# 5. Product Support Tools

# 5-1 General

# IMPORTANT INFORMATION Purpose

The Product Support Tool (PST) offers you the ability to interface with the SAMSUNG DBTM telephone using a PC. With this tool you can program the phones network system requirements and functionality, swap phone data, and download software upgrades. This document supports UniPST version x.xx.

#### NOTE: This software must be executed in the Windows95/98 mode.

#### EQUIPMENT REQUIRED

Make sure you have the following equipment setup:

- 1. Minimum PC configuration: 586 CPU, 16MB RAM, Windows95/98, 5MB of disk space free for software upgrade.
- 2. PST Software with appropriate cable (DM Cable for SAMSUNG DBTM phone).
- 3. Serial Port (16550 Serial Interface Card).
- 4. Power Supply (3.8 V) or Battery.

#### INSTALLATION Software

1.Insert the PST floppy disk into drive (A:\).

2.Create an appropriate directory on the C:\ drive for PST software, Execute Setup.exe file, The installation program creates folder and task bar on the windows95/98 start bar.

#### SAMSUNG DBTM Phone

The serial port should be configured to COM1 or COM2.

Use the following procedure to connect the phone, cable, and PC.

Plug the female end of the DM Cable into the 16550 card.

Pull the black rubber connector away from the socket at the base of the phone.

Plug the special connector on the cable into the socket at the base of the phone.



# 5-2. PST (Product Support Tool)

# 5-2-1 Getting Started

## MAIN MENU SCREEN

- 1. At the Windows95/98, Double Click "UniPst.exe".
- 2. The Main Menu Screen will be displayed.

The Main Menu Screen shows the basic tasks that are available.

## CAUTION: DO NOT attempt to program phone with a low battery.

# PST SETUP

UniPst supports SAMSUNG DBTM portable telephone. You can select serial port COM1 or COM2.

# **5-2-2 Operation Procedure**

#### Service Programming

The Service Programming screens enable you to set and change the service activation parameters of the phones. These items can be changed individually or as a group via the "Edit Items" Property Sheet of the PST. There are several pages on the Service Programming Property Sheet (See below Figure).

### Read Data from File

Click "open" icon to select the name of a file whose extension is "mmc". The values will be read from the named file, and will initialize the parameter values seen on the Service programming screen

## **Read Data from Phone**

Click Read from the Phone icon to upload the current programmable parameters of the phone. The values are read from the phone, so the phone must have the power ON and be properly connected to the PST.

## NOTE: To actually view the data you need to go to the Edit Items screens.

#### **Edit Items**

Click this icon to edit Number Assignment Module (NAM) items or UI items.

There are two types of screens:

1. Parameters associated with a particular Number Assignment Module (NAM)

2. UI items settings

#### Phone Book

Click this icon to edit Phone Book.

While you edit cell, you can use <Enter> and < UP, DOWN,LEFT,LIGHT Arrow> and <SPACE> key. If you want to edit phone number or name, you must move rectangle box to cell where you want to edit, Write it down. if <UP and DOWN Arrow> key is pressed, the cursor moves to next cell or previous cell.

#### Save Data to File

Click this icon to save the current parameters to a file. Once you enter a filename, Click <OK> button to write all current parameters to that file. This way the same information can be downloaded into multiple phones.

#### Write to Phone

Click this icon to write the selected parameter values to the phone. Writing the selected values to the phone may take up to a minute.

If there are dependencies in a field you can make all the changes in the proper fields and download the information all together.

If you intend to use this "Write to Phone" feature, it is recommended that you do a "Read Data from Phone" first, and then make the changes, so that nothing gets inadvertently overwritten.

#### NOTE: DO NOT TOUCH THE PHONE WHILE WRITING IS IN PROGRESS.

#### Software Download and Upgrade Screen

To begin a software upgrade or download, perform the following steps:

- 1. From the main menu screen choose DOWNLOAD MODE?
- Click open icon to choose a BIN file of the new software to be loaded. Choose the appropriate BIN file, then Click <Open> (see below figure).
- 2. Click Download? to begin downloading the file. You will notice various messages and a progress bar that informs the user what percentage of the downloading has already occurred.
- 3. Click Mode Select box, then Select SERVICE MODE?to return to the Service Mode Screen.

#### NOTE: DO NOT POWER OFF WHILE THE PHONE IS BEING DOWNLOADED!