Note

When creating a text message, you may not be able to make a letter uppercase by scrolling up, depending on the type of text message and the text entry mode.

Your phone automatically makes the first letter of a sentence uppercase.

Punctuation

Press  or  to insert punctuation. Continue to press the key to view the list of symbols available through that key. Pause to select the symbol you want.

Note

Additional punctuation symbols are available in Symbols mode.


Using Numeric Mode

Numeric mode allows you to enter numbers.

1. Select **Numeric** as your text input mode.
2. Press the number buttons on your keypad to enter numbers.

Using Symbols Mode

Symbols mode allows you to choose from a list of symbols.

1. Select **Symbols** as your text input mode.
A row of symbols appears along the bottom of the phone's display. Scroll right to view the complete row.
2. Press  to select the highlighted symbol.

Section 2

Using Your Phone

Making and Answering Calls

In This Section

- ◆ **Types of Calls**
 - ◆ **Making and Answering Phone Calls**
 - ◆ **Making and Answering Nextel Direct Connect® Calls**
 - ◆ **Making and Answering Nextel Group Connect® Calls**
 - ◆ **Using Nextel Direct Send**
 - ◆ **Making and Answering Talkgroup Calls**
 - ◆ **Making and Answering Nextel Direct Talk Calls**
 - ◆ **Using Call Alerts**
 - ◆ **Using the Recent Calls List**
-

Your i570 phone offers many different ways to connect to your family, friends, and associates. In addition to traditional wireless phone calls, you can make Nextel Direct Connect calls to both individuals and groups, participate in Talkgroups, use Nextel Direct Talk, and send Call Alerts.

Types of Calls

With the Nextel National Network, Nextel Direct Connect, and your i570 phone, you have the following traditional wireless phone and Nextel Direct Connect services available to you:

- **Digital Wireless Phone Calls** offer clear calls and many extra services, including missed call notification, Three-Way Calling, speakerphone, and speed dialing (page 36).
- **Digital Nextel Direct Connect Calls** allow two-way radio communication with other Nextel Direct Connect users within the Nextel National Network (page 44).
- **Nextel Group Connect Calls** allow coast-to-coast two-way radio calling to up to 20 Nextel Direct Connect customers simultaneously (page 48).
- **Nextel Direct Send** allows you to send contact information about yourself and others in Nextel Direct Connect calls and Nextel Group Connect calls and send pictures in Nextel Direct Connect calls (page 55).
- **Talkgroup Calls** allow two-way radio calling to up to 100 Nextel Talkgroup customers simultaneously (page 64).

Note

To learn more about the differences between Nextel Group Connect calls and Talkgroup calls, please see “Difference Between Group Connect and Talkgroup Calls” on page 64.

- **Nextel Direct Talk Calls** allow two-way radio communication between two or more Nextel Direct Talk-capable phones. These calls are not made on the network (page 67).



Note


Please see your service plan for information on pricing.

Making and Answering Phone Calls

Making Calls

Placing a traditional, wireless phone call from your phone is as easy as making a call from any landline phone.



1. Make sure your phone is on.
2. Enter a phone number from standby mode. (If you make a mistake while dialing, press **Back** [right softkey] to erase one digit at a time. Press and hold **Back** [right softkey] to erase the entire number.)
3. Press .
4. Press  when you are finished.


Tip	To redial your last outgoing call, press  twice.
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Answering Calls

1. Make sure your phone is on.

Note	When your phone is off, incoming phone calls go directly to voicemail.
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2. Press , press , or press **Yes** (left softkey) to answer an incoming call.



Note:	When the phone is closed, you can answer a call by pressing the Speaker Key ().
--------------	---

Depending on your phone's settings, you may also answer incoming calls or by pressing any number key. See "Phone Calls Features" on page 82 for more information.

Your phone notifies you of incoming calls in the following ways:



- The phone rings or vibrates.
- The backlight illuminates.
- The display screen shows an incoming call notification. If the incoming call is from a number stored in your Contacts, the entry's name and/or number appears.

Ending a Call

- ▶ Press .
- ▶ If the phone is closed, press the Smart Key ()
- ▶ If the phone is open, close the phone.


Sending a Calls to Voicemail

To send a call to voicemail instead of answering it:

- ▶ Press  or press **No** (right softkey).
- ▶ If the phone is closed, press the Smart Key ()
- ▶ If the phone is open, close the phone.

Making Emergency Phone Calls

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial **911** and press  to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.


When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. See "Using GPS Enabled" on page 144,

and particularly “IMPORTANT: Things to Keep in Mind” on page 144 and “Making an Emergency Call” on page 146, for more information on the limitations of this feature. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

IMPORTANT	Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.
	Emergency calls cannot be placed while the keypad is locked.
	If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.
	If you are bringing your phone number to Nextel from your previous carrier, you may receive a temporary telephone number while your Nextel phone is being programmed with your permanent phone number. If you make a call to 911 and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime, your Nextel phone has been programmed with your permanent telephone number. If the call is disconnected before location and details have been provided, call 911 again and advise that you were disconnected.

Missed Phone Calls

Missed phone calls are forwarded to voicemail.

When you miss a call, this icon  and the number of phone calls you have missed appear briefly.

To dismiss the missed call message:


- ▶ Press **Back** (right softkey).

To view the missed call on the Recent Calls list:

- ▶ Press **View** (left softkey).



Making Phone Calls From Contacts

If you have numbers stored in Contacts, you can use these listings to make calls. For information on entering numbers into Contacts, see “Creating Entries” on page 122.

1. Press  > **Contacts**.
2. Scroll to the name or number you want to call.

Tip

To find Contacts entries faster, use the keypad to enter the first letter of the name.

3. Press  to place the call now.
– or –
Scroll left or right to display the Contacts type for the number you want to call. When the correct number is displayed, press  to place the call.




When you make a phone call:

- Your phone places the call to the phone number assigned to the Contacts type displayed.
- If the Contacts type displayed is not a phone number, your phone places the call to the phone number stored in the Contacts entry.


- If the Contacts type displayed is not a phone number and you have more than one phone number stored in the Contacts entry, your phone prompts you to select the phone number you want to place the call to.

Making Phone Calls From the Recent Calls List




If you have numbers stored in the Recent Calls list, you can use these numbers to make calls. For information on the Recent Calls list, see “Using the Recent Calls List” on page 75.

1. Press  > **Recent Calls**.
2. Scroll to the item containing the number you want to call.
 - If you scroll to a call, you can make a call to the number that made the call. If the number is stored in Contacts, you can make a call to any of the numbers stored with it.
 - If you scroll to contact information from another phone, you can make a call to any of the numbers in the contact information.
3. To place the call now, press .
– or –
Scroll left or right to display the Contacts type for the number you want to call. When the correct number is displayed, press  to place the call.

To make calls while viewing the details of an item on the Recent Calls list:

1. From the Recent Calls list, select the item containing the number you want to call. If you select a call or contact information from another phone, you can make a call to the number shown first on the details screen.
2. Press .

To make a call from the Recent Calls list with the phone closed:


1. Press the **Smart Key** () to view the Recent Calls list on your phone's external display.
2. Use the volume keys to scroll through the list.
3. Scroll to the phone number you want to call.
4. Press the **Speaker Key** () to place the call.
5. Press the **Smart Key** () to end the call.

Tip:



To make a Nextel Direct Connect call from the Recent Calls list with the phone open or closed, find the Direct Connect number you want to call and press and hold the Direct Connect button to place the call.

Making a Phone Call Using a Voice Name

If you have created a voice name in Contacts for the number you want to call, say the voice name into your phone to enter the number.

1. With the phone open or closed, press and hold the **Speaker Key** () until a prompt appears telling you to say the voice name.
2. Speaking into the microphone, say the voice name assigned to the number you want to call.
Your phone plays the name back to you.
3. The call is placed automatically.



Tip

To stop a phone call from being completed, press  or .

Making a Call Using Speed Dial and Turbo Dial®

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number.

To use Speed Dial:

1. From standby mode, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.
2. Press .
3. Press .

To use Turbo Dial:

- ▶ From standby mode, press and hold the Speed Dial number (1 through 9) assigned to the phone number you want to call.


Redialing the Last Number

- ▶ Press and hold .


Creating Pauses and Waits While Dialing

You can enter a pause or wait while dialing a number. For more information on pauses and waits, see “Creating Pauses and Waits” on page 126.

To create a pause while dialing a phone number:

1. From the keypad, enter the digits you want to occur before the pause.
2. Press .
3. Select **Insert Pause**.
4. Enter the digits you want to occur after the pause.

To create a wait while dialing a phone number:

1. From the keypad, enter the digits you want to occur before the wait.
2. Press .
3. Select **Insert Wait**.
4. Enter the digits you want to occur after the wait.


Note

To send the extra digits after a wait, press **Yes** (left softkey)

Using Speakerphone

Turning on speakerphone makes incoming sound come out of the phone's speaker instead of the earpiece. Speakerphone is available whenever you are on an active phone call.

To turn speakerphone on or off:

- ▶ Press **Speaker Key** () or press **Spkr** (right softkey).

When you make a call with the phone closed, speakerphone is always on. Opening the phone turns off speakerphone.

Using Mute

Muting calls lets you listen to incoming sound without transmitting sound. Mute is available whenever you are on an active call.

To turn mute on:

- ▶ Press **Mute** (left softkey).

While mute is on, **Unmute** appears as the left softkey option.

To turn mute off:

- ▶ Press **Unmute** (left softkey).

Making and Answering Nextel Direct Connect® Calls

Nextel offers the following Direct Connect services:

- **Nationwide Direct Connect** — allows coast-to-coast Direct Connect calling to Nextel subscribers to and from anywhere on the Nextel National Network (U.S.).
- **International Direct Connect** — allows Direct Connect calling to and from select countries.
- **Group Connect** — allows nationwide Direct Connect calling to up to 20 Nextel subscribers simultaneously. (See “Making and Answering Nextel Group Connect® Calls” on page 48).
- **Talkgroups** — allows Direct Connect calling to up to 100 Nextel subscribers in the same Direct Connect network.

See www.nextel.com for more details on these Direct Connect services. Pricing for each of these services is based on your service contract.

Making Nextel Direct Connect Calls

1. Enter the Direct Connect number you want to call. (See “Dialing Nextel Direct Connect Numbers” below.)
2. Press and hold the Direct Connect button on the side of your phone. Begin talking after your phone emits a chirping sound.
3. Release the Direct Connect button to listen.

A Direct Connect call ends automatically after there is no activity on the call for several seconds.

Dialing Nextel Direct Connect Numbers

Every Direct Connect number has three parts —

- An area ID.
- A network ID.
- A member ID.

An asterisk separates each part (for example: 999*999*9999). When you enter a number containing all three parts, you must separate them with asterisks.

Note

The number of digits in each part of a Direct Connect number may vary. For example, your Direct Connect number may be formatted as 999*999*9999, while another valid number may appear as 555*555555*55.

Tip

When you store a Direct Connect number in Contacts, it is good practice to include the whole number, including the asterisks.


Using Just the Member ID

If you are contacting someone sharing your network and area IDs, you only need to enter the member ID (the last part of the number).

1. Enter the member ID of a Direct Connect number.
2. Press and hold the Direct Connect button on the side of your phone. Continue as you would on any Direct Connect call.

Making Direct Connect Calls From Contacts


If you have numbers stored in Contacts, you can use these numbers to make calls. For information on entering numbers into Contacts, see “Creating Entries” on page 122.

1. Press  > **Contacts**.
2. Scroll to the name or number you want to call.
3. Press and hold the Direct Connect button on the side of your phone.

Your phone places the call to the Direct Connect number stored in the Contacts entry, even if the Direct Connect icon is not displayed.

Making Direct Connect Calls From Recent Calls List

If you have numbers stored in the Recent Calls list, you can use these numbers to make calls. For information on the Recent Calls list, see “Using the Recent Calls List” on page 75.


1. Press  > **Recent Calls**.
2. Scroll to the item containing the Direct Connect number you want to call.
3. Press and hold the Direct Connect button.

To make calls while viewing the details of an item on the Recent Calls list:

1. From the Recent Calls list, select the item containing the number you want to call. If you scroll to My Info from another phone, you can make a call to the Direct Connect number of the phone that sent the information.
2. Press and hold the Direct Connect button.


Making a Direct Connect Call Using a Voice Name

If you have created a voice name in Contacts for the number you want to call, say the voice name into your phone to enter the number.

1. Press and hold **Speaker Key** () until a prompt appears telling you to say the voice name.
2. Speaking into the microphone, say the voice name assigned to the number you want to call. Your phone plays the name back to you.
3. Press and hold the Direct Connect button.

Answering Nextel Direct Connect Calls

When you receive a Direct Connect call, your phone emits a tone or vibrates, and the Direct Connect button lights up. You then hear the voice of your caller.

1. Wait for the caller to finish speaking.
2. Press and hold the Direct Connect button on the side of your phone. Continue as you would on any Direct Connect call.
3. Press  to end the call.

A Direct Connect call ends automatically after there is no activity on the call for several seconds.


Making and Answering Nextel Group Connect® Calls

A Group Connect call is similar to a Direct Connect call to one user, but is made to multiple Direct Connect subscribers at once. You can create Groups from your phone and call up to 20 Nextel subscribers anywhere on the Nextel National Network to other Group Connect-compatible phones*. You can create a Group for one-time use or store it to Contacts so you can call it at any time.

* *Not all phones are Group Connect-compatible. See www.nextel.com for more details on Group Connect.*

Note	In order to store Groups to your i570 phone, you must use the 128K SIM card that came with your phone. The 128K SIM card is labeled "Nextel 600 Contcs & 25 Grps". With this SIM card, a maximum of 25 groups can be added to your i570 phone. Group entries created with your i570 phone may not be readable by older iDEN SIM-based phones.
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Making Group Connect Calls

1. From Contacts or the Recent Calls list, scroll to or select the Group you want.
 - or –
 - Press and hold **Speaker Key** () until a prompt appears telling you to say the voice name. Say the voice name assigned to the Group you want.
 - or –
 - From standby mode, press the number on your keypad assigned to the Group you want. See "Using Shortcuts" on page 103.

– or –


Enter or select a Direct Connect number and add more Direct Connect numbers. See “Starting a Group Connect Call With a Direct Connect Number” on page 51.

2. Press the Direct Connect button.

Receiving Group Connect Calls

- ▶ Proceed as if answering a Direct Connect call from one user. Only one person at a time may speak on a Group Connect call.

Creating Groups in Contacts

1. Press  > **Contacts**.
2. Select **[New Group]**.
3. If you want to assign a name to the Group, enter the name.

Note

If you do not assign a name, the Group is named “Group” followed by the number of members in the Group. For example, “Group (8)” for a group with eight members.

4. Add Group members. See “Adding Group Members” on page 50.
5. If you want to create a voice name for the Group, select **[Options] > Voice Name**. As directed by the screen prompts, say and repeat the voice name you want to assign to the Group. Speak clearly into the microphone.
6. Press **Save** (left softkey).



Adding Group Members


You can add Group members that have a Direct Connect number and Group Connect-compatible phone to your Group by selecting them from Contacts, the Recent Calls list, Memo, or by manually entering the Direct Connect number from your keypad. You can also add all members in an existing Group to another Group by selecting the Group name from Contacts.

To add Group members from Contacts, the Recent Calls list, or Memo:


1. While creating a Group, select **[Add Member]**.
– or –
Select **[Add Number]** and press **Browse** (left softkey).

Note

To move between Contacts, the Recent Calls list, and Memo, scroll left or right, or press  or .


2. Scroll to the members you want from Contacts, the Recent Calls list, or Memo, and press . A checkmark appears next to each selected member.

Note




To deselect a member, scroll to a selected member and press .

3. Press **Done** (right softkey).

To add Group members manually from the keypad:


1. While creating a Group, select **[Add Number]**.
2. Enter the Direct Connect number using the keypad.
3. Press .

Starting a Group Connect Call With a Direct Connect Number

1. Press  > **Direct Connect** and choose the first Direct Connect number that you want in the Group Connect call.
– or –
From standby mode, enter the Direct Connect number.
– or –
From the Contacts list, scroll to an entry containing the Direct Connect number.
– or –
From the Recent Calls list, scroll to an entry containing the Direct Connect number.
2. Press .
3. Select **Call New Group**.
4. Add more Group members. See “Adding Group Members” on page 50.
5. If you want to save the Group you have created:
Press  and select **Store Group**.
– or –
If you do not want to save the Group, press **Done** (left softkey).
6. To make the call, press the Direct Connect button.


Removing Members or Groups

To remove a member from a Group:


1. From Contacts, scroll to the Group you want to delete the member from.
2. Press **Edit** (left softkey).
3. Scroll to the member you want to remove.
4. Press .

5. Select **Remove Member**.
6. Select **Save**.

To remove all members from a Group:

1. From Contacts, select a Group.
2. Press **Edit** (left softkey).
3. Press .
4. Select **Remove All Members**.
5. Press **Yes** (left softkey).

To delete a Group from Contacts:


1. From Contacts, select a Group.
2. Press .
3. Select **Delete Group**.
4. Press **Yes** (left softkey).

Storing Groups

To store a group to Contacts from the Recent Calls list:

1. From the Recent Calls list, select a Group.
2. Press **Store** (left softkey).
3. If you want, add more information to the entry.
4. Press **Save** (left softkey).

To store a group to Contacts from an active Group Connect call:


1. During an active Group Connect call, press .
2. Select **Store Group**.
3. If you want, add more information to the entry.

Note	You cannot record a voice name during an active call.
-------------	---



4. Press **Save** (left softkey).

Storing Members of Groups

To store a member from the Recent Calls list or within Contacts:

1. Select the Group containing the number or member you want to store.
2. Press .
3. Select **Store Number**.
4. Select the number or member you want to store.
5. If you want, add more information to the entry.
6. Press **Save** (left softkey).

To store a member from an active Group Connect call:

1. During an active Group Connect call, press .
2. Press .
3. Select **Store Number**.
4. Select the number or member you want to store.
5. If you want, add more information to the entry.

Note

You cannot record a voice name during an active call.

6. Press **Save** (left softkey).

Group Connect Call Information

While you are in a Group Connect call, the following appears on the screen:

- The name of the Group.
- The name or the Direct Connect number of the person speaking.
- The number of members who are participating in the Group Connect call.






Group Connect Call Details

During a Group Connect call, you can view details about the other group members, such as their name or Direct Connect number, and their status on the call.

To view Group Connect call details:

- ▶ Press **Details** (left softkey).

In the Details view, these icons appear next to member names or Direct Connect numbers:

-  The member of the Group who is speaking.
-  A member of the Group who is active on the Group Connect call, but not speaking.
-  A member of the Group who has exited the call.
-  A member of the Group who could not be reached on the Group Connect call.
-  A member of the Group whose status is unknown.

Using Nextel Direct Send

Nextel Direct Send lets you exchange pictures, My Info, contact information, and Groups with other phones that have this capability. You do this through Direct Connect calls.

Nextel Direct Send cannot be used during Talkgroup calls. Pictures cannot be sent in Group Connect calls.

Sending a Picture

When you send a picture using Nextel Direct Send, the picture you send appears on the display of the phone you are engaged in the Direct Connect call with, is saved by that phone, and then is accessible through that phone's My Pictures.

Sending a Picture During a Call

You can send a picture at any time during a Direct Connect call, whether you made or received the call.*

* *Additional charges may apply.*

You cannot talk or listen on a Direct Connect call while a picture is being transmitted. Other activities, such as searching for a picture, do not prevent you from talking or listening.

1. While in a Direct Connect call, press **Browse** (left softkey). A list of pictures that can be included in a Direct Connect call appears.
2. Select the picture you want to send.
3. Press the Direct Connect button to send the picture.
4. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.

5. When prompted, press the Direct Connect button to resume the Direct Connect call.

Note

The first time you send a stored picture after turning the phone on, the message **Messaging Fees May Apply** appears and you are prompted to respond. Press **Accept** (left softkey) to send the picture. Press **Reject** (right softkey) to not send the picture.


Starting a Call by Sending a Picture

You can start a call by choosing a stored picture from My Pictures.

To do this, you must have the Direct Connect number and IP address of the person you want to send to stored in your Contacts.

Tip

When a person sends you My Info from his or her phone, including his or her Direct Connect number and IP address, you can then easily store this information to Contacts from the Recent Calls list

1. From My Pictures, scroll to or select the picture you want to send in a Direct Connect call.
2. Press .
3. Select **Direct Send**. A list of names from Contacts appears. These names have Direct Connect numbers and IP addresses stored.
4. Select the name of the person you want to send the picture to.
5. Press the Direct Connect button to send the picture.
6. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.

7. When prompted, press the Direct Connect button to resume the Direct Connect call.

Receiving a Picture

When someone sends you a picture using Nextel Direct Send, your phone emits a tone or vibrates and a message appears on the display asking you if you want to accept the picture.

Pictures you receive are saved to your phone's memory and are accessible through My Pictures.

When you receive a picture, it appears every time you are in a Direct Connect call with the person who sent it unless you delete the picture from the My Pictures. This occurs for the last 20 people who sent you pictures.

Accepting a Picture

1. When you see the message asking you if you want to accept the picture, press **Yes** (left softkey).
2. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.
3. When prompted, press the Direct Connect button to resume the Direct Connect call.

