

# SUPERB+

# User's Manual

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## **ROHS Declaration**

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of Ministry of Environment and Forests)

The Product is in conformity with the requirements of Rule 13 of the e-waste Rules. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the e-waste Rules:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.

## **SAR Compliance**

Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.

SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.

The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.

The highest SAR value of the handset at the head is 0.530W/kg averaged over 1 gm of human tissue.

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# Getting Started

## Overview



## Keys Explained

Key	Function
Power Key	<ul style="list-style-type: none"><li>• Hold to switch audio profiles, or to turn on or off Airplane mode, or to power off.</li><li>• Press to switch your phone to Sleep mode.</li><li>• Press to wake up your phone.</li></ul>
Home Key	<ul style="list-style-type: none"><li>• Press to return to the Home Screen from any application or screen.</li><li>• Hold to see recently used applications.</li></ul>
Menu Key	Press to get the options for the current screen.

Key	Function
Back Key	Press to go to the previous screen.
Volume Keys	Press or hold to turn the volume up or down.

## Starting up

### Installing the SIM/SD Card and Battery

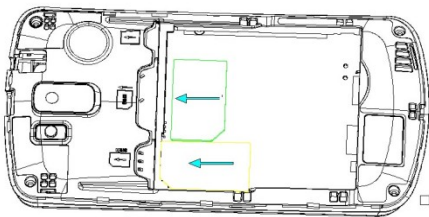
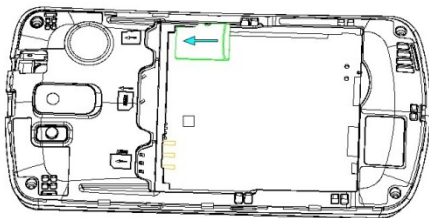
Switch off your phone before installing or replacing the battery, SIM, or memory card.

1. Remove the back cover.

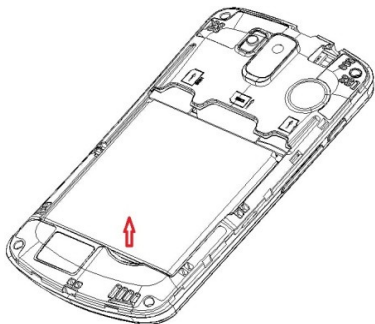


2. Hold the SIM card with the cut corner oriented as shown and slip it into the card holder.
3. Insert the memory card into the card slot with the metal contacts facing down until it inserts to the right position.





4. Insert the battery by aligning the gold contacts on the battery with the gold contacts in the battery compartment. Gently push down on the battery until it clicks into place.



5. Press the cover gently back into place until you hear a click.

## **Removing the Battery and SIM/SD Card**

- 1 Make sure that your mobile phone is off.
6. Remove the back cover.
7. Lift the battery up and out.
8. Slide the SIM card out.
9. Slide the SD card out.

## **Charging the Battery**

When you first get your new phone you'll need to charge the battery.

- 1 Connect the adapter to the charger jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charger jack.
- 2 Connect the charger to a standard AC wall outlet.
- 3 Disconnect the charger when the battery is completely charged.

## Switching Your Phone On/Off

Make sure the SIM card is in your device and the battery is charged.

- Hold **Power Key** to switch on your phone.
- To switch it off, hold **Power Key** to get the phone options. Select **Power off**, and then tap **OK**.

## Setting Up Your Phone for the First Time

When you first power on your phone after you purchase it or reset it to factory settings (see chapter *Sorting out Your Phone Settings – Privacy: Reset to Factory Settings*), you need to do some settings before using it.


Tap **Menu Key** in the standby mode, then select **System settings > Language & input > Language** to change the language you want to use, if needed.

## Switching to Sleep Mode

To save battery power, Sleep Mode suspends your device to a

low-power-consumption state while the display is off. Your device also goes into Sleep Mode by itself when the display is automatically turned off after a certain period of time. You can start sleep mode by the following method.  
Press **Power Key** to switch to Sleep Mode.

## Waking Up Your Phone

- 1 Press **Power Key** to activate your screen display.
10. Tap the  icon, drag to the right.

**NOTE:** If you have set an unlock pattern, PIN or password for your phone (see chapter *Sorting out Your Phone Settings – Security Settings*) you'll need to draw the pattern or enter the PIN/password to unlock your screen.

