

Sprint PCS[®]

The clear alternative to cellular.SM

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Welcome to Sprint PCS®

Sprint PCS built the largest all-digital, all-PCS nationwide network from the ground up, reaching more than 230 million people. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services® can do something even more far-reaching—simplify your life. Our advanced technology is designed to grow with your communications needs so that one day you'll be able to rely entirely on your Sprint PCS Phone to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. Since you're probably anxious to start using your phone, we encourage you to immediately flip to Section One—Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, wish to purchase additional products or services, or just check your account balance.

Thank you for choosing Sprint PCS.

Getting Started With Sprint PCS® Service

In This Section

- ▶ **Understanding This User Guide**
 - ▶ **Turning Your Phone On and Off**
 - ▶ **Setting Up Your Voicemail**
 - ▶ **Getting Help**
 - ▶ **Displaying Your Phone Number**
-

This section walks you through the step-by-step basics of setting up service for your Sprint PCS Phone, including unlocking and activating your phone, setting up your voicemail and how to contact Sprint PCS for assistance.

Once you have completed this section, you're ready to explore the advanced features of your new phone.

Understanding This User Guide

This user guide introduces you to our technology and all the advantages of your new Sprint PCS Phone—through easy-to-follow instructions.

- ▶ Sections break down categories of information to progressively take you all the way from learning the basics to using the most advanced phone features.
- ▶ Tips highlight special shortcuts and timely reminders to help you make the most of your new phone.
- ▶ The Table of Contents and Index help you locate specific information quickly.

We know that your time is valuable and that's why we've designed this guide to be used in a building block format or in stand-alone sections. You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, you'll be able to locate the specific section using the colored tabs. Follow the instructions in that section and you'll be ready to use your phone in no time.

Turning Your Phone ON and OFF

Turning Your Phone ON

To turn your phone on, press  for approximately two seconds.


Once your phone is ON, it displays “Searching for Service,” which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters Standby mode—the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to Standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned ON).

Tip: The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone OFF

Press  for two seconds until you see the powering down animation (for example, “LG Goodbye!”) on the display screen. (For more information on changing your phone's display settings, see “Changing the Display Pictures” on page 79.)

Your screen remains blank while your phone is off.

Getting Started With Sprint PCS Service



Determine if Your Phone is Already Activated

If you received your phone in the mail or purchased it at a Sprint Store, it probably has been activated. All you need to do is unlock your phone.

If your phone is not activated, please refer to your Activation Brochure for easy step-by-step instructions.

Unlocking Your Phone

Follow these steps to unlock your phone:

1. Press and hold  to turn the phone on.
2. Highlight **Unlock** and press .
3. Enter your four-digit lock code. For security purposes, the code is not visible as you type.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Service Solutions at 1-888-211-4PCS (4727).


Activating Your Phone

To activate your phone, follow the directions in the Activation Brochure that was included with your phone.

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail Box and personal greeting as soon as your Sprint PCS Phone is activated.

To set up voicemail:

1. Press and hold **1** .
2. Follow the system prompts to create your pass code, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your pass code).

Note: The voicemail setup process may vary in certain Affiliate areas.

Getting Help

Visiting Our Web Site

Stop by www.sprintpcs.com and log on to “Manage My Account” to get up-to-date information on Sprint PCS Services, options and more. You can also:

- ▶ Review coverage maps
- ▶ Learn how to use voicemail
- ▶ Access your account information
- ▶ Purchase accessories
- ▶ Add additional options to your service plan
- ▶ Check out frequently asked questions
- ▶ And more

Sprint PCS Customer Service Solutions

Claire, your virtual service representative, is also available to assist you 24 hours a day, seven days a week on the Sprint PCS Customer Service Solutions phone line. Simply dial 1-888-211-4PCS (4727) from any phone or press ***** **2** **OK** from your activated Sprint PCS Phone while on the Sprint PCS Nationwide Network.

Tip: If you need to reach Sprint PCS Customer Service Solutions while you are off the Sprint PCS Nationwide Network, dial 1-888-211-4PCS (4727).

Once you're connected with Sprint PCS Customer Service Solutions, Claire can guide you through a number of helpful account services. Simply speak in a natural voice and your virtual service representative can help you learn more about Sprint PCS Products and Services, get Sprint PCS Coverage by zip code, provide a copy of your invoice and much more.

Tip: If you have a question regarding the operation of your Sprint PCS Phone, dial 1-888-211-4PCS (4727) from another phone so you can use your Sprint PCS Phone while speaking with Sprint PCS Customer Service Solutions.

Note: Both ***** **2** and ***** **4** **OK** calls are free from your Sprint PCS Phone and the minutes are not subtracted from your monthly service plan.

Receiving Automated Billing Information

For your convenience, your phone gives you free access to billing information on your Sprint PCS Account. This information includes balance due, payment received, billing cycle and the amount of minutes used since your last billing cycle. Follow these steps to access this information:

1. Press ***** **4** **OK**.
2. Follow the voice prompts to receive the information you want.

Note: This service may not be available in all Affiliate markets.

Sprint PCS Directory Assistance

Sprint PCS Directory Assistance provides a variety of services, including residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per call charge and you will be billed for airtime.

► Press **4 1 1 OK**.

Sprint PCS Operator Services

Sprint PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.

► Press **0 OK**.

For more information or to see the latest in products and services, visit us online at www.sprintpcs.com.

Note: Sprint PCS Operator Services may not be available in all Affiliate markets.

Displaying Your Phone Number

Just in case you forget your phone number, your Sprint PCS Phone can remind you.

To display your phone number:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **My Phone #** and press **OK**.

2

Getting to Know Your Sprint PCS® Phone

In This Section

- **Front View of Phone**
 - **Viewing the Display Screen**
 - **Your Phone's Highlights and Features**
 - **Using the Battery**
-

Your Sprint PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. We know that you're anxious to start using your new phone, so this section will give you a quick introduction to its basic features.

Don't forget the other chapters in this guide. They're filled with additional information about the capabilities and benefits of your new Sprint PCS Phone. They include detailed step-by-step instructions that familiarize you with all the features and explain how to customize your phone to meet your specific needs.












Front View of Phone (Open)



1. **Headset Jack:** Provides connection for an optional headset.
2. **Volume Keys:** Adjust the ringer volume in Standby mode or voice volume during a call.
3. **Voice Services:** Lets you use voice dialing or record memos and conversations.
4. **CLR:** Lets you clear an entry or back up in a menu.
5. **OK:** Lets you place a call and select menu options.
6. **1 Key/Voicemail:** Lets you dial your voicemail box by pressing and holding the key.
7. **AC Adapter Port:** Provides connection port for AC adapter charger.
8. **Side Caps:** Offer a variety of styles and colors, with and without convenient lanyards, to help you personalize your phone.
9. **Earpiece:** Provides clear audio during a call or with monitor use.
10. **Display Screen:** Displays phone status icons and menu items.
11. **END/PWR:** Lets you power the phone on or off, end calls or return to the main menu.
12. **4-Way Navigator:** Scrolls through menus and displays the next or previous entry or message.
13. **Microphone:** Can be muted during a call for privacy.
14. **Protective Flip:** Protects keypad from accidental entries.

Viewing the Display Screen

This list identifies the symbols you'll see on your display screen.

- ▶  shows your current signal strength.
The more lines you have, the stronger your signal.
- ▶  means your phone cannot find a signal.
- ▶  tells you a call is in progress.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network on an analog system.
- ▶  indicates you have voicemail messages waiting.
Press and hold  to call your voicemail box.
- ▶  indicates you have a Sprint PCS Wireless Web Message or Wireless Web Alert waiting.
- ▶  indicates you have downloaded ringers or graphics, but haven't yet listened to or viewed them.
- ▶  indicates your phone is in vibrate mode.
- ▶  shows your current battery charge strength.
(Icon shown fully charged.)

Tip: Display indicators let you know when you're off the Sprint PCS Nationwide Network and whether you're operating in digital or analog mode.

Features of Your 4NE1

Congratulations on the purchase of your Sprint PCS Phone by LG (model 4NE1). This phone is lightweight, easy-to-use, reliable and offers many significant features:

- ▶ Dual-band capability provides access to other PCS digital and analog networks where Sprint PCS has implemented roaming agreements (page 17).
- ▶ Sprint PCS Wireless Web Browser provides access to the wireless Internet in digital mode (page 100).
- ▶ Sprint PCS Wireless Web Mail, AOL Instant MessengerSM Service and Sprint PCS Wireless Web Short Mail provide quick and convenient text messaging capabilities (pages 109-113).
- ▶ Sprint PCS Wireless Web Connection offers wireless modem capabilities for your personal computer in digital mode (page 116).
- ▶ Sprint PCS Voice CommandSM lets you dial phone numbers by speaking someone's name or the digits in their phone number (page 44).
- ▶ Sprint PCS Ringers & MoreSM allows you to personalize your phone with downloadable ringers and graphics (page 46).
- ▶ Decorative, changeable side caps allow you to personalize your phone's appearance (page 16).
- ▶ The built-in Scheduler lets you schedule alerts to remind you of important events (page 87).
- ▶ One hundred ninety-nine Internal Phone Book entries store up to five phone numbers each (page 67).
- ▶ T9[®] Text Input lets you quickly type messages by using one key press per letter (page 38).
- ▶ Speed dialing lets you dial phone numbers by pressing one or two digits (page 31).
- ▶ Sprint PCS Wireless Web Message folders store and filter incoming messages (page 59).
- ▶ Voice Services lets you record memos or say an Internal Phone Book entry's name to dial a number (page 95).

Using the Battery

Battery Capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 150 minutes of continuous digital talk time (70 minutes in analog) or approximately 150 hours of continuous digital standby time (10 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert every 30 seconds and then powers down.

Note: Long backlight settings, searching for service, vibrate mode and browser use affect the battery's talk and standby times.

Tip: Be sure to charge your phone's battery and watch your indicator to ensure your levels are okay.

Installing the Battery

Your Sprint PCS Phone comes with a LiIon battery. Follow these steps to install it:

1. Place the battery in the opening at a 45-degree angle with the metal contacts at the bottom, facing downward.
2. Gently press down on the battery until the latch snaps into place.


Removing the Battery

To remove your battery for charging, or for any other reason, follow these easy steps:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Push the battery release latch up.
3. Remove the battery from the phone at a 45-degree angle.

Charging the Battery

Your Sprint PCS Phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.



Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon () blinks and the phone sounds a warning tone.

Always use a Sprint PCS-approved Charger or Vehicle Power Adapter to charge your battery.

Warning! Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Charger

To use the AC adapter charger provided with your phone:

1. Plug the AC adapter charger into the electrical outlet.
2. Insert the round end of the adapter into the port on the left side of the phone. (Make sure the battery is installed.)
 - ▶ A beep lets you know the adapter is attached to the phone.
 - ▶ As the phone charges, the battery icon continually displays a progression from empty () to full (.

It takes approximately three hours to fully recharge a completely rundown battery. With the Sprint PCS-approved LiIon battery, it is okay to recharge the battery before it becomes completely run down.

Changing Your Phone's Side Caps

Your Sprint PCS Phone comes with detachable side caps with and without a convenient lanyard.

To remove the side caps:

1. Press down on the top inside edge of the side cap.
2. Pull side cap away from the phone. (See Figure A below.)

To replace the side caps:

1. Insert the plastic tab at the bottom of the side cap at a 45-degree angle into the slot on the side of the phone.
2. Press the side cap in until it clicks into place. (See Figure B below.)

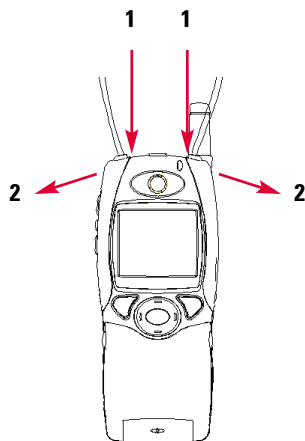


Figure A

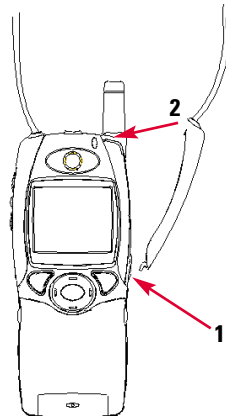


Figure B

3

Controlling Your Roaming Experience

In This Section

- Understanding How Roaming Works
- Understanding the Difference Between Roaming and Sprint PCS Nationwide Network Calls
- Setting Your Phone's Roam Mode
- Setting and Using Call Guard

Roaming is the ability to make or receive calls while you're off the Sprint PCS Nationwide Network. Your new dual band Sprint PCS® Phone works anywhere on the Sprint PCS Nationwide Network and allows you to roam on analog and digital networks virtually anywhere in the U.S. where compatible wireless service is available.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding How Roaming Works

Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint PCS Nationwide Network and whether your phone is operating in analog or digital mode. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator	Analog Indicator
Sprint PCS Nationwide Network		
Other Digital Networks	R	
Analog Networks	R	A

Tip: Remember, when you are using your phone off the Sprint PCS Nationwide Network, always dial numbers using 11 digits (1 + area code + number).

Note: You will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on other digital networks, your call quality and security will be similar to the quality you receive when making calls while on the Sprint PCS Nationwide Network. You may not be able to access certain calling features, such as Sprint PCS Wireless Web.

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some calling features, such as Sprint PCS Wireless Web, may be unavailable, you can still make and receive calls and access voicemail. You will experience a few differences:

- ▶ You are more likely to experience static, cross-talk, fade-out and dropped calls.
- ▶ Some calling features which are standard on the Sprint PCS Nationwide Network, such as Call Waiting, Sprint PCS Wireless Web and direct international dialing, are unavailable.

- ▶ Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Sprint PCS Nationwide Network. While roaming, you should periodically check your voicemail box for new messages by dialing 1 + area code + your Sprint PCS Phone Number. Press ***** when you hear your greeting and enter your pass code at the prompt.
- ▶ There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- ▶ Your battery needs recharging sooner when you use your phone for analog roaming.

Tip: If you're on a call when you leave the Sprint PCS Network and enter an area where roaming is available (whether digital or analog), your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint PCS Nationwide Network.

Note: When using your phone in analog mode, the handset may feel warm. This behavior is normal for analog operation.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your ability to roam. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band phone to control your roaming experience:

1. From the main menu, highlight **Settings** and press **OK**.
 2. Highlight **Roaming** and press **OK**.
 3. Highlight **Set Mode** and press **OK**.
 4. To select an option, highlight it and press **OK**.
- ▶ **Sprint PCS:** This setting allows you to select the Sprint PCS Nationwide Network only and prevents roaming on other networks.
 - ▶ **Automatic:** This setting seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternative system.

- ▶ **Analog Only:** This setting forces the phone to seek an analog roaming system. The previous setting is restored the next time the phone is turned on.

Setting an Alert When Roam Charges Apply (Call Guard)

In addition to the roaming icon, Call Guard alerts you when roaming charges apply. This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint PCS Nationwide Network.

To Turn the Call Guard Feature On or Off:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Roaming** and press **OK**.
3. Highlight **Call Guard** and press **OK**.
4. Highlight **On** or **Off** and press **OK**.

Note: Voice Dialing and Speed Dialing is not available when you are roaming with Call Guard enabled.

To Place Roaming Calls With Call Guard On:

1. From the main menu, dial 1 + area code + the seven-digit number.
(You can also initiate a call from the Internal Phone Book, Call History or Sprint PCS Wireless Web Messages.)
2. Highlight **Roam Call** and press **OK**.

To Answer Incoming Roaming Calls With Call Guard On:

- ▶ From the main menu, highlight **Answer** and press **OK**.

Remember if the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls even if you have selected the **Analog Only** setting (see the top of this page).

4

Making and Answering Calls

In This Section







- ▶ Making Calls
 - ▶ Answering Calls
 - ▶ Adjusting Volume
 - ▶ Dialing Options
 - ▶ In-Call and End-of-Call Options
 - ▶ Using One-Touch/Two-Touch Speed Dialing
-


Your Sprint PCS® Phone gives you different options for placing calls, so you can use the method that works best for you. Once you learn the basics here, the possibilities are endless.

Making Calls

Your Sprint PCS Phone offers many different ways to make calls, including Sprint PCS Voice Command (page 44), Speed Dialing (page 31) and using Call History (page 63).

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, highlight **Roam Call** and press . See “Call Guard” on page 20.)
4. When you’re finished, press  or highlight **End Call** and press .


Tip: To redial your last outgoing call, highlight Call History and press and hold .

Tip: When making calls off the Sprint PCS Nationwide Network, always dial using 11 digits (1 + area code + phone number).


Answering Calls

Depending on your settings, your Sprint PCS Phone notifies you of incoming calls in the following ways:



- ▶ The phone rings or vibrates.
- ▶ The LED flashes.
- ▶ The backlight illuminates.
- ▶ The screen displays an incoming call message.
- ▶ If the phone number is available, the phone number of the caller is displayed.
- ▶ If the phone number is in your Internal Phone Book, the Phone Book entry’s name is displayed.