Note

The first time you accept a stored picture after turning the phone on, the message **Messaging Fees May Apply** appears and you are prompted to respond. Press **Accept** (left softkey) to accept the picture. Press **Reject** (right softkey) to not accept the picture.

Tip

If you want to stop the transmission before it is finished, press **Cancel** (right softkey).


Declining a Picture

- ▶ When you see the message asking you if you want to accept the picture, press **No** (right softkey).

The picture is not transmitted.

Setting Picture Capability

To turn your phone's ability to send and receive pictures in Direct Connect calls on or off:

1. Press  > **Settings** > **DC/GC Options** > **Send Picture**.
2. Select **On** or **Off**.

This setting does not affect your phone's ability to send and receive My Info or contact information.

Sending My Info and Contact Information

When you send My Info or contact information using Nextel Direct Send, the information you send appears on the display of the phone you are engaged in the Direct Connect call with. After the call, the information appears on the Recent Call list of that phone.

Sending My Info

You can control what portion of the information in My Info is sent and whether it is sent automatically in every Direct Connect call or only when you choose to send it.

Tip



When you send My Info, certain information, such as your email address or fax number, cannot be included. To send complete contact information, create an entry for yourself in Contacts and send it.

The information your phone sends always includes My Name and Direct Connect.



It may include **Line 1**, **Line 2**, **Carrier IP**, and **Circuit Data**, depending on the options provided by your service provider and how you set your sending options.

The default setting is **Line 1** only.

To change which fields are sent:

1. Press  > **My Info**.
2. Press .
3. Select **Direct Send Setup > Info To Send**.
4. A checkmark appears next to the fields that will be sent. To add or remove the checkmark, select the field.
5. When you are finished, press **Done** (left softkey).

To control whether your information is sent automatically:

1. Press  > **My Info**.
2. Press .
3. Select **Direct Send Setup > Auto Send**.
4. To set your information to be sent automatically, set this option to **On**.



– or –

To set your information to be sent only when you choose to send it, set this option to **Off**.




Note

When you receive your phone, it is set to send your information automatically.

To send **My Info** during a call:

1. While in a Direct Connect call, press .
2. With **Direct Send My Info** highlighted, press .
3. When **Ready to Send** appears on the display, press the Direct Connect button to send the information.

To start a call by sending My Info:




1. Press  > **My Info**.
2. Press .
3. With **Direct Send My Info** highlighted, press .
4. Use the keypad to enter the Direct Connect number you want to send the information to.
– or –
Press **Browse** (right softkey). Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
5. When **Ready to Send** appears on the display, press the Direct Connect button to send the information.

Sending Contact Information



You can send contact information by selecting a Contacts entry.

Contacts entries that contain only addresses cannot be sent. When Contacts entries are received, they do not include ring tones or pictures.

To send contact information during a call:



1. While in a Direct Connect call, press .
2. Select **Contacts**.
3. Scroll to the Contacts entry you want to send and do the following:
 - If the Contacts entry you scrolled to is a Group, press  and select **Send Group**. If prompted, press **Yes** (left softkey) to allow yourself to be part of the group being sent.
 - To send a Contacts entry that is not a Group, press  and select **Send Via... > Send Via PTT**.
4. When **Ready to Send** appears on the display, press the Direct Connect button to send the contact information.

To start a call by sending contact information:

1. From Contacts, scroll to or select the entry you want to send and do the following:
 - If the Contacts entry you scrolled to is a Group, press  and select **Send Group**. If prompted, press **Yes** (left softkey) to allow yourself to be part of the group being sent.
 - To send a Contacts entry that is not a Group, press  and select **Send Via... > Send Via PTT**.
2. Use the keypad to enter the Direct Connect number you want to send the contact to.
– or –
Press **Browse** (left softkey). Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
3. When **Ready to Send** appears on the display, press the Direct Connect button to send the contact information.

Receiving My Info or Contact Information

When you receive My Info or contact information from another phone, an icon appears on the display:

-  My Info.
-  Contact information.

To view the information while still in the Direct Connect call:


1. Press .
2. Select **View Contact**.

You can also view My Info from other phones on the Recent Calls list. See “Using the Recent Calls List” on page 75.

Sending Groups Using Nextel Direct Send


You can send a Group using Nextel Direct Send so that the person who receives the Group can use the list.

To send a Group from the Recent Calls list:

1. From the Recent Calls list, scroll to or select the Group you want.
2. Press .
3. Select **Send Group**.
4. To include yourself in the Group, press **Yes** (left softkey).
– or –
To exclude yourself from the Group, press **No** (right softkey).


Note

If you choose to include yourself and the Group already contains 20 members, you will be prompted that the list is full. You will be excluded from the list.

5. Enter the Direct Connect number of the person you want to send the Group to.
– or –
Select **Browse** to select a contact from Contacts, the Recent Calls list, or Memo.
6. Press .
7. To send the Group, push the Direct Connect button.

The Group will display in the Recent Calls list on the phone that you send the Group to.


To send a Group from Contacts:

1. From Contacts, scroll to or select the Group you want.
2. Press .
3. Select **Send Group**.

4. To include yourself in the Group, press **Yes** (right softkey).
– or –
To exclude yourself from the Group, press **No** (left softkey).

Note

If you choose to include yourself and the Group already contains 20 members, you will be prompted that the list is full. You will be excluded from the list.

5. Enter the Direct Connect number of the person you want to send the Group to.
– or –
Select **Browse** to select a contact from Contacts, the Recent Calls list, or Memo.
6. Press .
7. To send the Group, push the Direct Connect button.



The Group will display in the Recent Calls list on the phone that you send the Group to.

Making and Answering Talkgroup Calls

A Talkgroup is a predetermined group of Direct Connect users, created by an account administrator. Talkgroups can contain up to 100 members.

Difference Between Group Connect and Talkgroup Calls

In a Group Connect call, you or another caller determines who can participate in the call. By contrast, participation in a Talkgroup is determined by an administrator. Here are the ways Group Connect and Talkgroup calls differ.


	Group	Talkgroup
Group Icons		
Geography	Nationwide	Limited to local market and network (fleet)
Maximum Group Size	21 (including originator)	100
Set-up	Dynamically, via your phone	Predefined, via Nextel administrator using Talkgroup Management
Voice Activated Dialing	Yes	No

Joining a Talkgroup

To participate in a Talkgroup, the account administrator must first add you to the membership and then you must “join” the Talkgroup.

1. Press **Contacts** (right softkey).
2. Scroll to the Talkgroup you want to join.
3. Press **Join** (left softkey).

You can now receive communications from other members of this Talkgroup.

You will hear all active Talkgroup conversations on your phone. To silence them, go to  > **Settings** > **DC/GC Options** > **Talkgroup Silent** and then select **On**.

Adding More Talkgroups

You can be included in additional Talkgroups by doing one of the following:

- Using Talkgroup Management at www.nextel.com. You must be an account administrator to use Talkgroup Management.
- Contacting your Nextel Sales Representative at the time of activation.

Note

You can only participate in (“join”) one Talkgroup at a time.

Making Talkgroup Calls

1. Press **#** and then enter the Talkgroup number using the keypad.
– or –
Select the Talkgroup from Contacts or the Recent Calls list.
2. Press the Direct Connect button and continue as if making a Direct Connect call.

Receiving Talkgroup Calls

- ▶ Answer it as you would a regular Direct Connect call.

Only one person at a time may speak on a Talkgroup call. The Direct Connect number or name of the person who is speaking appears on the display screen below the Talkgroup number.

During and immediately after a Talkgroup call ends, press **Options** (right softkey). Your phone displays actions you can take at this time.

Making and Answering

Nextel Direct Talk Calls

Nextel Direct Talk allows for two-way radio communication “off the network” between two or more phones equipped with this capability. This feature is very useful in areas without network coverage.

You can make –

- **Code calls** – two-way radio calls conducted off the network and using open channels and codes. In these calls, anyone using your same channel and code can hear your conversation.
- **Private calls** – two-way radio calls conducted off the network and using the wireless phone numbers of the participants. In these calls, others using the same channel cannot listen in.

When using Direct Talk mode, the two phones should be a minimum of six feet apart to maximize performance and improve transmission range. You can only make Direct Talk calls to users located within your range. This varies according to terrain, man-made structures, and atmospheric conditions.

The following features are not available while in Direct Talk mode:

- On-network phone calls.
- On-network Direct Connect, Group Connect, Talkgroup calls, and Call Alerts.
- Data services.
- Sending and receiving messages.
- Call timer.
- Sending Call Alerts.
- Call forwarding.

Setting Your Phone to Nextel Direct Talk

Before you and another caller can use Direct Talk, both of your phones must be set to Direct Talk mode.

1. Press  > **DirecTalk**.
2. Select **Go To DirecTalk**.

After a few seconds, your channel and code appear on the display screen. Your phone displays the last channel and code used for Direct Talk.

To return to network mode from Direct Talk:

1. Press  > **DT Options**.
2. Select **Exit Direct Talk**.

After a few seconds, your phone returns to network service.

Code Nextel Direct Talk Calls

Your phone has 10 channels and 15 codes within each channel. Channels represent the radio frequencies on which you make and receive Nextel Direct Talk calls. Codes allow you to minimize interference from others using the same channel as you.

To make Direct Talk Code calls, both parties must be on the same channel and code and have their phones set to Direct Talk. Be aware that others using both your same code and channel can hear your conversation. And, you can hear their conversations as well.

To set a channel and code:

1. In Direct Talk mode, press **Edit** (left softkey).
2. Select **Channel**.
3. Select a channel.
4. Select **Code**.
5. Select a code.

6. Press **Back** (right softkey) to return to the Direct Talk standby screen.

Making and Receiving Code Calls in Direct Talk Mode

- ▶ In Direct Talk mode, press and hold the Direct Connect button. Your phone displays **Transmitting**, along with the channel and code selected.

The tone emitted from your phone when making a Direct Talk call is four beeps and sounds different from the tone heard on Direct Connect calls conducted on the network.

If you receive an error message, this means:

- There may be no parties on your channel or code.
- You are out of range.

When you receive a Code call using Direct Talk, your phone displays **Receiving**, along with the channel and code selected. Answer a Direct Talk Code call just like you would any other Direct Connect call.

Private Nextel Direct Talk Calls

Private Direct Talk allows you to silence all the calls on a channel that are not directed specifically at you. To do this, you must first set your phone to Private Only.

To set your phone to Private Only:

1. In Direct Talk mode, press **Edit** (left softkey).
2. Select **Code**
3. Select **Pvt Only**.
4. Press **Back** (right softkey) to return to the Direct Talk standby screen.

To reach you, other Direct Talk callers must be on your same channel and dial your ten-digit wireless phone number to reach you.

Receiving a Private Direct Talk Call

The number or name of the person who initiated the call appears on your display screen. Answer the call in the same way you answer a regular Direct Connect call.

A Private Direct Talk call ends a short time after the last party releases the Direct Connect button. The display screen returns to Direct Talk standby mode.

Note	You do not need to set your phone to Private Only to receive Private calls. As long as you are on the same channel as your caller, you can receive Private Direct Talk calls.
-------------	---

Making a Private Direct Talk Call

You can make Private Direct Talk calls to any person on your same channel. You do not need to set your phone to Private Only.

1. In Direct Talk mode, enter the ten-digit wireless phone number of the person you want to call on your channel. (You can also scroll to the number in Contacts or Recent Calls list.)
2. Make the call in the same way you make a regular Direct Connect call. The number or name of the person you are calling appears on your display screen.

If you receive an error message, it means:

- You may not be using a valid wireless phone number.
- The person that you are trying to reach may not be in Direct Talk mode.
- The person that you are trying to reach is set to a different channel, or is out of range.

Receiving All Calls on a Channel

You can set your phone to receive all Direct Talk transmissions that are within range and set to the same channel. Do this by selecting **Receive All**, instead of a code.

However, you cannot initiate a call when the code is set to Receive All. If you press the Direct Connect button to initiate a Direct Connect call and your code is set to Receive All, you receive an error message.

To set the code to Receive All:

1. In Direct Talk mode, press **Edit** (left softkey).
2. Select **Code**
3. Select **Receive All**.
4. Press **Back** (right softkey) to return to the Direct Talk standby screen.

Making Emergency Calls While in Direct Talk Mode

If you attempt to make an emergency 911 call while in Direct Talk mode, your phone automatically exits Direct Talk mode and attempts to find a network signal.

If you are out of network coverage, your phone cannot make an emergency 911 call until you return to a network coverage area. You must wait until the phone reconnects to a network before attempting to make an emergency 911 call.

Using Call Alerts

Sending a Call Alert lets the recipient know you want to talk to him or her on a Nextel Direct Connect call. When you send a Call Alert, the recipient's phone alerts them and displays your name or Direct Connect number.

Sending Call Alerts

1. Enter the Direct Connect number you want to send the alert to.
2. Press **Alert** (left softkey).
3. Press the Direct Connect button until **Alert Successful** appears on the display screen.

If the alert is not successful, this may mean the person you are trying to reach is on a call or has the phone turned off.

Note

You can send a Call Alert from Recent Calls or Contacts. Find the Direct Connect number you want to send a Call Alert to and continue as explained above.

Responding to a Call Alert

Note	You can set a distinctive ringer for Call Alerts. See “Setting Ring Tones” on page 87.
-------------	--

To answer a Call Alert:

- ▶ Press the **Direct Connect** button to make a Direct Connect call to the sender.

To clear a Call Alert, do one of the following:

- ▶ Press **Clear** (right softkey).
- ▶ If the phone is closed, press the **Smart Key** (■).

To store a Call Alert in the Call Alert queue:

- ▶ Press **Queue** (left softkey).

Note	The Recent Calls list also stores Call Alerts you have received. They appear as Direct Connect calls. Call Alerts remain in your Recent Calls list until you delete them or until they reach the end of the list.
-------------	---

Using the Call Alert Queue

When you queue a Call Alert, it remains in the Call Alert queue until you make a Direct Connect call to the sender or delete it.

Viewing Call Alerts

1. Press **■** > **Call Alert**.
2. Scroll through the list.

Viewing Date and Time


To view the date and time a Call Alert was received:

1. Press **■** > **Call Alert**.
2. Select the Call Alert you want information on.

Responding to Call Alerts in the Queue


After you queue a Call Alert, you can respond to it by making a Direct Connect call to the sender or sending a Call Alert to the sender.

To make a Direct Connect call to the sender:

1. Press  > **Call Alert**.
2. Scroll to the Call Alert you want to respond to.
3. Press the Direct Connect button to begin the call.



This removes the Call Alert from the queue.

To send a Call Alert to the sender:



1. Press  > **Call Alert**.
2. Scroll to the Call Alert you want to respond to.
3. Press **Alert** (left softkey). **Ready to Alert** appears on the display.
4. Press the Direct Connect button until **Alert Successful** appears on the display.

Deleting Call Alerts

To delete a Call Alert from the queue:

1. From the Call Alert queue, scroll to the Call Alert you want to delete.
2. Press .
3. Select **Delete**.
4. Press  or press **Yes** (right softkey) to confirm.

To delete all Call Alerts from the queue:


1. From the Call Alert queue, press .
2. From the Call Alert menu, select **Delete All**.
3. Press  or press **Yes** (left softkey) to confirm.

Using the Recent Calls List

The Recent Calls list displays information associated with calls you have made and received and Call Alerts you have received. It also displays My Info and contact information sent to you from other phones.

The Recent Calls list displays up to 20 items.

Viewing the Recent Calls List

1. Press  > **Recent Calls**.
2. Scroll through the list.


To view the details of an item on the list:


- ▶ From the Recent Calls list, select the item you want information on.

Tip

To view the details of more items, keep scrolling.

To view the Recent Calls list with the phone closed:

1. Press the **Smart Key** () to view the Recent Calls list on your phone's external display.
2. Use the volume keys to scroll through the Recent Calls list.


Press the **Smart Key** () to dismiss the Recent Calls list.

Calls and Call Alerts

The Recent Calls list contains the numbers of up to 20 of the most recent calls you have made and received.

If the number of a recent call is stored in Contacts, the following information appears:

- The name assigned to the number.

- The Contacts type icon associated with the number. If the Contacts entry containing the number has more than one number or address stored,  surrounds the Contacts type icon. For information on Contacts types, see “Using Contacts” on page 118.

The Direct Connect number Contacts type icon appears when you receive a Direct Connect call or Call Alert, even if the number is not stored in Contacts.

Call Alerts you have received appear as Direct Connect calls. Like all items in the Recent Calls list, they remain listed until you delete them or until they reach the end of the list.

For phone calls, an additional icon appears giving information about the call:



A call you made.



A call you received.




A missed call. Missed calls appear on the Recent Calls list only if you have Caller ID.

When you select a call to view its details, you see information such as the name associated with the call, the number, date, time, and duration of the call.

My Info From Other Phones

The Recent Calls list displays My Info sent from other phones. See “Sending My Info and Contact Information” on page 58.


This icon  appears with My Info sent from other phones on the Recent Calls list, along with the Direct Connect number of the person who sent the information.

When you select My Info from other phones to view its details, you see all the information sent.


If you receive My Info from the same phone more than once, only the most recently sent version appears in the Recent Calls list.

Contact Information From Other Phones

The Recent Calls list displays contact information sent from other phones. This information comes from the other phone's Contacts list or Recent Calls list. See "Sending My Info and Contact Information" on page 58.

This icon  appears with contact information on the Recent Calls list.

Contact information in the Recent Calls list displays:


- The name contained in the contact information.
- The Contacts type icon associated with the number or address contained in the contact information. If the item contains more than one number or address stored,  surrounds the Contacts type icon.

The name or Direct Connect number of the person who sent the contact information appears as a separate item on the Recent Calls list, above the information sent. If one person sends you more than one item of contact information, all the items appear below the person's name or Direct Connect number.

When you select contact information to view its details, you see the name or Direct Connect number of the person who sent the information and all the information in the item.

If you receive contact information with the same name from the same phone more than once, only the most recently sent version appears in the Recent Calls list.

Storing Items to Contacts

1. From the Recent Calls list, scroll to or select the item you want to store.
2. Press **Store** (left softkey)
– or –
If **Store** is not one of your options: Press . Select **Save** or **Update Contacts**.

Tip

If the item you want to store is a call, **Store** does not appear if the number is already stored in Contacts.

3. To store the item as a new entry, select **[New Contact]**.
– or –
To store the number to an existing entry, select the entry.



Note

Storing My Info or contact information from another phone to a Contacts entry that has a name assigned to it does not change the name of the Contacts entry.



4. If the item you want to store is a call, you must assign a Contacts type to the number:
With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number.
5. If you want to add more information to the entry, follow the applicable instructions in “Creating Entries” on page 122.
6. Press **Done** (left softkey).

Deleting Items

To delete an item from the Recent Calls list:

1. From the Recent Calls list, scroll to or select the item you want to delete.
2. Press **Delete** (right softkey).
– or –
If **Delete** is not one of your options, press . Select **Delete**.
3. Press  or press **Yes** (left softkey) to confirm.

To delete all items on the Recent Calls list:

1. From the Recent Calls list, press .
2. Select **Delete All**.
3. Press  or press **Yes** (left softkey) to confirm.

Controlling Your Phone's Settings

In This Section


- ◆ Using the Settings Menu
 - ◆ Setting Ring Tones
 - ◆ Changing the Look of Your Phone
 - ◆ Temporarily Turning Off Transmissions (Airplane Mode)
 - ◆ Setting One Touch Direct Connect
 - ◆ Using a Headset
 - ◆ Using Profiles
 - ◆ Using Shortcuts
-

Using the menu options available on your phone, you can **customize your phone to sound, look, and operate just the way you want it**. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Using the Settings Menu

Settings contains many submenus that let you customize your phone.

To access the Settings menu and submenus:

1. Press  > **Settings**.
2. Select the submenu you want.

For information on applying groups of settings to your phone together, see “Using Profiles” on page 96.

Display/Info Features

The **Display/Info** menu controls how the keypad and display appear:

- **Wallpaper** — changes the wallpaper that appears on the display screens.
- **Palette** — changes the color scheme of the display .
- **Text Size** — sets the size of text on the display.
- **Theme** — changes the look of the display.
- **Home Icons** — controls whether main menu icons appear in standby mode.
- **Backlight** — controls backlight illumination.
- **Clock** — controls whether the time and date appear in standby mode; sets time and date format; sets year.
- **Menu View** — controls whether the items on your main menu and Java applications menu appear as large icons or a list.
- **Large Dialing** — sets large digits to appear in standby mode when you enter a number.
- **Contrast** — sets the contrast of the external display.
- **Language** — sets the language that your phone displays.