## Getting Around Your Phone

### Touch Control

You can use finger gestures to control your phone. The controls on your touch-screen change dynamically depending on the tasks you're performing.

- 1 Tap the buttons, icons, or applications to select items or to open applications.
11. Flick the screen to scroll up, down, left or right.
12. Point, drag and drop to move particular items across the screen.

13. Double-tap the screen to zoom in/out an image.

**NOTE:** You can view the phone screen in portrait or landscape orientation simply by holding it upright or turning it on its side. Not all screens are viewable in landscape.

## Home Screen

In the Home screen, besides the shortcut icon is displayed, you can also set your own wallpaper, add the widgets or application shortcuts you need, or remove them as you like.

### Extended Home Screen

The Home Screen extends beyond the screen width, giving you loads more space to add more stuff. Simply slide your finger to the left or right.

### Choosing Your Wallpaper

- 1 Press **Home Key** to return to the Home Screen.
14. Tap **Menu Key** and select **Wallpaper**.
15. Tap **Gallery**, **Live Wallpapers**, **Video Wallpaper**, or **Wallpapers** and choose the image or animation you want to use as the wallpaper. Some cropping may be needed for Gallery images.
16. Tap **Set wallpaper**.

### Adding Items to Your Home Screen

- 1 Press **Home Key** > tap  to enter the Application Program Interface













1. In the list of applications, touch and hold the icon until the main screen appears, move the application icon to the idle position, release the finger.


## Removing Items from Your Home Screen

- 1 Press **Home Key** to return to the Home Screen.
17. Tap and hold the item you want to delete until the remove icon appears on the top of the screen.
18. Drag the item to the remove icon and release your finger when the item turns red.


## Status and Notification Icons

Your phone will tell you exactly what's going on by showing you simple icons. Here's what they mean.

Icons	Descriptions	Icons	Descriptions
	Shows the phone's network signal strength.		Show the phone's battery capacity.
	Speaker has been activated.		You have unread SMS.
	Call on hold		USB storage Turned on.
	The ringing type is set on Vibration.		Flight Mode
	Wifi is off		2G or 3G network in use.
	You have missed calls.		A clock alarm is active

Icons	Descriptions	Icons	Descriptions
	In call		

## Using the Notification Panel

Flick the status bar downwards from across the top of the screen to open the Notification Panel, where you can see your calendar events, new Messages and so on. Tap  to open the shortcuts panel from notification panel. To hide the panel, tap on the lower edge of the panel, drag up.

## Open Recently-Used Applications

- 1 Hold **Home Key** from any screen. The phone will display the applications you used recently.
- 2 Tap the application you want to open.

# Phone Calls

## Making Calls

There are many ways to make a call with your phone.


## Calling from the Phone

- 1 Press **Home key** > tap  > **Phone** or tap  on the Home Screen.


2 Enter the phone number using the on-screen keypad.

Tap  to delete wrong digits.


19. Tap  dial icon.

**TIPS:** To make international calls, hold  to enter the “+”.

## Calling from Contacts

1 Press **Home key** > tap  > **People**.

20. Slide your finger to scroll the contacts list and tap the contact name you want to call, when the contact details appear, click on the number; choose the SIM card to dial from.

You can search for a contact by tapping  on the screen.


## Calling from Your Call Log

1 If you have opened the dialer, touch the call log tab to open the call records, respectively touch all, dialed, received, missed call button to display a list of the corresponding call records.

21. Tap dial icon on the right side of the current record.

## Calling from a Text Message

If a text message contains a phone number that you want to call, you can make the call while viewing the text message.


1 Press **Home key** > tap  > **Messaging**.



- 2 Tap the conversation and then find the message that contains the phone number you need.
- 3 Tap the message, the phone will list the options.

## Receiving Calls

### Answering a Call

Tap the  icon to answer the call.


### Rejecting a Call

Tap the  icon to reject the call.



### Muting a Call

During a call, you can mute your microphone so that the person you are speaking to cannot hear you, but you can still hear them.

Tap  to turn your microphone off. To turn your microphone


back on, tap .

### Turning the Speakerphone On/Off

Tap  during a call to turn the speakerphone on. Tap  again

to turn off the speakerphone.

## Ending a Call


Tap  to finish a call.

## Contacts


You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.

To see your contacts, Press **Home key** > tap  > **People**.