The following options are also displayed. To select an option, highlight it and press .

- ▶ **Answer** to answer the call.
- ▶ **Silence Ringer** to mute the ringer.

Depending on your settings, you may also answer incoming calls simply by opening the flip or by pressing any digit. (To answer a call when you are roaming and Call Guard is enabled, you must highlight **Answer** and press  to answer the call. See “Call Guard” on page 20.)

Note: If your phone is off, incoming calls go to voicemail.

To disconnect the call, press  or highlight **End Call** and press .

Changing Ringer Volume

To change the ringer volume, adjust the volume keys on the side of your phone when the phone is in Standby mode.

Note: To change the ringer volume from the main menu, see “Adjusting the Phone’s Volume Settings” on page 76.

Adjusting Volume During a Conversation

Whether you need to hear more or less of a conversation, adjust the volume keys on the side of your phone during a call.

Muting a Call

There are times when it’s necessary to mute a call so that your caller does not hear you or certain background noise.

To use this function during a call:

1. Highlight **Mute**.
 2. Press .
- ▶ When the phone is muted, “**Mute**” flashes on the display.

To unmute a call:

1. Highlight **Unmute**.
2. Press .

Missed Call Notification

When an incoming call is not answered, the Missed Calls log is displayed on your screen.

To display the Missed Call entry:

- ▶ Highlight the entry and press **OK**. (To dial the phone number, press **OK** again.)

Dialing Options

Dialing options are displayed when you enter numbers in the main menu.

To select an option, highlight it and press **OK**.

- ▶ **[An Internal Phone Book Entry]** to display the entry contained in the speed dial location you entered, if applicable. Press **OK** again to dial the speed dial number.
- ▶ **Call** to dial the phone number. (If you are roaming and have the Call Guard feature activated, select **Roam Call**. See “Call Guard” on page 20.)
- ▶ **Save** to save the phone number in your Internal Phone Book. (See “Saving a Phone Number” on page 28.)
- ▶ **Find** to display Internal Phone Book entries that contain the entered numbers. (See “Finding a Phone Number” on page 29.)
- ▶ **Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 29.)
- ▶ **2-Second Pause** to insert a 2-second pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 29.)
- ▶ **Exit** to return to the main menu.

Tip: To speed dial a phone number from the main menu, press and hold the speed dial number assigned to the Internal Phone Book entry. (To assign speed dial numbers to Internal Phone Book entries, see “Editing an Internal Phone Book entry’s Phone Number” on page 72.) If the speed dial number is two digits, enter the first digit, then press and hold the second digit. (This feature will not work when you are roaming and Call Guard is enabled.)

Some options are displayed as you enter numbers. To select an option, highlight it and press **OK**.

- ▶ **4-Digit Call** to dial the phone number in your Internal Phone Book that ends with the four digits you enter. (See “Four-Digit Calling” on page 30.)

In-Call Options

During a call, your phone displays menu options in addition to the main menu.

To select a menu option, highlight it and press **OK**.

- ▶ **Flash** to answer an incoming Call Waiting call or connect a third party during Three-Way Calling (if applicable).
- ▶ **End Call** to end the call.
- ▶ **Mute or Unmute**
Select **Mute** to mute your phone’s microphone.
Select **Unmute** to reactivate the microphone.
- ▶ **Monitor On or Monitor Off**
Select **Monitor On** to route the phone’s audio through the speaker. This feature may be useful when listening to voicemail or while you’re on hold. You can adjust the speaker volume using the volume keys on the side of the phone. Select **Monitor Off** to route the phone’s audio back through the earpiece.

Warning! Due to higher volume levels, do not place the phone near your ear during Monitor use.

Note: The phone’s microphone is muted during Monitor use.

- ▶ **Dial 3-Way Call** to call a third party. (See “Three-Way Calling” on page 43.)
- ▶ **Call History** to display the Call History menu. (See Section 8: Managing Call History on page 61.)
- ▶ **Messages** to display the Messages menu. (See Section 7: Managing Messaging on page 49.)
- ▶ **Phone Book** to display the Internal Phone Book menu. (See Section 9: Using Your Internal Phone Book on page 67.)

- ▶ **Display** to change your phone's display settings. (See Section 10: Changing Your Phone's Settings on page 75.)
- ▶ **Calculator** to display the calculator. (See "Using the Calculator" on page 94.)

If you are dialing a phone number that contains a hard pause (see "Dialing and Saving Phone Numbers With Pauses" on page 29), the following options are displayed. To select an option, highlight it and press **OK**.

- ▶ **Send Tones** to send the next set of numbers.
- ▶ **End Call** to end the call.
- ▶ **Mute** or **Unmute**
Select **Mute** to mute your phone's microphone. Select **Unmute** to reactivate the microphone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Internal Phone Book, the phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK**.

- ▶ **OK** to return to the main menu. (You can also press **END**.)
- ▶ **Call** to dial the phone number.
- ▶ **Save** to save the phone number in your Internal Phone Book. (See "Saving a Phone Number" on page 28.)

After receiving a call from or making a call to a phone number that is in your Internal Phone Book, the Phone Book entry name and phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK**.

- ▶ **OK** to return to the main menu. (You can also press **END**.)
- ▶ **Call** to dial the phone number.

Note: The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your Sprint PCS Phone can store a total of 600 phone numbers in 199 Internal Phone Book entries. Each Phone Book entry can store five phone numbers, and the entry's name can contain sixteen characters. Your phone automatically sorts the Internal Phone Book entries alphabetically.

To save a number from the main menu:

1. Enter a phone number.
2. Highlight **Save** and press **OK**.
3. Select a label and press **OK**.
4. Enter a name for the entry and press **OK**. (See “Selecting a Character Input Mode” on page 38.)
5. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “Using One-Touch/Two-Touch Speed Dialing” on page 31.)
 - ▶ **Set Voice Dial** to record a Voice Dial tag for the phone number. At the voice prompt, say the entry's name. (See “Using Voice Activated Dialing” on page 97.)

Note: Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Note: A phone number labeled Fax or Data can only be dialed through a personal computer.

After you have saved the number, the new Internal Phone Book entry is displayed. (See “Internal Phone Book Entry Options” on page 69.)

Finding a Phone Number

You can search for Internal Phone Book entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter one or more digits. The more numbers you enter, the more specific the search becomes.
2. Highlight **Find** and press **OK**.
3. To display the Internal Phone Book entry that contains the phone number, highlight the entry and press **OK**. To dial the number, press **OK** again.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. If you select a hard pause, the next set of numbers are sent when you press **OK**. If you select a 2-second pause, your phone automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Highlight either **Hard Pause** or **2-Second Pause** and press **OK**. Hard Pauses are displayed as a “P” and 2-second pauses as a “T”.
3. Enter additional numbers.
4. Highlight **Call** to dial the number or **Save** to save the number in your Internal Phone Book and press **OK**.

When dialing a number with a hard pause, highlight **Send Tones** and press **OK** to send the next set of numbers.

Four-Digit Calling

Enter four digits to display the 4-Digit Calling option. If you select **4-Digit Call**, your phone dials the phone number in your Internal Phone Book that ends with the four digits you entered.

To use 4-Digit Calling:

1. Dial the last four digits of an Internal Phone Book entry's phone number.
2. Highlight **4-Digit Call** and press **OK**. Press **OK** again to dial the number. (If more than one entry matches the four digits, highlight the entry you wish to call and press **OK**.)

Dialing From the Internal Phone Book

To dial directly from an Internal Phone Book entry:

1. From the main menu, press the 4-way navigator left.
(For additional ways to display entries, see Section 9: Using Your Internal Phone Book on page 67.)
2. Highlight the entry you want to call and press **OK**.
3. Press **OK** again to dial the entry's default phone number.
4. To dial another number from the entry, highlight it and press **OK** to display the number. Then, press **OK** again to dial the number.

Using One-Touch/Two-Touch Speed Dialing

With this feature, you can dial Speed Dial entries using one key press for locations 1-9 or two key presses for locations 10-99.

To use **One-Touch Dialing** for Speed Dial locations 1-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling..."

To use **Two-Touch Dialing** for Speed Dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling..."

Note: Speed dialing is not available when you are roaming with Call Guard enabled.

Calling Emergency Numbers

You can place calls to 911 (dial **9** **1** **1** and press **OK**), even if your phone is locked or your account is restricted.

Navigating Through Menus and Entering Text

In This Section

- ▶ **Menu Navigation**
 - ▶ **Viewing the Menus**
 - ▶ **Entering Characters Using T9 Text Input**
 - ▶ **Entering Characters by Tapping the Keypad**
 - ▶ **Entering Symbols and Numbers**
-

This section is a road map to using your phone and also shows how to enter characters in your phone. Every function and feature can be accessed through a menu. Take a few moments to learn your way around and how to enter text. You'll find that it makes your phone easier to use.

Menu Navigation

The 4-way navigator on your Sprint PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the 4-way navigator up or down. As you navigate through the menu, menu options are highlighted. Select an option by highlighting it and pressing **OK**.

Working Within the Menu Structure

Selecting Menu Items

As you navigate through a menu, the options are highlighted. Select an option by highlighting it and pressing **OK**.

For example, if you want to view your last incoming call:

1. From the main menu, highlight **Call History** and press **OK**. (It may already be highlighted.)
2. Press the 4-way navigator down to highlight **Incoming Calls** and press **OK**. If you have received any calls, they are displayed on the screen.

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press **CLR**.

To go to the main menu:

- ▶ Press **END**.

Viewing the Menus

Menu Diagram

Menus let you check or change your phone settings. The following outline shows your phone's menu structure.

Call History

- Outgoing Calls
- Incoming Calls
- Missed Calls
- Erase Calls
 - Outgoing Calls
 - Incoming Calls
 - Missed Calls
 - All Calls

Phone Book

- Find Name
- Find Speed Dial
- Find Voice Dial
- Add New Entry
- Services
- My Phone #

Customer Care/Dir Assist/Account Info/Prepaid

Wireless Web

- Downloads
 - Get New
 - Ringers
 - Images
- Launch Browser
- Web Guard
- Connections

[Downloaded Ringers]/Get New/Delete All
[Downloaded Images]/Get New/Delete All

To Start/None/To End/Both
Off/Data Only/Fax Only/Data Once/Fax Once

Messages

- Voice mail
 - Call Voice mail
 - Clear Count
- Web Alerts
- Page/Text
- (Custom Folders)
- Edit Folder
 - Create Folder
 - [Custom Folders]
 - Keyword
 - Folder Name
 - Ringer Type
 - Erase Folder
 - Exit
- Erase All Msgs

Yes/No

Erase selected folder & msgs. Yes/No

Erase All? Yes/No

Scheduler

Current Week's or Month's Calendar (Press **OK**)
 [Scheduler Events]
 Add Event
 Contents
 Done
 AM/PM
 Ringer Type
 Edit Alarm
 Edit Repeat
 Cancel
 Erase Event(s)
 Today
 Week View
 Month View
 Purge Erase all items before this time? Yes/No
 Purge All All events will be erased. Are you sure? Yes/No
 Information
 (Help)

Settings

Sounds
 Audio Volume
 Ringer High+Vibrate/High/Medium High/
 Medium Low/Low/Vibrate/Off
 Key Beep High/Medium High/Medium Low/Low/Off
 Earpiece High/Medium High/Medium Low/Low
 PWR On/Off High/Medium High/Medium Low/Low/Off
 Ringer Type
 Voice Calls With Caller ID/No Caller ID/Roaming
 Messages
 Voicemail
 Page/Text
 Tone Length Short/Long
 Alert
 Service Change On/Off
 Messages On/Off
 Minute Beep On/Off
 Call Connect On/Off
 Silent Mode On/Off
 Display
 Backlight 8 Seconds/15 Seconds/30 Seconds/Off/Always On
 Greeting Keep/Change
 Power On/Off
 Power On
 Item 1 View/Assign
 Item 2 View/Assign
 Item 3 View/Assign
 [Downloaded Graphics] View/Assign/Delete
 Power Off
 Item 1 View/Assign
 Item 2 View/Assign

Item 3 View/Assign
 [Downloaded Graphics] View/Assign/Delete
 Screen Saver
 Images
 Item 1 View/Assign
 Item 2 View/Assign
 Item 3 View/Assign
 [Downloaded Images] View/Assign/Delete
 On/Off On/Off
 Contrast High/Medium High/Medium/Medium Low/Low
 Language English/Spanish
 Version S/W / PRL
 Security (Enter Lock Code)
 Lock Phone Unlocked/On Power Up/Lock Now
 Change Lock Code
 Special #s
 Erase PhoneBook
 Reset Phone
 Setup
 Anykey Answer On/Off
 Car Auto-Answer Off/Car Kit
 Roaming
 Set Mode
 Sprint PCS
 Automatic
 Analog Only
 Call Guard Extra Step Required to make or take Roam Calls
 On/Off

Voice Services

Voice Memo
 Play List
 [Recorded Memos]
 Play
 Erase
 Edit Title
 Record
 Voice Dial Manual/Auto/Disable
 Call Screen Enable/Disable/Help
 Erase All Memos Erase All Voice Memos? Yes/No
 Erase All Dials Erase All Voice Dials? Yes/No

Calculator

Games

Comanche
 Black Jack 2
 Game Options
 Sound High/Medium High/Medium Low/Low/Off
 BackLight On/Off

Keyguard

On/Off

Selecting a Character Input Mode

Your Sprint PCS® Phone provides convenient ways to enter words, letters, punctuation and numbers whenever you are prompted to enter text, for example, when adding an Internal Phone Book entry.

To change the character input mode:

1. When on a text entering screen, highlight **Mode** and press **OK**.
2. To select a character input mode, highlight it and press **OK**.
 - ▶ **T9Word** to enter characters using T9 Text Input (see below).
 - ▶ **Abc** to enter characters by tapping the keypad (see page 39).
 - ▶ **SYM** to enter symbols (see page 40).
 - ▶ **123** to enter numbers (see page 40).
 - ▶ **T9Help** to display T9 help text.

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your Sprint PCS Phone by pressing keys just once per letter. (To select the **T9Word** mode when entering text, see "Selecting a Character Input Mode" above.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.) If the word you want does not display after you have entered all the letters, press **0** to scroll through additional word selections. To accept a word and insert a space, press **#**.

If you make a mistake, press **CLR** to erase a single character. Press and hold **CLR** to delete an entire entry.

Adding a Word to the T9 Database

If a word you want to enter does not display as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

1. Select the **Abc** character input mode. (See "Selecting a Character Input Mode" on page 38.)
2. Enter the word using multi-tap text entry. (See "Entering Characters by Tapping the Keypad" below.) The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit their Web site at www.T9.com.

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad, select the **Abc** mode (see "Selecting a Character Input Mode" on page 38). Press the corresponding key until the desired character appears. By default, the first letter of a word is capitalized and following letters are lowercase.

Characters scroll in the following order:

- ▶ **1** ., -?!' @ : 1
- ▶ **2** ABC 2
- ▶ **3** DEF 3
- ▶ **4** GHI 4
- ▶ **5** JKL 5
- ▶ **6** MNO 6
- ▶ **7** PQRS 7
- ▶ **8** TUV 8
- ▶ **9** WXYZ 9
- ▶ **0** 0
- ▶ **#** Space
- ▶ ***** Shift

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character not on the same key.

Entering Symbols and Numbers

To enter symbols, select the **SYM** mode. (See “Selecting a Character Input Mode” on page 38.) To enter a symbol, press the appropriate key indicated on the display.

To enter numbers, select the **123** mode and press the appropriate key (see “Selecting a Character Input Mode” on page 38).

6

Using Sprint PCS® Service Features

In This Section

- ▶ Using Caller ID
 - ▶ Responding to Call Waiting
 - ▶ Three-Way Calling
 - ▶ Forwarding Your Calls
 - ▶ Using Sprint PCS Voice CommandSM
 - ▶ Sprint PCS Ringers & MoreSM
-

Now that you’ve mastered the basics, you can begin to focus on where you want to go. This section guides you through the calling features that enhance your Sprint PCS Service. From Caller ID to Ringers & More, using these features will help you make the most of your Sprint PCS Service.

Using Caller ID

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. If the caller's name and number are already stored in your Internal Phone Book, the corresponding name appears with the number.

Similarly, if you call someone who has this feature, your phone number displays on their phone. To block your phone number from being displayed for a specific outgoing call:

1. Press *** 6 7**.
2. Enter the number you want to call.
3. Press **OK** (or highlight **Roam Call** and press **OK**).

To permanently block your number, call Sprint PCS Customer Service Solutions.

Responding to Call Waiting

Call Waiting alerts you to incoming calls while you're on a call by sounding two beeps. The display screen informs you that a call is coming in and shows the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Highlight **Flash** and press **OK**. This puts the first caller on hold and answers the second call.
- ▶ To switch back to the first caller, highlight **Flash** and press **OK** again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing *** 7 0** before placing your call. Call Waiting is automatically reactivated once you end the call.

