# **Technical Document**

Document Title: ZTE C230 CDMA 1X After-sales
Service Manual (Level 1)

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**ZTE CORPORATION** 



# **Modification Record**

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Notice: 1. Fill in the table while modify the document.

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# 1. Product Summary

#### 1.1 Standard Configuration

SN	Name	QTY
1	Handset	1
2	Li Battery	1
3	Charger	1
4	Earphone	1

#### 1.2 Specification

Network: CDMA

♦ Dimensions: 80mm\*43mm\*22mm

• Weight: about 85g (battery included)

♦ Continuous talk time: 2h – 4h

♦ Continuous standby time: 80h – 160h

#### 1.3 Functions

♦ LCD: CSTN, 128\*128 dots, 64k colors

♦ Support full screen graphics display

Support caller and called function

♦ Support emergency call

♦ SMS receiving and sending

♦ Support OTASP function

Support combination of handset and card or separation of handset and card; compatible
 with all hardware, and managing software separately according to software version

The information of operator memorized in NV or UIM card is default display when you switch on the handset; switch-on animation is realized depending on the setting by the operator.

• For the version of separation of handset and card, the handset should display the prompt



information that user should insert UIM card while switched on before UIM card is not inserted.

- ♦ Caller and called number display
- ♦ Support DTMF dial
- ♦ Support 32-digit dial
- Support short-number dial in VPN business
- ♦ Name card capacity: 100 pieces
- For the version of separation of handset and card, support mutual transfer of phone book
   information with UIM card in one piece or batches
- ♦ Memorize the latest 10 out call number
- Memorize the latest 10 incoming call number
- ♦ Memorize the latest 10 missed call
- Memorize the latest talk time and accumulative talk time which can be displayed to the user

#### 1.4 Inner Code

Inner Code	Outer Code
P300C3	C230

### 2. Inner Structure and Elements

#### 2.1 Function Test

Input \*983\*3641# and press \* to begin function test mode, then test LCD  $\rightarrow$  ring tone  $\rightarrow$  vibration  $\rightarrow$  key-press back light  $\rightarrow$  red, green and blue indicating light  $\rightarrow$  key-press (with hands)  $\rightarrow$  press 'End' key  $\rightarrow$  echo test  $\rightarrow$  press 'End' key successively. Begin earphone test and press 'End' key, and the handset will automatically restart after test.

#### 2.2 Software Download

♦ Software download instruction

Each handset to be repaired should be upgraded to the latest version, that is, each repaired handset should be in the latest version.



♦ Install download platform

ZPST\_DL\_P300V1.01.01setup

◆ Install driver (the driver program of E798 data cable)
 E798 USB download cable (code: ISO11259)



Driver installation

• Insert the data cable into the USB port of computer, and the following driver installation interface will automatically appear, then select 'No, not this time' and click 'Next'

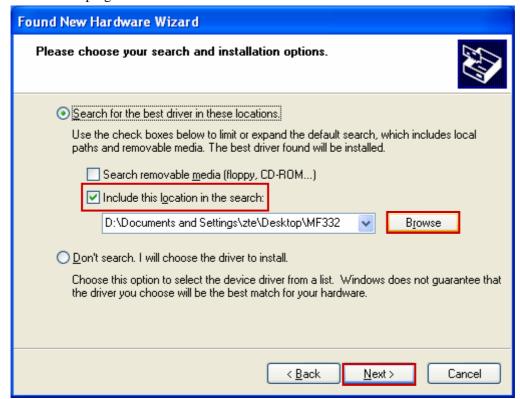




♦ Select 'Install from a list or specific location (Advanced)' and click 'Next'



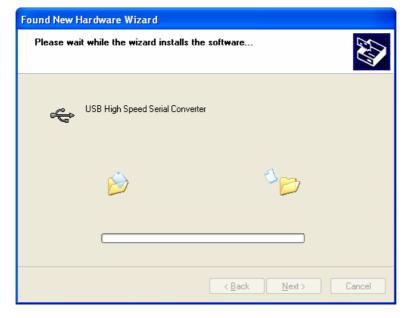
• Select driver program to be installed in 'Browse' and click 'Next'





♦ Click 'Continue Anyway'