## Creating a Contact


- 1 Tap  from the Contacts Screen.
22. Choose the storage location to save the contact.
23. Enter the contact name, phone numbers, and other information, and then save it.

## Searching for a Contact

- 1 Tap  on the Contacts Screen.
24. Input the contact name you want to search for.

The contacts matched will be listed.

## Messaging


Your SMS (text message) and MMS (multimedia messaging service) are combined into one menu in **Home Key** >  >

**Messaging**.


# The Message Box

Instead of an inbox and outbox, your phone organizes all Messages you sent and received into one box, where Messages exchanged with the same number are grouped into one message thread in the Messaging Screen. You can tap a thread to see the conversation you have had with someone.


## Sending an Message

1 Press **Home key** > tap  > **Messaging**.

25. Tap  to create new message.

26. Enter the recipient's number or name. As you type, matching contacts will appear. Tap a suggested contact to add as a recipient. You can also tap  to select recipients from the contacts.

27. Tap **Type text message** and type your message.

- Tap **Menu Key** to insert quick text or contact.
- If you are sending an MMS, tap **Menu Key** to add a subject, or tap  to attach pictures, videos, audio, or slideshow.

28. Tap  to send your message.

**NOTE:** Add an attachment to text message and it will be converted into an MMS automatically. Likewise if you remove all attachments and the subject from an MMS, it'll automatically become a text message.

## Message Settings

The phone's message settings are pre-configured for you to use immediately. To change them, tap **Menu Key > Settings** from the Messaging Screen.

**NOTE:** From SMS settings screen tap **Menu Key > Restore default settings** to change the message settings back to the original.

## Touch Input Settings


Choose the touch input settings by tapping **Menu Key > System settings > Language & input** from Home Screen.

In the **KEYBOARD & INPUT METHODS** section, you can choose the settings that you need.

## Getting Connected to the Internet

Your phone's impressive networking capabilities allow you to access the Internet or your corporate network with ease.

You can use default connection settings to connect to the Internet via your mobile network, or Wi-Fi.

The network connection can be enabled /disabled manually. Just press **Home key > tap**  **> Settings > SIM management >**

**Data connection.**





# Adding a New Network Connection

To get connected via your mobile network you need a data plan with your service provider. Also if the networks settings are not pre-configured on your phone, please contact your provider to get the necessary information.



You can view settings by pressing **Home key** > tap  > **Settings** > **More ( WIRELESS & NETWORKS )**  > **Mobile networks** > **Access Point Names**.

## Turning On Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to about 300 feet.


- 1 Press **Home key** > tap  > **Settings**.
- 2 Click  next to the Wi-Fi menu to turn it on, click  you can turn off the Wi-Fi function.  


## Connecting to a Wi-Fi Network

- 1 Press **Home key** > tap  > **Settings** > **Wi-Fi**.  
When the Wi-Fi is on, the  Wi-Fi access points, or “hotspots”, that your phone has detected are displayed with their names and security settings.
- 2 Tap an access point to connect to it.

**NOTE:** If security features are implemented, you'll need to enter a password.

## Checking the Wi-Fi Network Status

You can check the Wi-Fi network by looking at the  icon in the status bar.

## USB tethering & portable hotspot

Share your phone's data connection via USB or as a portable Wi-Fi hotspot.

### Enabling USB tethering

**TIPS:** The PC accesses the Internet via the phone's mobile network. Therefore, set up the networks connection correctly before you try to use the phone as a modem.

Press **Home Key** > tap **Menu Key** > **System settings** > **More (WIRELESS & NETWORKS)** > **Tethering & portable hotspot** and tick the **USB tethering** check box.

### Disabling USB tethering


Press **Home Key** > tap **Menu Key** > **System settings** > **More (WIRELESS & NETWORKS)** > **Tethering & portable hotspot** and clear the **USB tethering** check box.

You can also just pull out the USB cable.

## Enabling the Wi-Fi Hotspot

You can use the phone as a portable WLAN router, to share your phone's internet connection with one or more PC or other devices.

### NOTE:


- When the portable Wi-Fi hotspot function is enabled, you can't use your phone's applications to access the internet via its Wi-Fi connection.
- You can configure the Wi-Fi hotspot as follows:
  - 1 Press **Home Key** > tap **Menu Key** > **System settings** > **More (WIRELESS & NETWORKS)**, click  next to the Wi-Fi hotspot to turn it on.
  - 2 Tap **Wi-Fi hotspot** to set up & manage portable Wi-Fi hotspot. Now you can find the hotspot on other devices and connect to it.