Note: You don't have to worry about being interrupted during a Sprint PCS Wireless Web® call because Call Waiting and Three-Way Calling are automatically disabled.

Three-Way Calling

With Three-Way Calling, you can talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press **OK**.
2. Once you have established the connection, highlight **Dial 3-Way Call** and press **OK** to put the first caller on hold.
3. Dial the second number you wish to call and press **OK**.
4. When you're connected to the second party, highlight **Flash** and press **OK** once more to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Tip: You can also begin a Three-Way Call by displaying a phone number stored in your Internal Phone Book, Call History or Sprint PCS Wireless Web Messages. To call the third party, highlight **3-Way Call** and press **OK**.

Note: Call Waiting and Three-Way Calling are not available while roaming off the Sprint PCS Nationwide Network.

Forwarding Your Calls

Call Forwarding lets you forward all your incoming calls to another phone number—even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

To Activate Call Forwarding

1. Press *** 7 2**.
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press **OK**. You will see a message and hear a tone to confirm the activation of Call Forwarding.

To Deactivate Call Forwarding

1. Press *** 7 2 0**.
2. Press **OK**. You will see a message and hear a tone to confirm the deactivation.

Note: You are charged a higher rate for calls you have forwarded.

Using Sprint PCS Voice CommandSM

With Sprint PCS, the first wireless provider to offer innovative Voice Command technology, reaching your friends, family, co-workers and teammates has never been easier—especially when you're on the go.

With Sprint PCS Voice Command:

- ▶ You can store all your contact's phone numbers, so you can simply say the name of the person you want to call.
- ▶ There's no need to punch in a lot of numbers, memorize voicemail passwords or try to dial while you're driving.
- ▶ You can call anyone in your address book—even if you don't remember their phone number.

It's Easy to Start

Just dial *** OK** from your Sprint PCS Phone to activate the service and go through a Sprint PCS Voice Command tutorial directly from your phone.

Create Your Own Address Book

You can program up to 500 names into your address book, with each name having up to five phone numbers. That's 2,500 phone numbers—and with the advanced technology of Sprint PCS Voice Command—you can have instant access to all of them.

There are four ways to update your address book:

- ▶ **On the Web:** Go to www.talk.sprintpcs.com and receive a fully functional Web-based address book to create and update your contacts.
- ▶ **Use an Existing Address Book:** Automatically merge address books from desktop software applications with Sprint Sync Services for no additional charge. Simply click on the "Click to synchronize" button withing your Sprint PCS Voice Command personal address book.
- ▶ **Call Directory Assistance:** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say, "Call operator," and we'll add two names and numbers to your address book for our standard directory assistance charge.
- ▶ **Use Voice Recordings:** Simply dial *** OK** and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 names at once.

Making a Call With Sprint PCS Voice Command

1. Once you've signed up for Sprint PCS Voice Command and created your address book, all you do is press *** OK**. You'll hear a tone followed by the prompt "Ready."
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234" or "Call Bob Miller."
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. Say "No" if you wish to cancel.

4. The number will automatically be dialed. Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, as well as a list of recognized commands, visit www.talk.sprintpcs.com.

Accessing Information Using Sprint PCS Voice Command

1. Press *** OK**.
2. Say “Call the Web.” (To access, listen to and respond to e-mail, once e-mail has been set up, say “Call my e-mail.”)
3. Choose from a listing of information categories such as news, weather, sports and more.

Note: Sprint PCS Voice Command is not available while roaming off the Sprint PCS Nationwide Network.

Sprint PCS Ringers & MoreSM

With Sprint PCS Ringers & More, you can express your personality with an array of downloadable ringers and images. Sprint PCS Ringers & More is an optional service you can add to your monthly service plan rate.

Downloading Ringers and Images

To download an available ringer or image to your phone:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Downloads** and press **OK**.
3. Highlight **Get New** and press **OK**. The Sprint PCS Wireless Web Browser will launch.

Note: You are charged for airtime minutes when using the Sprint PCS Wireless Web Browser.

4. Using your 4-way navigator to scroll up or down, select **Ringers** or **Images**, highlight the **OK** softkey and press **OK**. (For more information on navigating the Sprint PCS Wireless Web, see “Using the Sprint PCS Wireless Web Browser” on page 102.)

5. Select an item to download, highlight the **OK** softkey and press **OK**. The selected ringer or graphic will automatically be downloaded to your phone.
6. Press **OK** to return to the Downloads menu or **END** to return to the main menu.

Note: You may store downloaded ringers and images in addition to those originally programmed into your phone. Additional downloads will be stored in your personal vault.

Assigning Downloaded Ringers and Images

Downloaded ringers and images may be assigned directly from the Downloads menu and are also available through the Settings menu.

To assign a downloaded ringer or image through the Settings menu, see “Selecting Ringer Types for Voice Calls” on page 76, “Selecting Ringer Types for Messages” on page 76, “Changing the Display Pictures” on page 79 or “Screen Saver” on page 80.

To assign a downloaded ringer or image from the Downloads menu:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Downloads** and press **OK**.
3. Highlight **Ringers** or **Images** and press **OK**.
4. Highlight a downloaded ringer or image and press **OK**.
5. Highlight **Assign** and press **OK**.
6. To select an option, highlight it and press **OK**.

For Ringers:

- ▶ **Calls With ID** to assign a ringer for incoming calls with Caller ID.
- ▶ **Calls With No ID** for incoming calls without Caller ID.
- ▶ **Roam Calls** for incoming Roaming calls.
- ▶ **Voicemail Msgs** for incoming Voicemail Message alerts.
- ▶ **(Exit)** to return to the previous menu.

For Images:

- ▶ **Power On** to assign an image to display while the phone powers on.
- ▶ **Power Off** to assign an image to display while the phone powers off.
- ▶ **Screen Saver** to assign an image to display while the phone is in Screen Saver mode.
- ▶ **(Exit)** to return to the previous menu.

7

Managing Messaging

In This Section

- ▶ **Message Types**
 - ▶ **New Message Alerts**
 - ▶ **Message Options**
-

Your Sprint PCS® Phone is always working to help you stay connected — even when you're unavailable. With three types of messaging, you can depend on being notified of important information. This section steps you through the messaging functions available on your Sprint PCS Phone.

Setting Up Voicemail

The first thing you'll want to do after activating your phone is set up your voicemail (see page 6 for instructions).

Knowing When You Have Messages

There are several ways your Sprint PCS Phone alerts you:

- ▶ By displaying a message on the screen.
- ▶ By sounding the assigned ringer type.
- ▶ By the LED blinking red.
- ▶ By displaying "✉" at the top of your screen for voicemail messages or "✉" for Sprint PCS Wireless Web Alerts and Sprint PCS Wireless Web Messages.

Message Types

There are three types of messaging features available from your Sprint PCS Phone's menu. You can receive voicemail, Sprint PCS Wireless Web Messages (also known as page/text or SMS messages) and Sprint PCS Wireless Web Alerts (also known as browser messages) as long as your phone has enough memory locations to store them.

- ▶ **Voicemail** automatically captures calls when you can't answer your phone or it is turned off. The voicemail system sends a notification to your phone when you have new voice messages and an asterisk is displayed in front of the **Voicemail** message option.
- ▶ **Sprint PCS Wireless Web Messages** [appears on your phone's menu as **Page/Text**] include numeric pages, Sprint PCS Wireless Web Messages*, Sprint PCS Wireless Web Updates* and alerts that notify you of new Sprint PCS Wireless Web Mail*. (For more information, see "Sending Sprint PCS Wireless Web Messages" on page 54 or "Signing up for Sprint PCS Wireless Web Updates" on page 114.)
- ▶ **Sprint PCS Wireless Web Alerts** let you know when you receive Sprint PCS Wireless Web Short MailSM* or an AOL Instant Message*. (For more information on each feature, see "Using Sprint PCS Wireless Web Short Mail" on page 112 or "Using AOL Instant Messenger Service" on page 110.)

* You may need to subscribe to the Sprint PCS Wireless Web to use these features, depending on your service plan.

Note: Sprint PCS Wireless Web services may not be available in certain Affiliate areas.

New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail box. To call your voicemail box, press **OK**. (To display your Missed Log, press **END** or **CLR**.)

Important: When you are roaming off the Sprint PCS Nationwide Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone Number. When your voicemail box answers, press ***** and enter your pass code.

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail box or use the menu keys.

Using One-Touch Message Access:

- ▶ Press and hold **1**. Follow the system prompts.

Using the Menu Keys on Your Sprint PCS Phone to Access Your Messages:

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Voicemail** and press **OK**.
3. Highlight **Call Voicemail** and press **OK**.

Note: You are charged for airtime minutes when you are accessing your voicemail from your Sprint PCS Phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Your Messages:

1. Dial your Sprint PCS Phone Number.
2. When your voicemail box answers, press **4**.
3. Enter your pass code.

Voicemail Box Options

Your Sprint PCS Phone offers several options for organizing and accessing your voicemail box.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold **1** to access your voicemail.
2. Following the system prompts, press **3** to change your Personal Options.
3. Press **2** for Administrative Options.
4. Press **5** for Group Distribution Lists.
5. Follow the voice prompts to create, edit, rename or delete group lists.

Sprint PCS CallbackSM

Return a call after listening to a message without disconnecting from voicemail.

1. After listening to a message, press **8**.
2. Enter the phone number.
3. Once the call is complete, you're returned to the voicemail main menu.

Voicemail Box-to-Voicemail Box Message

Record and send a voice message to other Sprint PCS Voicemail customers.

1. From the main voicemail menu, press **2** to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Voicemail Box-to-Voicemail Box Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail customer.

1. After listening to a voice message, press **8** **8**.
2. Follow the voice prompts to record and send your reply.

Voicemail Box-to-Voicemail Box Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint PCS Voicemail customers.

1. After listening to a message, press **6**.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail Box-to-Voicemail Box Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward or reply to a message to other Sprint PCS Voicemail customers.

1. After you have recorded a message, press **1** to indicate you are satisfied with the message you recorded.
2. Press **4** to mark receipt requested.

Continue Recording

- ▶ Before pressing **1** to indicate you are satisfied with the message you recorded, press **4** to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Sprint PCS Nationwide Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press **3** for Personal Options.
2. Press **3** for Greetings.
3. Press **3** to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the icon after you have checked your messages.

To clear the icon from the display screen:

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Voicemail** and press **OK**.
3. Highlight **Clear Count** and press **OK**.
4. Highlight **Yes** and press **OK**.

Sending Sprint PCS Wireless Web Messages

Numeric Pages

Callers can send a numeric page to your phone when they reach your voicemail box. Numeric paging to a Sprint PCS Phone comes at no additional charge on any service plan that includes Sprint PCS Voicemail.

Note: The numeric paging option for your Sprint PCS Phone must be turned on for your phone to receive pages. This option can be set by entering your voicemail feature options.

Sprint PCS Wireless Web Messages

There are three ways to send a Sprint PCS Wireless Web Message to a Sprint PCS Phone:

- ▶ E-Mail (yourphonenumber@messaging.sprintpcs.com).
- ▶ Through the Sprint PCS Web site – www.talk.sprintpcs.com.
- ▶ Using a messaging software (TAP 1.5 compatible).

Sprint PCS Wireless Web Updates

To have Sprint PCS Wireless Web Updates automatically sent to your phone, see “Signing Up for Sprint PCS Wireless Web Updates” on page 114.

New Sprint PCS Wireless Web Messages

When you receive a new Web Message, your phone alerts you and displays the message.

- ▶ Press **OK** to display message options. (See “Sprint PCS Wireless Web Message Options” on page 56.)
- ▶ Press **END** or **CLR** to clear the alert.

Sprint PCS Wireless Web Message Storage

Your Sprint PCS Phone can store up to 50 Web Messages. When the message memory is 80% full, a warning message prompts you to erase messages to obtain additional memory space. When your phone reaches its Web Message capacity, it automatically deletes the oldest messages as new messages arrive.

Note: Unread and locked messages will not be automatically deleted when Web Messages capacity has been reached. If your phone has a combined 50 unread and locked messages, any new text messages will be returned without notification.

Displaying Sprint PCS Wireless Web Messages

To display a Web Message from the message notification alert, see “New Sprint PCS Wireless Web Messages” above.

To display a Web Message from the main menu:

1. Highlight **Messages** and press **OK**.
2. Highlight **Page/Text** or the custom folder that contains your message and press **OK**. Folders that contain unread messages have an asterisk (*) before them.
3. Messages are displayed in the order they are received. Messages you have read have a checkmark before them. To display a message, highlight it and press **OK**.
4. To display message options, press **OK**. (See “Sprint PCS Wireless Web Message Options” on page 56.)

Sprint PCS Wireless Web Message Options

After you display a Web Message, press **OK** to display message options. To select an option, highlight it and press **OK**.

- ▶ **Extract Number** to extract a phone number from a message. (See “Extracting Phone Numbers From a Sprint PCS Wireless Web Message” below.)
- ▶ **Extract E-Mail** to extract an e-mail address. (See “Extracting E-Mail Addresses From a Sprint PCS Wireless Web Message” on page 58.)
- ▶ **Extract URL** to extract a Web site address from a message. (See “Extracting URLs From a Sprint PCS Wireless Web Message” on page 58.)
- ▶ **Erase** to delete the message.
- ▶ **Create Folder** to create a new folder to store the message. (See “Creating Folders for Sprint PCS Wireless Web Messages” on page 59.)
- ▶ **Lock Message** to save the message from being deleted when the maximum number of messages has been reached. (Locked messages display an “@” symbol before the message.)
- ▶ **Read Again** to display the message.
- ▶ **Exit** to return to the main menu.

Extracting Phone Numbers From a Sprint PCS Wireless Web Message

After you display a Web Message, press **OK** to display message options.

To extract a phone number contained in the message:

1. Highlight **Extract Number** and press **OK**. All the phone numbers contained in the message are displayed.
2. Highlight the number you wish to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to save the phone number in your Internal Phone Book.

- ▶ **Next Number** to display the next phone number contained in the message (if applicable).
- ▶ **Prepend** to add numbers to the beginning of the phone number. (See “Prepending a Phone Number From a Sprint PCS Wireless Web Message” on below.)
- ▶ **Exit** to return to the main menu.

Prepending a Phone Number From a Sprint PCS Wireless Web Message

After you display a Sprint PCS Web Message, press **OK** to display message options.

If you happen to be outside of the area code and need to add a prefix to a phone number you extract:

1. Highlight **Extract Number** and press **OK**.
2. Highlight **Prepend** and press **OK**.
3. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.
4. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to store the phone number in your Internal Phone Book.
 - ▶ **Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 29.)
 - ▶ **2-Second Pause** to insert a 2-second pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 29.)
 - ▶ **Exit** to return to the previous screen.

Extracting E-Mail Addresses From a Sprint PCS Wireless Web Message

To extract an e-mail address contained in a Web message:

1. When the Web Message options are displayed, highlight **Extract E-Mail** and press **OK**. All the e-mail addresses contained in the message are displayed.
2. Highlight the address you want to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Save** to save the e-mail address to an already existing Internal Phone Book entry.
 - ▶ **Next E-Mail** to display the next e-mail address contained in the message (if applicable).
 - ▶ **Exit** to return to the main menu.

Extracting URLs From a Sprint PCS Wireless Web Message

To extract a Web site address contained in a Web message:

1. When the Web Message options are displayed, highlight **Extract URL** and press **OK**.
2. Highlight the URL you wish to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Connect** to launch your browser and display the Internet site.
 - ▶ **Next URL** to display the next URL contained in the message (if applicable).
 - ▶ **Exit** to return to the main menu.

Creating Folders for Sprint PCS Wireless Web Messages

You can create up to ten folders to store your Web Messages.

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Edit Folder** and press **OK**.
3. Highlight **Create Folder** and press **OK**.
4. Enter a keyword for the folder and press **OK**. (See “Selecting a Character Input Mode” on page 38.) Incoming messages are automatically filtered into the folder if they contain the keyword you enter.

Note: You must enter a keyword when creating a folder.

5. Enter a folder name and press **OK**.
6. Highlight the ring type you want to alert you when a message arrives in the folder and press **OK**.

Note: You can also create a folder from the Web Message Options page. (See “Sprint PCS Wireless Web Message Options” on page 56.)

Editing Folders

To edit a folder:

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Edit Folder** and press **OK**.
3. Highlight the folder you wish to edit and press **OK**.
4. To select an option, highlight it and press **OK**.
 - ▶ **Keyword** to change the folder’s keyword. Incoming messages are automatically filtered into the folder if they contain the keyword you enter.
 - ▶ **Folder Name** to change the folder’s name.
 - ▶ **Ring Type** to change the ring type that alerts you when a message arrives in the folder.
 - ▶ **Erase Folder** to delete the folder and all its messages.

Erasing All Sprint PCS Wireless Web Messages

To erase all Web Messages:

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Erase All Msgs** and press **OK**.
3. Highlight **Yes** and press **OK**.

Note: To erase an individual Web Message, see “Sprint PCS Wireless Web Message Options” on page 56.