Phone Calls Features

The **Phone Calls** menu controls how your phone handles phone calls:

- **Set Line** — sets phone line 1 or phone line 2 as the active line for outgoing calls. If you are not provisioned for a second line and you set your line to line 2, you will not be able to make or receive calls.
- **Any Key Ans** — If this feature is on, you can answer calls by pressing any key on the keypad.
- **Auto Redial** — sets your phone to automatically redial calls you make when the system is busy.
- **Call Waiting** — See “Using Call Waiting” on page 163.
- **Auto Ans** — sets your phone to automatically answer an incoming call after a specified number of rings. When this feature is on, the phone answers by connecting you to the caller; it does not send the call to voicemail, unless you are out of coverage or on the line.
- **Flip Activation** — controls whether opening the flip answers calls and closing the phone ends calls. Set **Flip To Ans** to On if you want incoming calls to be answered when you open the phone. Set **Flip To End** to On if you want calls to be ended by closing the phone.
- **Minute Beep** — causes a beep to sound every minute of an active call.
- **Call Duration** — causes the duration of a call to appear on the display when the call ends.
- **TTY** — See “Telecommunications Relay Service” on page 170.
- **Hearing Aid** — sets your phone for use with a hearing aid. Set to **Mircophone** for most hearing aids; set to **Telecoil** for telecoil hearing aids. This setting effects only sounds coming from the earpiece.

- **Notifications** — See “Message Notifications” on page 176.
- **DTMF Dialing** — sets whether you can hear DTMF (dual tone multi-frequency) tones with your keypad presses. Set to **Always** to always hear keypad presses; set to **Never** to never hear keypad presses; set to **In Call Only** to hear keypad presses only while in a call.
- **Java App Control** — If you have installed a Java application that answers phone calls, this setting lets you turn that application on.

DC/GC Options Features


The **DC/GC Options** menu controls how your phone handles Direct Connect calls, Group Direct calls, and Talkgroup calls:

- **Tkgrp Silent** — controls whether you hear your Talkgroup calls.
- **Tkgrp Area** — lets you define your Talkgroup area.
- **One Touch DC** — sets One Touch Direct Connect.
- **Alert Type** — controls how your phone notifies you when you receive Direct Connect calls, Group Connect calls, and Talkgroup calls.
- **Send Picture** — sets your phone's ability to send and receive pictures in Direct Connect calls. See “Starting a Call by Sending a Picture” on page 56.

Personalize Features

The **Personalize** menu makes main menu items easier to access from standby mode.

- **Menu Options** — **Reorder Menu** lets you change the order of the items on the main menu by grabbing and moving them; **Add/Remove Apps** lets you create a shortcut to a Java application on the main menu.
- **Up Key** — sets the main menu item you access when you scroll up in standby mode.

- **Down Key** — sets the main menu item you access when you scroll down in standby mode.
- **Left Key** — sets the main menu item you access when you scroll left in standby mode.
- **Right Key** — sets the main menu item you access when you scroll right in standby mode.
- **Center Key** — sets the main menu item you access when you press  in standby mode.
- **Left Sftkey** — sets the main menu item you access when you press the left softkey in standby mode.
- **Right Sftkey** — sets the main menu item you access when you press the right softkey in standby mode.
- **Power Up** — sets the main menu item you see when you power on your phone. To set standby mode to be the first thing you see when you power on your phone, select **Default Ready**.

Volume Features

The **Volume** menu sets the volume of sounds your phone makes:

- **Line 1** — sets ringer volume for phone line 1.
- **Line 2** — sets ringer volume for phone line 2.
- **Messages** — sets the volume of message notifications and Datebook reminders.
- **Earpiece** — sets the volume of sound coming out of the earpiece.
- **Speaker** — sets the volume of sound coming out of the speaker.
- **Keypad** — sets the volume of sound associated with pressing keys and buttons.
- **Java Earpiece** — sets the volume of sound associated with Java applications coming out of the earpiece.

- **Java Speaker** — sets the volume of sound associated with Java applications coming out of the speaker.
- **Data** — sets the volume of sounds that notify you that you are receiving a circuit data call.

Security Features

The **Security** menu lets you turn security features on and off and change passwords:

- **Phone Lock** — turns on a feature that locks your phone: **Lock Now** takes effect immediately; **Auto Lock** takes effect when your phone is powered off and then on. An unlock code is required to enable this feature, to unlock the phone, and to set a new unlock code. Contact Nextel Customer Service for your default unlock code.
- **Keypad Lock** — locks the phone's keypad, either immediately or automatically after a set period of inactivity.
- **SIM PIN** — enables and disables your phone's SIM PIN security feature. See "Turning SIM PIN On and Off" on page 107.
- **GPS PIN** — enables and disables your phone's GPS PIN security feature. See "Setting the GPS PIN Security Feature" on page 116.
- **Change Passwords** — changes your phone unlock code, security code, SIM PIN, and GPS PIN.


Advanced Features

The **Advanced** menu contains advanced Settings features.

- **Alert Timeout** — sets the amount of time a tone continues to sound and the logo backlight continues to flash when you receive a message notification, Call Alert, or Datebook reminder.
- **Headset/Spkr** — sets headset options. See “Using a Headset” on page 96.
- **Connectivity** — **Network ID** sets the phone’s network IDs and their roaming options under the direction of Nextel Customer Service; **Master Reset** lets Nextel Customer Service reset your service in the event of a security or provisioning problem.
- **Reset Defaults** — **Reset Settings** returns all settings to their original defaults; **Reset All** returns all settings to their original defaults and erases all stored lists. Use only under the direction of Nextel Customer Service.
- **Return to Home** — **After Phone** controls how long the Recent Calls list displays after phone calls; **After DC** controls how long the Recent Calls list displays after Direct Connect calls.
- **Airplane Mode** — controls your phone’s radio transmitters. Selecting **On** prevents your phone from making or receiving phone calls, Direct Connect calls, Group Connect calls, or Talkgroup calls, or transferring data.
- **Baud Rate** — sets the baud rate at which your phone communicates with a laptop computer or similar device.

Setting Ring Tones

To set the ring tone your phone plays when you receive phone calls, Call Alerts, message notifications, or Datebook reminders:


1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Scroll through the list of ring tones and select the one you want to assign. **Vibrate** sets your phone to vibrate instead of making a sound; **Silent** sets your phone to neither vibrate nor make a sound.

Tip

Highlighting a ring tone lets you hear it.

4. Select the features you want to assign the ring tone to.
5. When you are finished, press **Done** (left softkey).

Note

This icon  appears on the display if you set your phone to neither vibrate nor make a sound for phone calls.

Setting Your Phone to Vibrate

To set your phone to vibrate instead of making a sound when you receive all phone calls, Direct Connect calls, Group Connect calls, Talkgroup calls, Call Alerts, message notifications, and Datebook reminders:


1. Select **Ring Tones** > **VibeAll**.
2. Set this option to **On** or **Locked**.

Setting this option to **On** lets you turn **VibeAll** off by pressing the volume control up. Setting this option to **Locked** requires you to press and hold the volume control up to turn **VibeAll** off. The **Locked** option helps prevent you from accidentally turning **VibeAll** off.

Tip

To set **VibeAll** to **On** or **Locked** using the volume controls: Press the volume controls to turn down the volume as far as possible to set **VibeAll** to **On**. Continue to hold the volume control down to set **VibeAll** to **Locked**.

To set your phone to vibrate instead of making a sound for some features but not others:

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Select **Vibrate** from the list of ring tones.
4. Select the features you want to set to make no sound.
5. When you are finished, press **Done** (left softkey).

Note

To set ring options for Direct Connect calls, Group Connect calls, and Talkgroup calls, see “Setting Your Phone to Vibrate” on page 87.

These icons indicate how the ringer is set.



The phone always vibrates instead of making a sound.



The phone vibrates instead of making a sound for phone calls.






Direct Connect calls, Group Connect calls, and Talkgroup calls are heard through the earpiece, not the speaker.

These icons may appear at the same time.

Ring and Vibrate


To set your phone to ring and vibrate when you receive phone calls or Call Alerts:

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Scroll through the list of ring tones and highlight the one you want to assign.
4. Press .
5. Select **Assign w/Vibe**.
6. Select the features you want to set to ring and vibrate.
7. When you are finished, press **Done** (left softkey).


This icon  appears on the display.


Assigning Ring Tones to Contacts

To set the ring tone your phone makes when you receive phone calls or Call Alerts from someone you have stored in Contacts.

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Scroll through the list of ring tones and select the one you want to assign.
4. Press **Assign** (left softkey).
5. Select **A Contact....**
6. Select the Contacts entry you want to assign the ring tone to.

Viewing Ring Tone Assignments

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Highlight any ring tone.

4. Press .
5. Select **Overview**.
6. Scroll to view ring tones assigned to features and Contact entries.

Downloading More Ring Tones

If you want to use other ring tones, you can download them into your phone for a fee.

Check the **Downloads** menu option on your phone for a catalog of additional items available for purchase and download directly from your phone. You can also access downloadable ring tones from the **Ring Tones** menu.

To purchase and download new ringtones:



- ▶ Select **Ring Tones > Buy Ring Tones**.

Note

Ring tones may be downloaded only once. If you delete a ring tone from your phone and wish to reassign it, you must purchase it again.

Managing Memory

To view the amount of memory available for custom ring tones:

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Highlight any ring tone.
4. Press .
5. Select **Memory Usage**.

Deleting custom ring tones frees memory.



Note

Ring tones are stored in your phone using the same memory space used to store messages, voice records, pictures, and Java application data that are stored in your phone's memory. Deleting or moving some of these other items frees memory for ring tones.

Deleting Custom Ring Tones

Deleting a ring tone from the list of ring tones deletes it from your phone.

Except for DRM ring tones, if you delete a ring tone that you purchased from your phone, you will have to purchase it again. Under certain conditions, some DRM vendors will not charge you if you download an item multiple times within a given time frame. Please contact the DRM vendor to learn more about their download regulations.

1. Press  > **Ring Tones**.
2. Make sure **VibeAll** is set to **Off**.
3. Scroll to the ring tone you want to delete.
4. Press .
5. Select **Delete**.
6. Press **Yes** (left softkey) to confirm.

Changing the Look of Your Phone

Wallpaper


A wallpaper is an image that appears as the background on your phone's display. You can set wallpaper to appear on in standby mode only or on screen throughout your phone.

If you want more wallpapers, you can download them into your phone for a fee. Check the **Downloads** menu option on your phone for a catalog of items available for purchase and download. You can also access downloadable wallpapers from the Wallpaper menu.

To access downloadable wallpapers:

- ▶ Press  > **Settings** > **Display/Info** > **Wallpaper** > **Buy Wallpapers**.

Choosing a Wallpaper


1. Press  > **Settings** > **Display/Info** > **Wallpaper**.
2. Select the wallpaper you want.

Tip


If you want to see what the wallpaper looks like, scroll to the wallpaper you want to view and press **View** (left softkey).

Setting Wallpaper to Change Automatically

When you set your wallpaper to change automatically, your phone uses each of the pictures in My Pictures as wallpaper, cycling through them at a pace you choose.

1. Press  > **Settings** > **Display/Info** > **Wallpaper** > **Auto Cycle**.
2. Select how often you want the wallpaper to change.

Setting Text Size



1. Press  > **Settings** > **Display/Info** > **Text Size**.
2. Select the option you want:
 - **Zoom** — eleven characters per line.
 - **Standard** — fourteen characters per line.
 - **Compressed** — eighteen characters per line.

To set your phone to briefly display very large digits when you enter numbers in standby mode:

1. Press  > **Settings** > **Display/Info** > **Large Dialing**.
2. Set this option to **Large Digits**.

Setting the Menu View



To set the items on your main menu and Java applications menu to appear as large icons or a list:


1. Press  > **Settings** > **Display/Info** > **Menu View**.
 - or –
 - Press  > **Main Menu Setup** > **Menu View**.
2. To choose a list, select **List View**.
 - or –
 - To choose a large icons, select **Icon View**.

Temporarily Turning Off Transmissions (Airplane Mode)

Sometimes you may want to have your phone on, but turn off its ability to make and receive calls and other transmissions.

To set your phone so that it cannot make or receive phone calls, Direct Connect calls, Group Connect calls, or Talkgroup calls, or transfer data:

1. Press  > **Settings** > **Advanced** > **Airplane Mode**.
2. Set this option to **On**.
3. Press **Yes** (left softkey). This icon  appears.

Note	While powering on your phone, you can turn transmitters off by pressing  for more than five seconds.
-------------	---


To restore your phone's ability to do all these things:

- ▶ Set this option to **Off** and then press **Yes** (left softkey).


Setting One Touch Direct Connect

One Touch Direct Connect sets your phone to call the most recent Direct Connect number or Group on the Recent Calls list, or a Direct Connect number you choose, every time you press the Direct Connect button.

To set your phone to call the most recent Direct Connect number or Group on the Recent Calls list:

1. Press  > **Settings** > **DC/GC Options** > **One Touch DC**.
2. Set this option to **Last Call**.

To set your phone to call a Direct Connect number you choose:


1. Press  > **Settings** > **DC/GC Options** > **One Touch DC** > **Assigned No..**
2. Enter the Direct Connect number you want your phone to call every time you press the Direct Connect button.
 - Enter the number using your keypad.
 - Press **Search** (left softkey). Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.

Tip

If you are entering a Talkgroup number, enter # before the number.


3. Press .

To turn off One Touch Direct Connect:

1. Press  > **Settings** > **DC/GC Options** > **One Touch DC**.
2. Set this option to **Off**.

Using a Headset

To set your phone to send incoming sound to a headset only, or to a headset and a speaker at the same time:

1. Press  > **Settings** > **Advanced** > **Headset/Spkr.**
2. Select **HdsetOnly** to send incoming sound to the headset only.
– or –
Select **Hdset&Spkr** to send incoming sound to the headset and ring tones to the speaker.

Note

If you are using your phone with a headset, and you have the **Flip To End** option set to On, closing your flip sends incoming sound to the headset and does not end the call.

Using Profiles

A profile is a group of settings saved together so that you can apply them to your phone easily.


A profile contains these settings:

- **Ring Tones** — sets all options described in “Setting Ring Tones” on page 87, except assigning ring tones to Contacts.
- **Display/Info** — sets **Wallpaper**, **Color Palette**, **Text Size**, and **Backlight** options. See “Display/Info Features” on page 81.
- **Phone Calls** — sets **Set Line** and **Auto Answer** options. See “Phone Calls Features” on page 82.
- **Volume** — sets all options described in “Volume Features” on page 84.
- **Call Filter** — controls which calls, Call Alerts, and message notifications your phone responds to. See “Setting Call Filtering” on page 101.

- **Advanced** — sets headset options. See “Using a Headset” on page 96.

Your phone arrives with preset profiles. You can also create your own profiles.

Viewing Profiles

1. Press  > **Profiles**.
2. Scroll to the profile you want to view.



Tip

The profile that is currently in effect on your phone has a checkmark next to it.

3. Press **View** (left softkey).
4. Scroll to view settings.

Switching Profiles

To apply a profile to your phone:

1. Press  > **Profiles**.
2. Scroll to the profile you want to apply.
3. Press .

The profile you selected is now in effect.



How Changing Settings Affects Profiles

Many of the settings contained in profiles can be set without switching or editing profiles — for example, by selecting **Settings** or **Ring Tones** to set options, or by setting the volume of the phone's ring using the volume controls.

When you do this, your phone either:

- Updates the profile in effect to reflect these changes, without notifying you
— or —
- Creates a temporary profile that contains these changes

To set your phone to create a temporary profile that contains changes you make to settings:

1. Press  > **Profiles**.
2. Press .
3. Select **Setup > Temp Profile**.
4. Set this option to **On**.

To set your phone to update the profile in effect to reflect any changes you make to settings:

- ▶ Set **Temp Profile** to **Off** in step 4 above.

Temporary Profiles

If your phone is set to create temporary profiles, a temporary profile is created when you make changes to settings without switching or editing profiles.

A temporary profile is based on the profile in effect when you made the changes, but reflects the changed settings.

A temporary profile stays in effect until you switch profiles, power off your phone, or delete it (or the profile it is based on) from the list of profiles.




If you do not store a temporary profile, it is deleted when you switch profiles, switch between Direct Talk and network mode, or power off your phone.

A temporary profile is automatically given the same name as the profile it is based on, but with an asterisk (*) in front of it.



When you view a temporary profile's settings, the options that differ from the profile it is based on have an asterisk in front of them.

Storing a Temporary Profile

To store a temporary profile as a new profile:

1. Press  > **Profiles**.
2. Scroll to the temporary profile.
3. Press .
4. Select **Store As New**.
5. Enter the name you want to give the profile. When you are finished, press .




To overwrite the profile the temporary profile is based on:

1. Press  > **Profiles**.
2. Scroll to the temporary profile.
3. Press .
4. Select **Store Changes**.

Note



The temporary profile is stored with the name of the profile it is based on. The profile it is based on, as it existed before you made changes to settings, is gone.

Creating Profiles

1. Press  > **Profiles**.
2. Select **[New Profile]**.
– or –
Scroll to any profile. Press . Select **New**.
3. Enter the name you want to give the profile.
When you are finished, press .
4. If you want to base this profile on an existing profile: Select **Copy From**. Select the profile you want to base this profile on. If you do not choose a profile to copy from, the new profile is based on a default profile.
5. Press **Create** (left softkey).




6. Scroll through the list of options and set their values.
7. Press **Done** (left softkey).

Editing Profiles




1. Press  > **Profiles**.
2. Scroll to the profile you want to edit.
3. Press .
4. Select **Edit**.
5. Scroll through the list of options and set their values.
6. When you are finished, press **Done** (left softkey).

Deleting Profiles

To delete a profile:

1. Press  > **Profiles**.
2. Scroll to the profile you want to delete.
3. Press .
4. Select **Delete**.
5. Press  or press **Yes** (left softkey).

To delete all profiles:

1. Press  > **Profiles**.
2. Press .
3. Select **Delete All**.
4. Press  or press **Yes** (left softkey) to confirm.

Setting Call Filtering

The call filtering setting in each profile lets you control which calls, Call Alerts, and message notifications your phone notifies you of, and which it ignores.

1. While setting options for a profile, select **Call Filter**.
2. Select a filtering option
 - **Phone** set filtering options for phone calls.
 - ◆ **Off** sets your phone to notify you of all phone calls.
 - ◆ **All** sets your phone to ignore all phone calls.
 - ◆ **All Contacts** sets your phone to notify you only of phone calls from numbers stored in Contacts.
 - ◆ **Some Cntcs** sets your phone to notify you only of phone calls from numbers you select from Contacts up to five Contacts entries that contain phone numbers you want to be notified of calls from. When you are finished, press **Done** (right softkey).
 - **DC/GC** sets filtering options for Direct Connect calls and Talkgroup calls.
 - ◆ **Off** sets your phone to notify you of all Direct Connect calls and Talkgroup calls.
 - ◆ **On** sets your phone to ignore all Direct Connect calls and Talkgroup calls.
 - **Group** sets filtering options for Group Connect calls.
 - ◆ **Off** sets your phone to notify you of all Group Connect calls.
 - ◆ **On** sets your phone to ignore all Group Connect calls.
 - **Alerts** sets filtering options for Call Alerts.
 - ◆ **Off** sets your phone to notify you of all Call Alerts.

- ♦ **On** sets your phone to ignore all Call Alerts.
- **Notifications** set filtering options for message notifications.
 - ♦ **Off** sets your phone to notify you of all messages.
 - ♦ **Voice Messages** sets your phone not to sound a tone or vibrate when you receive voice messages.
 - ♦ **Text Messages** sets your phone not to sound a tone or vibrate when you receive text messages.
 - ♦ **All** sets your phone not to sound a tone or vibrate when you receive any message.

Note

When you receive a message you have set not to sound a tone or vibrate, the message notification screen still appears.

3. Press **Done** (right softkey).





Using Shortcuts

Shortcuts lets you access most menu options by pressing a number on your keypad (1 through 9) or saying the voice name of the shortcut. You create the shortcut and then use it to take you to that screen any time.

Creating a Shortcut

Note


When you receive your phone, all number keys may already be assigned to shortcuts. If this is the case, you can create new shortcuts by deleting or replacing existing shortcuts

1. Go to the menu item you want to create a shortcut for. For example, if you want to create a shortcut to the screen for creating a new Contacts entry: Press  > **Contacts**, then highlight **[New Contact]**.
2. Press and hold  until a confirmation screen appears.
3. Press  or press **Yes** (left softkey).
4. Select **Key**.
5. Press the number key you want to assign to the shortcut.
6. Press .
7. If you want to record a voice name for the shortcut, select **Voice**. As directed by the screen prompts, say and repeat the name you want to assign to the number. Speak clearly into the microphone.
8. Press **Done** (left softkey).
9. If the number key you chose is already assigned to a shortcut, a prompt appears asking if you want to replace the existing shortcut.


- Press **Yes** (left softkey) to replace the existing shortcut.
- Press **No** (right softkey) if you want to keep the existing shortcut and assign another number key to the shortcut.


Using a Shortcut

To use a shortcut if you know the shortcut number:

1. From standby mode, press .
2. On your keypad, press the number assigned to the shortcut.

To use a shortcut if you do not know the shortcut number:



1. Press  > **Shortcuts**.
2. Scroll to the shortcut you want to use.
– or –

If you assigned a voice name to the shortcut: Press and hold . Say the voice name into your phone. The shortcut with that voice name is then highlighted.

3. Press .



Editing a Shortcut

To change the number assigned to a shortcut:

1. Press  > **Shortcuts**.
2. With any shortcut highlighted, press .
3. Select **Reorder**.
4. Scroll to the shortcut you want to move.
5. Press **Grab** (left softkey).
6. Scroll to the place where you want the shortcut to appear.
7. Press **Insert** (left softkey).