## Disabling the Wi-Fi Hotspot


Press **Home Key** > tap **Menu Key** > **System settings** > **More (WIRELESS & NETWORKS)**> **Tethering & portable hotspot** and click  next to the Wi-Fi hotspot to turn it off.

## Browsing the Internet

You can use your phone to get on the Internet via a network or Wi-Fi connection.

Press **Home Key** > tap  > **Browser**.

**There are different ways to open web pages:**

- Tap the address bar to enter the website you want to browse. Then tap  on the touch keyboard.
- Tap **Menu Key** > **Bookmarks/History** and select a bookmark or history to open.

## Browsing Options

When you browse the Web, you can also do the following:

- Press **Menu Key** > **Close** and select **Quit** to exit.
- Press **Menu Key** > **Bookmarks/History** and select a bookmark or history to open.
- Press **Menu Key** > **Settings** to configure browser settings.

## Using Bookmarks

If you know the Web address, you can manually add bookmarks. To bookmark a web page, open it and tap **Menu Key** > **Save to bookmarks**. Give the bookmark a name and save it.

## Editing a Bookmark

1. Open a Browser window.
2. Tap **Menu Key** > **Bookmarks/History**.
3. Select an item you want to edit and hold on it until the shortcut



menu pops up.

4. Select **Edit bookmark**.

5. Edit the name or location, and then tap **Ok** to save it.

## Deleting a Bookmark

1. Open a Browser window.

2. Tap **Menu Key > Bookmarks/History**.

3. Select an item you want to delete and hold on it until the shortcut menu pops up.


4. Select **Delete bookmark** and tap **OK** to confirm.

## Changing Browser Settings


Tap **Menu Key > Settings** from a browser window to change browser settings.

## Bluetooth

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters. The Bluetooth devices must be paired before the communication is performed.

1. Press **Home Key > tap**  **> Settings**.

2. Click  next to the **Bluetooth** menu to turn it on,

When Bluetooth is on, the  icon will appear in the status bar.


3. Tap **Bluetooth**. Your phone will show all visible Bluetooth devices in range.
4. Tap the device you want to pair with and operate according to the message prompt.


When both devices to be paired accept the connection, the pairing is completed.

**TIPS:** Tap your device name to make your phone discoverable if other devices try to pair with your phone.

## Making the Most of Multimedia

### Taking Pictures with Your Camera

Your phone has camera function. Open it by pressing **Home Key** > tap  > **Camera**.

Tap  to take a picture. To view it, just tap the picture in the right corner of the screen.

### Listening to Your FM Radio


With the FM Radio, you can search for radio channels, listen to them, and save them on your phone. Note that the quality of the radio broadcast depends on the coverage of the radio station in your area. The wired headset works as an antenna, so always connect the headset when using the radio.

- To tune in, plug your headset into your phone. Press


Home key > tap  > **FM Radio**.

## Playing Your Music


You can play digital audio files from your phone's memory card in **Music**. Before playing music, you need to copy music files to memory card location.

- 1 Press **Home Key** > tap  > **Music** to open the Music Screen.
- 2 Click the Music category label > music files to start playing.
- 3 Adjust the volume with **Volume Keys**.

## Opening Your Gallery





Press **Home Key** > tap  > **Gallery**. You can use **Gallery** to view pictures and play videos. You can also do some basic editing of your pictures – such as setting them as wallpaper or contact photo, and sharing with friends.

## Playing Your Videos

Press **Home Key** > tap  > **Video Player**. You can use Video Player to play videos on the phone and memory card.


## Making Voice Memos

**Sound Recorder** enables you to record your voice memos.


- 1 Press **Home Key** > tap  > **Sound Recorder**.
- 2 Tap  to start recording.
- 3 Tap  to stop recording.
- 4 Tap  to play back the voice recording.
- 5 Save the voice recording after stop, or tap **Discard** to delete the recording.

## Sorting out Your Phone Settings

### Setting Date and Time

- 1 Press **Home key** > tap  > **Settings** > **Date & time**.
- 2 Tap **Automatic Date & time** and select **off** if you want to set the time and date by yourself.
- 3 Set date, time and change the other options.