New Sprint PCS Wireless Web Alerts

When you receive a new Web Alert, your phone notifies you and displays the following options at the bottom of the screen. To select an option, highlight it and press **OK**.

- ▶ **View** to launch the browser and display the Sprint PCS Wireless Web Short Mail or AOL Instant Message.
- ▶ **Skip** to return to the main menu.
- ▶ **Home** to launch the browser and display the Sprint PCS Wireless Web Home Page.
- ▶ **Mark** to bookmark the Web page (if applicable).
- ▶ **Help** to display help text associated with the Web page (if applicable).

Note: You are charged for airtime minutes when accessing the Sprint PCS Wireless Web Inbox or wireless Internet sites.

Displaying Sprint PCS Wireless Web Alerts

You are notified of new Web Alerts by the  icon.

To display an alert from the main menu:

1. From the main menu, highlight **Messages** and press **OK**.
2. Highlight **Web Alert** and press **OK**. The Sprint PCS Wireless Web Browser is launched.
3. To select a message, highlight it and press **OK**.

8

Managing Call History

In This Section

- ▶ **Viewing Call History (Incoming, Outgoing and Missed)**
 - ▶ **Call History Options**
 - ▶ **Making a Call From Call History**
 - ▶ **Saving a Phone Number From Call History**
 - ▶ **Erasing Call History**
-

The Call History helps you manage your time more effectively. It keeps track of incoming calls, calls made from your Sprint PCS® Phone and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing Call History (Incoming, Outgoing and Missed)

You'll find your Call History invaluable. It is a list of the last 10 phone numbers or Internal Phone Book entries for calls you placed, accepted or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Internal Phone Book entry name (if the phone number is in your Internal Phone Book). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the Call History entry you wish to view and press **OK**.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press **OK**. This feature gives you the option of selecting:

- ▶ **Call** to dial the phone number.
- ▶ **Phonebook Info.** to display the Internal Phone Book entry (if the sender's phone number is in your Phone Book).
- or -
- ▶ **Save** to save the sender's phone number if it is not already in your Internal Phone Book (if applicable). (See "Saving a Phone Number From Call History" on page 63.)
- ▶ **Time/Date** to see the time and date of the selected call.
- ▶ **Prepend** to add numbers to the beginning of the phone number. (See "Prepending a Phone Number From Call History" on page 64.)

- ▶ **Erase** to delete the entry.
- ▶ **Next** to display the next entry.
- ▶ **Previous** to display the previous entry.

Tip: You can also view the next Call History entry by pressing the 4-way navigator right or view the previous entry by pressing the 4-way navigator left.

Making a Call From Call History

To place a call from Call History:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the Call History entry that contains the phone number you wish to call.
4. Press **OK** to display the entry, then press **OK** again to dial the phone number.

Note: You cannot make calls from Call History to entries identified as No ID or Restricted. Calls labeled Data or Fax can only be dialed through a personal computer.

Saving a Phone Number From Call History

Your Sprint PCS Phone can store up to 199 Internal Phone Book entries. Phone Book entries can store up to a total of five phone numbers and each entry's name can contain sixteen characters.

To save a phone number from Call History:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the phone number you wish to save and press **OK**.
4. Highlight **Save** and press **OK**.

Note: You cannot save phone numbers already in your Internal Phone Book or from calls identified as No ID or Restricted.

5. Highlight a label for the entry and press **OK**.
6. Enter a name for the entry and press **OK**. (See “Selecting a Character Input Mode” on page 38.)
7. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “Using One-Touch/Two-Touch Speed Dialing” on page 31.)
 - ▶ **Set Voice Dial** to record a Voice Dial tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice Activated Dialing” on page 97.)

After you have saved the number, the new Internal Phone Book entry is displayed. (See “Internal Phone Book Entry Options” on page 69.)

Note: Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by following these steps:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the entry you wish to call and press **OK**.
4. Highlight **Prepend** and press **OK**.
5. Enter the digits or pauses (see below) you wish to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.
6. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to store the phone number in your Internal Phone Book.

- ▶ **Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 29.)
- ▶ **2-Second Pause** to insert a 2-second pause. (See “Dialing and Saving Phone Numbers With Pauses” on page 29.)
- ▶ **Exit** to return to the previous screen.

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 62.

To erase Call History:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Erase Calls** and press **OK**.
3. Highlight **Outgoing Calls**, **Incoming Calls**, **Missed Calls** or **All Calls** and press **OK**.
4. Highlight **Yes** and press **OK**.

Using Your Internal Phone Book

In This Section

- ▶ **Adding a New Internal Phone Book Entry**
 - ▶ **Internal Phone Book Entry Options**
 - ▶ **Finding Internal Phone Book Entries**
 - ▶ **Selecting a Ringer Type**
 - ▶ **Dialing Sprint PCS® Services**
-

Now you know the basics that help make it easier to stay in touch with people and information. This section helps you make the most of your contacts and use your time more efficiently when you are trying to connect with the important people in your life.

Adding a New Internal Phone Book Entry

Your Sprint PCS Phone can store up to 199 Internal Phone Book entries. Phone Book entries can store up to a total of five phone numbers and the entry's name can contain sixteen characters.

To add a new entry:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **Add New Entry** and press **OK**.
3. Enter a name for the entry or highlight **Save w/o Name** and press **OK**. (See “Selecting a Character Input Mode” on page 38.)
4. Enter a phone number and press **OK**.
5. Highlight a label for the entry and press **OK**.
6. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “Using One-Touch/Two-Touch Speed Dialing” on page 31.)
 - ▶ **Set Voice Dial** to record a Voice Dial tag for the phone number. At the voice prompt, say the entry's name. (See “Using Voice-Activated Dialing” on page 97.)

Note: Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

After you have saved the number, the new Internal Phone Book entry is displayed. (See “Internal Phone Book Entry Options” on page 69.)

Internal Phone Book Entry Options

When you display an Internal Phone Book entry, the following options are displayed. To select an option, highlight it and press **OK**.

- ▶ **Call** to dial the phone number. (If you are roaming and have Call Guard activated, select **Roam Call**. See “Call Guard” on page 20.)
- ▶ **[Additional Phone Numbers]** to display alternate phone numbers (if the entry has more than one phone number).
- ▶ **Add Phone #** to add a phone number to the entry. (See “Adding a Phone Number to an Internal Phone Book Entry” on page 71.)
- ▶ **Edit Number** to change the entry's phone number, speed dial location or Voice Dial tag. (See “Editing an Internal Phone Book Entry” on page 72.)
- ▶ **Edit Entry** to change the entry's default number, ringer type, name, e-mail or secret mode. (See “Editing an Internal Phone Book Entry” on page 72.)
- ▶ **View E-Mail** to display the entry's e-mail address, if available. (See “Editing an Internal Phone Book Entry” on page 72.)
- ▶ **Erase Number** to delete an entry's alternate phone number. (You must first select the number by highlighting it and pressing **OK**.) You cannot delete an entry's default phone number.
- ▶ **Erase Entry** to delete the entry and all its information.

Tip: You can view the next entry by pressing the 4-way navigator right or view the previous entry by pressing the 4-way navigator left.

Finding Internal Phone Book Entries

There are several ways to display your Internal Phone Book entries. Follow the steps outlined in the sections below to display entries from the Internal Phone Book menu.

Finding Names

You can review all the entries stored in your Internal Phone Book or find an entry quickly by following these simple steps:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Name** and press **OK**.
3. Scroll through the Internal Phone Book entries by pressing the 4-way navigator up or down. To find a specific entry, enter the first letter of the name or part of a name (such as “ave” for “Dave”). The more letters you enter, the more the search narrows.
4. To display an entry, highlight it and press **OK**.
5. To dial the entry’s default number, press **OK** again. To display additional Internal Phone Book Entries, press the 4-way navigator left or right.

Shortcut: From the main menu, press the 4-way navigator left to display the Find Name feature.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Speed Dial** and press **OK**.
3. Speed dial numbers are displayed in numerical order. Scroll through speed dial entries by pressing the 4-way navigator up or down. You can also enter the number of a speed dial location using your keypad.
4. To display an entry, highlight it and press **OK**.
5. To dial the entry’s default number, press **OK** again. To display additional Internal Phone Book entries, press the 4-way navigator left or right.

Finding Voice Dial Numbers

To find phone numbers you have stored in Voice Dial:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Voice Dial** and press **OK**.
3. Scroll through Voice Dial entries by pressing the 4-way navigator up or down.
4. To display a Voice Dial entry, highlight it and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **Play** to play the Voice Dial tag.
 - ▶ **Erase** to delete the Voice Dial tag.
 - ▶ **Edit Voice** to record a new Voice Dial tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice-Activated Dialing” on page 97.)

Adding a Phone Number to an Internal Phone Book Entry

To add a phone number to an entry:

1. Display an Internal Phone Book entry.
2. Highlight **Add Phone #** and press **OK**.
3. Enter the phone number and press **OK**.
4. Highlight a label for the entry and press **OK**.

Note: Phone numbers labeled Fax or Data can only be dialed through a personal computer.

5. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “Using One-Touch/Two-Touch Speed Dialing” on page 31.)
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice-Activated Dialing” on page 97.)

Editing an Internal Phone Book Entry's Phone Number

To edit an entry's phone number:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Number** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Edit Number** to change the entry's phone number and label.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See "Using One-Touch/Two-Touch Speed Dialing" on page 31.)
 - or -
 - ▶ **Erase Speed Dial** to delete the number from a speed dial location.
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry's name. (See "Using Voice-Activated Dialing" on page 97.)
 - or -
 - ▶ **Erase Voice Dial** to delete the number's Voice Dial tag.

Editing an Internal Phone Book Entry

To make changes to an entry:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Entry** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Set Default #** to change the entry's default number. Highlight a number and press **OK**.
 - ▶ **Ringer Type** to select a ringer type to play when you receive a call from the entry. Highlight a ringer type and press **OK**.
 - ▶ **Name** to change the entry's name. (See "Selecting a Character Input Mode" on page 38.)
 - ▶ **E-Mail** to add an e-mail address to the entry. (See "Selecting a Character Input Mode" on page 38.)
 - ▶ **Secret Mode** to change the entry's secret mode status. (See "Secret Internal Phone Book Entries" on page 73.)

Secret Internal Phone Book Entries

You can hide an entry's phone numbers and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the entry's phone numbers are replaced by "(SECRET)".

To make an entry secret:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Entry** and press **OK**.
3. Highlight **Secret Mode** and press **OK**.
4. Highlight **Yes** and press **OK**.

To make an entry public:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Entry** and press **OK**.
3. Enter your lock code.
4. Highlight **Secret Mode** and press **OK**.
5. Highlight **No** and press **OK**.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Service Solutions at 1-888-211-4PCS (4727).

Dialing Sprint PCS Services

You must be in digital mode to access Sprint PCS Services.

To dial a service:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **Services** and press **OK**.
3. Highlight **Customer Care**, **Dir Assist**, **Account Info** or **Prepaid** and press **OK**.
4. Highlight **Call** and press **OK**.

Changing Your Phone's Settings

In This Section

- ▶ **Adjusting Volume**
 - ▶ **Selecting Ringer Types**
 - ▶ **Changing the Greeting**
 - ▶ **Changing Display Settings**
 - ▶ **Call Answering Options**
-

This section describes how you can change your phone's settings to best suit your requirements. Take a few moments to review these options and add or adjust the settings that are right for you.

Adjusting the Phone's Volume Settings

To adjust the ringer, key beep, earpiece or PWR on/off volume:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Audio Volume** and press **OK**.
4. Select **Ringer**, **Key Beep**, **Earpiece** or **PWR On/Off** and press **OK**.
5. Highlight a volume setting and press **OK**.

Tip: You can adjust the ringer volume in Standby mode or the earpiece volume during a call by using the volume keys on the side of your phone.

Selecting Ringer Types for Voice Calls

Your Sprint PCS Phone provides a variety of ringer options which allow you to customize your ring and volume settings.

To select a ringer type for voice calls so you recognize when a certain type of call is coming in by the ringer:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Ringer Type** and press **OK**.
4. Highlight **Voice Calls** and press **OK**.
5. Highlight **With Caller ID**, **No Caller ID** or **Roaming** and press **OK**.
6. Highlight a ringer type and press **OK**. You will hear a preview of the ringer type when you highlight it. (For information on downloadable ringers, see "Sprint PCS Ringers & More" on page 46.)

Selecting Ringer Types for Messages

To select a ringer type for messages:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Ringer Type** and press **OK**.
4. Highlight **Messages** and press **OK**.

5. Highlight **Voicemail** or **Page/Text** and press **OK**.
6. Highlight a ringer type and press **OK**. You will hear a preview of the ringer type when you highlight it. (For information on downloadable ringers, see "Sprint PCS Ringers & More" on page 46.)

Selecting a Tone Length

Longer tone lengths may be better for tone recognitions when dialing voicemail or other automated systems.

To select a tone length:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Tone Length** and press **OK**.
4. Highlight **Short** or **Long** and press **OK**.

Alert Notification

To enable or disable alert sounds:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Alert** and press **OK**.
4. Select a feature by highlighting it and pressing **OK**.
 - ▶ **Service Change** to alert you when you exit or enter the Sprint PCS Nationwide Network.
 - ▶ **Messages** to alert you when you receive a voicemail, page, Sprint PCS Wireless Web message or Web Alert.
 - ▶ **Minute Beep** to hear a beep once a minute when you are on a call. (The beep is not audible to the other party.)
 - ▶ **Call Connect** to alert you when your outgoing call has been connected.
5. Highlight **On** or **Off** and press **OK**.

Silent Mode

There may be times when you need to silence your phone entirely. The phone's Silent Mode allows you to mute all sounds without turning your phone off.

To change your phone's Silent Mode:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Silent Mode** and press **OK**.
4. Highlight **On** or **Off** and press **OK**. When Silent Mode is activated, your phone's display screen will show "Silent Mode."

Tip: You can also activate Silent Mode by pressing and holding the volume down key in Standby mode. To deactivate Silent Mode, press and hold the volume up key.

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Backlight** and press **OK**.
4. Highlight **8 Seconds**, **15 Seconds**, **30 Seconds**, **Off** or **Always On** and press **OK**.

Note: Long backlight settings affect the battery's talk and standby times.

Changing the Greeting

The greeting can be up to eleven characters and is displayed on the first line of your phone's display screen in Standby mode.

To change your greeting:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Greeting** and press **OK**.
4. Highlight **Change** and press **OK**.
5. Enter your new greeting. (See "Selecting a Character Input Mode" on page 38.)
6. Highlight **Save** and press **OK**.

Changing the Display Pictures

Your new Sprint PCS Phone offers options for what you see on the display screen while powering on or off.

To change the power on or power off display image:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Power On/Off** and press **OK**.
4. Highlight **Power On** or **Power Off** and press **OK**.
5. Highlight an item and press **OK**. (There are three default images and there may be up to five downloaded images. For information on downloadable images, see "Sprint PCS Ringers & More" on page 46.)
6. To select an option, highlight it and press **OK**.
 - ▶ **View** to see a preview of the image. Press **OK** or **CLR** to return to the options menu.
 - ▶ **Assign** to assign the image.

Screen Saver

Your new Sprint PCS Phone offers you the option of displaying a screen saver while in Standby mode.

To assign a graphic for Screen Saver mode:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Screen Saver** and press **OK**.
4. Highlight **Images** and press **OK**.
5. Highlight an item and press **OK**. (There are three default images and there may be up to five downloaded images. For information on downloadable images, see “Sprint PCS Ringers & More” on page 46.)
6. To select an option, highlight it and press **OK**.
 - ▶ **View** to see a preview of the screen saver. Press **OK** or **CLR** to return to the options menu.
 - ▶ **Assign** to assign the screen saver.

To activate or deactivate Screen Saver mode:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Screen Saver** and press **OK**.
4. Highlight **On/Off** and press **OK**.
5. Highlight **On** or **Off** and press **OK**.

Changing the Contrast

To adjust the contrast on the phone's display:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Contrast** and press **OK**.
4. Highlight **High**, **Medium High**, **Medium**, **Medium Low** or **Low** and press **OK**.

Selecting a Language

To select the language in which your phone will display menu items:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Language** and press **OK**.
4. Highlight **English** or **Spanish** and press **OK**.

Security Settings

For information on your phone's security settings, see Section 11: Setting Your Phone's Security on page 83.

Selecting a Call Answer Mode

To answer calls when your phone is open by pressing any key:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Setup** and press **OK**.
3. Highlight **Anykey Answer** and press **OK**.
4. Highlight **On** or **Off** and press **OK**.
 - ▶ **On** allows you to answer the phone by opening the flip or by pressing any key if the flip is already open.
 - ▶ **Off** allows you to answer calls only by pressing **OK**.