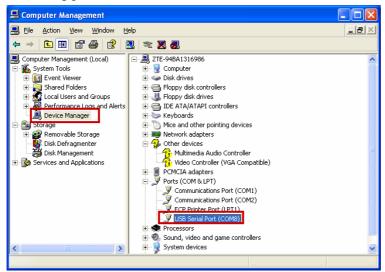




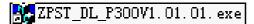
Click 'Finish' after successful installation



◆ Open 'My computer' → 'Management' → 'Device manager' → 'Port' and check the connecting port of download cable

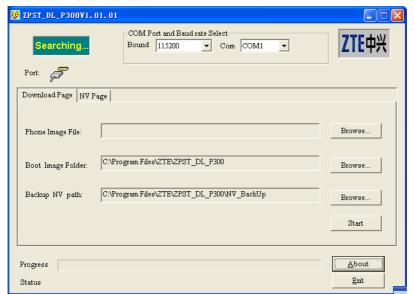


Double click the shortcut icon on desktop

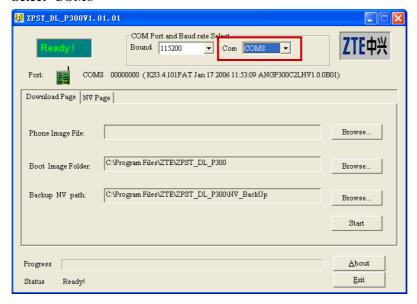




♦ Main download interface

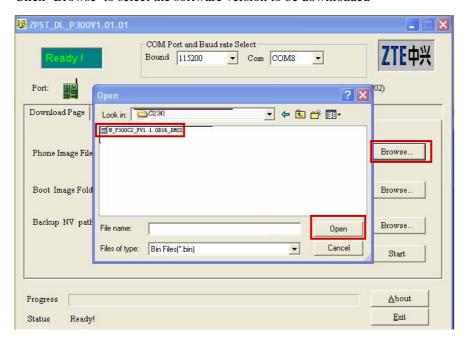


♦ Select 'COM8'

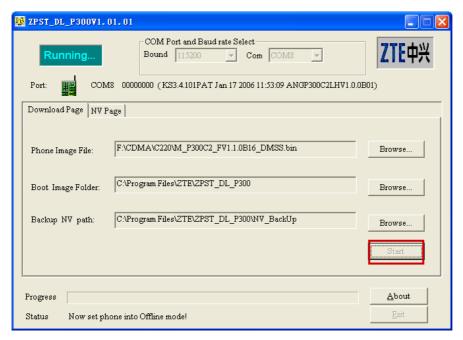




Click 'Browse' to select the software version to be downloaded

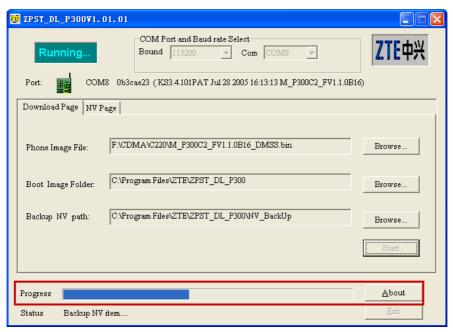


♦ Click 'Start' to download

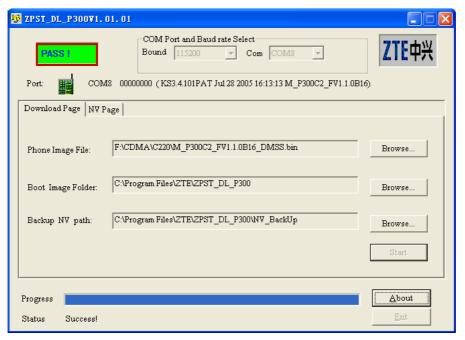




♦ Downloading

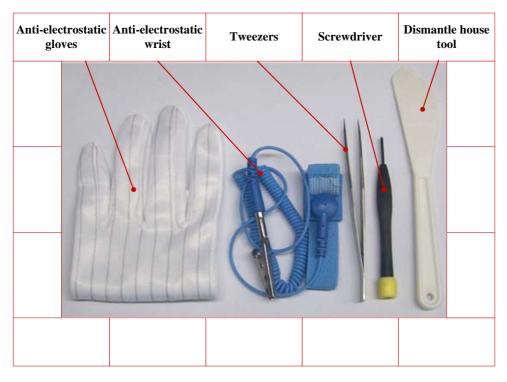


♦ Download success





### 2.3 Disassembly Flow



• Take out the battery.