### Display Settings

Press **Home key** > tap  > **Settings** > **Display**, you can adjust the display settings as you like:

- **Brightness**: Adjust brightness of the screen.

- **Auto-rotate screen:** Rotate the screen display as you rotate the phone.
- **Screen timeout:** Set the delay for the screen to automatically turn off.
- **Wallpaper:** Set the wallpaper of the phone
- **Theme:** Set the theme of the phone.

## Audio Profiles Settings


By pressing **Home Key** > tap  > **Settings** > **Audio profiles**. When you choose the **General mode**, you can adjust the sound settings, such as ringtones, volume and vibrate.

## Language Settings

You can change the language of your phone system in two simple steps.

- 1 Press **Home key** > tap  > **Settings** > **Language & input** > **Language**.
- 2 Select a language from the list given.


## Disabling Data Services

Press **Home key** > tap  > **Settings** > **SIM management** > **Data connection**, then tap **Off**.

## Switching Network Modes

- 1 Press **Home key** > tap  > **Settings** > **More (WIRELESS & NETWORKS)** > **Mobile networks** > **Network Mode**.
29. Select one of the following: **GSM/WCDMA (auto mode)**, **WCDMA only**, **GSM only**.

## Switching Networks

- 1 Press **Home key** > tap  > **Settings** > **More (WIRELESS & NETWORKS)** > **Mobile networks** > **Network operators**.
- 2 Tap the SIM card you want to set.
30. Tap **Select manually** to register manually, or tap **Choose automatically**.

## Setting Access Point Names

To connect to the Internet you can use the default Access Point Names (APN). And if you want to add a new APN, please contact the service provider to find out more.

Press **Home key** > **Menu Key** > **Settings** > **More (WIRELESS & NETWORKS)** > **Mobile networks** > **Access Point Names**.


## Security Settings

Here's how to protect your phone and SIM card from

unauthorized use.

## Protecting Your Phone with a Pattern

### Creating Your Screen Unlock Pattern

- 1 Press **Home key** > tap  > **Settings** > **Security** > **Screen lock** > **Pattern**
- 3 Read the instructions on-screen and watch the example pattern, and select **Next**.
- 4 Drag your finger to connect at least four dots, draw the pattern.
- 5 Touch **Continue**.
- 2 Redraw your pattern to confirm.

### Unlocking the Screen with Your Pattern

- 1 Press **Power Key** to wake up the screen.
  - 2 Draw the pattern you set to unlock the screen.
- If you make a mistake, your phone will ask you to try again.

## Protecting Your Phone with a Voice unlock

### Creating unlock command


- 1 Press **Home key** > tap  > **Settings** > **Security** > **Screen lock**.
- 2 Tap Voice Unlock.
- 3 According to the instruction to set Unlock command and Wake up command.

## Unlocking the Screen with Your Voice unlock


- 1 Press **Power Key** to wake up the phone.
- 2 Speak your unlock command.

## Protecting Your Phone with a PIN or Password

### Creating a PIN or Password

- 1 Press **Home key** > tap  > **Settings** > **Security** > **Screen lock**.
- 4 Tap **PIN** or **Password**.
- 5 According to the instruction to complete your PIN or password settings.

### Unlocking the Screen with Your PIN or Password

- 3 Press **Power Key** to wake up the phone.
- 4 Enter the PIN or password you set then select  on the touch keyboard.

## Disabling Screen Unlock Security

If you have created an unlock pattern, PIN or password, you can disable it.


1. Press **Home key** > tap  > **Settings** > **Security** > **Screen lock**.
2. Draw the screen unlock pattern or enter your PIN/ password you have created if required.



3. Tap **None**.

## Protecting Your SIM Card with a PIN


Every SIM card comes with a PIN. The initial PIN is provided by your mobile phone carrier. It's best to lock your SIM card as soon as you can.

- 1 Press **Home key** > tap  > **Settings** > **Security** > **Set up SIM card lock**.
- 2 Choose the SIM card you want set.
- 3 Tick the **Lock SIM card** check box.
- 4 Enter the PIN you've been given and tap **OK**.

**TIPS:** If you enter the wrong SIM PIN more times than allowed, your SIM card will be locked and you cannot access the mobile phone network. Contact your operator for a PIN Unlock Key (PUK) to restore the SIM card.