Selecting an Auto Answer Mode

To answer calls when your phone is connected to an optional Hands-Free Car Kit:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Setup** and press **OK**.
3. Highlight **Car Auto-Answer** and press **OK**.
4. To select an option, highlight it and press **OK**.
 - ▶ **Off** to answer the phone using normal operation when it is connected to a Hands-Free Car Kit.
 - ▶ **Car Kit** to answer calls automatically after three rings when the phone is connected to a Hands-Free Car Kit. Remember, your phone will answer calls even if you are not present.

11

Setting Your Phone's Security

In This Section

- ▶ **Accessing the Security Menu**
 - ▶ **Locking Your Phone**
 - ▶ **Unlocking Your Phone**
 - ▶ **Using Special Numbers**
-

By using the security setting on your Sprint PCS® Phone, you receive peace of mind without sacrificing flexibility. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

You must enter your lock code to view the Security menu.

To access the Security menu:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Security** and press **OK**.
3. Enter your lock code.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Service Solutions at 1-888-211-4PCS (4727).

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint PCS Customer Service Solutions or special numbers.

To lock your phone:

1. From the Security menu, highlight **Lock Phone** and press **OK**.
2. Highlight **Lock Now** and press **OK**.

Tip: You may also set your phone to lock the next time it is turned on. From the Lock Phone menu, highlight **On Power Up** and press **OK**.

Unlocking Your Phone

To unlock your phone:

1. Highlight **Unlock** and press **OK**.
2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. From the Security menu, highlight **Change Lock Code** and press **OK**.
2. Enter your new lock code.
3. Re-enter your new lock code.

Calling in Lock Mode

When your phone is in lock mode, you may place calls only to 911, your special numbers and Sprint PCS Customer Service Solutions.

To place a 911 emergency call while your phone is in lock mode:

- ▶ Dial **9 1 1** and press **OK** (or highlight **Call 911** and press **OK**).

To place a call to a special number while your phone is in lock mode:

- ▶ Enter the phone number and press **OK**.

To place a call to Sprint PCS Customer Service Solutions while your phone is in lock mode:

- ▶ Dial *** 2** and press **OK**.

Using Special Numbers

You can save up to four special numbers to which you may place calls while your phone is in lock mode. (The same numbers may be saved in both special numbers and in your phone's Internal Phone Book.)

To add or replace a special number:

1. From the Security menu, highlight **Special #s** and press **OK**.
2. Highlight an entry location and press **OK**.
3. Enter or replace the special number.
4. Highlight **Ok** and press **OK**.

Note: There are no Speed Dial options associated with special numbers.

Erasing Special Numbers

To erase a special number:

1. From the Security menu, highlight **Special #s** and press **OK**.
2. Highlight the number you wish to erase and press **OK**.
3. Press and hold **CLR** to erase the number.
4. Highlight **Ok** and press **OK**.

Erasing the Internal Phone Book

To erase all the names and phone numbers in your Internal Phone Book:

1. From the Security menu, highlight **Erase PhoneBook** and press **OK**.
2. If you are certain you wish to erase the entire contents of your Internal Phone Book, highlight **Yes** and press **OK**.

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Internal Phone Book, Call History, Scheduler and Messages are not affected.

To reset your phone:

1. From the Security menu, highlight **Reset Phone** and press **OK**.
2. If you are certain you wish to reset your phone, highlight **Yes** and press **OK**.

12

Scheduler

In This Section

- ▶ **Adding an Event to the Scheduler**
 - ▶ **Event Alerts**
 - ▶ **Viewing Events and Event Options**
 - ▶ **Using the Calculator**
 - ▶ **Playing Games**
-

Your Sprint PCS® Phone has been equipped with several personal information management features to help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules and commitments. It takes productivity to a whole new level.

Adding an Event to the Scheduler

Your Scheduler helps organize your time and reminds you of important events.

To add an event:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Highlight the day to which you want to add an event by pressing the 4-way navigator left (previous day) or right (next day) and press **OK**.

Tip: Press the 4-way navigator up or down to scroll by week through the Scheduler calendar or ***** and **#** to scroll by year.

3. Highlight **Add Event** and press **OK**.
4. Enter a title and press **OK**. (See “Selecting a Character Input Mode” on page 38.)
5. Enter the time and date of the event (which is displayed at the top of your display screen) using your keypad. To toggle between AM and PM, highlight **AM/PM** and press **OK**.
6. To select an option, highlight it and press **OK**.
 - ▶ **Ringer Type** to select a ringer to play when an alarm is scheduled for the event. To select a ringer type, highlight it and press **OK**. You will hear a preview of the ringer type when you highlight it.
 - ▶ **Edit Alarm** to schedule the event's alarm (the default is 10 Min. Before). To select an alarm time, highlight it and press **OK**.
 - ▶ **Edit Repeat** to schedule the event's repeating frequency (the default is No Repeat). To select a repeating frequency, highlight it and press **OK**.
7. To schedule the event, highlight **Done** and press **OK**.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

- ▶ By playing the assigned ringer type.
- ▶ By illuminating the backlight.

- ▶ By flashing the LED.
- ▶ By displaying event's description, time and date.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the following options. To select an option, highlight it and press **OK**.

- ▶ **OK** to clear the alarm.
- ▶ **View Detail** to display the event's time, date, description, alarm and repeating status.
- ▶ **Snooze** to repeat the alarm in five minutes.
- ▶ **Erase** to delete the event.

Viewing Events and Event Options

To view your scheduled events:

1. From the main menu, highlight **Scheduler** and press **OK**.
In the Week View, the number of events is displayed under days with events scheduled. In the Month View, days with events scheduled are underlined.
2. To view an individual day, highlight the day by pressing the 4-way navigator left (previous day) or right (next day) and press **OK**. If you have events scheduled, they are displayed in chronological order before the Scheduler menu options.
3. To display an event listed in the Scheduler menu, highlight it and press **OK**.
4. To display event options, press **OK** again. To select an option, highlight it and press **OK**.
 - ▶ **View Detail** to display the event's date, time, alarm, repeating status and title.
 - ▶ **Erase** to delete the event. Highlight **Yes** and press **OK** to confirm that you want to delete the event.
 - ▶ **Edit Content** to change the event's title. (See “Editing an Event's Title” on page 91.)

- ▶ **Change Settings** to edit the event's settings. (See "Editing an Event's Ringier Type" on page 92, "Editing an Event's Alarm" on page 92 or "Editing an Event's Repeating Status" on page 93.)
- ▶ **(Help)** to display event help text.
- ▶ **Next Event** to display the next event.
- ▶ **Prev Event** to display the previous event.

Erasing a Day's Events

To erase a scheduled day's events:

1. From the Scheduler menu, highlight **Erase Event(s)** and press **OK**.
2. To delete the events scheduled for that day (the date is displayed at the top of the screen), highlight **Yes** and press **OK**.

Note: If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "This will erase all repeating occurrences of this event(s)." Press **OK**. If you do not wish to erase all occurrences of the repeating event, highlight **No** and press **OK**. To erase the day's non-repeating events, access each event through the Scheduler menu and erase it individually.

Going to Today's Scheduler Menu

If you are viewing the Scheduler menu and wish to go to the Scheduler menu for today's date:

- ▶ From the Scheduler menu, highlight **Today** and press **OK**.

Displaying the Week or Month View

If you are viewing the Scheduler menu and wish to display the week or month that contains the current selected day:

- ▶ From the Scheduler menu, highlight **Week View** or **Month View** and press **OK**. The setting is saved the next time you display your Scheduler.

Purging Events

To delete events scheduled before a specific time and date:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Press **OK** again to display the Scheduler menu.
3. Highlight **Purge** and press **OK**.
4. Use your keypad to enter the time and date prior to which you wish to erase scheduled events (the default is the current time and day).
5. Highlight **Yes** and press **OK**.

Note: If the period for which you are purging contains a repeating event, all future occurrences of the event will also be purged.

Purging All Events

To delete all scheduled events:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Press **OK** again to display the Scheduler menu.
3. Highlight **Purge All** and press **OK**.
4. If you are certain you wish to erase all events from the Scheduler, highlight **Yes** and press **OK**.

Editing an Event's Title

To change an event's title:

1. From the Scheduler menu, highlight an event and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Edit Content** and press **OK**.
4. Enter a new title and press **OK**. (See "Selecting a Character Input Mode" on page 38.)
5. To save the new title, highlight **Done** and press **OK**.

Editing an Event's Ringer Type

To change an event's ringer type:

1. From the Scheduler menu, highlight an event and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Ringer Type** and press **OK**.
5. To select a new ringer type, highlight it and press **OK**. You will hear a preview of the ringer type when you highlight it.
6. To schedule the event, highlight **Done** and press **OK**.

Editing an Event's Alarm

To change an event's alarm time:

1. From the Scheduler menu, highlight an event and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Edit Alarm** and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **On Time** to schedule the alarm at the time of the event.
 - ▶ **10 Min. Before** to schedule the alarm ten minutes before the event.
 - ▶ **30 Min. Before** to schedule the alarm thirty minutes before the event.
 - ▶ **1 Hour Before** to schedule the alarm one hour before the event.
 - ▶ **No Alarm** for no alarm to be scheduled before the event.
6. To schedule the event, highlight **Done** and press **OK**.

Editing an Event's Repeating Status

To edit an event's repeating status:

1. From the Scheduler menu, highlight an event and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Edit Repeat** and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **No Repeat** to schedule the event for one time only.
 - ▶ **Daily** to repeat the event every day.
 - ▶ **Weekly** to repeat the event every week.
 - ▶ **Monthly** to repeat the event every month.
 - ▶ **Yearly** to repeat the event every year.
6. To schedule the event, highlight **Done** and press **OK**.

Viewing Scheduler Memory Space

To view available and used memory space:

- ▶ From the Scheduler menu, highlight **Information** and press **OK**.

Using the Calculator

Your phone comes with a built-in calculator function. To use this feature, follow these easy steps:

1. From the main menu, highlight **Calculator** and press **OK**.
2. Enter numbers using your keypad. Press **#** to enter a decimal point.
3. Mathematical functions may be assigned using the 4-way navigator. The display screen shows a diagram of the locations of the functions. Press ***** (shift) to display additional options.
4. Press **OK** to complete your calculation.

Playing Games

To play a game on your Sprint PCS Phone:

1. From the main menu, highlight **Games** and press **OK**.
2. Highlight **Comanche** or **Black Jack 2** and press **OK**.
3. Press **3** to display game instructions.

To adjust the game settings:

1. From the main menu, highlight **Games** and press **OK**.
2. Highlight **Game Options** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Sound** to adjust the game's volume. Highlight an option and press **OK**.
 - ▶ **BackLight** to set the display backlight to on or off. Highlight an option and press **OK**.

13

Using the Voice Services of Your Sprint PCS® Phone

In This Section

- ▶ Recording Voice Memos
- ▶ Using Voice-Activated Dialing
- ▶ Using Call Screening

This section explains the features associated with your phone's Voice Services. The easy-to-follow instructions explain how to make calls by simply speaking a name. You'll also learn how to record voice memos and use call screening.

Recording Voice Memos

To record a memo:

- ▶ Press and hold the Voice Services key on the side of your phone.
 - or -
- 1. From the main menu, highlight **Voice Services** and press **OK**.
- 2. Highlight **Voice Memo** and press **OK**.
- 3. Highlight **Record** and press **OK**.

To end the recording of your memo:

- ▶ Highlight **Stop** and press **OK** or press **END**.

To record a conversation during a phone call:

- ▶ Press the Voice Services key on the side of your phone.

To end the recording of your conversation:

- ▶ Press the Voice Services key again.

Note: Your phone can store a total of four minutes of memos.

Memo Options

To play the memos you have recorded:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Voice Memo** and press **OK**.
3. Highlight **Play List** and press **OK**.
4. Highlight a memo and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **Play** to play the memo.
 - ▶ **Erase** to delete the memo.
 - ▶ **Edit Title** to change the memo's title (the default title is the date and time the memo was recorded or the phone number of the call you were on). (See "Selecting a Character Input Mode" on page 38.)

Using Voice-Activated Dialing

In addition to Sprint PCS Voice CommandSM (see page 44), you can use a Voice Dial tag to automatically dial a phone number in your Internal Phone Book. Your phone can store up to 30 Voice Dial tags. (To create a Voice Dial tag, see "Adding a New Internal Phone Book Entry" on page 68 or "Editing an Internal Phone Book Entry's Phone Number" on page 72.)

To use a Voice Dial tag to call a phone number:

1. Press the Voice Services key on the side of your phone.
2. Follow the voice prompts and recite the entry's Voice Dial tag into your phone's microphone.

Note: Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Changing the Voice Dial Setup

To change the voice dialing setting for your phone:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Voice Dial** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Manual** to activate voice dialing when you press the Voice Services key on the side of your phone.
 - ▶ **Auto** to activate voice dialing when you open the phone.
 - ▶ **Disable** to disable voice dialing.

Using Call Screening

When it is connected to an optional Hands-Free Car Kit, your phone can announce who is calling you. When call screening is enabled and someone from your Internal Phone Book and for whom you have recorded a Voice Dial tag calls (see “Editing an Internal Phone Book Entry’s Phone Number” on page 72), your phone plays your Voice Dial tag.

To enable or disable call screening:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Call Screen** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Enable** to activate call screening.
 - ▶ **Disable** to deactivate call screening.
 - ▶ **Help** to display call screening help text.

Erasing All Memos

To erase all memos:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Erase All Memos** and press **OK**.
3. Highlight **Yes** and press **OK**.

Note: To erase individual memos, see “Memo Options” on page 96.

Erasing All Voice Dial Tags

To erase all Voice Dial tags:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Erase All Dials** and press **OK**.
3. Highlight **Yes** and press **OK**.

Note: To erase individual Voice Dial tags, see “Editing an Internal Phone Book Entry” on page 72.

14

Experiencing Sprint PCS Wireless Web®

In This Section

- ▶ **Launching and Using the Sprint PCS Wireless Web Browser**
 - ▶ **Creating Bookmarks**
 - ▶ **Using Sprint PCS Wireless Web Mail™**
 - ▶ **Using AOL Instant Messenger™ Service**
 - ▶ **Using Sprint PCS Wireless Web Short Mail™**
 - ▶ **Signing Up for Sprint PCS Wireless Web Updates**
 - ▶ **Data/Fax Mode**
 - ▶ **Setting Up a Sprint PCS Wireless Web Connection**
-

By now you’ve discovered the great features that come with your Sprint PCS® Phone. Now it’s time to experience the Sprint PCS Wireless Web.

The Sprint PCS Wireless Web

With the Sprint PCS Wireless Web and your wireless Internet-ready phone, you have access to many features via the wireless Internet:

- ▶ **The Sprint PCS Wireless Web Browser** allows you to view specially-designed versions of popular Web sites.
- ▶ **Sprint PCS Wireless Web Mail** lets you send and receive e-mail quickly and easily.
- ▶ The **AOL Instant Messenger service** lets you keep in touch with family and friends via two-way instant messaging.
- ▶ With **Sprint PCS Wireless Web Short Mail**, you can use a person's Sprint PCS Phone Number to send instant text messages to their Internet-ready Sprint PCS Phone—and they can send messages to you.
- ▶ **Sprint PCS Wireless Web Updates** let you receive daily information updates, including weather, stock quotes and sports scores.
- ▶ The **Sprint PCS Wireless Web Connection** lets you connect to the Internet or your company's network with a laptop PC or hand-held computing device, and a Sprint PCS Wireless Web™ Connection Kit.

Note: Sprint PCS Wireless Web service will not work when roaming off the Sprint PCS Nationwide Network and may not be available in select Affiliate areas.

The Sprint PCS Wireless Web Browser

Your phone comes equipped with a browser, which allows you to access up-to-the minute information through the Sprint PCS Wireless Web.

You can view specially-designed text versions of popular Internet sites, including Yahoo!®, Amazon.com®, The Weather Channel® and more. Browsing the Sprint PCS Wireless Web using your phone is somewhat different from using a home computer because sites display specialized text and reduce their graphics.

The browser connects to the Internet by placing a call. Note that  appears on the display whenever a Web session is in progress, just as with a regular voice call. Service charges vary depending on your service options.

Launching the Sprint PCS Wireless Web Browser

To launch the Sprint PCS Wireless Web Browser:

- ▶ Press the 4-way navigator right in Standby mode.
- or -

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Launch Browser** and press **OK**.

The first time you use the browser, you'll be prompted to enable the security feature. This automatic process will take 3–6 minutes to complete and it occurs just once. When the process is complete, you're ready to start using the Sprint PCS Wireless Web.

Following the security setup, you'll see the Sprint PCS Wireless Web Home Page. This is the main page for the browser and it gives you access to all the sites in the Sprint PCS Wireless Web. The next time you use the browser, you may not see the home page at first because it will display the page you were viewing when you exited.

WIRELESS WEB

- 1 My Wireless Web
- 2 Messaging
- 3 Games
- 4 Web Portals
- 5 Ringers & More
- 6 Entertainment
- 7 Finance
- 8 Sports
- 9 @SprintPCS
- More...
- OK MENU

PAGE 2

- 1 What's New?
- 2 News & Weather
- 3 Shopping
- 4 Travel
- 5 Tools & Reference
- 6 People
- 7 Business Tools
- 8 Search...
- 9 Go To...
- OK MENU

The Sprint PCS Wireless Web Home Page

Note: The Sprint PCS Wireless Web Home Page is subject to change.