8. Repeat step 4 through step 7 for all the items you want to move.
9. Press **Done** (right softkey).

To change the number or voice name assigned to a shortcut:




1. Press  > **Shortcuts**.
2. Highlight any shortcut.
3. Press **Edit** (left softkey).
4. With **Key** or **Voice** highlighted, press  to change assignments.

Deleting Shortcuts

To delete a shortcut:

1. Press  > **Shortcuts**.
2. Scroll to the shortcut you want to delete.
3. Press .
4. Select **Delete**.
5. Press  or press **Yes** (left softkey) to confirm.

To delete all shortcuts:

1. Select  > **Shortcuts**.
2. With any shortcut highlighted, press .
3. Select **Delete All**.
4. Press  or press **Yes** (left softkey) to confirm.

Setting Your Phone's Security

In This Section

- ♦ SIM Card Security
 - ♦ Using Your Phone's Keypad Lock Feature
 - ♦ Java Applications and GPS Enabled
 - ♦ Setting Your GPS Privacy Options
 - ♦ Erasing Data and Resetting Your Phone
-

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

SIM Card Security


IMPORTANT

Except for making emergency calls, your phone does not function without the SIM card.

SIM Card's PIN

You can protect access to your phone by using the SIM card's PIN (Personal Identification Number). When you enable SIM PIN, you must enter the PIN each time you power up the phone. You can change or disable the SIM PIN.

Turning SIM PIN On and Off

1. Press  > **Settings** > **Security** > **SIM PIN**.
2. Select **On** or **Off**.
3. Enter the current SIM PIN.

Tip

The default SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM Card.

4. Press **Ok** (left softkey).

Entering the PIN


1. Turn on your phone.
2. When the **SIM PIN** screen appears, enter your SIM PIN.
3. Press **Ok** (left softkey).

IMPORTANT

If you enter your PIN incorrectly three times, your SIM card is blocked. See "Unlocking the PIN" on page 108.

Changing the PIN

Note	SIM PIN must be turned on in order to access this feature.
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1. Press  > **Settings** > **Security** > **Change Passwords** > **SIM PIN**.
2. Enter the current SIM PIN and press **Ok** (left softkey).
3. Enter the new SIM PIN and press **Ok** (left softkey).
4. Reenter the new SIM PIN to confirm.
5. Press **Ok** (left softkey).

Unblocking the PIN

If you enter your PIN incorrectly three times, your SIM card is blocked. To unblock your SIM card, you must contact Nextel Customer Service to get a PIN Unblock Code (PUK). Follow their instructions for unblocking your SIM PIN.

IMPORTANT	If you unsuccessfully enter the PUK code ten times, your SIM card is permanently blocked and must be replaced. If this happens, you get a message to contact Nextel Customer Service. Except for making emergency calls, your phone does not function with a blocked SIM card.
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Removing and Inserting Your SIM Card

Most users will never need to remove or insert the SIM card. However, if you wish to, follow the instructions given here.

IMPORTANT	To avoid losing information stored in your SIM card, do not remove it from your phone unless absolutely necessary.
------------------	--

To remove your SIM card:

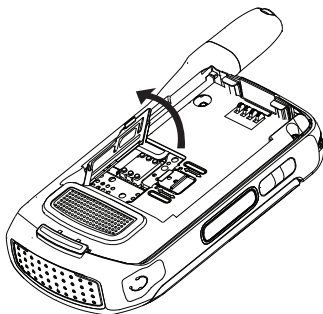
1. With your phone powered off, remove the battery door and battery.
2. Slide the latch and open the SIM card holder.
3. Carefully slide your SIM card out of the SIM card holder.
4. Close the SIM card holder.

Note

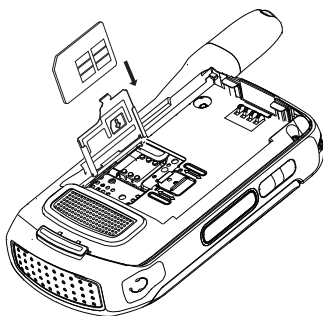
Protect your SIM card as you would any delicate object. Store it carefully.

To insert your SIM card:

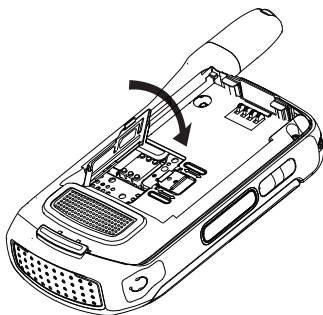
1. With your phone powered off, remove the battery door and battery. See “Removing the Battery” on page 17.
2. Slide the latch and open the SIM card holder.



3. Carefully slide your SIM card into the SIM card holder.



4. Close the SIM card holder.

**IMPORTANT**

Do not touch the gold-colored areas of your SIM card.

Using Your Phone's Keypad Lock Feature



Locking the phone's keypad prevents its buttons from being pressed. When the keypad is locked, you can only:

- Power the phone on and off.
- Unlock the keypad.
- Respond to incoming calls, messages, and alerts.

IMPORTANT



Emergency calls cannot be placed while the keypad is locked

To lock the keypad:




1. From standby mode, press .
2. Press .

If you press a key while the keypad is locked, instructions for unlocking the keypad display briefly.

To unlock the keypad:

1. From standby mode, press .
2. Press .

To automatically lock the keypad if there has been no activity for a specified time.

1. Press  > **Settings** > **Security** > **Keypad Lock**.
2. To lock the keypad immediately, select **Lock Now**. You will be given the option to press  and  to lock and unlock the keypad.
3. To set a specific time for the keypad to lock if there has been no activity, select **Auto Lock** and then select a time.

The keypad can be set to lock in 30 seconds or in 1, 5, 10, 15, or 20 minutes if the keypad is not touched during the specified time. To turn the auto lock off, repeat step 3 and select **Off**.

Java Applications and GPS Enabled

Some Java applications can make use of your phone's GPS feature to determine the approximate geographical location of your phone. (See "Using GPS Enabled" on page 144 for more information on the GPS feature.) However, for privacy reasons, you may not always want Java applications to access the location of your phone. Your phone protects your privacy by giving you the option to block all or some Java applications from accessing the location of your phone.

Setting Privacy for All Java Applications

These options control the privacy of all Java applications on your phone:

- **Restricted** — No Java or similar software applications may access the location of your phone. However, location information may still be available to the phone's owner, fleet manager, or account administrator.
- **Unrestricted** — All Java applications may access the location of your phone, without notifying you.
- **By Permission** — When a Java application attempts to access the location of your phone, you are prompted to give permission. However, location information may still be available to the phone's owner, fleet manager, or account administrator.

Granting or Denying Permission

If you choose **By Permission**, you must grant or deny each Java application access to the location of your phone when the application requests access for the first time. You may be required to grant or deny subsequent requests from the same application, depending on the privacy setting you choose for the individual Java application (see “Setting Privacy for Each Java Application” on page 114).

When a Java application requests access to the location of your phone, a screen appears informing you.

To deny this request:

1. Press **Deny** (right softkey). The application does not access the location of your phone.
2. Select the denying option you want:
 - **Always** — If the application requests access to the location of your phone again, the request is denied without notifying you.
 - **For this session** — If the application requests access to the location of your phone again before you power off your phone, the request is denied without notifying you.
 - **Only Once** — If the application requests access to the location of your phone again, you are prompted to grant or deny permission.


To grant this request:

1. Press **Grant** (left softkey). The application accesses your phone's location.
2. Select the granting option you want:
 - **Always** — If the application requests access to the location of your phone again, the request is granted without notifying you.


- **For this session** — If the application requests access to the location of your phone again before you power off your phone, the request is granted without notifying you.
- **Only Once** — If the application requests access to the location of your phone again, you are prompted to grant or deny permission.


Setting Privacy for Each Java Application

After a given Java application requests access to the location of your phone for the first time, you have the opportunity to set the GPS privacy option for that Java application.

1. Press  > **Java Apps**.
2. Scroll to the application or suite of applications you want to set the privacy option for.

Tip

If the application has requested access to the location of your phone, this icon  appears when you highlight the application.


3. Press .
4. Select **Permissions**.
5. Select the privacy options you want for this application (you may set them for each of the menus available under **Permissions**):
 - **Always** — The application always has permission to access the location of your phone, without notifying you.
 - **Ask** — When the application requests access to the location of your phone, you are prompted to grant or deny permission (see “Granting or Denying Permission” on page 113).

- **Never** — When the application requests access to the location of your phone, the request is denied without notifying you.

Setting Your GPS Privacy Options

Your phone's GPS privacy options control whether Java applications or other software applications on your phone may view the location of your phone. You may set your phone to one of these GPS privacy options.

Note	Privacy options do not apply to the transmission of location information during emergency 911 calls.
-------------	--


1. Press  > **GPS > Privacy**.
2. If your GPS PIN security feature is enabled, enter your GPS PIN. (See “Setting the GPS PIN Security Feature” on page 116 for more information.)
3. Select the privacy option you want:
 - **Restricted** — No Java or similar software applications may view the location of your phone. However, location information may still be available to the phone's owner, fleet manager, or account administrator.
 - **Unrestricted** — All applications may view the location of your phone, without notifying you.
 - **By Permission** — When an application attempts to view the location of your phone, you will be prompted to give permission. However, location information may still be available to the phone's owner, fleet manager, or account administrator.

Setting the GPS PIN Security Feature

To prevent your GPS privacy settings from being altered without your knowledge, your GPS privacy option can be protected by a PIN.

When you receive your phone, the GPS security feature is turned off, so you do not have to enter a GPS PIN to access your GPS privacy options. If you turn this feature on, you will be required to enter a GPS PIN to access your GPS privacy options.

To turn the GPS Enabled security feature on or off:


1. Press  > **Settings** > **Security** > **GPS PIN**.
2. Select **On** or **Off**.
3. Enter the current GPS PIN.

Tip

The default GPS PIN is 0000.

4. Press **Ok** (left softkey).

To change your GPS PIN:

1. Press  > **Settings** > **Security** > **Change Passwords** > **GPS PIN**.
2. Enter the current GPS PIN and press **Ok** (left softkey).
3. Enter the new GPS PIN and press **Ok** (left softkey).
4. Reenter the new GPS PIN to confirm.
5. Press **Ok** (left softkey).

Erasing Data and Resetting Your Phone

In some circumstances, you may wish ensure your privacy and security by erasing the information stored in your phone or resetting your service.

The **Reset All** and **Reset Settings** options in your phone's Settings menu allow you to erase all stored information and reset your phone. Use these options only under the direction of Nextel Customer Service.

Using Contacts

In This Section

- ◆ About Contacts
 - ◆ Viewing Contacts
 - ◆ Creating Entries
 - ◆ Storing Numbers Faster
 - ◆ Editing Entries
 - ◆ Deleting Entries
 - ◆ Creating Pauses and Waits
-

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your time when you are trying to connect with the important people in your life.













About Contacts

Contacts stores up to 600 numbers or addresses. Each Contacts entry can store several numbers or addresses.

Information stored in Contacts is saved on your SIM card.

A Contacts entry contains:


- A name — A name is required if you are storing more than one number or address to the entry; otherwise, it is optional. Typically, this is the name of the person whose contact information is stored in the entry.
- A ring tone — You can assign a ring tone to each entry. This is the sound your phone makes when you receive phone calls or call alerts from any of the numbers stored in the entry.
- A Contacts type — Each number or address stored must be assigned a Contacts type:

	Mobile	phone number
	DC	Direct Connect number
	Work1	phone number
	Work2	phone number
	Home	phone number
	Email	email address
	Fax	phone number
	Pager	phone number
	Talkgroup	Talkgroup number
	Group	Group
	IP	IP address
	Other	phone number

- A number or address — Each Contacts entry must contain a number or address. This may be any type of phone number, Direct Connect number, Group number, Talkgroup number, email address, or IP address.

Note



You can store numbers up to 64 digits long, but every 20 digits must be separated by a pause or wait. See “Creating Pauses and Waits” on page 126

- A Speed Dial number — When you store a phone number, it is assigned a Speed Dial number. You can accept the default Speed Dial number or change it.
- A voice name — If you create a voice name for a number, you can then dial that number by saying the voice name into your phone. This icon  appears to the left of the Contacts type icon if a voice name is assigned.

Viewing Contacts

- Press  > **Contacts**.



To view entries:

1. From the Contacts list, scroll to the entry you want to view.
2. If an entry has more than one number or address stored,  surrounds the Contacts type icon. Scroll left or right to view the icon for each number stored in the entry.
3. Press  to view the entry.
4. Scroll to view the other numbers and addresses stored for the entry.

Tip

To view more entries, continue scrolling.


Searching for a Name

1. From the Contacts list, press **Search** (left softkey).
– or –
If Search is not one of your options: Press . Select **Search**.
2. Enter the name you want to see.
3. Press .


Your phone finds the name you entered or the nearest match.

Showing Only Direct Connect Numbers, Groups, and Talkgroups

To set Contacts to show only entries that contain Direct Connect numbers, Groups, and Talkgroups:

1. From the Contacts list, press .
2. Select **Filter**.
3. Set this option to **Show DC**.


To set Contacts to show all entries:



1. From the Contacts list, press .
2. Select **Filter**.
3. Set this option to **Show All**.

Creating Entries

A number or address and a Contacts type are required for all Contacts entries. Other information is optional. You may enter the information in any order by scrolling through the entry details.

After you have entered the number or address, Contacts type, and any other information you want, you can press **Done** (left softkey) to save the entry to Contacts.

To cancel a Contacts entry at any time press,  to return to standby mode.

1. To access the entry details screen:
 - Select **Contacts** > **[New Contact]**.
 - From the Contacts list, press . Select **New Contact**.
2. If you want to assign a name to the entry:
Select **Name**. Enter the name. When you are finished, press .

Tip

Press **Browse** (left softkey) to select a name already in Contacts.




3. If you want to assign a ring tone to the name:
Select **Ringer**. Select the ring tone you want to assign.
4. To assign a Contacts type to the number or address being stored:
 - Select the Contacts type field.
 - Select the Contacts type you want to assign.
5. To store a number or address:
 - Select the # field (or ID for an email address, or IP for an IP address).

- Enter the number or address. For phone numbers, use the ten-digit format.


For email addresses, see “Entering Text” on page 28.

Tip


Press **Browse** (left softkey) to select a number or address from Contacts, the Recent Calls list, or Memo.

- When you are finished, press .
6. If you want to assign more options to the number, select **[Options]**. See “Storing Numbers Faster” on page 124.
 7. The default Speed Dial number assigned to a phone number is displayed in the **Speed #** field. This is always the next available Speed Dial location. If you want to assign the phone number to a different Speed Dial location:
 - With the **Speed #** field highlighted, press .
 - Press **Delete** (right softkey) to delete the current Speed Dial number.
 - Enter the new Speed Dial number using the keypad.
 - When you are finished, press .
 8. If you want to create a voice name for a phone number, select **Voice Name**. As directed by the screen prompts, say and repeat the name you want to assign to the number. Speak clearly into the microphone.
 9. When you are finished, press **Back** (right softkey).
 10. If you want to add more numbers or addresses to the entry:
 - Scroll past the information you already entered.
 - Enter the additional information for the entry using step 2 through step 6. You must assign a name to the entry, if you have not already.
 11. Press **Done** (left softkey).

Storing Numbers Faster



1. Use the keypad to enter the number you want to store.
2. Press .
3. Select **Store Number**.
4. To store the number as a new entry, select **[New Contact]**.
– or –
To store the number to an existing entry, select the entry.
5. With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number.
6. If you want to add more information to the entry, follow the applicable instructions in “Creating Entries” on page 122.
7. Press **Done** (left softkey).

Editing Entries



1. From the Contacts list, scroll to the entry you want to edit.
2. Press **Edit** (left softkey).
– or –
If **Edit** is not one of your options: Press . Select **Edit**.
The entry details screen displays.
3. Follow the applicable instructions in “Creating Entries” on page 122 to edit the various fields.

Deleting Entries

Deleting an Entry

1. From the Contacts list, scroll to the entry you want to delete.
2. Press .
3. To delete the entire entry, select **Delete Contact**.
4. Press  or press **Yes** (left softkey) to confirm.

Deleting a Number or Address


1. From the Contacts list, scroll to the entry that contains the number or address you want to delete.
2. Scroll left or right to display the Contacts type for the number you want to delete.
3. Press .
4. Select **Delete Number**.
5. Press  or press **Yes** (left softkey) to confirm.

Note

If an entry contains only one number or address, deleting the number or address deletes the entry.

Checking Capacity

To see how many numbers are stored in **Contacts**:


1. From the **Contacts** list, press .
2. Select **Capacity**.

Creating Pauses and Waits


When storing a number, you can program your phone to pause or wait between digits while dialing. A pause makes your phone pause for three seconds before dialing further. A wait makes your phone wait for your response before dialing further.

This feature is useful when using voicemail or other automated phone systems that require you to dial a phone number and then enter an access number.


To program a pause:

- ▶ Press and hold  until the letter P appears. The P represents a three-second pause.

If you store 17035551235P1234, when you select this number and make a call, your phone dials the first eleven digits, pauses for three seconds, then dials the last four digits.

If you want a pause longer than three seconds, press and hold  more than once. Each P represents a three-second pause.

To program a wait:

- ▶ Press and hold  until the letter W appears. The W means your phone waits before dialing further.

If you store 17035551235W1234, when you select this number and make a call, your phone dials the first eleven digits and then waits. A message appears asking if you want to send the rest of the digits. Press **Yes** (left softkey) to dial the last four digits.

Tip

You can create pauses and waits while dialing a number from the keypad. See “Creating Pauses and Waits While Dialing” on page 42.

Using the Phone's Tools

In This Section

- ◆ Using Your Phone's Datebook
 - ◆ Using Java Applications
 - ◆ Using GPS Enabled
 - ◆ Using Memo
 - ◆ Using Voice Records
 - ◆ Using My Pictures
 - ◆ Using Call Timers
-

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your appointments, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Datebook

Datebook stores up to 250 events. You can store events over a thirteen month period — twelve months after and one month before the current date.

A Datebook event contains:

- A subject — A name you assign to the event. You can also enter a phone number, Direct Connect number, or Talkgroup number here. After the event is stored, you can call this number from Datebook or when you get a reminder of this event.
- A location — The location of the event. You can also enter a phone number, Direct Connect number, or Talkgroup number here. After the event is stored, you can call this number from Datebook or when you get a reminder of this event.
- A start time — The start time automatically assigned to an event is the beginning of the day. You can change the start time, or assign no start time, before storing the event.
- A duration — The length of time the event lasts.
- A date — The date automatically assigned to an event is the date that was highlighted or selected when you began creating the event. You can change this date before storing the event.
- A repeat — lets you store the event as a recurring event.
- A reminder — If an event has a start time, you can set Datebook to remind you that the event is going to start.
- A ring tone for the reminder.
- A profile that your phone uses during the event.
- A Java application that starts when the event starts.

Only the subject and date are required.

Viewing Datebook

- ▶ Press  > **Datebook**.


You can view Datebook by the day, by the week, or by the month. You can also view the details of any event.

- In day view, brief information about each event for that day appears.
- In week view, events appear as markers corresponding to their times.
- In month view, days with events appear with a marker in the corner.

To view an event:

1. Select the day the event occurs.
2. Select the event.



To change the current view:

1. While viewing Datebook, press .
2. Select the view you want.

Note	Day view is the default setting.
-------------	----------------------------------

Navigating Datebook

To scroll through Datebook:

- ▶ Scroll left and right using the navigation key.
– or –
In week view and month view, press  or .


To see more in day view:

- ▶ Scroll up and down using the navigation key.


To highlight a day in month view:

- ▶ Enter the date using the keypad.

To go to today's date:

1. While viewing Datebook, press .
2. Select **Go To Today**.


To go to any date in Datebook:


1. While viewing Datebook, press .
2. Select **Go To Date**.
3. Select the date you want.

Creating Events

Every Datebook event must have a subject and be stored to a date. Other information is optional.

You may enter the information in any order by scrolling through the event details.

1. While viewing datebook, press **New** (left softkey).
– or –
In day view, select **[New Event]**.
2. To assign a subject to the event:
 - Select **Subject**.
 - Enter the name.
– or –
Press **Browse** (left softkey) to choose from common event names.
– or –
Enter a phone number, Direct Connect number, or Talkgroup number. After the event is stored, you can call this number.
 - When you are finished, press .

3. If you want to assign a location to the event:
 - Select **Location**.
 - Enter the location.
 - or –
 - Enter a phone number, Direct Connect number, or Talkgroup number. After the event is stored, you can call this number.
 - When you are finished, press .
4. The start time automatically assigned to an event is the beginning of the day. If you want to change the start time or assign no start time:
 - Select **Start**.
 - Enter the start time you want.
 - or –
 - Press **No Time** (right softkey) to assign no start time.
5. If you want to assign a duration to the event:
 - Select **Duration**.
 - Select the duration you want.
 - or –
 - Select **Custom** to enter a duration.
6. The date automatically assigned to an event is the date that was highlighted or selected when you began creating the event. To change the date of the event:
 - Select **Date**.
 - Enter the date you want.
7. If you want to make the event a recurring event:
 - Select **Repeat**.
 - Select the repeat cycle you want.
 - If the event occurs more than once a week: Select **Multiple Day**. Select the days you want.
 - Press **Done** (right softkey).