 Pay attention to the positions of four screws and separate the back cover with dismantle house tool.





• Separate the front and back covers and pay attention to the locks.









• Pay attention to the connecting points of antenna.



• Take off FPC with tweezers and pay attention to the connecting positions.





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Separate the up cover and down front cover.

Pay attention to the direction of tweezers and press roller in place.





• Take out the four screws of up flip cover and separate them with dismantle house tool. Pay attention to screw holes.









• Pay attention to the locks.



• Pay attention to the installing position of motor and speaker.





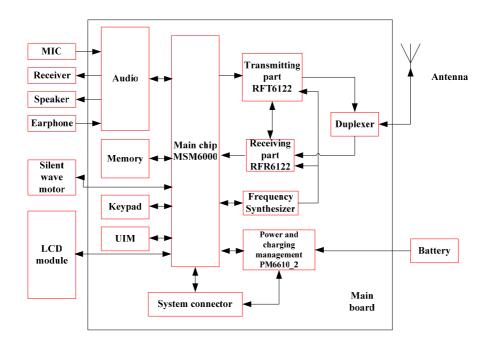
♦ Take out LCD and FPC with tweezers. Pay attention to the connecting way of LCD and FPC.



## 2.4 Composing

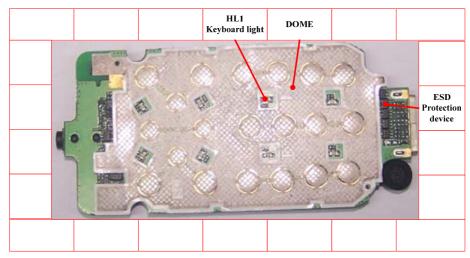


#### 2.5 Block Diagram

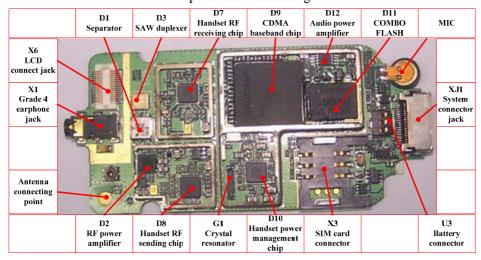




#### 2.6 Basic Device Distributing



Top Device Distributing



**Bottom Device Distributing** 

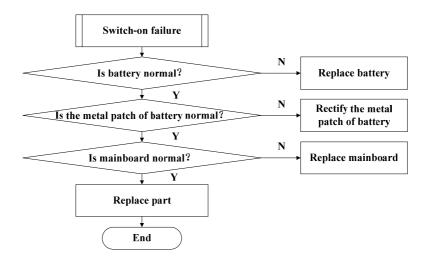
# 3. Troubleshooting Flow Chart (Level 1)

#### **Structure Failure**

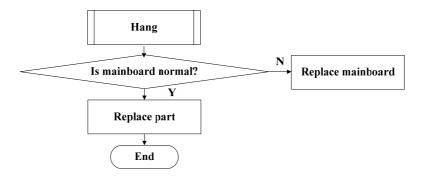
For the structure failure, please make the corresponding replacement (refer to the section Disassembly Flow)