You may notice that sometimes the browser will launch without placing a call. This is because the phone stores recently viewed pages in its memory cache. The browser will connect automatically when you access a page that's not stored in the cache.

If the phone has been inactive for awhile and a new wireless Internet site has not been requested, the browser will automatically disconnect. The browser will remain active — only the connection will end. The browser will automatically reconnect when you go to a wireless Internet site that's not stored in the phone's memory cache. For this reason, you may find that you are billed for several network connections within a single session. This is normal and is designed to minimize airtime charges.

When launching the browser, you may need to take an extra step or see a reminder that browser calls will be charged. (See “Web Guard” below for more information.)

Note: While you are connected to the Sprint PCS Wireless Web, incoming calls are sent to your voicemail. Call Waiting is automatically deactivated whenever you are connected to the Sprint PCS Wireless Web.

Web Guard

The Web Guard requires you to take an extra step each time you launch or exit the browser. To change your Web Guard setting:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Web Guard** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **To Start** to require an extra step when launching the browser.
 - ▶ **None** to disable the Web Guard.
 - ▶ **To End** to require an extra step when exiting the browser.
 - ▶ **Both** to require an extra step when launching and when exiting the browser.

Using the Sprint PCS Wireless Web Browser

Using the browser is easy once you've learned a few basics. Here are some tips for navigating the Sprint PCS Wireless Web:

Softkeys

The bottom line of the browser contains a row of softkeys. These are your main controls for getting around.

To activate a softkey:

- ▶ Press the 4-way navigator left or right to highlight the desired softkey, then press **OK**.

Press the 4-way navigator right a few times and you'll see more softkeys. Depending on the wireless Internet site you're using, the first two softkeys may change names and functions, but the other softkeys are always available and give you access to these special features:

- ▶ **Home** to go to the Sprint PCS Wireless Web Home Page.
- ▶ **Mark** to create a bookmark for the current page.
- ▶ **Help** to open the Browser Menu (see “The Browser Menu” on page 106).

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some wireless Internet sites.

- ▶ Press the 4-way navigator up or down to scroll line by line. You can also use the keys on the side of your phone to quickly scroll one page at a time rather than one line at a time.

Selecting

Once you've learned how to activate softkeys, you can start navigating wireless Internet sites.

- ▶ Select on-screen items by using the 4-way navigator to point the cursor (>) at the desired item, then activate the desired softkey by pressing **OK**.

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled “OK,” but don't confuse it with the **OK** on your phone, which always activates the highlighted softkey.

- ▶ If the items on a page are numbered, you can also use your keypad (number keys) to select an item.

Links, which appear [in brackets], allow you to jump to different wireless Internet pages, select special functions or even place phone calls.

- ▶ Select links by highlighting the link, and then activating the appropriate softkey, which is usually (but not always) the left softkey.

Tip: The tenth item in a numbered list may be selected by pressing the **0** key on your phone's keypad, even though the number 0 doesn't appear on the screen.

Going Home

- ▶ To return to the Sprint PCS Wireless Web Home Page, highlight the **Home** softkey and press **OK**.

Going to a Sprint PCS Wireless Web Internet Site

From the Sprint PCS Wireless Web Home Page, you can go to a wireless Internet site simply by highlighting the desired site name and activating the **OK** softkey. Note that the list of wireless Internet sites extends beyond one page.

- ▶ Select **More...** to see additional site listings.
- ▶ To access a site that does not appear on the Home Page, use the **Go To...** function (on page 2 of the Home Page). You'll be required to enter the URL (site address) for the site you want to visit. It is not necessary to enter "http://" before the site name. Only HDML and WML sites are accessible.

Note: Only specially-designed wireless Internet sites are available via the **Go To...** function.

Going Back

- ▶ To go back one page, press **CLIP**.

Entering Text

Some wireless Internet sites require that you enter text using your phone's keypad. See "Entering Characters Using T9 Text Input" on page 38 or "Entering Characters by Tapping the Keypad" on page 39.

Creating a Bookmark

Bookmarks allow you to store the address of favorite wireless Internet pages for easy access at a later time.

To create a bookmark:

1. Go to the page you want to mark.
2. Highlight the **Mark** softkey and press **OK**.
3. A title for the bookmark may already be displayed. You can change the title or enter one of your own.
4. Highlight **OK** and press **OK** to save the name and add the page to your list of bookmarks. A message appears confirming the bookmark was added to the list.
 - ▶ The new bookmark is added to your bookmark list.
5. Highlight **OK** and press **OK** to return to the screen that you marked and resume navigation within the Sprint PCS Wireless Web Browser.

Note: Bookmarking a page does not store the page contents, just its address.

Note: Some pages cannot be bookmarked. Bookmark availability is determined by Web site developers.

Accessing a Bookmark

To access a bookmark from the Sprint PCS Home Page:

1. Highlight **My Wireless Web** and press **OK**.
2. Highlight **Bookmarks** and press **OK**.
3. Highlight the bookmark you want to display and press **OK**.

Deleting a Bookmark

1. From the bookmark list, select the bookmark you want to delete.
2. Highlight the **Erase** softkey and press **OK**.
3. To delete the bookmark, highlight the **Erase** softkey again and press **OK**.

The Browser Menu

The Browser Menu contains several special functions. To access the Browser Menu, use the 4-way navigator to highlight the Help softkey, then press **OK**.

- ▶ **Reload** to reload the current wireless Internet site.
- ▶ **Home** to access the Sprint PCS Wireless Web Home Page.
- ▶ **Bookmarks** to display your list of bookmarked Internet sites.
- ▶ **Mark Site** to create a bookmark for the current wireless Internet site.
- ▶ **About Openwave** to display information about the Openwave browser.
- ▶ **Advanced...** to display advanced options for your Sprint PCS Wireless Web Browser. (You should only use this function when instructed to by Sprint PCS Customer Service Solutions.)

Ending a Browser Session

To end a browser session and disconnect from the Sprint PCS Wireless Web, press **END**.

Troubleshooting

If you're having trouble using the Sprint PCS Wireless Web Browser, use the following troubleshooting guide:

Problem: You can't escape from a particular site.

Recommendation: Go to the Sprint PCS Wireless Web Home Page by using the 4-way navigator to highlight the Home softkey, then press **OK**.

Problem: You continue to receive errors when using a certain site.

Recommendation: Try again later. Sites are sometimes temporarily inaccessible due to high traffic volume. If the problem persists, there may be a problem with the site.

Problem: The browser appears to be malfunctioning or stops responding.

Recommendation: Reset the browser by going to the Browser Menu and selecting the "Advanced..." option, then the "Restart" option. If that doesn't work, turn your phone off then on again. If that also fails, try removing the battery and then replacing it.

If none of these solutions work, please contact Sprint PCS Customer Service Solutions.

Problem: An error message says the phone is not yet registered for Sprint PCS Wireless Web services.

Recommendation: Sprint PCS Wireless Web services can take longer to activate than voice services. Please try again later. If the problem persists for more than one day, please contact Sprint PCS Customer Service Solutions.

Problem: The message "Service Not Available" appears.

Recommendation: Your phone can't acquire a signal or you are in an area that does not yet support Sprint PCS Wireless Web services. If possible, try to find an area that supports Sprint PCS Wireless Web services. If you continue to receive this message, please contact Sprint PCS Customer Service Solutions.

Problem: The message "Data Server Unavailable" appears.

Recommendation: Sprint PCS Wireless Web services are temporarily unavailable. Please try again later. If this problem persists, contact Sprint PCS Customer Service Solutions.

Problem: The message "IP Address Missing" appears.

Recommendation: Your phone's factory settings have been altered. Please contact Sprint PCS Customer Service Solutions for assistance.

My Sprint PCS Wireless WebSM

My Sprint PCS Wireless Web lets you manage your Wireless Web bookmarks and create a personalized menu of wireless Internet sites to give you control over your Internet experience. Simply log on to www.sprintpcs.com from your PC, click on the Manage section and locate your account profile. From there, you can build and modify your menu by selecting and arranging your favorite Web sites into as many as 27 customized folders. When you launch the Sprint PCS Wireless Web on your Sprint PCS Phone, you will instantly see your personalized menu.

To customize and access My Sprint PCS Wireless Web:

1. From your personal computer, log on to www.sprintpcs.com.
2. Enter the **Manage** section and enter your Sprint PCS Phone Number and password.
3. Click on **My Wireless Web** and select the Web sites and folders you would like to include in your personalized Wireless Web.
4. From your Sprint PCS Phone, launch the Sprint PCS Wireless Web.
5. From the Sprint PCS Wireless Web Home Page, select **My Wireless Web** and press **OK**. Your personalized menu of folders and bookmarks will display.

Games

Using the keys on your Sprint PCS Phone, you can play a variety of entertaining games. Test your card-playing skills in a rousing game of blackjack. Pretend you're a gladiator in ancient Rome. Or play entertaining trivia games with your friends and family. This great feature comes in handy when you have some downtime or anytime you just want to have a little fun.

To play a game on the Sprint PCS Wireless Web:

1. Launch the Sprint PCS Wireless Web.
2. From the Sprint PCS Wireless Web Home Page, select **Games** and press **OK**.
3. Select the game you wish to play and press **OK**.
4. Follow the game instructions on your display screen.

Using Sprint PCS Wireless Web Mail

With Sprint PCS Wireless Web Mail, you can set up a Sprint PCS E-mail Account at no additional charge and perform many of the typical e-mail functions from your Sprint PCS Phone that you can from your computer.

You can manage your Sprint PCS Wireless Web Mail account from your Sprint PCS Phone or personal computer at www.sprintpcs.com. You can also access other select e-mail providers, including America Online®, Yahoo!®, Juno®, MSN/Hotmail® and more.

To access Sprint PCS Wireless Web Mail:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder, highlight the **OK** softkey and press **OK**.
3. From the Messaging folder, select **Sprint PCS Mail** and press **OK**. If you're a first-time user, prompts will help you set up your Sprint PCS Wireless Web Mail account by establishing a user name and password.
4. To view your messages, select **Inbox** with Sprint PCS Wireless Web Mail, highlight the **OK** softkey and press **OK**.
5. Scroll to select the message you wish to read and press **OK**.
6. Once you've read a message, use the quick actions at the end of each message (**Erase**, **Reply**, **Reply All** or **Next Message**) or select **Menu** for a full list of options.

To compose a Sprint PCS Wireless Web Message:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder, highlight the **OK** softkey and press **OK**.
3. From the Messaging folder, select **Sprint PCS Mail** and press **OK**.
4. Select **Compose** and press **OK**.
5. Select **Add Name** to enter the e-mail address of the person to whom you're sending a message and press **OK**.
6. Select **Next** to enter the subject of your e-mail and your specific message.
7. Select **Send** and press **OK** when your message is ready to be delivered.

Using AOL Instant Messenger Service

The AOL Instant Messenger Service lets you keep in touch with family and friends via two-way instant messaging. Simply type a message using your Sprint PCS Phone or personal computer, send it off to friends and family on your Buddy List® group, and they'll receive your message in an instant. Messages can be sent from Sprint PCS Phone to Sprint PCS Phone, personal computer to Sprint PCS Phone, and Sprint PCS Phone to personal computer. When you receive a new message, you will be informed by a Sprint PCS Wireless Web Alert — even when you are not logged on to the Sprint PCS Wireless Web.

To sign up for AOL Instant Messenger service, visit the AOL Instant Messenger page from your personal computer at www.sprintpcs.com. Or visit www.aol.com and register for an AOL Instant Messenger screen name and password by downloading the software as instructed. You do not have to be an AOL member to utilize this service.


To access AOL Instant Messenger from your Sprint PCS Phone:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder; highlight the **OK** softkey and press **OK**.
3. From the Messaging folder select **AOLIM** and press **OK**.
4. When the AOL Instant Messenger screen is displayed, highlight the **OK** softkey and press **OK**.
5. Enter your AOL Instant Messenger screen name and press **OK**.
(Use the screen name you created when you signed up for the AOL Instant Messenger Service.)
6. Enter the password associated with your screen name and press **OK**.
The AOL Instant Messenger menu is displayed.

To send AOL Instant Messages:

1. Access the AOL Instant Messenger screen as outlined above and enter your screen name and password.
2. Select **Conversations**, **Online Buddies** or **Offline Buddies** and press **OK**.
3. Select the screen name of the person to whom you wish to send a message and press **OK**.
4. Enter your text message or **Quick Reply** and press **OK**.

To read AOL Instant Messages:

1. When you receive an AOL Instant Message, you will see  and "Alert from 'AIM'. View it now?" on your display screen.
2. When the alert displays, highlight the **View** softkey and press **OK** to go to the message location.
3. In the Conversations area, the screen name of the Buddy List member who sent you the instant message will be marked with an asterisk (*). Select the marked name and press **OK**. Your message will display.

Using Sprint PCS Wireless Web Short Mail

With Sprint PCS Wireless Web Short Mail, you can use a person's Sprint PCS Phone Number to send instant text messages from your Internet-ready Sprint PCS Phone to their Internet-ready Sprint PCS Phone – and they can send messages to you. When you receive a new message, you'll automatically be notified with a Sprint PCS Wireless Web Alert.

In addition, Sprint PCS Wireless Web Short Mail includes a variety of pretyped messages, such as “I'm running late, I'm on my way,” that make composing messages fast and easy. You can also customize your own pretyped messages, up to 100 characters, from your Sprint PCS Phone or at www.sprintpcs.com.

To send a Sprint PCS Wireless Web Short Mail message:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder and press **OK**.
3. Select **Short Mail** and press **OK**.
4. Select **Compose**, enter the Sprint PCS Phone Number of the person to whom you wish to send a message, and press **OK**.
5. Select **Type Msg** (to enter a message up to 100 characters), **Pre-Set Msgs** (to select a preset message) or **Icons** and press **OK**.
6. Enter your text or select a pre-set message or icon and press **OK**.
7. To send the message, select the **SEND** softkey and press **OK**.

To read a Sprint PCS Wireless Web Short Mail message:

1. When you receive a Short Mail message, you will see  and “Alert from ‘Short Mail’”. View it now?” on your display screen.
2. When the alert displays, press **OK** to go to the message location.
3. Scroll to the new Short Mail message and press **OK**. Unread Short Mail messages will be marked with an asterisk (*). Select a marked message and press **OK** again to read the message.

Note: The last four digits of the Sprint PCS Phone Number of the person who sent you a Short Mail message appear before the message text.

Note: If your phone does not receive Web Alerts, you cannot receive Short Mail messages.

To reply to a Sprint PCS Wireless Web Short Mail message:

1. While the message is open, scroll to **Reply** and press **OK**.
2. Select **Type Msg** (to enter a message up to 100 characters), **Pre-Set Msgs** (to select a preset message) or **Icons** and press **OK**.
3. Enter your text or select a preset message or icon and press **OK**.
4. To send the message, select the **SEND** softkey and press **OK**.

To add and/or edit pretyped messages:

1. Launch the Sprint PCS Wireless Web from your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder and press **OK**.
3. Select **Short Mail** and press **OK**.
4. Highlight the **Menu** softkey and press **OK**.
5. From the Options Menu highlight **Pre-set msgs** and press **OK**.
6. From the Edit Pre-Set MS menu, select **(Add New)** or the message you wish to edit and press **OK**.
7. Enter your new message or changes and press **OK**.

Signing Up for Sprint PCS Wireless Web Updates

With Sprint PCS Wireless Web Updates, you can have the Internet-based information sent directly to your Sprint PCS Phone at the times you choose. When you select the Sprint PCS Wireless Web option, up to 50 updates can be sent to your phone each month at no additional charge.

To select the Internet-based information you want sent to your Sprint PCS Phone:

1. From your computer, log on to the Internet.
2. Go to the site from which you want to receive information. A few of the sites you can visit are America Online®, amazon.com®, eCompare!®, ebay®, FoxSports.com® and FTD.com®. (The location where you request updates within each site will vary.)
3. Where indicated on the site, input your 10-digit Sprint PCS Phone Number followed by “@messaging.sprintpcs.com.” For example: 5551234567@messaging.sprintpcs.com.

Upon completing the registration process, you should begin receiving your updates on your Sprint PCS Phone as requested.

Data/Fax Mode

The Sprint PCS Wireless Web™ Connection Kit (purchased separately) lets you link your laptop PC to your Sprint PCS Phone so you can send and receive data and faxes.

Note: The phone must be on a digital network to send or receive data and faxes.

Note: When your phone is in Data/Fax mode, you cannot make or receive voice calls

Receiving a Fax

To receive a fax with your phone:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Connections** and press **OK**.
3. Highlight **Fax Only** (or **Fax Once**) and press **OK**. Notice that the phone displays “No incoming voice calls can be received.” Your phone returns to Standby mode and displays “Fax Only” (or “Fax Once”).