- In the **End** field, select the date you want this event to stop recurring.
8. If you want to create a reminder for this event:
- Select **Reminder**.
 - Select the reminder time you want.
— or —
Select **Custom** to enter a reminder time.

Note

If an event has no start time, you can not create a reminder for it.

9. If you have created a reminder for the event and want to set the ring tone for that reminder:
- Select **Ring Tone**.
 - Select the ring tone you want from the ring tones stored in your phone.
10. If you want to assign a profile that your phone is switched to while the event is occurring:
- Select **Profile**.
 - Select the profile you want from the profiles stored in your phone.
 - Your phone switches to this profile when the event starts and switches back to the previous profile when the event ends.
11. If you want to assign a Java application to start when the event starts:
- Select **App**.
 - Select the application you want from the Java applications stored in your phone.
 - If you created a reminder for this event, your phone prompts you to start the Java application when you get the reminder.

12. If you have entered all the information you want for this event, press **Done**.

– or –

If you want to assign a ring tone, a profile, or a Java application to the event, see “Editing Events” below.

After you have entered the information you want, you can press **Done** (left softkey) to store the event to Datebook.

If you decide you do not want to store the event:



- ▶ Press **Cancel** (right softkey).

Editing Events



To change the details of an event:

1. Select the day the event occurs.
2. Select the event.
3. Press **Edit** (left softkey).
4. Follow the applicable instructions in “Creating Events” on page 131 to edit the various fields.

To copy an event to another date:

1. Select the day the event occurs.
2. Select the event.
3. Press .
4. Select **Copy**.
5. Press **Yes** (left softkey) to confirm.
6. Enter the date you want.
7. Press .
8. If you want to change more information, follow the applicable instructions in “Creating Events” on page 131 to edit the various fields.
9. Press **Done** (left softkey) to store the event.


Deleting Events

1. Select the day the event occurs.
2. Select the event.
3. Press .
4. Select **Delete**.
5. If the event is not a recurring event, press  or press **Yes** (left softkey) to confirm.
– or –
If the event is a recurring event:
 - Select **This Event Only** to delete only the event selected in step 2.
 - Select **Repeat Event** to delete all occurrences of the event.



Receiving Reminders

If you created a reminder for a Datebook event, when the reminder time occurs, your phone notifies you with text on the display and a reminder tone.

To view more details about the event:

- ▶ If the phone is open, press **View** (left softkey).
- ▶ If the phone is closed, press the **Speaker Key** (.

To dismiss the reminder:

- ▶ If the phone is open, press  or press **Dismiss** (right softkey).
- ▶ If the phone is closed, press the **Smart Key** (.

For Events With Java Applications

If you assigned a Java application to start when the event starts, you can start the application when you get the reminder.

To start the application:

1. Press .
2. Select **Launch**.

Making Calls From Datebook and Datebook Reminders



If you stored a phone number, Direct Connect number, or Talkgroup number in the **Subject** or **Location** field of a Datebook event, you can call or send a Call Alert to that number from Datebook or from the reminder of that event.

If you store numbers in both the **Subject** and **Location** fields, you can call or send a Call Alert to the number stored in **Subject** and the number stored in **Location** as long as the number stored in **Subject** is a Direct Connect or Talkgroup number and the number stored in **Location** is a phone number.

If both are the same type of number, the number in **Subject** is called or sent a Call Alert. To call or send a Call Alert to the number stored in **Location**, you must delete the number stored in **Subject**.


Making Calls From Datebook

To make a phone call:


1. Highlight or select the event containing the number you want to call.
2. Press .
– or –
Press . Select **Call # in Event**.

To make a Direct Connect call or Talkgroup call:

1. Highlight or select the event containing the number you want to call.
2. Press the Direct Connect button.
– or –

If you did not include a  before the Talkgroup you want to call: Press . Select **Talkgroup**. Press the Direct Connect button.

To send a Call Alert:

1. Highlight or select the event containing the number you want to send a Call Alert to.
2. Press . Select **Alert # in Event**.

Making Calls From Datebook Reminders**To call a number:**

- ▶ Press .
- or –
- Press . Select **Call # in Event**.



To make Direct Connect calls or Talkgroup calls:

- ▶ Press the Direct Connect button.

To send a Call Alert:

- ▶ Press . Select **Alert # in Event**.

Customizing Datebook Setup**To access Datebook setup options:**

1. Select  > **Datebook**.
2. Press .
3. Select **Setup**.

You can view or change these options:

- **Start View** — sets Datebook to start in day view, week view, or month view when you access Datebook.
- **Daily Begin** — sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a twelve-hour day view.
- **Delete After** — sets the amount of time Datebook waits to delete an event after it occurs.
- **Time Shift** — lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.
- **Alert Timeout** — sets the amount of time a tone continues to sound when you receive a message notification, Call Alert, or Datebook reminder.
- **Clock** — controls whether the time and date appear in standby mode; sets time and date format; sets year.

Using Java Applications

Your phone arrives with Java applications and games loaded and ready to install. You can download and install more Java applications.



Check the Downloads menu option on your phone for a catalog of items available for purchase and download.

You can also go to www.nextel.com, sign on to your account, and click the **Digital Media** option for a wide selection of available Java applications and downloading instructions.

Note


Using Java applications may cause your phone to use up more battery power than other uses of your phone.

Installing Applications


1. Press  > **Java Apps**.
2. Select the application or suite of applications you want to install. Installation messages appear as the application installs.
3. If you want to create a shortcut to the Java application on the main menu: Press **Next** (left softkey). Press **Yes** (left softkey). Press .
4. Press **Done** (left softkey).

Running Applications

To run an application that has a shortcut on the main menu:

1. Press  and select the application or suite of applications you want to run.
2. If you have selected a suite of applications, select the application you want to run.

To run an application that does not have a shortcut on the main menu:

1. Press  > **Java Apps**.
2. Select the application or suite of applications you want to run.
3. If you have selected a suite of applications, select the application you want to run.


Tip

If you do not hear the sounds associated with the Java application, select **Settings > Volume** and check the volumes of **Java Speaker** and **Java Earpiece**.

Suspending Applications

When you suspend an application, it does not stop running. It goes to the background so that you can run another application in the foreground.

To suspend an application:

- ▶ Press  or close the phone

To view your suspended applications:

- ▶ From the Java menu, select **Suspended Apps**.

You can have up to three applications running at one time — one running in the foreground and two in the background.



Resuming Applications

You can resume a suspended application at any time. This brings it to the foreground.

1. From the Java menu, select **Suspended Apps**.
2. Select the application you want to resume.

Ending Applications




To end an application:

1. Press  > **Java Apps**.
2. If the application you want to end is part of a suite of applications, select the suite.
3. Scroll to the application you want to end.
Press **End** (right softkey).
– or –
If **End** is not one of your options: Press . Select **End**.

Tip

You can also end applications from the **Suspended Apps** screen.

To end all applications:

1. Press  > **Java Apps**.
2. Scroll to **Suspended Apps**.
3. Press .
4. Select **End All**.
5. Press  or press **Yes** (left softkey) to confirm.
6. If you want to end all applications without letting them exit, press **EndNow** (right softkey).

Downloading Applications




If you want to run more Java applications, you can download them into your phone.

Check the **Downloads** menu option on your phone for a catalog of items available for purchase and download.




You can also go to www.nextel.com, sign on to your account, and click the **Digital Media** option for a wide selection of available Java applications and downloading instructions.

Deleting Applications

To delete an application:


1. Press  > **Java Apps**.
2. Scroll to the application you want to delete.
3. Press .
4. Select **Deinstall**.
5. Press  or **Yes** (left softkey) to confirm.
6. When your phone has finished deleting the application, press **Done** (left softkey).

To delete all Java applications:

1. Press  > **Java Apps**.
2. Scroll to **Java System**.
3. Press .
4. Select **Delete All**.
5. Press  or press **Yes** (left softkey) to confirm.

Managing Memory

To view the amount of memory available for Java applications:

1. Press  > **Java Apps** > **Java System**.
2. Press **Next** (left softkey).
3. To see more memory information, press **Next** (left softkey) again.

Deleting Java applications frees memory.




Note

Java application data is stored in your phone using the same memory space used to store messages, voice records, pictures, ring tones, and wallpaper images. Deleting some of these other items frees memory for Java applications.





Shortcuts on the Main Menu

When you install an application, you can create a shortcut to the application on the main menu.

To create a shortcut to an application that is already installed:

1. Press  > **Settings** > **Personalize** > **Menu Options** > **Add/Remove Apps**.
– or –
Press  > **Main Menu Setup** > **Add/Remove Apps**.
2. Scroll to view the list of Java applications. Any application that has a shortcut on the main menu has a checkmark next to it.
3. Scroll to the application you want to create a shortcut for.
4. Press .
5. Press **Done** (left softkey).

To remove a shortcut:

1. Press  > **Settings** > **Personalize** > **Menu Options** > **Add/Remove Apps**.
– or –
Press  >  > **Main Menu Setup** > **Add/Remove Apps**.
2. Scroll to view the list of Java applications. Any application that has a shortcut on the main menu has a checkmark next to it.
3. Scroll to the application you want to remove the shortcut for.
4. Press .
5. Press **Done** (left softkey).

Using GPS Enabled

Your phone's GPS Enabled feature uses information from Global Positioning System (GPS) satellites orbiting the Earth to determine the approximate geographical location of your phone, expressed as latitude and longitude. The availability and accuracy of this location information (and the amount of time that it takes to calculate it) will vary depending on the environment in which you are using the GPS feature. For example, GPS location fixes are often difficult to obtain indoors, in covered locations, between high buildings, or in other situations where you have not established a clear broad view of the sky. SEE: "IMPORTANT: Things to Keep in Mind" on page 144.

When you make a 911 emergency call, the GPS feature of your phone can help emergency personnel locate you if your phone has adequate access to GPS satellite signals and your emergency response center is equipped to process such information.

You can also use the GPS feature to view your approximate location. Location information appears on the phone's display.

Java applications loaded on your phone can also request your location. If your phone is connected to a laptop computer or similar device, software running on that device can request your location. To protect your privacy, you can control whether these requests are granted.

IMPORTANT: Things to Keep in Mind

If you are using the GPS feature of your phone while driving, please give full attention to driving and to the road.

Where adequate signals from multiple satellites are not available (usually because your GPS antenna cannot establish a view of a wide area of open sky), the GPS feature of your phone **WILL NOT WORK**. Such situations include but are not limited to:

- In underground locations.
- Inside of buildings, trains, or other covered vehicles.
- Under any other metal or concrete roof or structure.
- Between tall buildings or under dense tree-cover.
- Near a powerful radio or television tower.
- When your GPS antenna is covered (for example, by your hand or other object) or facing the ground.
- In temperature extremes outside the operating limits of your phone.

Walking or driving very slowly may also substantially reduce GPS performance.

Even where location information can be calculated in such situations, it may take much longer to do so, and your location estimate may not be as accurate. Therefore, in any 911 call, always report the location to the emergency response center if you can and if you cannot, remain on your phone for as long as the emergency response center instructs you.

Even where adequate signals from multiple satellites are available, your GPS feature will only provide an approximate location, often within 150 feet (45 meters) but sometimes much further from your actual location. Advice on how to improve GPS performance is provided in “Enhancing GPS Performance” on page 149.


While the GPS feature of your phone can be a valuable navigational aid, it does not replace the need for careful navigating and good judgment. Never rely solely on one

device for navigation. Remember that the accuracy of the location information and the time needed to obtain it will vary depending on circumstances, particularly the ability to receive signals from adequate numbers of satellites.

On emergency calls, your phone uses assistance information from the phone network to improve the speed and accuracy of your phone's location calculation: if such assistance information becomes unavailable, it may reduce the speed and accuracy of the location calculation.

The satellites used by the GPS feature of your phone are controlled by the U.S. government and are subject to changes implemented in accordance with the Department of Defense GPS user policy and the Federal Radionavigation Plan. These changes may affect the performance of the GPS feature of your phone.

Making an Emergency Call

Dial **911** and press  to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

When you make an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. It will take the GPS feature of your phone some time to determine your approximate location. Even where your phone has good access to sufficient GPS satellite signals and network assist data, it may take 30 seconds or more to determine the approximate location. This time will increase where there is reduced access to satellite signals. When your approximate location is determined, it is made available to the appropriate emergency response center.

In some cases, your local 911 emergency response center may not be equipped to receive GPS location information. For this

reason, and because the GPS location information reported is only approximate or may not be available in your location (see “IMPORTANT: Things to Keep in Mind” on page 144), always report your location to the 911 operator you speak to when making an emergency call, if able, just as you would when using a phone without GPS capabilities.

Note


If you are concerned about whether your local 911 emergency response center is equipped to receive GPS location information, contact your local authorities.

In general, if your phone has access to signals from more GPS satellites, your location will be determined faster and more accurately than if your phone has access to signals from fewer GPS satellites.

If your phone does not have adequate access to GPS satellites signals, the location of the nearest cell tower in contact with your phone is automatically made available to the emergency response center, if the center has the capability to receive such information.

See “Enhancing GPS Performance” on page 149 for information on how to help your phone determine your location.

Viewing Your Approximate Location

1. Press  > **GPS** > **Position**.
2. Scroll to view the entire screen.

This displays the following information about the last time your location was calculated:

- The time (as Greenwich Mean Time) and date that the location was last calculated.
- The approximate location, expressed as latitude and longitude.

- The estimated accuracy of the calculated location. This estimate of accuracy is only a very rough estimate and may vary substantially from the actual accuracy of the approximate location information reported.
- The number of satellites used to calculate the location. In general, more satellites make for better accuracy.


To calculate your location again:

- ▶ Press **Rfrsh** (left softkey).

It may take your phone several minutes to complete the process of determining your location. During this time, a message usually appears on your phone's display saying your phone is scanning for satellites. For tips on getting the best location calculation, see "Enhancing GPS Performance" on page 149.

The Position screen displays the updated information.

To cancel a location calculation before it is completed:

- ▶ Press **Cancel** (right softkey) to return to the Position screen.
- or –
- Press  to return to standby mode.

Each time approximate location of your phone is calculated, the latest location information is stored in your phone and remains there even when your phone is powered off. You will see this information the next time you view the Position screen.

If you received a phone call or alert while attempting to determine your location, the Position screen will disappear, but your phone will continue attempting to determine its location. If it is successful, the new location information will be displayed the next time you view the Position screen.

Enhancing GPS Performance

Sometimes the GPS feature of your phone may be unable to complete a location calculation successfully. If this happens when you are making an emergency call, the location of the nearest cell tower in contact with your phone is made available to the appropriate emergency response center if the center has the capability to receive such information. If this happens when you are trying to view your location on the phone's display, you will see a message indicating that your phone cannot access satellites.

To improve accuracy and increase your chances of a successful calculation, do the following while your phone is determining your approximate location:

- Stay in the open. The GPS feature works best where there is nothing between your phone and a large amount of open sky. If possible, go outside, away from tall buildings and foliage. While performance in a building is improved by moving closer to windows, glass with certain sun shielding films may block satellite signals.
- Hold your phone to enhance reception. Signals from GPS satellites are transmitted to your GPS antenna, which is in your phone antenna. Hold your phone away from your body, giving the antenna clear access to satellite signals. Do not cover the antenna area with your fingers or anything else.
- Stand still. If possible, stand still until your phone is finished determining your location. Moving your phone at a walking pace while your phone is calculating your approximate location may substantially decrease GPS performance.
- In a car. When using the GPS Enabled feature in a car, position your phone so that the GPS antenna has good access to GPS signals through the car's windows. Typically,

the GPS antenna has best access to GPS signals in a car when placed near a window.

Note	Although moving your phone at a walking pace decreases GPS performance, moving it at the speed of a moving car does not.
-------------	--

- Stay in network coverage. The network will provide your phone with information that helps determine your location more quickly and accurately.

Updating Satellite Almanac Data

Another way to keep the GPS feature of your phone working well is to keep your satellite almanac data up to date.

The United States government maintains an almanac of data about where GPS satellites are as they orbit the Earth. This information is available to your phone. Keeping your satellite almanac up to date helps your phone determine your location more quickly.

The almanac contains information about the location of satellites, their operational status, and other satellite information. Keeping this information updated enhances the performance of your GPS feature. In most cases, your phone will be able to get a fix in strong satellite signal conditions with outdated almanac data, but it may take longer.

Note	When you make an emergency call, your phone does not rely upon the almanac to determine your location.
-------------	--

If your satellite almanac data is out of date, your phone may prompt you to update it. Follow the instructions that appear on the phone's display. You may be asked to go to a Web site or call a customer service number.

Using GPS With Map Software

You can use the GPS feature of your phone to provide approximate location data to a laptop computer or similar device that is running interactive map software such as that made by DeLorme or Microsoft. This way, if your phone has good access to GPS signals, your approximate position on a map can be made available as you travel in a vehicle.

To do this, connect your phone to your laptop (or other device) with a data cable and set your phone to transmit data (see “To connect your phone to your laptop or other device:” on page 152). Your phone then provides your approximate location to the device running the map software, which displays your location on a map. Your phone provides an updated location every second and the map software displays your changing location on its map.

See “Enhancing GPS Performance” on page 149 for more details on obtaining good location information.

Note

Because your phone is continuously determining your location, using the GPS feature of your phone with map software uses the phone's battery power quickly.

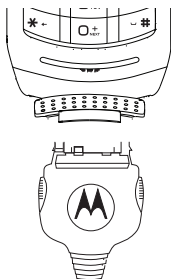
Software Compatibility

Your phone sends location information to your laptop or other device using the standard National Marine Electronics Association (NMEA) format. Your phone supports output messages in NMEA-0183 format and supports the following NMEA-0183 sentences: GGA, GLL, GSA, GSV, RMC, and VTG.

The map software running on your laptop or other device must support NMEA 3.0.

To connect your phone to your laptop or other device:

1. Open the flap covering the accessory connector by pulling the tab at the back of your phone.
2. Plug the other end of the charger into the accessory connector.



3. Insert the data plug into the COM port of your laptop or other device.

Make sure no other application is using the COM port selected.

Make sure the COM port settings of your laptop or other device are set to the following:

- Bits per second: 4800
- Data bits: 8

- Parity: None
- Stop bits: 1
- Flow control: Hardware

To set your phone to send location information to your laptop or other device:

1. Press  > **GPS > Interface**.
2. Set **NMEA OUT** to **On**.

Your phone is now sending location data to your laptop or other device.

To stop your phone from sending location data to your laptop or other device:



- ▶ Set **NMEA OUT** to **Off**.

Each time you power your phone on, **NMEA OUT** is automatically set to **Off**.

Using Memo

Memo lets you store a number, make a call to that number, and save it to Contacts.

To create a memo:

1. Press  > **Memo**.
2. Enter the number using your keypad.
3. Press .

To view the memo later:



- ▶ Press  > **Memo**.

To delete the memo:



1. Press  > **Memo**.
2. Press and hold **Delete** (left softkey).

3. Press .



To edit the memo:

1. Press  > **Memo**.
2. Press and hold **Delete** (left softkey) to delete the number.
3. Enter the new number.
4. Press .

To make a call to the memo number:

1. Press  > **Memo**.
2. To make a phone call, press .
– or –
To make a Direct Connect call, press the Direct Connect button.

To store the memo number to Contacts:

1. Press  > **Memo**.
2. Press .
3. Select **Store to Cntcs**.
4. To store the number as a new entry, select **[New Contact]**.
– or –
To store the number to an existing entry, select the entry.
5. With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number.
6. If you want to add more information to the entry, follow the applicable instructions in “Creating Entries” on page 122.
7. Press **Done** (left softkey).



Using Voice Records

A voice record is a recording you make with your phone and can play back. You can record notes to yourself or phone calls.



Your phone can store up to 20 voice records.

Creating Voice Records

To record a note to yourself:

1. Press  > **VoiceRecord** > **[New VoiceRec]**.
2. Say the message you want to record into the microphone.
3. When you are finished recording, press .



To record a phone call:

1. While on an active call, press .
2. Select **Record**.
3. When you are finished recording, press .

Note

Recording of phone calls is subject to applicable laws regarding privacy and recording of phone conversations.

Playing Voice Records



1. Press  > **VoiceRecord**.
2. Select the voice record you want to play.
3. To stop the voice record while it is playing, press .

Tip

To fast forward, scroll right. To rewind, scroll left. To pause or resume, press any number key.




Labeling Voice Records

When you create a voice record, it is labeled with the time and date it was recorded. You can then rename it with a custom label.




1. Press  > **VoiceRecord**.
2. Scroll to the voice record you want to label.
3. Press **Label** (left softkey).
4. Enter the label you want to assign.
5. Press .

Deleting Voice Records

To delete a voice record:



1. Press  > **VoiceRecord**.
2. Scroll to the unlocked voice record you want to delete.
3. Press .
4. Select **Delete**.
5. Press  or **Yes** (left softkey) to confirm.


To delete all voice records:

1. Press  > **VoiceRecord**.
2. Scroll to any voice record.
3. Press .
4. Select **Delete All**.
5. Press  or **Yes** (left softkey) to confirm.

Locking Voice Records



When you lock a voice record, it cannot be deleted until you unlock it.

