# SERVICE MANUAL Level 1&2 NCCA

RA-6

#### **Transceiver characteristics:**

#### **Band:**

EGSM: Quad-band 850/900/1800/1900MHz WCDMA: 2100MHz

#### **Display:**

Inner - LCD: Active matrix color display (800x352 pixels); 16M colors Outer - LCD: Active matrix color display (240x320 pixels); 16M colors Camera:

#### Main Camera: 3.2 Megapixel with flash and autofocus

Sub Camera: QCIF camera for video calling

#### **Operating System:**

Series 60

#### **Connections:**

Wireless: WLAN, Bluetooth, IRDA, GPS Connector: Mini USB Connector; AV Connector

#### **Memory:**

MicroSD<sup>™</sup> (max 2GB)

Transceiver with BP-4L Li-Ion battery pack

Talk time	Standby	Note
up to 5h	up to 14days	Depends on network parameters

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#### **ISSUE 1**







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## 1. CHANGE HISTORY

Status	Version No.	Date	Comments
Draft	0.1	05.Apr.2007	Initial draft
Approved	1.0	07.May.2007	Approval

The purpose of this document is to help NOKIA service levels 1 and 2 workshop technicians to carry out service to NOKIA products. This Service Manual is to be used only by authorized NOKIA service suppliers, and the content of it is confidential. Please note that NOKIA provides also other guidance documents (e.g. Service Bulletins) for service suppliers, follow these regularly and comply with the given instructions.

While every endeavor has been made to ensure the accuracy of this document, some errors may exist. If you find any errors or if you have further suggestions, please notify NOKIA using the address below:

#### CMO Operation & Logistics Training and Vendor Development Multimedia Creation & Support mailto:Service.Manual@nokia.com

Please keep in mind also that this documentation is continuously being updated and modified, so watch always out for the newest version.

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#### IMPORTANT

This document is intended for use by qualified service personnel only.

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## 3. WARNINGS AND CAUTIONS

#### **Warnings and Cautions**

Please refer to the phone's user guide for instructions relating to operation, care and maintenance including important safety information. Note also the following:

#### Warnings:

- 1. CARE MUST BE TAKEN ON INSTALLATION IN VEHICLES FITTED WITH ELECTRONIC ENGINE MANAGEMENT SYSTEMS AND ANTI-SKID BRAKING SYSTEMS. UNDER CERTAIN FAULT CONDITIONS, EMITTED RF ENERGY CAN AFFECT THEIR OPERATION. IF NECESSARY, CONSULT THE VEHICLE DEALER/MANUFACTURER TO DETERMINE THE IMMUNITY OF VEHI-CLE ELECTRONIC SYSTEMS TO RF ENERGY.
- 2. THE HANDPORTABLE TELEPHONE MUST NOT BE OPERATED IN AREAS LIKELY TO CONTAIN POTENTIALLY EXPLOSIVE ATMOSPHERES, EG PETROL STATIONS (SERVICE STATIONS), BLASTING AREAS ETC.
- 3. OPERATION OF ANY RADIO TRANSMITTING EQUIPMENT, INCLUDING CELLULAR TELEPHONES, MAY INTERFERE WITH THE FUNCTIONALITY OF INADEQUATELY PROTECTED MEDICAL DEVICES. CONSULT A PHYSICIAN OR THE MANUFACTUR-ER OF THE MEDICAL DEVICE IF YOU HAVE ANY QUESTIONS. OTHER ELECTRONIC EQUIPMENT MAY ALSO BE SUBJECT TO INTERFERENCE.

#### **Cautions:**

- 1. Servicing and alignment must be undertaken by qualified personnel only.
- 2. Ensure all work is carried out at an anti-static workstation and that an anti-static wrist strap is worn.
- 3. Use only approved components as specified in the parts list.
- 4. Ensure all components, modules screws and insulators are correctly re-fitted after servicing and alignment.
- 5. Ensure all cables and wires are repositioned correctly.

## 4. ESD PROTECTION

Nokia requires that service points have sufficient ESD protection (against static electricity) when servicing the phone.

Any product of which the covers are removed must be handled with ESD protection. The SIM card can be replaced without ESD protection if the product is otherwise ready for use.

To replace the covers ESD protection must be applied.



All electronic parts of the product are susceptible to ESD. Resistors, too, can be damaged by static electricity discharge.