Receiving Data

To receive data with your phone:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Connections** and press **OK**.
3. Highlight **Data Only** (or **Data Once**) and press **OK**. Notice that the phone displays “No incoming voice calls can be received.” Your phone returns to Standby mode and displays “Data Only” (or “Data Once”).

Tip: To set your phone to receive only one fax or data call before returning to voice mode, select **Fax Once** or **Data Once** from the Connections menu. After receiving the next fax or data call, the phone will automatically return to Standby mode.

Returning to Voice Mode

To return to Standby mode from Data/Fax Only mode:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Connections** and press **OK**.
3. Highlight **Off** and press **OK**. Notice that the phone displays “No incoming fax/data calls can be received.” Your phone returns to Standby mode.

Note: The phone always powers up in Standby mode, even if it was powered down in Data/Fax mode. The phone also returns to Standby mode if the data cable is disconnected.

Setting Up a Sprint PCS Wireless Web Connection

Getting Started

Your wireless Internet-ready Sprint PCS Phone allows you to connect to a laptop PC, hand-held or palm-sized computing device to send and receive e-mail, access the Internet or your company's network and more, without searching for a wall-mounted telephone jack. In just three steps, you can use your connectivity:

1. First, you'll need a Sprint PCS Wireless Web Connection Kit (sold separately).
2. Connect your laptop PC to your Sprint PCS Phone by using the serial data cable. The cable adapter will connect to a handheld or palm-sized computing device.
3. Finally, take a few minutes to install the Sprint PCS DialerSM Software onto your computer using the CD.
 - ▶ For complete details on how to install and use the software, refer to the user guide in the Sprint PCS Wireless Web Connection Kit you purchased.

Note: You will not need to install the Sprint PCS Dialer Software for Palm[®] or HPC/Windows CE.

Placing a Data Call

To place a data call when you're connected to the Sprint PCS Wireless Web:

1. First, make sure the cable is connected properly.
2. Open the Sprint PCS Dialer application on your computer and place the call.
 - ▶ The phone displays the number your computer is calling and a "connecting" message is displayed.
 - ▶ Once the call successfully connects, your phone's display shows you information on the status of the data call.

Receiving Sprint PCS Wireless Web Connection Calls

Most users use the Sprint PCS Wireless Web connection to place outgoing data/fax calls. But you can also set up your Sprint PCS Phone to receive (host) data and fax calls. Because each phone model is different, the Sprint PCS Wireless Web Connection Kit doesn't include instructions for how to set up your phone to receive data and fax calls. Here's the procedure to set up your Sprint PCS Phone to receive a (mobile-terminated) data or fax call:

1. Select the menu option to enable incoming data/fax calls. Note that incoming voice calls are not possible when your Sprint PCS Phone is set to receive data/fax calls.
2. Once you've received the incoming data/fax call, you may want to return the phone to its normal state by disabling incoming data/fax calls.

Using Special Features During a Sprint PCS Wireless Web Call

Your phone gives you the ability to use special features while you're on a Sprint PCS Wireless Web connection call. They are outlined below:

- ▶ **Caller ID:** Just like your phone stores regular Caller ID numbers, it also stores the numbers of incoming Sprint PCS Wireless Web connection calls. To distinguish between the two types of calls, "Data" or "Fax" displays along with the number of the caller when you view your Caller ID records.
- ▶ **Call Waiting:** If someone tries to reach you while you're connected to the Sprint PCS Wireless Web, your phone behaves like it is turned OFF. Depending on your service, callers may get your voicemail. Call Waiting is automatically deactivated whenever you place or receive a Sprint PCS Wireless Web connection call.
- ▶ **Accessing Features:** You can still access most of your phone's features while you're connected on a Sprint PCS Wireless Web connection call. You can navigate the phone's menu system to change or view your phone's features or Internal Phone Book entries. You can also read messages or view the Caller ID records that you received before placing the call.

Ending a Sprint PCS Wireless Web Connection Call

It's important to note that some of the normal ways to end a call won't work with the Sprint PCS Wireless Web connection calls. You should always close the connection through the application on your computer. Your phone will then return to Standby mode.

15

Knowing Performance and Safety Guidelines

In This Section

- ▶ **Getting the Most Out of Your Reception**
 - ▶ **Maintaining Safe Use of and Access to Your Phone**
 - ▶ **Caring for the Battery**
 - ▶ **Acknowledging Special Precautions and the FCC Notice**
-

Part of getting the most out of your Sprint PCS® Phone is knowing where and how it works at optimum efficiency. This section outlines performance and safety guidelines that ensure you experience the full quality that your Sprint PCS Phone was designed to give you.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radiofrequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- ▶ Hold the phone with the antenna raised, fully-extended and over your shoulder.
- ▶ Try not to hold, bend or twist the phone's antenna.
- ▶ Don't use the phone if the antenna is damaged.
- ▶ Speak directly into the mouthpiece.

- ▶ Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a SprintStore or call Sprint PCS Customer Service Solutions for service.

Note: For the best care of your phone, only Sprint PCS Authorized Personnel should service your phone and accessories. Faulty service may void the warranty.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- ▶ Get to know your phone and its features, such as speed dial and redial.
- ▶ When available, use a hands-free device.
- ▶ Position your phone within easy reach.
- ▶ Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- ▶ Do not take notes or look up phone numbers while driving.
- ▶ Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- ▶ Do not engage in stressful or emotional conversations that may divert your attention from the road.
- ▶ Dial **9 1 1** to report serious emergencies. It's free from your wireless phone.
- ▶ Use your phone to help others in emergencies.
- ▶ Call roadside assistance or a special non-emergency wireless number when necessary.

Tip: Purchase an optional Hands-Free Car Kit.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn off your phone when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- ▶ Fueling areas such as gas stations.
- ▶ Below deck on boats.
- ▶ Fuel or chemical transfer or storage facilities.
- ▶ Areas where the air contains chemicals or particles such as grain, dust or metal powders.
- ▶ Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to your Phone

Your Sprint PCS Phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- ▶ Use only Sprint PCS-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- ▶ In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- ▶ Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- ▶ Never dispose of the battery by incineration.
- ▶ Keep the metal contacts on top of the battery clean.
- ▶ Don't attempt to disassemble or short-circuit the battery.
- ▶ The battery may need recharging if it has not been used for a long period of time.
- ▶ It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- ▶ Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

4° F to 140° F (-20° C to 60° C)

More than one month:

4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint PCS-authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note: For safety, do not handle a damaged or leaking Lilon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint PCS supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure that the antenna is at least one inch (2.5 centimeters) from your body when transmitting. Use of non-Sprint PCS approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, please visit the FCC Web site at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the 4NE1 are:

AMPS mode (Part 22) - Head: 1.08 W/kg; Body-worn: 0.805 W/kg

PCS mode (Part 24) - Head: 1.28 W/kg; Body-worn: 0.425 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: BEJDB230.

More information on the phone's SAR can be found from the following FCC Web site:

<http://www.fcc.gov/oet/fccid>

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Phone by LG (4NE1)

Serial No.:

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Terms and Conditions & Warranty Information

In This Section

- ▶ **Terms and Conditions of Services**
 - ▶ **Manufacturer's Warranty**
-

This section contains the Terms and Conditions of Services and the manufacturer's warranty for your Sprint PCS® Phone.

Terms and Conditions

Terms and Conditions of Services

(Effective as of November 24, 2003 until replaced)

Thanks for choosing Sprint. These terms and conditions are part of your agreement with Sprint for PCS Services.

The terms and conditions included with your PCS Phone may not be the most current version. For the most current version of the terms and conditions, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS. If you activated PCS Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions.

If you have questions about your PCS Services, please visit our website at www.sprintpcs.com or call PCS Customer Service Solutions at 1-888-211-4PCS (4727).

Para solicitar esta literatura en español, por favor contactar a 1-888-211-4PCS(4727).

Agreement. Your agreement ("Agreement") with Sprint Spectrum L.P. and any of its affiliates doing business as Sprint providing PCS Services ("Services") to you is made up of these Terms and Conditions of Service ("Terms") and the Service Plan that we agree to provide you. Your "Service Plan" is described in our marketing materials, and includes the terms, rates and features we set for that Service Plan. In the agreement, we use the words "we," "us," "our" or "Sprint" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint. You accept the agreement when you activate PCS Services or make any attempt to use our PCS Services (for example, attempting to place any call while on or roaming off the Sprint Nationwide PCS Network, using data services, etc.). We may change the Agreement at any time by giving you prior notice. Any changes to the Agreement are effective when we publish them. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If we change a material term of the Agreement and that change has a material adverse effect on you, you may terminate the Agreement without an early termination fee by calling 1-888-211-4727 within 30 days after the invoice date of the first invoice you receive after the changes go into effect. You understand and agree that taxes, Universal Service fees and other charges imposed by the government or based on government calculations may increase or decrease on a monthly basis, and that this paragraph does not apply to any increases in such taxes, Universal Service fees and other charges.

Provision of Service. Your purchase of a PCS Phone or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify for Services. Services in some areas are managed and provided under contract with Sprint by independent affiliates with access to the Sprint Nationwide PCS Network. Some

Services may not be available or may operate differently in certain affiliate markets or other areas.

Credit Verification. You must have and maintain satisfactory credit to receive and continue to receive Services. We will verify your credit before agreeing to provide Services to you and we may verify your credit at any time while we provide Services to you. Credit verification may include a review of credit reports that we receive from credit bureaus. If at any time we determine, in our sole discretion, that payment for Services may not be made when due, we may suspend Services and require that you provide payment on account or a guarantee of payment before we resume Services.

Service Plan. You may be eligible for a fixed length PCS Service Plan ("Term Service Plan") or for a month-to-month Service Plan ("Non-Term Service Plan"). We determine the Service Plan for which you qualify. Except as permitted by the Agreement, you must maintain service with us on your Term Service Plan for the minimum term associated with that Term Service Plan. We may offer non-identical Service Plans to different individuals or entities. Services and coverage under some Service Plans may be more limited than available under other Service Plans. Your Service Plan sets out the charges for Services and is your Service Plan until that Service Plan is changed, you switch to a different Service Plan, or your Services terminate. Based on your credit rating or other factors, we may require that you make a deposit, prepayment, or a series of deposits or prepayments, or be subject to an account spending limit, before Services are activated or maintained.

Changing Service Plans. If you are on a Non-Term Service Plan, you may change to a different Service Plan for which you qualify. Any change is effective at the start of your next full invoicing cycle unless otherwise specified by us at the time that you place your change order. If you change or add a different Service Plan or service feature and the change is effective prior to the start of your next full invoicing cycle, you will be invoiced a prorated amount. We may require a service charge for implementing any change directed by you in addition to the charges associated with the Service Plan or optional service features you select. If you are on a Term Service Plan and you want to change your service plan, you may be required to accept a new Term Service Plan and we may require you to pay the early termination fee set out in your Service Plan or other fee.

Termination. Non-Term Service Plan. If you are on a Non-Term Service Plan, you may terminate Services at any time by giving us notice. Subject to the terms of this Agreement, we may terminate Services at any time, with or without notice. If your Service has been suspended due to non-payment, you may be charged a reactivation fee. We may deactivate any Number before you receive notice of termination without liability to you. Termination by either of us may be with or without cause.

Termination. Term Service Plan. EXCEPT AS PERMITTED BY THE AGREEMENT, IF YOU TERMINATE YOUR TERM SERVICE PLAN BEFORE THE END OF THE TERM, OR IF WE TERMINATE SERVICES FOR CAUSE BEFORE THE END OF THE TERM, YOU WILL BE REQUIRED TO PAY THE EARLY TERMINATION FEE ASSOCIATED WITH YOUR TERM SERVICE PLAN. No early termination fee is charged if you

terminate a Term Service Plan in accordance with the return policy associated with your Term Service Plan. After the expiration of the term, the Terms relating to Non-Term Service Plans apply.

Termination. General. Regardless of whether you have a Non-Term or a Term Service Plan, we may terminate or suspend Services to you without liability if: (1) you breach any provision of this Agreement (including if you fail to pay any charges for Services); or (2) you fail to pay any charges due us for equipment or otherwise. If Services are terminated before the end of your current invoicing cycle, we will not prorate the monthly recurring charge to the date of termination, and you will not receive a credit or refund for any unused minutes in your Service Plan.

Use of Services and Equipment; Availability. You must be at least 18 years old to subscribe to our Services. We may require you to provide proof of your age and identity. If you are under 18 years old you may be eligible for certain Services that have Account Spending Limits if a person 18 years or older is also named as a subscriber on the Account. Your PCS Phone will not accept the services of any wireless provider other than Sprint (but see Roaming). Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. You may not resell or lease Services or equipment to anyone.

Coverage. Most services are only available within the operating range of the Sprint Nationwide PCS Network (also see Roaming). Coverage is not available everywhere. Coverage and quality of Services may be affected by conditions within or beyond our control, including network problems, signal strength, your equipment, and atmospheric, geographic, or topographic conditions. We do not guarantee service availability or that there will be no interruptions or delays in Services (e.g., dropped calls, blocked calls, etc.).

Number. We may change the phone number ("Number") assigned to your PCS device without compensation by giving you prior notice. You do not own the Number. You may not modify the Number we program into any phone or other equipment, duplicate the Number to any device other than that authorized by us or, except as allowed for by law, transfer (port) the Number to any other individual or entity. If you transfer the Number to another carrier, the terms of the Agreement (including the rights and obligations set forth in the Termination paragraphs) still apply. In certain instances, you may transfer a Number from another carrier to Sprint. Sprint does not in any way guarantee that such transfers to (or from) Sprint will be successful. If a transfer to Sprint is not successful, you will be responsible any discounts provided to you with the purchase of your PCS device. See our printed in-store materials or visit www.sprintpcs.com for additional important information on Number transfers.

Phone Activation Fee. You may be required to pay a non-refundable phone activation fee when you activate a new Number, have us switch a Number to a different phone, have your current Number changed, we activate a different phone on your existing account or your Service Plan says so.

Charges. For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. An exception is that you are not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated. You will be charged peak rates for the entire duration of calls initiated during the peak time periods applicable to your Service. You will be charged off-peak rates for the entire duration of calls initiated during the off-peak time periods applicable to your Service. In addition to these usage charges, you may be charged for recurring monthly service charges, applicable local and long-distance toll charges, other usage charges, (including voicemail access, call waiting, call forwarding, etc.), connection fees, roaming charges, directory assistance, call completion charges, account review and management charges, optional features you select at an extra cost, surcharges related to government programs, and taxes. Charges for most Services are incurred in one-minute increments, with partial minutes of use rounded up to the next highest minute. You must pay, by each invoice due date, all charges for Services provided to the Number for each phone or other equipment that our records show you activated, no matter who actually uses or has possession of the phone or other equipment at the time Services are provided.

PCS Vision (Third Generation) Wireless Charges. For PCS Vision wireless services, you will be charged on a per kilobyte basis for data used, rather than for airtime used. As long as your PCS Vision device is connected to the Sprint Nationwide PCS Network ("PCS Vision network"), you will be incurring data usage charges. You are responsible for all data activity from and directed to your PCS Phone, regardless of who initiates the activity. We will invoice you for all data directed to the internet address (or "IP address") assigned to your device in a given PCS Vision session, regardless of whether your device actually receives the data. You will be charged for data usage initiated by others as well as those you initiate. You will be charged for additional data used in transporting and routing on the network. You will be charged for partial and interrupted data downloads or other use, including re-sent data, and for unsuccessful attempts to reach websites and use other applications and services, including those resulting from dropped network connections. If you use a Premium Service (including services provided by third parties but for which you are billed on your PCS Invoice), you will be charged for data used in transport and routing in addition to the charge for the Premium Service. The amount of data used and charged to you will vary widely, depending upon the specific PCS Vision wireless application or other service you use, the amount of data used in the specific application or service, and network congestion and other matters. For this and other reasons, estimates of data usage - for example, the size of downloadable files - will vary from what you actually use. You cannot receive incoming calls while using third generation services. Data usage will be rounded up to the next whole kilobyte. Kilobyte usage will be rounded up to the next full cent. Rounding up will occur at the end of each separate session or each clock hour (at the top of

each hour), if the session spans more than 1 clock hour. When traveling on our PCS Vision network, a session may be ended and new session initiated, although no interruption to the actual data session will occur. Your invoice will not separately identify the number of kilobytes attributable to your use of specific sites, sessions or services used.

PCS Vision Premium Services. Your PCS Vision wireless services may allow you to access or download premium content for an additional charge. Certain PCS Vision services (e.g., games, ringtones and screen savers) primarily contain premium services content. Access to and downloading of premium content is not included with PCS Vision services. The additional charges for this premium content will be billed to you on your PCS Invoice. You will be charged for this content (at rates and charges specified at the time of access or download) that will be in addition to data usage charges you will incur while connected to the enhanced PCS Vision network. We provide no warranties and make no representations or claims with regard to third-party Premium Services. In certain instances, subject to the terms of the content purchased, we may delete premium and non-premium items downloaded to available storage areas (e.g., your vault), including any pictures, games and other content. We may limit the amount of Premium Services you may purchase in a specific timeframe (month, week, day, or other time period). We may suspend your use of Premium Services without prior consent or notice if we have reason to suspect fraudulent or unauthorized use of your Premium Services account, but we make no assurances that we will suspend your account.