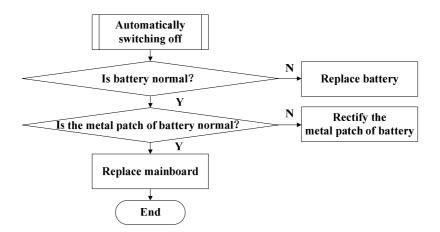
#### **Switch-on Failure**



#### Hang

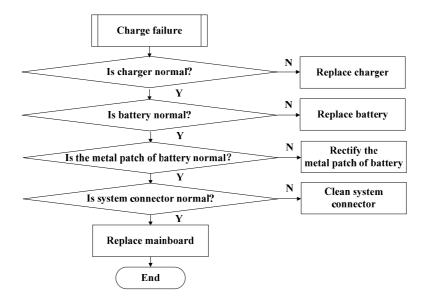


### **Automatically Switching Off**

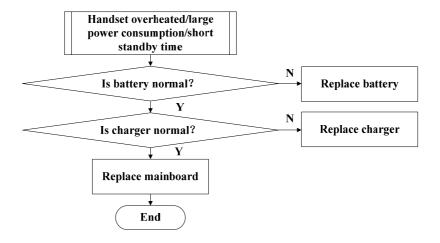




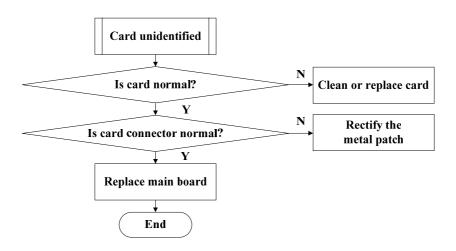
#### **Charge Failure**



#### Handset Overheated/Large Power Consumption/Short Standby Time

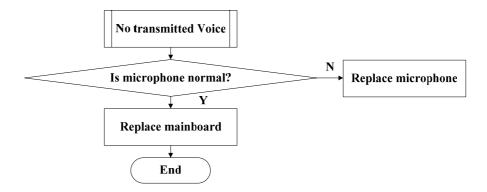


#### **Card Unidentified**

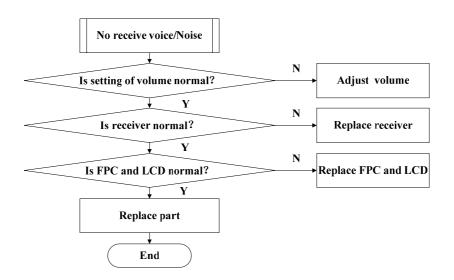




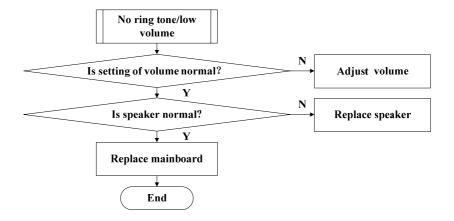
#### **No Transmitted Voice**



#### No Receive Voice/Noise

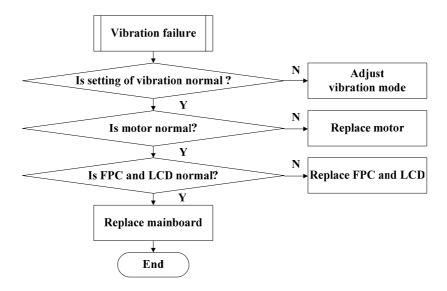


#### No Ring Tone/Low Volume

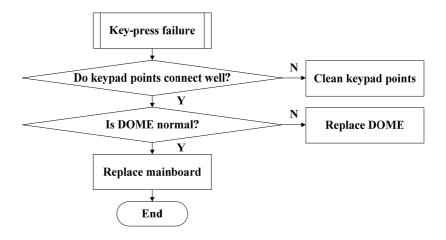




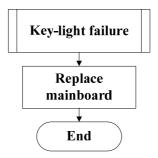
#### **Vibration Failure**



# **Key-press Failure**

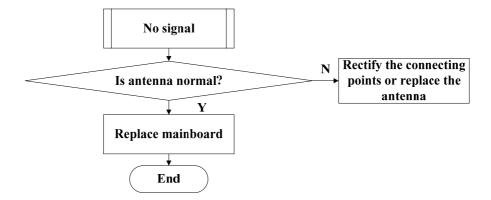


### **Key-light Failure**

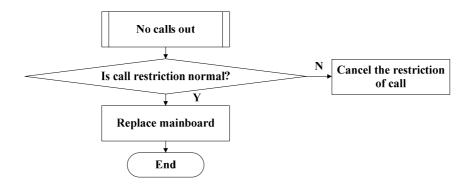




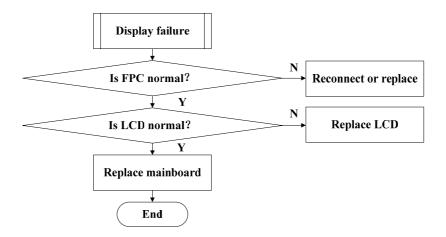
### No Signal



#### **No Calls Out**



#### **Display Failure**





# 4. Parts List

Parts List of P300C3 CDMA Mobile Phone		
Code	Material Name	
55401001281	P300C3 Parts of up front cover	
55401001267	P300C2 Parts of up back cover	
55401001265	P300C2 Parts of down front cover	
55401001268	P300C2 Parts of down back cover	
55402000315	P300C2 Keypad	
35030100057	A300C LCD module	
35040100006	Single-side receiver and speaker in X platform	
35040300026	Microphone	