1. Press  > **VoiceRecord**.
2. Scroll to the voice record you want to lock or unlock.
3. Press .
4. Select **Lock** to lock the message.
– or –
Select **Unlock** to unlock the message.


When a voice record is locked, this icon  appears next to it.

Managing Memory

To view the amount of memory available for voice records:

1. Press  > **VoiceRecord**.
2. With **[New VoiceRec]** highlighted, press **Memory** (left softkey).
– or –
With any voice record highlighted, press . Select **Memory**.

To free more memory by deleting all unlocked voice records:

1. From the voice records memory screen, press **Delete**.
2. Press  or **Yes** (left softkey) to confirm.


Note

Voice records are stored in your phone using the same memory space used to store messages, Java application data, pictures, ring tones, and wallpaper images. Deleting some of these other items frees memory for voice records.


Using My Pictures

My Pictures lets you view pictures you received in MMS messages and Direct Connect calls. You can send the pictures stored in My Pictures in MMS messages and Direct Connect calls.

Viewing Pictures

1. Press  > **My Pictures**. The pictures stored are listed by name.
2. Select the picture you want to view.

Note

If this icon  appears next to a picture, you cannot send it in a message.


Sending Pictures

To send pictures in an MMS message, see “Using Multimedia Messages” on page 188.


To send pictures in a Direct Connect call, see “Sending a Picture” on page 55.

Getting File Information

To view the file type and file size of a picture:


1. Scroll to or select the picture.
2. Press .
3. Select **Details**.

Deleting Pictures

1. Scroll to or select the picture you want to delete.
2. Press .
3. Select **Delete**.

Managing Memory

To view your used memory, free memory, and memory capacity:

1. Scroll to or select any picture.
2. Press .
3. Select **Memory Size**.

Note

Pictures are stored in your phone using the same memory space used to store Java applications data, voice records, ring tones, messages, and wallpaper images. Deleting some of these other items frees memory space for pictures.




Using Call Timers

Call timers measure the duration of your phone calls, Direct Connect, or Group Connect calls, and circuit data use, as well as the number of kilobytes sent and received by your phone:

- **Last Call** — displays the duration of your most recent phone call.
- **Phone Reset** — keeps a running total of your phone call minutes, until you reset it.
- **Phone Lifetime** — displays the total minutes of all your phone calls.
- **DC/GC Reset** — keeps a running total of all of your Direct Connect and Group Connect call minutes, until you reset it.
- **DC/GC Lifetime** — displays the total minutes of all your Direct Connect and Group Connect calls.
- **Circuit Reset** — keeps a running total of all of your circuit data use, until you reset it.
- **Circuit Lifetime** — displays the total minutes of all of your circuit data use.

- **Kbytes Reset** — keeps a running total of the number of kilobytes sent and received by your phone, until you reset it.

To view or reset a timer:

1. Press  > **Call Timers**.
2. Select the feature you want to view or reset.
3. To view a feature without resetting: Press  when you are finished viewing.
– or –
To reset a feature: Press **Reset** (left softkey). Press  or press **Yes** (left softkey) to confirm.

Note

The values displayed by Call Timers should not be used for billing. Call timers are estimates only.

Section 3

Service Features

Service Features: Phone Calls

In This Section

- ◆ Using Call Waiting
 - ◆ Putting a Call on Hold and Making a Second Call
 - ◆ Making a Three-Way Call
 - ◆ Using Call Forwarding
 - ◆ Making International Calls
 - ◆ Using Special Dialing Codes
 - ◆ Using Nextel Phone Services
-

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your service. This section outlines the service features that enhance your phone calling experience.

Using Call Waiting


Call Waiting lets you receive a second call while on an active call. Call Waiting is always available, unless you turn it off for a specific call.

If you are on a call and receive a second call, your phone emits a tone and displays a message.

To accept the second call and put the active call on hold:

- ▶ Press **Yes** (left softkey).

To accept the second call and end the active call:


1. Press . Your phone rings with the second call.
2. Answer the second call.

To decline the second call:

- ▶ Press **No** (right softkey). If you subscribe to voicemail, the call is forwarded to your voicemail box, unless you set **Call Forward for If Busy** to a different number.

Turn Off Call Waiting


To turn off Call Waiting during a call:

1. Press .
2. Select **In Call Setup > Call Waiting**.
3. Set this option to **Off**.

Tip


To turn Call Waiting back on while still on the call, set this option to **On**.

To turn off Call Waiting for the next call you make or receive:


1. Press  > **Settings > Phone Calls > Call Waiting**.
2. Set this option to **Off**.


Call Waiting is turned back on when you end the call.

Putting a Call on Hold and Making a Second Call

1. Place or receive a phone call.
2. While the call is active, press .
3. Select **2nd Call**. This puts the call on hold.
4. Enter the second phone number you want to call.

Tip

For quick ways to enter the number, press .

5. Press  to place the call.

To end the second call and make the call on hold active again:


- ▶ Press .

To make the call on hold active and put the active call on hold:

- ▶ Press **Switch** (right softkey).


Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Place or receive a phone call.
2. While the call is active, press .
3. Select **3 Way**. This puts the call on hold.
4. Enter the second phone number you want to call.

Tip

For quick ways to enter the number, press .

5. Press  to place the call.




6. Press **Join** (left softkey).

All three people in the call can speak to and hear each other.

Note

You cannot make any other calls after you have joined a three-way call, even if one party disconnects.

To merge two calls into a three-way call:

1. Place or receive a phone call.
2. While the call is active, press .
3. Select **2nd Call**. This puts the call on hold.
4. Enter the second phone number you want to call.
5. Press  to place the call.
6. Press .
7. Select **Join**.

All three people in the call can speak to and hear each other.

Note

To disconnect one party from a three-way call, you must advise either caller to hang up. You cannot disconnect one party at a time.







Using Call Forwarding

Call Forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call.


You can forward phone lines 1 and 2 independently.



Forwarding All Calls

When you set your phone to forward all calls, an icon appears in the top row of the display:

-  Phone line 1 is active; calls to phone line 1 are being forwarded.
-  Phone line 1 is active; calls to phone line 2 are being forwarded.
-  Phone line 1 is active; calls to phone lines 1 and 2 are being forwarded.
-  Phone line 2 is active; calls to phone line 1 are being forwarded.
-  Phone line 2 is active; calls to phone line 2 are being forwarded.
-  Phone line 2 is active; calls to phone lines 1 and 2 are being forwarded.


To forward all calls:

1. Press  > **Call Forward** > **Forward** > **All Calls**.
2. Select **To**.
 - If you specified a forwarding number for all calls before, this number displays.
 - To forward calls to this number, press **Back** (right softkey).

- To delete this number, press , then press and hold **Delete** (right softkey).
3. To enter the number you want to forward calls to:
 - Enter the number using your keypad.
 - Press **Search** (left softkey). Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
 4. Press . All your calls are now forwarded to the number you specified.

Turning Off Call Forwarding

If you do not want all your calls forwarded, turn the feature off.

1. Press  > **Call Forward > To**.
2. Set this option to **Off**.

All your calls are now sent to your phone.

Calls you miss are forwarded according to the options set for missed calls. By default, missed calls are forwarded to voicemail.

Forwarding Missed Calls

You can specify a forwarding number for each type of missed call:

- **If Busy** — Your phone is on a call or transferring data.
- **If No Answer** — You do not answer on the first four rings.
- **If Unreachable** — Your phone is out of coverage or powered off.

Note



If you want a type of missed call sent to voicemail, the call forwarding number for that type of missed call must be your voicemail access number. In most cases, your voicemail access number is your area code + first three digits of your PTN + MAIL (6245). To verify your voicemail access number, contact Nextel Customer Service.

To forward missed calls:


1. Press  > **Call Forward** > **Forward** > **Detailed**.

Note

If your phone is set to forward all calls, you must first turn off call forwarding to access this option. See “Turning Off Call Forwarding” on page 167

2. Select **If Busy** to specify a forwarding number for calls received when your phone is busy.
3. If you specified a forwarding number for this type of call before, this number displays.
 - To forward calls to this number, press **Back** (right softkey) and go to step 6.
 - To delete this number, press , then press and hold **Delete** (right softkey).
4. To enter the number you want to forward this type of call to:
 - Enter the number using your keypad.
 - Press **Search** (left softkey). Select **Contacts**, **Recent Calls**, or **Memo**. Select the number you want to enter.
5. Press .
6. Repeat step 2 through step 5 for **If No Answer** and **If Unreachable**.
7. When you are finished, press **Back** (right softkey).

Viewing Call Forwarding Settings

1. Press  > **Call Forward** > **Forward** > **All Calls**.
2. With **To** highlighted, press **Status** (left softkey).

Making International Calls

Your service default is “International Calls Restricted.” Contact Nextel Customer Service to obtain international dialing access.

Calls placed between the United States and Canada do not require an international access code.

Using Special Dialing Codes

Non-Emergency Numbers

Nextel supports many “non-emergency” numbers (such as #77, 311,...) provided by local and state governments. These numbers are used to report non-emergency incidents. If the situation includes imminent danger or loss of life, you should dial 911.

Telecommunications Relay Service

Nextel supports services for communicating with speech and/or hearing impaired individuals. You can dial 711 to reach a local Telecommunications Relay Center. You will then be connected to your destination number. Relay service works through a Communications Assistant who reads messages typed into a TDD/TTY device by a speech or hearing impaired individual to you. The Communications Assistant then types your spoken messages to the hearing or speech impaired individual. Telecommunications Relay Service is available 24 hours a day, seven days a week, and every call is strictly confidential.

Note	Using 711 to reach Telecommunications Relay Service may not be available in all areas.
-------------	--

Using Nextel Phone Services

Contact Nextel Customer Service to obtain these services or for additional information:

Note

Some services are not available outside of the continental United States.

Caller ID

Your phone can automatically display the phone number or name (if the ten-digit phone number is stored in your Contacts) of the person calling (unless blocked by the caller), enabling you to decide whether to take the call or forward it to voicemail.

Caller ID information is not available on all calls.

Per-Call Blocking

To block delivery of your phone number to other Caller ID units for a single phone call:

- ▶ Press **[*] [6] [7]** before dialing the call.

Your Nextel phone number cannot be blocked from calls made to 911, 800, 855, 866, 877, 888, or other toll-free phone numbers.

Per-Line Blocking

You can permanently block delivery of your phone number on every call you make.

To show your number on a per-call basis:

- ▶ Press **[*] [8] [2]** before dialing the call.


Second Line Service

You can have two different phone numbers on the same phone. With Second Line Service, you can:

- Get separate bills for each phone line.
- Bring in an existing wireless or home phone number to Nextel to activate on the second line.
- Have two different area codes (must be in same market) to convey a local image to callers.
- Use different ringer styles so that you can tell which line is receiving a call.
- Forward incoming calls to either your primary or alternate line phone number.
- Choose a Second Line Service plan that fits your needs.

In order to activate Second Line Service, contact your Nextel Sales Representative or call Nextel Customer Service.

To set the active line (primary or alternate):

1. Press  > **Settings > Phone Calls > Set Line.**
2. Select the phone line you want to be the active line.

When incoming calls are made to a non-active line, these calls will be sent to voicemail without ringing. See “Using Call Forwarding” on page 166.

Call Restrictions

You can prevent your phone from making or receiving long distance, incoming, and outgoing (except 911) calls.

Sprint 411

Dial 411 from your wireless phone to receive nationwide listings, movie listings and showtimes, restaurant reservations, and driving directions, as well as sports scores, stock quotes, and weather conditions. Spanish speaking operators available. Receive up to three phone numbers or pieces of information per call, and be automatically connected at no additional charge. Airtime and other charges apply.

Service Features: Messages

In This Section

- ◆ **Message Center**
 - ◆ **Receiving Messages**
 - ◆ **Using Nextel Voicemail**
 - ◆ **Using Multimedia Messages**
 - ◆ **Using SMS Messages**
-

Your phone offers you powerful messaging features that let you stay in touch using voice, text, and multi-media. This section explains how to you all your messaging features.

Message Center

The message center manages your messages.

When you receive the following types of messages, you can access them through the message center:

- Voicemail messages.
- Multimedia Messaging Service (MMS) messages.
- Net Alerts.
- Short Message Service (SMS) messages.

You can listen to or view these messages, delete them, or continue to store them in the message center.

The message center also lets you create and send MMS messages. It stores messages you have sent and lets you save drafts of messages you are creating.

Accessing the Message Center

- ▶ Press  > Messages.

Message Center Options

After accessing the message center, select the option you want:

- **[Create Mesg]** — begin creating an MMS message.
- **Voice Mail** — access voicemail messages you have received.
- **Inbox** — access MMS messages you have received.
- **Drafts** — access MMS messages you have created and saved but not sent.
- **Sent Items** — access MMS messages you have created and sent.
- **Net Alert** — access over-the-air alerts that you receive from Nextel.
- **SMS** — access SMS messages you have received.

Receiving Messages

When you receive a voicemail message, Multimedia Messaging Service (MMS) message, Short Message Service (SMS) message, or Net alert, you have two ways to access the message:

- Respond to the message notification that appears when the message is received.
- Dismiss the message notification and access the message later through the message center.

Message Notifications

When you receive a message, your phone notifies you with text on the display and a notification tone or vibration. You can access the message or dismiss the notification.


If you dismiss the notification, the message is not deleted. It can be accessed through the message center.

If you are not on a phone call when you receive a message, your phone sounds a notification tone every 30 seconds until you access the message, you dismiss the notification, or the alert time-out expires.

When you are on a phone call, you can receive message notifications for all types of messages except MMS messages. For other types of messages, your phone may sound a notification tone during the call or after you end the call, depending on how you set your notification options.


Setting Notification Options

To control whether your phone sounds message notification tones while you are on phone calls:

1. Press  > **Settings** > **Phone Calls** > **Notifications**.
2. Select the option you want:



- **Receive All** — Tones sound during calls for all types of messages except MMS messages.
- **Msg Mail Only** — Tones sound during calls for SMS messages; tones for all other types of messages are held until you end calls.
- **Delay All** — Tones for all types of messages are held until you end calls.

Note **Delay All** is the default setting.

Tip To set notification options during a call: Press . Select **In Call Setup > Notifications**.

Retrieving Messages

All your messages are stored in the message center. The message center shows how many messages you have of each type.

1. Press  > **Messages**.
2. Scroll to the type of message you want to access.
3. Press .

Note In order for you to access voicemail for the first time you must access it by dialing into your voicemail box using your PTN. If there is already a message in your voicemail box, then you can access your voicemail through the message center.

Using Nextel Voicemail

Tip

To receive voicemail messages, you must first set up your voicemail box.

If you are bringing your phone number from another carrier, we suggest you set up your voicemail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voicemail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.

Setting Up Your Voicemail Box

Using your i570 phone, dial your ten-digit Nextel Personal Telephone Number (PTN). For example: 7035557777. Follow the system instructions to create a new four- to seven-digit password, record your name, and record a greeting. When the system says, “Thank you for using Nextel Voicemail,” your mailbox is set up.

If you are calling from a phone other than your i570, dial your ten-digit Nextel PTN. When you hear the greeting, press the star key to access your voicemail box. The system will prompt you to enter your password. Enter the last seven digits of your Nextel PTN. For example: 5557777. This is your temporary password.

You are in the main voicemail menu when you hear the options listed below.

- To play your messages, press 1. (This option plays only if you have new or saved messages.)
- To record a message, press 2.
- To change your greeting, press 3.
- To access your personal options, press 4.

If you press **[*]** while you are in a sub-menu, you will go to the previous menu. If you press **[*] [*]**, you will go to the main voicemail menu. From the main voicemail menu, press **#** to exit voicemail. At any time, you may end the call by pressing **[end call]**.

Playing Messages

When you receive a new voicemail message, you can either listen to it immediately by pressing **Call** (left softkey), or later by pressing **Back** (right softkey).

These are options available while you are listening to your messages:

- Backup — press **[1]**.
- Rewind to beginning of the message — press **[1] [1]**.
- Pause or continue the current message — press **[2]**.
- Fast forward — press **[3]**.
- Fast forward to end of the message — press **[3] [3]**.
- Play the date and time stamp — press **[5] [5]**.

These options are available while a message is playing or after it has played:

- Forward the message to another subscriber — press **[6]**.
- Delete the message — press **[7]**.
- Reply to a message — press **[8]**.
- Save the message — press **[9]**.
- Skip to the next message — press **[#]**.

Messages that are not saved or deleted remain in your mailbox as new messages. All messages are automatically deleted after 30 days.

To retrieve deleted messages, press **[*] [3]**. This option only applies to the current voicemail session. If you end the call, the messages will be permanently deleted.

IMPORTANT

After exiting the voicemail session, you cannot recover deleted messages.

Changing Your Password

1. From the main voicemail menu, press **4** to access personal options.
2. Press **4** to access personal preferences.
3. Press **1** to modify password.
4. Enter your new password. It must be four to seven digits.

Note

It is important that you choose a number that is easy for you to remember, but hard for someone else to guess. Passwords using all the same digits, for example 4,4,4,4 or a sequential series of digits, 1,2,3,4, will not be accepted.

5. Press **# #** to return to the main menu.

Note

If you forget your password, contact Nextel Customer Service.

Recording Your Name

When you send, reply to, or copy a message, your name response precedes the message.

To record or re-record your name at any time:

1. From the main voicemail menu, press **4** to access personal options.
2. Press **4** to access personal preferences.
3. Press **3** to access the record your name option.
4. Press **2** to record your name.
5. Press *** *** to return to the main menu.

Recording Your Active Greeting

You may want to include one or all of the following options in your greeting so that callers will know they are available.

- Press **[1]** to send a numeric message.
- Press **[2]** to send an operator-assisted message. (This option is available only if you are a subscriber of Operator Assisted Messaging. Contact Nextel Customer Service for more information.)
- Press **[#]** to skip the greeting and record a message immediately.

To record or alter your greeting at any time:

1. From the main voicemail menu, press **[3]** to change your greeting.
2. Press **[1]** to play, press **[2]** to record or re-record, or press **[7]** to delete your active greeting.
3. Record your greeting and press **[#]** when you have finished.
4. Press **[*][*]** to return to the main menu.

Advanced Voicemail Features

Multiple Greetings

You can create up to five different greetings and designate which greeting will be your active greeting at any given time. The greeting that was recorded during your initial voicemail box setup is greeting 1. This is your default active greeting.

To record additional greetings:

1. From the main voicemail menu, press **[3]** to access the greetings menu.
2. Press **[4]** to modify greetings.
3. Enter the greeting number you wish to create or modify.

4. Press **[2]** to record a greeting.
5. Record your greeting and press **[#]** when you have finished.
6. Press **[*][*]** to return to the main menu.

To select your active greeting:

1. From the main voicemail menu, press **[3]** to access the greetings menu.
2. Press **[3]** to select another greeting to be active.
3. Enter the number of the greeting that you would like to be active. The system will confirm your active greeting number.
4. Press **[1]** to play your active greeting.
5. Press **[*][*]** to return to the main menu.

Greetings Schedule

You can choose to have your greetings automatically activated based on a pre-determined time schedule. By activating the Greeting Schedule, Greetings 1, 2, and 3 will automatically play according to the time schedule listed below.

Greeting 1	Evenings and Weekends	5:00 pm – 7:59 am, Monday – Friday 24-hours, Saturday and Sunday
Greeting 2	Weekday Mornings	8:00 am – 11:59 am Monday – Friday
Greeting 3	Weekday Afternoons	Noon – 4:59 pm Monday – Friday

To activate the greeting schedule:

1. From the main voicemail menu, press **[3]** to access the greetings menu.
2. Press **[9]** to activate your greeting schedule.
3. Press **[*][*]** to return to the main menu.

Note

The greeting schedule, when on, will override any other greeting that you may set as active. If a greeting is not recorded, a system standard greeting will be played.

Automatic Playback

By default, the playback mode of your voicemail service is set to normal. This feature automatically plays and saves new messages when you log in.

To activate automatic playback:

1. From the main voicemail menu, press **[4]** to access personal options.
2. Press **[4]** to access personal preferences.
3. Press **[2]** to access playback preferences.
4. Press **[2]** to switch between automatic and normal playback.
5. Press **[*][*]** to return to the main menu.

Changing the Playback Order of Messages

You can select the order in which you want unheard messages to be played. You may listen to the last received message first, or you may listen to the first received message first.

1. From the main voicemail menu, press **[4]** to access personal options.
2. Press **[4]** to access personal preferences.
3. Press **[2]** to access playback preferences.

4. Press **[1]** to switch between the playback orders.
5. Press **[*][*]** to return to the main menu.

Recording, Forwarding, and Replying to Messages

These functions allow you to record and send, reply to, or forward a message to an assigned destination address or group list number. If you record a complete or partial message, but do not send it, Nextel Voicemail service will refer to this message as an “in preparation” message.

To record and send a message:

1. From the main voicemail menu, press **[2]** to record a message.
2. Record your message and press **[#]** to end the message.
3. Press **[9]** at the prompt to indicate that you want to send the message or press **[5]** for delivery options.
4. Enter the mailbox number and/or group list number(s). (A mailbox number is the ten-digit Nextel PTN of a Nextel customer. The Nextel customer must be in your local calling area. The name of the recipient plays if it is recorded.)
5. Press **[#]** to send.
6. Press **[*][*]** to return to the main menu.

Note

You can only send messages using this method to Nextel customers in your home market.