## Changing Your SIM PIN

You can change the PIN you've been given to one easier for you to remember and harder for others to guess.

- 1 Press **Home key** > tap  > **Settings** > **Security** > **Set up SIM card lock**.
- 2 Choose the SIM card you want set.
- 3 Make sure you already tick the **Lock SIM card** check box.
- 4 Tap **Change SIM PIN**.



## Managing Your Device Memory

Press **Home Key** > tap  > **Settings** > **Storage**.

You can view the space information of the SD card and the phone storage.

- **Unmount SD card:** You can unmount the SD card to safely remove it.
- **Erase SD card:** Erase all data on the SD card.

## Privacy: Reset to Factory Settings

Press **Home key** > tap  > **Settings** > **Backup & reset** > **Factory data reset**  **Reset phone** > **Erase everything**.

**WARNING:** All your personal information and downloaded applications on your phone will be erased after the resetting.

## Applications


Press **Home Key** > tap  > **Settings** > **Apps**.

### Installing an Application

You can install a non-Marketing application if you have allowed the installation of it. Make sure that you select an application developed for your device and processor type before installing it.

- 1 Copy the application file to the SD card and install the

card on your phone.

- 2 Press **Home key** > tap  > **File Manager**, and open the folder where the application file is.
- 3 Tap the file to start installation.
- 4 Read the installation instructions that come with the application and follow it to complete the setup.

**NOTE:** please take your handset as the standard.


## Removing an Application

- 1 Press **Home key** > tap  > **Settings** > **Apps**.
- 2 Select the application you want to delete.
- 3 Tap **Uninstall** and **OK** to confirm.

## Moving an Application


You can move the applications downloaded or installed on your phone to the memory card when the phone memory is full. You can also move applications to your phone if the memory card is getting full.

**NOTE:** Not all applications can be move to your phone or memory card.

1. Press **Home key** > tap  > **Settings** > **Apps**.
2. Click the application you want to move on the **Downloaded** tab.


# Managing Other Settings

## Text-to-speech Output

You can set the text-to-speech and voice recognition options by pressing **Home Key** > tap  > **Settings** > **Language & input** >

**Text-to-speech output.**


## Accessibility

You can configure accessibility options for accessibility-related applications by pressing **Home Key** > tap  > **Settings** >

**Accessibility.**

# Other Applications

## Clock

Press **Home key** > tap  > **Clock**, you can view the clock or set the alarm.

Tap the top of the screen icon can be switched to the countdown and stopwatch functions from the clock interface.

## Calculator

You can use the phone directly perform simple mathematical calculations.

1. Press **Home Key** > Tap  > **Calculator**.
2. Click the button corresponding with the calculator display, perform basic arithmetic.

**TIPS:** Tap **Menu Key** > **Advanced panel** to use scientific calculation.

# Troubleshooting

This section lists some problems that you might meet while using your phone. If you feel that your phone do not operate normally, please reset settings first, and then follow Troubleshooting Guide. If you are still unable to solve problems, please contact the authorized service center or the store from where you purchased the phone.

## 1. My Phone would not power on?

Possible Reasons for Malfunction	Solutions
1. Press <b>[Power]</b> key shorter.	Long press <b>[Power]</b> key over 3 seconds
2. Battery has run out.	Charge your battery for a few minutes then try power on again.
3. The battery is installed incorrectly.	Check if the battery is seated correctly on the device.
4. Abnormally using leads phone not to power	Please contact the local service centre.

on.	
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## 2. **Audio quality seems poor?**

Possible Reasons for Malfunction	Solutions
1. The current signal strength is unstable.	You may be in the fast-moving state train or car, etc.), according to the signal strength, select a place with good signal to make a call to ensure call quality.
2. You might be in an area where the signal strength is low.	Please move to open areas.

## 3. **My device would not make and/or receive calls?**

Possible Reasons for Malfunction	Solutions
1. You might be in an area where the signal strength is low.	Make sure you are in the area with good cell signal. To ensure it, see the signal strength indicator on the top right of your device screen
2. You might have set your Call Forwarding on your phone.	According to your needs, please cancel call forwarding.

3. Check if your device is set on Airplane mode.	Please Undo it
4. SIM card might not be inserted properly	Please check, and insert the SIM card properly.