Other Terms Applicable to PCS Vision Usage. Use of PCS Vision wireless services requires the purchase of a separate third generation wireless compatible phone or other device and is subject to any software, memory, storage or other limitation in the phone or other equipment. Not all applications and services work, or work the same, on all third generation wireless phones and devices. Check the materials accompanying your phone or device to determine which applications and services it will support. PCS Vision wireless services are not available while off the PCS Vision network. PCS Vision services are not available for server devices or host computer applications, other systems that drive continuous heavy traffic or data sessions, or as substitutes for private lines or frame relay connections. Unlimited PCS Vision plans/options are only available with phones or PCS smart phones where the device is not being used as a modem in connection with other equipment (e.g., computers, PDAs, etc.) through use of connection kits or other phone-to-computer/PDA accessories, or Bluetooth or other wireless technology. Sprint reserves the right to deny or to terminate service without notice for any misuse. Sprint is not responsible for any opinions, advice, statements, services applications or other information provided by third parties and accessible through PCS Vision wireless services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the PCS Vision wireless services. You are responsible for evaluating such content. Use of certain PCS Vision wireless services, including some messaging services, may result in the disclosure to others of your email address and other information about you in connection with your internet usage. Your accessing of, or use of, third party sites or services accessible PCS Vision wireless services may require the

disclosure of information about you, subject to the policies of those sites and services. You consent to receiving advertising, warnings, alerts and other messages, including broadcast messages. Your access to PCS Vision wireless services is controlled by a password.

Voice Command. PCS Voice Command is an optional service that allows you to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. Airtime and applicable long distance charges for a call completed from your Number using the Voice Command feature begin when you press or activate the TALK or similar key(s) and end when your call is terminated by hitting the END key or by returning to the Voice Command platform. If you initiate and complete another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into your Voice Command address book will incur additional charges.

Invoicing. Invoicing cycles are approximately 30 days in length. Invoicing cycles and dates may change from time to time. Except as otherwise provided in your Service Plan, monthly recurring charges (MRCs) are invoiced one invoicing cycle in advance. Charges for Services are usually invoiced as soon as possible after the charges accrue. We may, however, invoice you for usage and charges occurring before the invoicing cycle being invoiced, if they were not previously invoiced. If you are invoiced for usage incurred during a prior invoicing cycle, those minutes will be applied to your Service Plan minutes for the current invoicing cycle. However, if you change your PCS Service Plan between the time the usage was incurred and the beginning of the current invoicing cycle, those minutes from the prior invoicing cycle will be charged at the rate per minute for usage over included minutes provided in the Service Plan in effect at the time the usage was incurred.

Payment. If you have authorized payment for Services or equipment by credit card or by debiting a bank account, no additional notice or consent is required before we invoice the credit card or debit the bank account for all amounts due to us or billed by us on behalf of a third party. You must promptly notify us of any change in your invoicing address or of the credit card or bank account used for payment. We reserve the right to require payment by money order, cashier's check or other secured form of payment. If we take action to receive payment beyond invoicing you for charges for Services or equipment, you must pay our costs and expenses of collection, including attorneys' fees and expenses, the fees of any collection agency and court costs. If we act as an invoicing agent for a third-party service provider, payments received are first applied to amounts due and owing to us and any remaining amounts are applied to sums due and owing to the third-party service provider. We may immediately charge an additional fee for any check or other negotiable instrument endorsed by you and returned unpaid by a financial institution for any reason. You may be charged fees for certain methods of payment.

Late Payment Charges. Payment is past due if we do not receive it by the due date shown on your invoice. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 5% per month or at the highest rate allowed by law. Acceptance of late or partial payments (even if marked "paid in full") does not waive our right to collect all amounts that you owe us. If your Service has been suspended due to non-payment, you may be charged a reactivation fee.

Disputed Charges. You must raise any dispute that you have about any charges invoiced to you within 15 days of the date of the invoice or you have accepted the invoice. You may notify us of any dispute by notifying PCS Customer Service Solutions. Calls to our sales or general business offices are not notice of a dispute. If disputed invoice procedures are described on the invoice, you must follow them.

Account Spending Limit. If we agree to provide Services to you on an Account Spending Limit basis, we will tell you your Account Spending Limit before we start Services to your Number, or as reasonably practicable after the limit is imposed. If we require a deposit for you to establish or keep Services on an Account Spending Limit basis, we will hold the deposit as partial guarantee of payment for Services (see Deposits). Charges for Services accrue against your Account Spending Limit as they are incurred. We may charge an initial ASL start up fee. We may charge a monthly ASL service fee, in addition to your recurring monthly service charge. We may suspend Services to your Number without prior notice to you when your account balance reaches your Account Spending Limit. Services are restored when you have paid any past due balance and pay a specified minimum amount to reduce your account balance below your Account Spending Limit. We may change this minimum amount at any time upon notice to you. You may pay any past due balance and the minimum amount by any method authorized by Sprint. Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on an Account Spending Limit basis, Services and coverage may be limited in certain ways. You must pay all charges for Services even if they exceed the amount of your Account Spending Limit.

Clear Pay. If we agree to provide Services to you as a Clear Pay customer, we may suspend Services to your Number without prior notice to you immediately when your bill becomes past due. Even if your bill is not past due, we may suspend services if your unpaid usage exceeds \$125 or another amount to be determined by your past credit or usage history. If we require a deposit for you to establish or keep Services as a Clear Pay customer, we will hold the deposit as partial guarantee of payment for Services (see Deposits, below). Contact PCS Customer Service Solutions for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on as a Clear Pay basis, Services and coverage may be limited in certain ways. You must pay all charges for Services whether or not your Services are suspended or terminated.

Deposits. If we require a deposit for you to establish or keep Services, we will hold the deposit as partial guarantee of payment for Services. We may change the deposit amount at any time to reflect revised estimated monthly charges based upon your usage. A deposit may not be used to pay any invoice (unless it is used to pay a final invoice) or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest, if any, on the deposit is subject to change. We may mix deposits with our other funds. If Services are terminated for any reason, we may, without notice to you, apply your deposit toward payment of outstanding charges and return any excess to you at your last known address within 75 days after termination of Services. If the U.S. Postal Service cannot deliver the money to you and returns it to us, we will hold it for you for one year from the date of return and, during that period, we may charge a servicing fee against the deposit balance. Any money held during this one-year period will not accrue interest for your benefit. You forfeit any portion of the money left after the one-year period.

Wireless Web and Voice Portal Services. Wireless Web Services are part of the Services that can be obtained through Sprint. Wireless Web Services are not available in all markets or while roaming off the Sprint Nationwide PCS Network. Use of Wireless Web Services requires an Internet-ready PCS Phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. Wireless Web Services are not available on PCS Vision phones or devices. The Caller ID blocking feature is not available when using Wireless Web Services. Any use of Wireless Web Services deducts from your Service Plan minutes. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, you are charged for the time during which the network attempts to connect the call. You are charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint Nationwide PCS Network. Not all Internet sites can be accessed and you may receive an error message if you attempt to access a site that cannot be accessed through Wireless Web Services. You are also charged for Wireless Web connections to review your PCS account information. Wireless Web Services are not available with all Service Plans. Sprint is not responsible for any opinions, advice, statements, services or other information provided by third-parties and accessible through Wireless Web Services or Voice Portal Services. Neither Sprint nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. You are responsible for evaluating such content.

Taxes and Surcharges. We invoice you for taxes, fees and other charges levied by or remitted directly to federal, state or local authorities, or foreign government on Services including, without limitation, sales, gross receipts, use, and excise taxes. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Any tax exemption applies only from the date we receive a valid tax-exempt document. We also invoice you for fees that we collect and remit to the government such as Universal Service, and for surcharges that we collect and keep to pay for the costs of complying with government mandates such as number pooling and portability, and Enhanced 911 service. These charges are neither taxes nor government imposed assessments.

Roaming. Calls made while off the Sprint Nationwide PCS Network are "roaming" calls. Your PCS Phone is specifically designed and engineered to work only on the Sprint Nationwide PCS Network. It works on another CDMA PCS provider's system only when a roaming agreement is in place between Sprint and the other providers. If your PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint Nationwide PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Sprint and the other providers. If we do not have a roaming agreement in place, you may be able to place roaming calls "manually" by using a valid credit card. If there is a gap or other interruption of coverage within a PCS coverage area that prevents connection with the Sprint Nationwide PCS Network and your dual-band phone is set to roam automatically when outside PCS coverage, you may incur roaming fees within a PCS coverage area. Certain features and services may not be available when roaming (including PCS Vision, voicemail, call waiting, call forwarding, etc.).

Phones and Other Equipment. Phones and other equipment may be purchased and returned as provided in the purchase documents. We are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Lost or Stolen Equipment. If your phone or other equipment is lost or stolen, you must notify us by calling PCS Customer Service Solutions. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment before you notify us of the loss or theft. We will deactivate Services to the Number upon notification to us of any loss or theft. You may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation fee. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Messages. You will incur airtime usage charges when accessing your voicemail from your PCS Phone. You may also incur charges in accessing text messages from your PCS Phone. You may access your voicemail without incurring airtime usage charges by checking your voicemail from a wireline phone. We may impose limits on the number of voicemail or text message that can be retained through your PCS account. Audible or visual indicators of text or voicemail messages, including mailbox icons on your PCS Phone, may not always provide an up to date indication of new messages. In certain instances, you may be required to manually reset or clear your mailbox indicator.

Caller ID. If you do not want people you call to receive the Number assigned to your phone, you must call PCS Customer Service Solutions for information about automatic Caller ID blocking. The Number assigned to your phone can be blocked on a per-call basis by dialing *67 + Destination Number + TALK (or similar key), but Caller ID delivery resumes on the next call you make. Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

TTY Access. A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. TTY doesn't work with all PCS Phones. If you have a PCS TTY-capable phone, it may not function effectively, or at all, when attempting 911 calls due to the equipment or software of the answering agency. Therefore, a TTY device should not be relied on for 911 calls.

Pay-Per-Call Service. We will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

International Calling. You may be limited in the international destinations that you can call with Services. You should contact PCS Customer Service Solutions for information about international destinations that you cannot call.

Limitation of Liability. Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated MRC for Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated MRCs for Services to you during the affected period. Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

- a) any act or omission of any telecommunications service or other service provider other than us;
- b) any directory listing;
- c) any dropped calls or inability to place or receive calls;
- d) any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;

e) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;

f) the use of Wireless Web Services and PCS Vision applications and services, including the accuracy or reliability of any information obtained from the Internet using Wireless Web Services or from Voice Portal Services, PCS Vision wireless services or Internet services, content or applications not supported by Sprint PCS;

g) any late or failed message delivery;

h) any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;

i) the installation or repair of any products or equipment by parties who are not our authorized employees or agents;

j) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;

k) any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services; or

l) your negligent or intentional act or omission.

NO CONSEQUENTIAL OR OTHER DAMAGES. UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

Indemnification. You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney's fees and costs incurred by us arising from any actions or claims to which this indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

MANDATORY ARBITRATION OF DISPUTES. ANY CLAIM, CONTROVERSY OR DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY AND/OR ANY OF ITS EMPLOYEES, AGENTS, AFFILIATES OR OTHER REPRESENTATIVES, WHETHER SOUNDING IN CONTRACT, STATUTE, OR TORT, INCLUDING FRAUD, MISREPRESENTATION, FRAUDULENT INDUCEMENT, OR ANY OTHER LEGAL OR EQUITABLE THEORY AND REGARDLESS OF THE DATE OF ACCRUAL OF SUCH CLAIM, CONTROVERSY OR DISPUTE SHALL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THE QUESTION OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION. HOWEVER, NOTHING CONTAINED IN THIS ARBITRATION PROVISION SHALL PRECLUDE THE CUSTOMER FROM RESOLVING ANY CLAIM, CONTROVERSY OR DISPUTE IN SMALL CLAIMS COURT HE OR SHE OTHERWISE WOULD HAVE THE RIGHT TO PURSUE.

A single arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of CPR or, alternatively, may be selected by agreement of the parties, who shall cooperate in good faith to select the arbitrator. The arbitration will be conducted by, and under the then-applicable rules of the CPR Institute for Dispute Resolution. All expedited procedures prescribed by the applicable rules will apply. Any required hearing fees and costs shall be paid by the parties as required by the applicable rules or as required by applicable law, but the arbitrator shall have the power to apportion such costs as the arbitrator deems appropriate. The arbitrator's decision and award will be final and binding (subject to the appeal clause below), and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

An appeal may be taken under the CPR Arbitration Appeal Procedure from any final award of any arbitral panel in any arbitration arising out of or related to this agreement that is conducted in accordance with the requirements of such Appeal Procedure. Unless otherwise agreed by the parties and the appeal tribunal, the appeal shall be conducted at the place of the original arbitration.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorney's fees.

Notices. You may get our current address for written notice by calling PCS Customer Service Solutions. Written notice to you is sent to your last known address in our invoicing records. Written notice is effective three days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling PCS Customer Service Solutions, and (2) we may notify you by leaving a message for you on your PCS Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Choice of Law; Jurisdiction. This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles.

General. If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. This Agreement is subject to any applicable federal and state law (collectively, "Applicable Laws"). If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with Applicable Laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. Section headings are for descriptive purposes only and are not used to interpret this Agreement. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of this Agreement survive termination of this Agreement. If there is a conflict, the Service Plan (including any Term Service Plan) controls over the Terms.

Manufacturer's Warranty

Customer Limited Warranty

SPRINT SPECTRUM, L.P., (Sprint PCS) offers you a limited warranty that the enclosed subscriber unit (Product), including accessories in the product package, will be free from defect in material or workmanship as follows:

1. SUBSCRIBER UNIT

A. SPRINT PCS ONE (1) YEAR LIMITED WARRANTY. For a period of one (1) year from the date of purchase, Sprint PCS will, at its option, either pay the parts and labor charges to any authorized Sprint PCS® Phone service facility to repair or replace a defective Product (with new or rebuilt parts/replacements). After this one (1) year period, you must pay all parts, shipping and labor charges.

B. REPAIRS: For a period equal to the remainder of the original limited warranty period on an original Product or for the 180 days after the date of repair/replacement, whichever is longer, Sprint PCS will repair or replace (with new or rebuilt replacements) defective parts or Product used in the repair or replacement of the original Product under this Limited Warranty.

Proof of purchase in the form of a bill of sale or receipted invoice or warranty repair document which is evidence that the Product is within the warranty period must be presented to obtain warranty service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Products. Transfer or resale of a Product will automatically terminate warranty coverage with respect to the Products.

This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or used with accessories not supplied by Sprint PCS), abuse, accident, physical damage, abnormal operation, improper handling and storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction: (vii) cost of installation, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material and workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not to the fault of Sprint PCS and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as fuses); or (xi) any Products which have been opened, repaired, modified or altered by anyone other than Sprint PCS or a Sprint PCS authorized service center.

This warranty does not cover customer education, instruction, installation, set up adjustments, or signal reception problems.

This warranty is valid only in the United States.

USE WITH ACCESSORIES NOT SUPPLIED BY SPRINT PCS OR OTHERWISE NOT EXPRESSLY AUTHORIZED BY SPRINT PCS MAY BE DANGEROUS.

SPRINT PCS SPECIFICALLY DISCLAIMS LIABILITY, AND SHALL HAVE NO OBLIGATION TO PROVIDE TO BUYER ANY OTHER REMEDY, FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF SALES, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT), DAMAGE DUE TO IMPROPER OPERATION OR MAINTENANCE, INSTALLATION, CONNECTION TO IMPROPER VOLTAGE SUPPLY, OR ATTEMPTED REPAIR OF THE PRODUCT BY ANYONE OTHER THAN A FACILITY AUTHORIZED BY SPRINT PCS. THIS WARRANTY DOES NOT COVER PRODUCTS SOLD AS IS OR WITH ALL FAULTS, OR CONSUMABLES, (SUCH AS FUSES). THIS WARRANTY DOES NOT APPLY WHEN THE MALFUNCTION RESULTS FROM USE OF THE PRODUCT IN CONJUNCTION WITH ACCESSORIES, PRODUCTS OR ANCILLARY OR PERIPHERAL EQUIPMENT NOT SUPPLIED BY OR EXPRESSLY AUTHORIZED FOR USE BY SPRINT PCS, AND WHERE IT IS DETERMINED BY SPRINT PCS THAT THERE IS NO FAULT WITH THE PRODUCT ITSELF.

REPAIR OR REPLACEMENT, AS PROVIDED BY THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, SPRINT PCS MAKES NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT WITHIN THE TIME PERIOD SPECIFIED IN THE LIMITED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For other Warranty Service Information, please call SPRINT PCS CUSTOMER SERVICE SOLUTIONS at 1-888-715-4590.



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