Delivery Options

After you have created a message, you can assign the message to a category before you send it. Below is a list of the options that can be applied to a message:

- **Urgent** — Recipient will hear this message before other messages.

- **Private** — Recipient cannot copy the message to another mailbox or phone number.
- **Notification of Non-Delivery** — You will be notified if the recipient has not listened to your message by a certain date and time.
- **Future Delivery** — You can specify a time and date (up to three months in advance) for the message to be delivered.

Note

All dates must have digits in the MM/DD format (two digits for the month and two digits for the date). For example, January 2nd would be 0102.

IMPORTANT

Once a message has been sent for future delivery, it cannot be retrieved or deleted.

To set a special delivery option:

1. After recording your message, but before sending it, press **[5]** for delivery options.
2. Press the number that corresponds with the desired delivery option:
 - Press **[1]** for urgent.
 - Press **[2]** for private.
 - Press **[3]** for notification of non-delivery. At prompt, specify time and date.
 - Press **[4]** for future delivery of messages. At prompt, specify time and date.
 - Press **[9]** to send the message immediately.
3. The list of options will be presented again. Select an additional option or press **[9]** to send the message.
4. Enter the destination mailbox or group list number of the recipient(s).
5. Press **[#]** to send.

6. Press **[*][*]** to return to the main menu.

Changing Your Voicemail Language to Spanish

Nextel voicemail settings can be heard in English or Spanish.

Use this feature to change the language you and your callers will hear while in voicemail.

1. From the main voicemail menu, press **[4]** to access your personal options
2. Press **[4]** again to access the language menu.
3. Follow the prompts to change your language setting to English or Spanish.

Working With Group Lists

This feature enables you to create a list and assign it a unique name. Then, you can add mailbox numbers, group lists, or individuals. Once you create a list you can send a voice message to everyone on the list by entering the group list number. You can have up to 40 group lists. Each list can hold up to 50 addresses.

To set up a group list:

1. From the main voicemail menu, press **[4]** to access personal options.
2. Press **[2]** to access your group lists and follow the prompts.

Message Forwarding

Note

You can only forward messages to Nextel customers in your home market.

This feature allows you to program your phone to automatically forward incoming messages to another mailbox. There are two types of forwarding: notified and silent. Notified forwarding prompts the caller that the

message will be forwarded. Silent forwarding does not prompt the caller that the message will be forwarded.

To modify forwarding options:

1. From the main voicemail menu, press **[4]** to access personal options.
2. Press **[5]** to modify forwarding options.
3. Select the applicable option below:
 - To create a forwarding number, press **[2]**.
 - If you have already created a forwarding number, press **[2]** to modify the number.
 - To enable or disable message forwarding, press **[3]**.
 - To change the forwarding type, press **[2]**.
4. Press **[*][*]** to return to the main menu.

Using Multimedia Messages

Multimedia Messaging Service (MMS) lets you send and receive messages that may include text, pictures, and audio recordings. You can send and receive these messages from your phone, through any email account, and from www.nextel.com.

Your MMS address is your PTN@messaging.nextel.com. Your PTN is your ten-digit Nextel Personal Telephone Number.


Navigating the Inbox, Drafts, and Sent Items

You can access MMS messages through the following options in the message center:


- **Inbox** — MMS messages you have received.
- **Drafts** — MMS messages you have created and saved but not sent.
- **Sent Items** — MMS messages you have created and sent.

The messages in the Inbox, Drafts, and Sent Items are grouped in pages of nine messages. Scroll to view the messages on a page.

To go to the next page:

- ▶ Scroll right.
 - or –
 - Press .
 - or –
 - Scroll to the end of the page and select **MORE**.

To go to the previous page:

- ▶ Scroll left.
 - or –
 - Press .

To open a message on the current page:

- ▶ Select the message you want to open.
 - or –
- Press the number on the keypad corresponding to the number of the message.

Creating and Sending Messages

Each message you create may contain the following fields:

- **To** — the phone numbers or email addresses of one or more recipients.
- **Mesg** — the body of the message. This may include text, pictures, ring tones, or voice records.
- **Subject** — the subject line.
- **Attach** — one or more attachments. These may be pictures, ring tones, or voice records, including voice records that you create while creating the message.
- **Cc** — the phone numbers or email addresses of more recipients.
- **Auto Replies** — lets you insert replies the recipient can choose from when replying to your message, if the recipient's phone also has this feature.
- **Priority** — sets the priority of the message to normal or high.
- **Report** — lets you receive a report confirming that your message was delivered.
- **Valid Until** — sets a date after which no more attempts are made to deliver the message.

To send a message, you must address it to at least one recipient. All other message fields are optional.

You can fill in the message fields in any order.

Entering Text

In message fields that require you to enter text, you can begin entering the text from the keypad when the field is highlighted.

While entering text, you can always choose a text input mode from the context-sensitive menu.


For information on ways to enter text from the keypad, see “Entering Text” on page 28.

Message Size


You can create and send messages of up to 100 KB, including attachments. The size of the message appears at the top of the display as you are creating the message.

Sending or Canceling

To send the message at any time after it has been addressed:



- ▶ Press **Send** (left softkey).
- or –
- If **Send** is not one of your options: Press . Select **Send**.

To cancel the message at any time:

- ▶ At the message screen, press **Cancel**.
- or –
- Press  to cancel the message and save it in **Drafts**.

Creating a Message

To begin creating a message:

1. Press  > **Messages** > **[Create Mesg]**.
 - or –
 - Select **[Create Mesg]** from **Inbox**, **Drafts**, or **Sent Items**.
 - or –
 - Begin creating a message from **Contacts**, the **Recent Calls** list, **standby mode**, or **My Pictures**. See “More Ways to Begin a Message” on page 195.
 - or –
 - Reply to a received message. See “Replying to a Message” on page 193.
2. To address the message:
 - Select **To**.
Enter the phone number or email address from the keypad and press . Repeat this action to enter more phone numbers or email addresses.
 - Select recipients from **Contacts** or the **Recent Calls** list. See “More Ways to Address a Message” on page 196.

Tip

To remove a phone number or email address from the list of message recipients, scroll to the phone number or email address and press **Remove** (right softkey).


When you are finished addressing the message, press **Back** (right softkey).

3. To enter or edit the body of the message:
 - Select **Mesg**.

Note

If you have created a signature, the signature automatically appears in this field. Text you enter appears before your signature. See “Customizing MMS” on page 214.

- Enter text from the keypad.
- Use a Quick Note. See “Quick Notes” on page 198.
- Insert a picture, a ring tone, or a voice record. See “Inserting Pictures, Ring Tones, and Voice Records” on page 199.

When you are finished, press .

4. If you want to send the message now, press **Send** (left softkey).

– or –

If **Send** is not one of your options: Press . Select **Send**.

– or –

To fill in more message fields, see “Adding More Message Options” on page 192.

Adding More Message Options

1. To view more message fields in a message you are creating, select **MORE**.

– or –

Press **More** (left softkey).


2. If you want to create or edit the subject line:

- Select **Subject**. Enter text from the keypad.
- Select a **Quick Note**. See “Quick Notes” on page 198.

When you are finished, press .



3. If you want to attach a picture, a ring tone, or a voice record, see “Attaching Pictures, Ring Tones, and Voice Records” on page 201. When you are finished, press **Done** (left softkey).

4. If you want to add more recipients in addition to those in the **To** field:

- Select **Cc**. Enter the phone number or email address from the keypad and press . Repeat this action to enter more phone numbers or email addresses.

- Select recipients from Contacts or the Recent Calls list. See “More Ways to Address a Message” on page 196.

When you are finished addressing the message, press **Back** (right softkey).

5. If you want to insert replies the recipient can choose from when replying to your message, select **Auto Replies**.
 - Enter text from the keypad or select a Quick Note (see “Quick Notes” on page 198.)
 - When you are finished creating your list of replies, press **Back** (right softkey).
6. If you want to set the priority of the message, select **Priority** and then select a setting.
7. If you want to receive a report confirming that your message was delivered: Select **Report > On Delivery**.
8. If you want to set a date after which attempts to deliver the message end:
 - Select **Valid Until**, select a date by scrolling or entering numbers, and press .
 - To set no date, press **No Date** (left softkey).
9. To send the message, press **Send** (left softkey).
– or –
If **Send** is not one of your options: Press . Select **Send**.

Replying to a Message


You can reply to a received message while you are viewing it. If you have already viewed a message, you can also reply to it while it is highlighted in the message center. You cannot reply to unread messages.

For information on viewing received messages, see “Receiving a Message” on page 206 and “Viewing Received Messages From the Message Center” on page 208.

When you reply to a message you received, some of the fields in your reply message are filled in automatically:

- **To** — the phone number or email address of the sender of the message you are replying to. If you are sending a reply to all, some recipients may be in this field.
- **Mesg** — the first 40 characters of the message you are replying to. Text you add to the body of your message appears above this.
- **Subject** — “Re:” followed by the subject line of the message you are replying to, if any.
- **Cc** — If you are sending a reply to all, some recipients may be in this field.

To reply to a message:

1. View the message you want to reply to. If you have already viewed the message, scroll to it.
2. To reply to the sender only, press **Reply** (left softkey).
– or –
To reply to the sender and all recipients: Press .
Select **Reply All**.
3. A list of short phrases is displayed. Select any of these phrases to add it to the body of your messages.
– or –
Select [**Create Reply**] to begin the body of your message without using any of these phrases.
4. Edit any message fields you want to change.
5. Press **Send** (left softkey).

Tip

To create new reply phrases to use in later reply messages, see “Customizing MMS” on page 214.


Note

If the message you are replying to was sent with auto replies, it contains a numbered list of possible replies. Press the number of the reply you want to send. The reply is sent immediately without any further action.

More Ways to Begin a Message


In addition to beginning a message from the message center, you can begin a message from Contacts, the Recent Calls list, standby mode, or My Pictures.

To begin a message from Contacts:


1. From the Contacts list, scroll to the entry containing the phone number or email address you want to send the message to.
2. Scroll left or right to view the Contacts types until you see the icon for the phone number or email address you want to send a message to.
3. Press **Create** (left softkey).
– or –
If **Create** is not one of your options: Press . Select **Create Message**.
4. Create and send the message. The message is automatically addressed to the phone number or email address you chose.

To begin a message from the Recent Calls list:


1. From the Recent Calls list, scroll to the entry you want to send a message to.
2. If the entry has more than one phone number stored, view the phone number you want to send the message to.

3. Press **Create** (left softkey).
– or –
If **Create** is not one of your options: Press . Select **Create**.
4. Create and send the message. The message is automatically addressed to the phone number you chose.

To begin a message from standby mode:

1. Using the keypad, enter the number you want to send a message to.
2. Press .
3. Select **Create**. The message is automatically addressed to the phone number you chose.

To begin a message from My Pictures:


1. From **My Pictures**, scroll to or select the picture you want to include in your message.
2. Press **Send** (left softkey).
– or –
If **Send** is not one of your options: Press . Select **Send**.
3. Create and send the message. The picture you selected is automatically included as an attachment.

More Ways to Address a Message

When you are filling in the **To** and **Cc** message fields, you can select recipients from Contacts and the Recent Calls list.

You can select more than one recipient from Contacts and the Recent Calls list. A checkmark appears next to each selected item.

Tip

To deselect a selected item: Scroll to a selected item and press .


To address a message from Contacts:

When you select recipients from Contacts, Contacts entries containing phone numbers or email addresses are displayed.

Tip

You can search for an entry name as you would when viewing Contacts. See “Searching for a Name” on page 121.


To address a message from Contacts:

1. While you are creating a message, scroll to or select **To** or **Cc**:
2. Press **Contcs** (left softkey).
– or –
If **Contcs** is not one of your options: Press . Select **Contacts**.
3. Select the entry containing the phone number or email address you want to send the message to.
4. If the entry contains more than one phone number or email address, select the ones you want to send the message to. When you are finished selecting items within the entry, press **Done** (left softkey).
5. When you are finished selecting entries, press **Done** (left softkey).

When you select recipients from the Recent Calls list, phone calls are displayed.

Direct Connect calls are displayed only if the Direct Connect number is stored in Contacts and its Contacts entry also contains a phone number or email address.

To address a message from the Recent Calls list:


1. While you are creating a message, scroll to or select **To** or **Cc**.
2. Press .

3. Select **Recent Calls**.
4. Select the entry containing the phone number or email address you want to send the message to.
5. If the entry contains more than one phone number or email address, select the ones you want to send the message to. When you are finished selecting items within the entry, press **Done** (left softkey).
6. When you are finished selecting entries, press **Done** (left softkey).

Quick Notes

When you are filling in the **Mesg** and **Subject** message fields, you can add ready-made words or short phrases called Quick Notes. After you add these words or phrases, you can edit them as you would any other text.

To insert a quick note:

1. While you are creating a message, scroll to or select **Mesg** or **Subject**.
2. Press **QNotes** (left softkey).
– or –
If **QNotes** is not one of your options: Press . Select **Insert Quick Notes**.
3. Select the Quick Note you want to insert into the message.

Tip

To create new Quick Notes to use in later messages, see “Customizing MMS” on page 214.

Inserting Pictures, Ring Tones, and Voice Records

When you are filling in the **Mesg** field, you can insert pictures, ring tones, and voice records into the body of the message.

You can insert more than one of these objects into a message. You may include text in the body of your message in addition to these objects.

Note


For information on how objects inserted into the body of a message appear when a message is received, see “Embedded Objects and Attachments” on page 207.


Inserting Pictures

You can insert pictures from My Pictures.

Pictures that you download to your phone or receive in a message may be forward locked, meaning they cannot be included in a message.

Note

If this icon  appears next to a picture, you cannot send it in a message.


1. While you are filling in the **Mesg** field, press .
2. Select **Insert Picture**. A list of pictures that can be included in a message appears.
3. Select the picture you want to insert.

Inserting Ring Tones

You can insert ring tones from your list of ring tones.

Ring tones that are pre-loaded on your phone cannot be included in a message.

Ring tones that you download to your phone or receive in a message may be forward locked, meaning they cannot be included in a message.

1. While you are filling in the **Mesg** field, press .
2. Select **Insert Ring Tone**. A list of ring tones that can be included in a message appears.
3. Select the ring tone you want to insert.


Tip

To hear a ring tone before inserting it, highlight the ring tone.

Inserting Voice Records

You can insert voice records from your list of voice records.

Voice records created by recording a phone call cannot be included in a message.

1. While you are filling in the **Mesg** field, press .
2. Select **Insert VoiceRec**. A list of voice records that can be included in a message appears.
3. Select the voice record you want to insert.

Tip

To hear a voice record before inserting it, highlight the voice record and press **Play** (left softkey).

Removing an Inserted Item

To remove an item inserted into the **body of the message** you are creating:

1. Select the **Mesg** field and highlight the item you want to remove.
2. Press **Delete** (right softkey).

Attaching Pictures, Ring Tones, and Voice Records

You can attach one or more pictures, ring tones, and voice records to a message.

Note


For information on how attachments appear when a message is received, see “Embedded Objects and Attachments” on page 207.

Attaching Pictures

You can attach pictures from My Pictures.

Pictures that you download to your phone or receive in a message may be forward locked, meaning they cannot be included in a message.

Note

If this icon  appears next to a picture, you cannot send it in a message.

1. While you are creating a message, select **MORE** and then select **Attach**.
2. Select **[New]**.
3. Select **My Pictures**. A list of pictures that can be included in a message appears.
4. Select the picture you want to attach.

Attaching Ring Tones

You can attach ring tones from your list of ring tones.

Ring tones that are pre-loaded on your phone cannot be included in a message.

Ring tones that you download to your phone or receive in a message may be forward locked, meaning they cannot be included in a message.

1. While you are creating a message, select **MORE** and then select **Attach**.
2. Select **[New]**.
3. Select **Ring Tones**. A list of ring tones that can be included in a message appears.
4. Select the ring tone you want to attach.

Tip

To hear a ring tone before attaching it, highlight the ring tone.

Attaching Voice Records

You can attach voice records from your list of voice records.


Voice records created by recording a phone call cannot be included in a message.

1. While you are creating a message, select **MORE** and then select **Attach**.
2. Select **[New Attachment]**.
3. Select **VoiceRecord**. A list of voice records that can be included in a message appears.
4. Select the voice record you want to attach.

Tip

To hear a voice record before attaching it, highlight the voice record and press **Play** (left softkey).



Removing an Attachment

1. While you are creating a message, select **MORE** and then select **Attach**.
2. Scroll to the attachment you want to remove.
3. Press .
4. Select **Unattach**.

Attaching New Voice Records

While you are creating a message, you can create voice records and attach them to the message.

To create and attach a new Voice Record:

1. While you are creating a message, select **Attach > [New Attachment]**.
2. Select **VoiceRecord**.
3. Select **[New VoiceRec]**.
4. Say the message you want to record into the microphone.
5. When you are finished recording, press .
6. Scroll to the new voice recording and press .
7. When you are finished, press **Done** (left softkey) if **Done** is one of your options.


The voice record is attached to the message and added to the list of voice records.

Drafts

While you are creating a message, you can save it in Drafts before you send it.



You can view, edit, send, or delete saved drafts.

Saving a Message in Drafts


1. While you are creating a message, press .
2. Select **Save**.

You can continue to create the message. The version you saved in Drafts will not change.

Sending a Draft

1. Press  > **Messages** > **Drafts**.
2. Scroll to the draft you want to send.
3. Press .
4. Select **Send**.


Editing a Draft

1. Press  > **Messages** > **Drafts**.
2. Select the draft you want to edit.
3. Continue as you would when creating a message.

Deleting a Draft

When you send a draft, it is deleted from Drafts.

To delete a message in Drafts without sending it:

1. Scroll to the message you want to delete.
2. Press **Delete** (left softkey).
3. Press  or press **Yes** (left softkey) to confirm.



Drafts Icons



Draft.





High priority.

-  Attachment.
-  High priority with an attachment.

Sent Items

Messages you have sent or tried to send are stored in Sent Items.


Forwarding Sent Items

1. Press  > **Messages** > **Sent Items**.
2. Scroll to the message you want to forward.
3. Press .
4. Select **Forward**.
5. Edit and send your message.

You can add to and edit the message you are forwarding.

Resending Messages

If a message was not sent from your phone, you can resend it.


1. Press  > **Messages** > **Sent Items**.
2. Scroll to the message you want to resend.
3. Press **Resend** (left softkey).

Note

If your message was sent successfully, Resend will not appear as an option.

Checking Delivery Status


If a message was successfully sent and you set the message to give a report confirming delivery, you can check the delivery status.

1. Press  > **Messages** > **Sent Items**.
2. Scroll to the message you want to view.







3. Press .
4. Select **Delivery Status**.

Deleting

To delete a message:

1. Scroll to the message you want to delete.
– or –
View the message you want to delete.
2. Press **Delete** (right softkey).
3. Press  or press **Yes** (left softkey) to confirm.


Sent Items Icons

-  Successfully sent.
-  Unsuccessfully sent.
-  High priority.
-  Attachment.
-  High priority and locked.
-  High priority with an attachment.

Receiving a Message


When you receive an MMS message, a message notification appears on the display.

To view the message:

1. Press  or press **Read** (left softkey). The message is downloaded from the message server.
2. If the message fills more than one screen, scroll to read it.

To dismiss the message notification, do one of the following:

- ▶ If the phone is open, press **Later** (right softkey).
- ▶ If the phone is closed, press the **Smart Key** (□).

This icon  appears on the display, reminding you that you have a new message.

Navigating a Message

As you scroll through a message, numbers, email addresses, and Web site URLs are highlighted.

Pictures and audio recordings are also highlighted.

Embedded Objects and Attachments

Messages may contain pictures or audio recordings as part of the body of the message or as attachments.


If a message contains pictures or audio recordings in the body of the message, highlight each picture or audio recording to view or play it.

If a message contains a picture or audio recording as an attachment, open the attachment to view the picture or play the audio recording.

Note

Audio recordings in messages do not play if **VibeAll** is set to **On**.

Opening Attachments

1. View the message.
2. Highlight the attachment you want to open.
Attachments appear at the end of a message.
3. Press .


Note


Attachments that are of an unknown type cannot be opened, but they can be deleted. See “Deleting Attachments” on page 213.

Viewing a Slide Show

Your phone can receive MMS messages containing slide shows.

A slide show may contain a series of pictures that display in sequence. It may also include one or more audio recordings.

When you view a message containing a slide show, this icon  appears.

1. View the message.
2. Highlight the slide show.
3. Press .

To speed up the slide show, scroll right or scroll down.


To repeat the part of the slide show you have just viewed, scroll left or scroll up.

- ▶ To view the slide show again, press **Restart** (left softkey).












Note

You can create and send MMS messages containing slide shows on www.nextel.com.

Viewing Received Messages From the Message Center

1. Press  > **Messages** > **Inbox**.
2. Select the message you want to read. If you have not viewed the message before, the message is downloaded from the message server.
3. If the message fills more than one screen, scroll to read it.


Inbox Icons

-  Unread message.
-  Read message.
-  Reply sent.
-  Forwarded.
-  Locked.
-  High priority.
-  Attachment.
-  Locked, with an attachment.
-  High priority and locked.
-  High priority with an attachment.
-  High priority and locked, with an attachment.