#### 4. You can't make a call?

Possible Reasons for Malfunction	Solutions
1. Phone power off.	Please power on your phone.
2. Phone is out of the network service area.	Please make sure the current network is in good service.
3. Your SIM card is not proper or out of service fee.	Make sure your SIM card can work properly.
4. Perhaps you set up call barring.	According to your needs, please cancel call barring.
5. The phone screen is locked.	Please unlock the screen according to the prompts.

#### 5. I cannot hear and/or be heard from the other side?

Possible Reasons for Malfunction	Solutions
1. Call volume is low.	Please raise the phone call volume.
2. Mute icon is pressed during the call	Please deactivate the Mute function.
3. The signal is poor or	Please move to an open area or



unstable	an area with good signal strength.
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**6. The call alert doesn't ring when a call coming in?**

<b>Possible Reasons for Malfunction</b>	<b>Solutions</b>
1. Incoming call alert is set as silent.	Please re-set the incoming call alert as a sound alert.
2. The ring volume is set too low.	Please increase the phone call volume.
3. You have set up call forwarding on your phone.	Please cancel call forwarding.

**7. Battery seems to drop really quickly.**

<b>Possible Reasons for Malfunction</b>	<b>Solutions</b>
1. Battery power runs out fast.	Please make sure your battery be charged in full before use
2. Battery is not good with the phone connection.	Please install battery properly.
3. Perhaps the charger or battery is damaged.	Please contact the nearest WYNNCOM Authorized Care Centre

4. Some features such as playing the media files, using camera or camcorder, running applications in the background, constantly syncing email and using Wi-Fi or Bluetooth, can drain the battery quickly than usual.	Please keep these functions closed when not required.
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**8. My device does not read a microSD card installed in my device?**

<b>Possible Reasons for Malfunction</b>	<b>Solutions</b>
1. T-Flash card is not installed properly.	Turn off your device, pull out microSD card, put it on again and turn on your device.
2. T-Flash card is damaged.	Please change T-Flash card.
3. Make sure microSD card is mounted on your device	Go to Settings > SD card & device storage and check if Unmount SD card is highlighted or else tap Mount SD card

9. **Phone is out of memory?**

<b>Possible Reasons for Malfunction</b>	<b>Solutions</b>
1. MMS or SMS takes up too much storage space.	Please delete the unwanted SMS or MMS to release space.
2. The browsing history takes up too much storage space.	Select "Browser - Settings - Privacy Settings - to clear the cache to release space.
3. Running too many programs leads to lack of space.	Enter "Settings –Applications- Manage applications" or "Settings –Applications- Running services", force stop some running applications or services.
4. You have installed many applications in your phone.	Enter "Settings –Applications — Manage applications", choose and touch the applications installed by yourself, to uninstall them to release space. <b>Note:</b> The built-in applications can't be uninstalled.

10. **Touch screen is not responsive or responsive but not as I intended**

<b>Possible Reasons for</b>	<b>Solutions</b>
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<b>Malfunction</b>	
1. If the screen or finger touching the screen is wet, it can cause a failure.	Please make sure your finger is dry while using the phone.
2. Protective film on touch screen may make touch screen less responsive.	Please remove any such protective screens.
3. Your device may become slow, if you are running many applications at the same time.	Please close all applications, go back to Home screen and try again.



**Read there simple guidelines before using the device.**

#### **ROAD SAFETY COMES FIRST**

Obey all local laws, Always keep your hands free to operate the vehicle while driving

Your first consideration while driving should be road safety.



#### **INTERFERENCE**

All wireless devices may be susceptible to interference, which could affect performance.



#### **ENHANCEMENTS AND BATTERIES**

Use only approved enhancements and batteries. Do not connect incompatible products.

**SWITCH OFF NEAR BLASTING**

Follow any restrictions. Do not use the device where blasting is in progress.

**CONNECTING TO OTHER DEVICES**

When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible products.

**BACK-UP COPIES**

Remember to make back-up copies of keep a written record of all important information.

**SWITCH OFF IN AIRCRAFT**

Follow any restrictions. Wireless devices can cause interference in aircraft.

**SWITCH OFF IN HOSPITALS**

Follow any restrictions. Switch the device off near medical equipment.

**SWITCH OFF WHEN REFUELING**

Do not use the device at a refueling point. Do not use near fuel or chemicals.