Actions for Received Messages

Deleting

To delete unread messages:


1. Scroll to the message you want to delete.
2. Press **Delete** (left softkey).
3. Press  or press **Yes** (left softkey) to confirm.

To delete read messages:

1. Scroll to the message you want to delete.
– or –
View the message you want to delete.
2. Press .
3. Select **Delete Message**.
4. Press  or press **Yes** (left softkey) to confirm.

Forwarding


To forward a message:

1. View the message you want to forward.
– or –
If you have already viewed the message, scroll to it.
2. Press .
3. Select **Forward**.
4. Create and send your message.

Embedded objects and attachments are included when you forward a message.

Locking and Unlocking

When you lock a message, it cannot be deleted until you unlock it.


1. View the message you want to lock or unlock.
– or –
If you have already viewed the message, scroll to it.
2. Press .
3. Select **Lock Message** or **Unlock Message**.

Calling a Number in a Message

If a message you receive contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a Call Alert to that number.

These numbers may appear in the **From** field, the **To** field, the **Cc** field, the subject line, or the body of the message.


To make a phone call to a phone number in a message:

1. View the message.
2. Highlight the phone number you want to call.
3. Press .


To make a Direct Connect call to a Direct Connect number in a message:

1. View the message.
2. Highlight the Direct Connect number you want to call.
3. Press the Direct Connect button.

To send a Call Alert to a Direct Connect number in a message:

1. View the message.
2. Highlight the Direct Connect number you want to alert.
3. Press .
4. Select **Alert**.
5. Press the Direct Connect button.


To make a Group Direct Connect call to a Talkgroup ID in a message:

1. View the message.
2. Highlight the Talkgroup ID you want to call.
3. Press .
4. Select **Talkgroup**.
5. Press the Direct Connect button.

Storing Message Information to Contacts

If a message you receive contains a phone number, Direct Connect number, Talkgroup ID, or an email address, you can store this information to Contacts.

These numbers may appear in the **From** field, the **To** field, the **Cc** field, the subject line, or the body of the message.


1. View the message.
2. Highlight the number or email address you want to save.
3. Press .
4. Select **Save Number** or **Save Email**.

5. To store the number or email address as a new entry, select **[New Contact]**.
– or –
To store the number or email address to an existing entry, select the entry.
6. With the Contacts type field highlighted, scroll left or right to display the Contacts type you want to assign the number or email address.
7. Press **Done** (left softkey).

Going to a Web Site

If a message contains one or more Web site URLs, you can go to the Web site.


To go to a Web site from a message:

1. View the message.
2. Highlight the Web site URL you want to go to.
3. Press .
4. Select **Go To Website**.

Note

The entire URL must appear in the message. Otherwise, you cannot go to the Web site.


Saving an Embedded Picture or Voice Record

1. View the message.
2. Highlight the picture or voice record you want to save.
3. Press .
4. Select **Save Picture** or **Save Audio**.


Pictures are saved to My Pictures. Voice records are saved to your voice records.

Deleting an Embedded Picture, Ring Tone, or Voice Record

To delete a picture, ring tone, or voice record that is part of the body of a message you receive:



1. View the message.
2. Highlight the picture or play the ring tone or voice record you want to delete.
3. Press .
4. Select **Delete Picture** or **Delete Audio**.

Saving Attachments

1. View the message.
2. Highlight the attachment you want to save.
3. Press .
4. Select **Save Attachment**.

Pictures are saved to My Pictures. Voice records are saved to your voice records.

Deleting Attachments


1. View the message.
2. Highlight the attachment you want to delete.
3. Press .
4. Select **Delete Attachment**.
5. Press  or press **Yes** (left softkey) to confirm.

Saving Slide Shows


When viewing a slide show in a message you have received, you can save the parts of the slide show.

If the slide show contains pictures, you can save each picture as it appears. If the slide show contains voice records, you can save each voice record at any time during the slide show.


To save the pictures in a slide show:

1. View the slide show.
2. When the picture you want to save appears, press .
3. Select **Save Picture**.

To save the voice records in a slide show:

1. View the slide show.
2. When the picture you want to save appears, press .
3. Select **Save Audio**.
4. If the slide show contains more than one voice record, select the voice record you want to save.

Deleting Slide Shows

1. Highlight the slide show or view the slide show.
2. Press .
3. Select **Delete Slideshow**.



Customizing MMS

The Setup menu lets you customize MMS for your phone:

- **Friendly Name** — Enter text here to create a friendly name. Your friendly name is the name displayed in the From field on other iDEN phones when they receive messages from you.
- **Signature** — Enter text here to create a signature. Your signature is text that is automatically inserted at the end of all messages you create. You can edit the text before sending the message.
- **Quick Notes** — lets you create new Quick Notes and edit or delete Quick Notes you have created.
- **Replies** — lets you create new reply phrases and edit or delete reply phrases you have created.

- **Cleanup** — controls how long messages remain in the Inbox and Sent Items before they are deleted.

To access the Setup menu:


1. Press  > **Messages**.
2. With **[Create Mesg]** highlighted, press .
3. Select **Setup**.

Tip

This option is available from many context-sensitive menus when you are using MMS.


New Quick Notes and Reply Phrases

To create a new Quick Note or Reply Phrase:

1. From the Setup menu, select **Quick Notes** or **Replies**.
2. Select **[New Quicknote]** or **[New Reply]**.
— or —
Press **New** (left softkey).
3. Enter text from the keypad.
4. When you are finished, press .

You can edit only Quick Notes and reply phrases you have created.


To edit a Quick Note or Reply Phrase:

1. From the Setup menu, select **Quick Notes** or **Replies**.
2. Select the Quick Note or reply phrase you want to edit.
3. Edit the text.
4. When you are finished, press .



Deleting Quick Notes and Reply Phrases

You can delete only Quick Notes and reply phrases you have created.

To delete a Quick Note or reply phrase:

1. From the Setup menu, select **Quick Notes** or **Replies**.
2. Scroll to the Quick Note or reply phrase you want to delete.
3. Press **Delete** (right softkey).
4. Press  or press **Yes** (left softkey) to confirm.

To delete all Quick Notes or all reply phrases:

1. From the Setup menu, select **Quick Notes** or **Replies**.
2. Press .
3. Select **Delete All**.
4. Press  or press **Yes** (left softkey) to confirm.

Setting the Clean-up Option

The clean-up option controls how long messages remain in the Inbox and Sent Items before they are deleted. You set the clean-up option for the Inbox and Sent Items separately.


The clean-up option deletes only read, unlocked messages.

The clean-up option can be set to any of the following:


- **Off** — messages are never automatically deleted.
- **5 Messages** — If you have more than five messages, messages are deleted in the order they were received, starting with the oldest, until five are left.
- **10 Messages** — If you have more than ten messages, messages are deleted in the order they were received, starting with the oldest, until ten are left.
- **1 Day** — Messages are deleted if they are older than one day.
- **3 Days** — Messages are deleted if they are older than three days

- **Custom** — Lets you create a clean-up option of up to 99 messages or 99 days.

To set the clean-up option for the Inbox:

1. From the Setup menu, select **Cleanup > Inbox**.
2. Choose a clean-up option.
3. To automatically delete messages now, press  or press **Yes** (left softkey).
– or –
To delete messages later, press **No** (right softkey).

To set the clean-up option for Sent Items:

1. From the Setup menu, select **Cleanup > Sent Items**.
2. Choose a clean-up option.
3. To automatically delete messages now, press  or press **Yes** (left softkey).
– or –
To delete messages later, press **No** (right softkey).

Choosing to Delete Messages Later

If you choose to delete messages later, rather than at the time you set the clean-up option, the type of clean-up option you set determines when messages are deleted.

If you set an option that cleans up messages according to how many you have, messages are deleted when you exit the message center after setting the option.

If you set an option that cleans up messages according to how old the messages are, messages are deleted when you power on your phone.



Managing Memory

All messages in the Inbox, Drafts, and Sent Items share the same memory space.

Note

The content of a message in the Inbox is not stored in your phone's memory until the message is read. Unread messages use very little memory.

To view your used memory, free memory, and memory capacity:

1. Press  > **Messages**.
2. With **[Create Mesg]** highlighted, press .
3. Select **Setup > Memory Size**.

Tip

This option is available from many context-sensitive menus when you are using MMS.

To free memory, delete messages.

To delete many messages at once, see ““Deleting Multiple Messages” on page 218.”

To set messages to be deleted automatically, see “Setting the Clean-up Option” on page 216.

Note



Messages are stored in your phone using the same memory space used to store Java applications data, voice records, ring tones, pictures, and wallpaper images. Deleting some of these other items frees memory for messages.

Deleting Multiple Messages



You can delete read, unlocked messages from the Inbox, messages in Drafts, or successfully sent messages in Sent Items in groups or all at once.

To delete more than one message:

1. Scroll to or view a message.
2. Press .
3. Select **Delete Multiple**.

4. Select the messages you want to delete by scrolling to them and pressing . A checkmark appears next to messages that are selected.
5. Press **Delete** (right softkey).
6. Press  or press **Yes** (left softkey) to confirm.

To delete all unlocked messages:

1. Select **Inbox**, **Draft**, or **Sent** items.
2. Press .
3. Select **Delete All**.
4. Press  or press **Yes** (left softkey) to confirm.

Using SMS Messages

Short Message Service (SMS) messages are short text messages, also called text and numeric messages. You can send SMS messages through any email account or on www.nextel.com.

Your phone receives SMS messages sent to its SMS address, but does not send SMS messages.

Your phone's SMS address is your PTN@page.nextel.com. Your PTN is your ten-digit Personal Telephone Number.


If your phone is powered off when you receive a message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

Your phone attempts to deliver these messages for up to seven days.


Receiving a Message


When you receive a text and numeric message, **New Txt Message** appears on the display.

To view the message:



1. Press **Read** (left softkey).
2. If the message fills more than one screen, scroll to read it.
3. To keep the message, press .
– or –
To delete the message, scroll to the end of the message, then press **Delete** (left softkey).

To dismiss the message notification, do one of the following:


- ▶ If the phone is open, press **Later** (right softkey).
- ▶ If the phone is closed, press the **Smart Key** (.


This icon  appears on the display, reminding you that you have a new message.

Reading From the Message Center

1. Press  > **Messages** > **SMS**.
2. Select the message you want to read.
3. If the message fills more than one screen, scroll to read it.
4. To keep the message, press .
– or –
To delete the message, scroll to the end of the message, then press **Delete** (left softkey).

Calling and Storing Numbers

If an SMS message you receive contains a phone number, you can call that number by pressing  while viewing the message.

If an SMS message you receive contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a Call Alert to that number, or store that number to Contacts. Press  while viewing the message to access these options.

To call the number:

- ▶ Select **Call Back**.

To send a Call Alert:

- ▶ Select **Alert**, then press the Direct Connect button.

To make a Talkgroup call:

- ▶ Select **Talkgroup**, then press the Direct Connect button.

To store the number to Contacts:

- ▶ Select **Store Number**.

Data Services

In This Section

- ♦ Using Wireless Data Services
 - ♦ Digital Rights Management (DRM)
 - ♦ Using Your Phone as a Modem
-

Data services offers easy and amazing features you will really use. These features – including messaging, games, applications, downloadable ringtones and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the Nextel National Network.

Using Wireless Data Services

You can use your phone to access a suite of wireless data products known as Wireless Data Services. Services include Multimedia Messaging, Instant Messaging, Wireless Web, Address Book, Mobile Email and more.

Most services require the activation of a rate plan with Wireless Data Services or the separate purchase of a Wireless Data Services plan. To order, call 1-800-777-4681 or contact your Nextel sales representative.

Wireless Data Services


- **Multimedia Messaging Service** — send and receive messages that may include text, pictures, and audio recordings. You can send and receive these messages from your phone, through an email account, and from www.nextel.com. For additional information, see “Using Multimedia Messages” on page 188
- **Web Service** — access the wireless Internet from your Nextel phone for information and services from over 80 top wireless Web sites. Other services and features available include access to any wireless Internet address. Conduct topic and key word searches, and bookmark sites and applications.
- **Downloads** - personalize your phone with downloadable ringtones, applications, games, and screen savers.
- **Address Book** — program your Contacts from the Internet.
- **Mobile Email** — access personal and office email accounts from your Nextel phone (includes access to AOL®, MSN®, and Yahoo!® mail).

- **Instant Messaging** — send and receive instant messages through a phone-based interface (includes access to AOL® Instant Messenger™, MSN Messenger®, and Yahoo! Messenger®).


Accessing Wireless Data Services From Your Phone

You must first enable security, on your phone, to receive Wireless Data Services. Enabling security secures your data during over-the-air transmission to and from your phone. See “Enabling Security” on page 4

To access Multimedia Messaging:

- ▶ Press  to access the main menu and select **Messages > Inbox**.

To access other Wireless Data Services:

1. Press  to access the main menu and select **Net**. Your Wireless Data Services home page displays.
2. Choose the service you want to access.

To access the Web:

- ▶ Select **Search**.

To access Address Book:

- ▶ Select **Business Tools > Address Book**.

To access personal and office email accounts:

- ▶ Select **Email and IM > Email**.

To access Instant Messaging:


- ▶ Select **Email and IM > IM**.


Many screens will require you to enter text. For information on entering text, see “Entering Text” on page 28.

Navigation Keys

- **Home**—Press  to return to your home page.


Tip

Press  twice to return to your standby mode

- **Back**—Press  to return to a previous screen.

Tip

While navigating through Wireless Data Services screens, a number may appear to the left of the application or topic you want to access. Press the corresponding number on the keypad for quicker access to that application or topic.

When transmitting highly personal or sensitive data, such as a credit card number, this icon  appears, indicating that the data is encrypted during transmission.

Note

You may be asked to (re)enable security as Sprint adds new services or upon your return to the U.S. after traveling.

Guides and Demos

Quick Start Guides and demos with more details on how to use your Wireless Data Services can be accessed on www.nextel.com in the Services and Support areas.

Digital Rights Management (DRM)

When you download multimedia content available online, such as Java applications, these items may be subject to DRM restrictions. DRM, or digital rights management, is a system that defines how copyrighted multimedia content can be distributed and used.

DRM limits items to time-based or count-based usage settings. Time-based settings let you use the given item for a specified interval. Examples of time-based settings include being able to use an item for a specified number of days from the date of purchase, a specified number of days from the date that the item is first used, or a specified number of minutes. Count-based settings let you use an item for a specified number of times after you download it or for unlimited use.

Managing Items


Depending on how the third-party vendor has set rights for the given DRM item, you may be unable to perform some of the following tasks.

Viewing License Information

You can check a DRM item's license to view the following information:

- For time-based items, either the date and time the item is scheduled to expire, or the number of days left.
- For count-based items, the number of credits (uses) left or an unlimited use notice.
- The name of the item's vendor.


To view the license of a DRM item:

1. Go to the location on your phone that contains the item you want.
2. Highlight the DRM item you want to view license information for.
3. Press .
4. Select **License Info**.

Renewing DRM Licenses

Note

You can only renew DRM licenses if the license contains a link to the page where you purchased the item.

1. Go to the location on your phone that contains the item you want.
2. Highlight the DRM item you want to renew.
3. Press **Renew** (left softkey) or press . Select **Renew**.
4. Select the link to the page where you purchased the item.
5. Follow the vendor's instructions for purchasing an additional license.

Deleting Items

If you delete a DRM item that you purchased from Nextel from your phone, you will have to purchase it again to download it.


Note

You cannot delete locked items.

Note

Under certain conditions, third-party vendors will let you download an item multiple times within a given time frame, even if you deleted the item. Please contact the third-party vendor of an item to learn more about the vendor's download regulations.

To delete an item:

1. Go to the location on your phone that contains the item you want.
2. Highlight the DRM item you want to delete.
3. Press .
4. Select **Delete**.
5. If prompted, press **Yes** (left softkey).

About Expired Items

Most items will continue to display on your phone until you delete them. You can also choose to renew the license for an expired item.

Note

You cannot delete items that are DRM locked.

Using Your Phone as a Modem

To use your phone as a modem with a laptop, handheld device, or desktop computer:

- ▶ Insert the data plug into the data port of the other device.

When used as a modem, your phone has these data transfer modes:

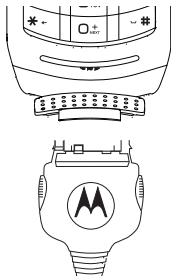
- **Circuit data** — used for sending and receiving faxes and for transferring large files.

- **Packet data** — used for small file transfers such as email.

To use these services, you must install the iDEN Wireless Data Services software (available separately) and subscribe to a Nextel Wireless Web access plan. For more information on setting up your computer and your i570 phone for packet and circuit data calls, go to www.nextel.com.

To connect your phone for use as a modem:

1. Open the flap covering the accessory connector by pulling the tab at the back of your phone.
2. Plug the other end of the charger into the accessory connector.



3. Insert the other end of the data cable into the data port of the other device.

Section 4

Safety and Warranty Information

Important Safety Information

In This Section

- ◆ Safety and General Information
 - ◆ Export Law Assurances
 - ◆ Specific Absorption Rate Data
 - ◆ Information From the World Health Organization
 - ◆ Product Registration
 - ◆ Wireless: The New Recyclable
 - ◆ California Perchlorate Label
 - ◆ Patent and Trademark Information
 - ◆ Software Copyright Notice
 - ◆ Privacy and Data Security
 - ◆ Smart Practices While Driving
-

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

Safety and General Information

This section contains important information on the safe and efficient operation of your phone. Read this information before using your integrated multi-service portable radio.*

Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.¹
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.

1.The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

Operational Precautions

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. Speak directly into the microphone.

Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less,

is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.



If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.motorola.com/iden.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your handset may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn OFF your radio product where posted notices instruct you to do so.

In an aircraft, turn off your radio product whenever instructed to do so by airline staff. If your radio product offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical devices, such as a pacemaker or defibrillator, consult your physician before using this radio product.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the phone more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the phone in a breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that the interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless phone with your implantable medical device, consult your health care provider.

Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care

facilities that may be using equipment that is sensitive to external RF energy.

Driving Precautions

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using your radio product while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a handset in the airbag deployment area.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola Web site: www.motorola.com/callsmart.

Note

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Operational Warnings

Obey all posted signs when using phones in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage

facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.





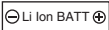
When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.



Batteries and Chargers

Caution

Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use and Battery Safety” section in this user’s guide.

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.

Symbol	Definition
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Choking Hazards

Your portable radio or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your device and its accessories away from small children.

Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or

disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Specific Absorption Rate Data

ALL MODELS WITH FCC ID AZ489FT5844 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg .¹ Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted

requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 1.05 W/kg and when tested on the body, as described in this user guide, is 1.15 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.ctia.org> or the Canadian Wireless Telecommunications Association (CWTA) Web site: <http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Hearing Aid Compatibility

A number of Motorola phones have been tested for hearing aid compatibility. When some wireless phones are used with certain hearing aids, users may detect a noise which can interfere with the effectiveness of the hearing aid.

Some hearing aids are more “immune” than others to this interference noise, and phones can also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both mobile phone and hearing aids to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing aid users find phones that may be compatible with their hearing aid. Not all phones have been rated for compatibility with hearing aids. Phones that have been rated have a label with the rating(s) located on the box, and at www.motorola.com/accessibility.

These ratings are not guarantees of compatibility. Results will vary depending on the user's hearing aid and individual type and degree of hearing loss. If a hearing aid is particularly vulnerable to interference, even a phone with a higher rating may still cause unacceptable noise levels in the hearing aid. Trying out the phone with your hearing aid is the best way to evaluate it for your personal needs.

“M” Rating: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing aids than unrated phones. (M4 is the “better” or higher of the two ratings.) On those models with an extendable antenna, this rating is determined only with the antenna extended.

“T” Rating: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the “better” or higher of the two ratings.) On those models with a telecoil mode setting, this rating is determined only with the phone so set. For setting instructions, see “Features for the Hearing Impaired” in the section entitled “Advanced Calling Features”. Note that not all hearing aids have telecoils in them.

Hearing aids may also be measured for immunity to interference from wireless phones and may have ratings similar to wireless phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine the estimated usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you use an M3 phone with a M3 hearing aid you will have a combined rating of six for “excellent use.” This methodology applies equally for T ratings.

More information about hearing aid compatibility may be found at: www.motorola.com/accessibility, www.fcc.gov, www.fda.gov, and www.hearingloss.org/learn/cellphonetech.asp

Information From the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193.

Further information: <http://www.who.int/peh-emf>.

Product Registration

Online Product Registration:

<http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at: <http://recycling.motorola.young-america.com/index.html>

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

“Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.”

There is no special handling required by consumer.

Patent and Trademark Information

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T9® Text Input Patent and Trademark Information.

This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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The Motorola products described in this manual may include copyrighted Motorola and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Smart Practices While Driving

Drive Safe, Call SmartSM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

Your phone lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.
- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous**



weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.

- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*
- **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

Manufacturer's Warranty

In This Section

- ♦ **Motorola Limited Warranty for the United States and Canada**
 - ♦ **Service and Repairs**
-

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.nextel.com or Nextel Customer Service at 1-800-639-6111.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched

board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not

limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-734-5580 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software, please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT

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Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

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Service and Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/iden, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY/TDD United States for hearing impaired).

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