**PROTECT THE ENVIRONMENT**

Do not dispose of batteries in a fire or as household trash. Obey any local battery recycling laws or environment protection policy.

**PROTECT THE CHILDREN**

Do not store any small parts of the device such as a memory card where children may access them.

A square icon with a black border containing the letters "SOS" in a bold, black, sans-serif font.

**SOS**

### **EMERGENCY CALLS**

Ensure the phone function of the device is switched on and in service. Enter the emergency number. Give your location. Do not end the call without permission.

## TECHNICAL SPECIFICATION

NETWORK	2G:GSM 900/1800 3G:WCDMA 2100
DISPLAY SIZE	10.16cm
BATTERY CAPACITY	2000 mAh
CHARGER SPECIFICATION	INPUT:AC 100- 240V/50-60Hz ..... OUTPUT:DC 5V/800mA
SAR VALUE	0.530W/Kg
CAMERA RESOLUTION	Rear: 5.0 MEGA PIXEL Front: 0.3 MEGA PIXEL

# Limited Warranty Terms and Conditions

Fly Mobile Pvt. Ltd., (hereinafter referred to as the 'Company') provides this Limited Warranty to the purchaser of the Fly mobile handset and original accessories (Battery, Charger, Hands free etc.) supplied in the sales package (hereinafter collectively referred to as the 'Product').

## Warranty period

Subject to the conditions specified herein, the Company warrants the Product to be free from defects in design, material and workmanship at the time of its original purchase and for a subsequent period of six months for the Transceiver, three months for the Accessories (Charger/ Battery/ Hands free/ Data cable); all periods commencing from the date of purchase.

## How to get warranty service

To obtain warranty services, the purchaser needs to bring the Product to the Company's Authorized Care Centre at his/her own cost, along with the original proof of purchase, bearing unaltered/ unmodified date of purchase and IMEI number .

The Company's Limited Warranty extends only to the original purchaser/ end user of the Product, and is not assignable or transferable to a subsequent purchaser/ end user

## Provisions and Exclusions

This Limited Warranty does not cover a) normal wear and tear; b) defects caused by improper handling; c) defects or damages caused by misuse of the Product, including use that is contrary to the instructions provided by the Company set out in the Product's User's Manual; and/or d) other acts beyond the reasonable control of the Company (including but not limited to Force Majeure, Lightening, Voltage surge, etc.)

During the warranty period, the Company or its Authorized Care Centre may repair or replace at its sole discretion, any defective Product(s) or part(s) thereof with new or factory rebuilt/ re-conditioned item(s) and return the Product to the purchaser in working condition. All replaced part(s)/ item(s) shall become the property of the Company.

The repaired or replaced part(s) or item(s) shall stand warranted only for the remaining warranty period since the date of purchase.

The warranty shall cease to exist in the absence of the original proof of purchase, or in case the original serial number/ IMEI is removed, modified or obliterated, or if the Product is damaged due to liquid spillage, exposure to moisture, exposure to extreme



thermal or environmental conditions, or if there is a physical damage to the Product, or if the Product was found tampered/ found opened, modified or repaired by anyone other than the Company's Authorized Care Centre.

The warranty terms are subject to change without prior notice.

Except for any liability that cannot be excluded by law, the Company (including its related entities and their respective officers, employees and agents) excludes all liabilities (including negligence), for any loss of profit, business revenue, goodwill, anticipated savings or data, personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Product. All disputes are subject to the jurisdiction of courts of Delhi only.

Email us at [customercare@flyphone.in](mailto:customercare@flyphone.in)

Visit us at [www.flyphone.in](http://www.flyphone.in)

## E-Waste



As indicated above, this product (including battery and charger) must not be disposed off or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by disposing off over to the specified collection point for recycling of such hazardous waste. Collection and proper recovery of your electronic waste equipments at the time of disposal will allow us to help preserve the environment.

Recycling of the electronic waste equipment will ensure safety of human health and environment. For more information on best practices for disposal of electronic and electrical waste, please visit to our web site: <http://www.flyphone.in/>

You can also reach to us on our customer care number 0124-4549730 to know about your nearest service centers for disposing of your product.

Note: Fly Mobiles will not bear any responsibility for any incompliance with the above mentioned guidelines or improper usage of the mobile phone.