All ESD sensitive parts must be packed in metallized protective bags during shipping and handling outside any ESD Protected Area (EPA).

Every repair action involving opening the product or handling the product components must be done under ESD protection.

ESD protected spare part packages MUST NOT be opened/closed out of an ESD Protected Area. For more information and local requirements about ESD protection and ESD Protected Area, contact your local Nokia After Market Services representative.

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## 5. CARE AND MAINTENANCE

This product is of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfil any warranty obligations and to enjoy this product for many years.

• Keep the phone and all its parts and accessories out of the reach of small children.

• Keep the phone dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits.

• Do not use or store the phone in dusty, dirty areas. Its moving parts can be damaged.

• Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.

• Do not store the phone in cold areas. When it warms up (to its normal temperature), moisture can form inside, which may damage electronic circuit boards.

• Do not drop, knock or shake the phone. Rough handling can break internal circuit boards.

• Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone.

• Do not paint the phone. Paint can clog the moving parts and prevent proper operation.

• Use only the supplied or an approved replacement antenna. Unauthorised antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices.

All of the above suggestions apply equally to the product, battery, charger or any accessory.

## 6. BATTERY INFORMATION

Note: A new battery's full performance is achieved only after two or three complete charge and discharge cycles! The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk-time and standby time) is noticeably shorter than normal, it is time to buy a new battery. Use only batteries approved by the phone manufacturer and recharge the battery only with the chargers approved by the manufacturer.

Unplug the charger when not in use. Do not leave the battery connected to a charger for longer than a week, since overcharging may shorten its lifetime.

If left unused a fully charged battery will discharge itself over time Temperature extremes can affect the ability of your battery to charge.

For good operation times with Ni-Cd/NiMh batteries, discharge the battery from time to time by leaving the product switched on until it turns itself off (or by using the battery discharge facility of any approved accessory available for the product).

Do not attempt to discharge the battery by any other means Use the battery only for its intended purpose. Never use any charger or battery which is damaged.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object (coin, clip or pen) causes direct connection of the + and - terminals of the battery (metal strips on the battery) for example when you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15°C and 25°C (59°F and 77°F). A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. Batteries' performance is particularly limited in temperatures well below freezing.

Do not dispose batteries in a fire! Dispose of batteries according to local regulations (e.g. recycling). Do not dispose as household waste.

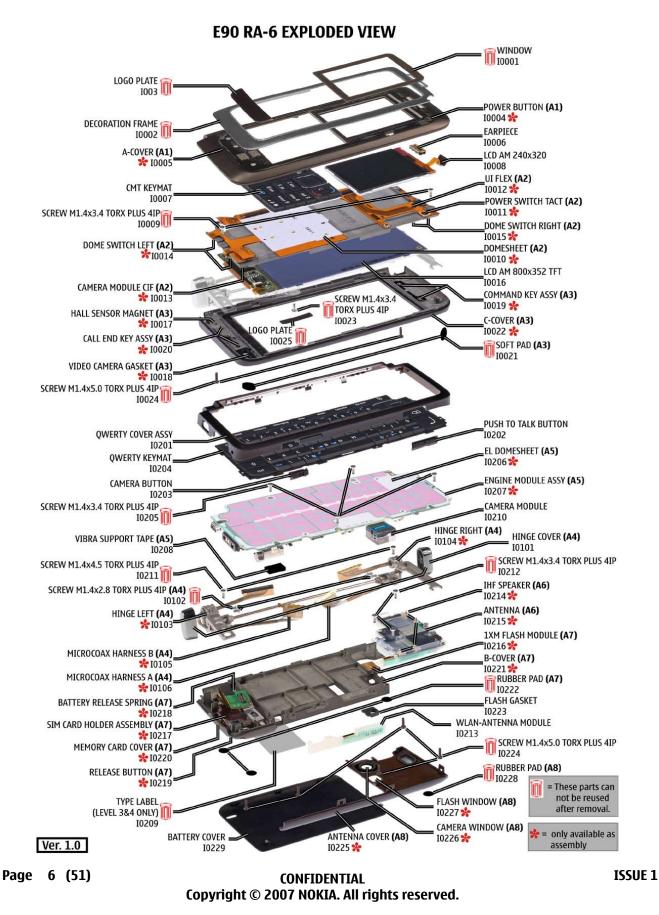
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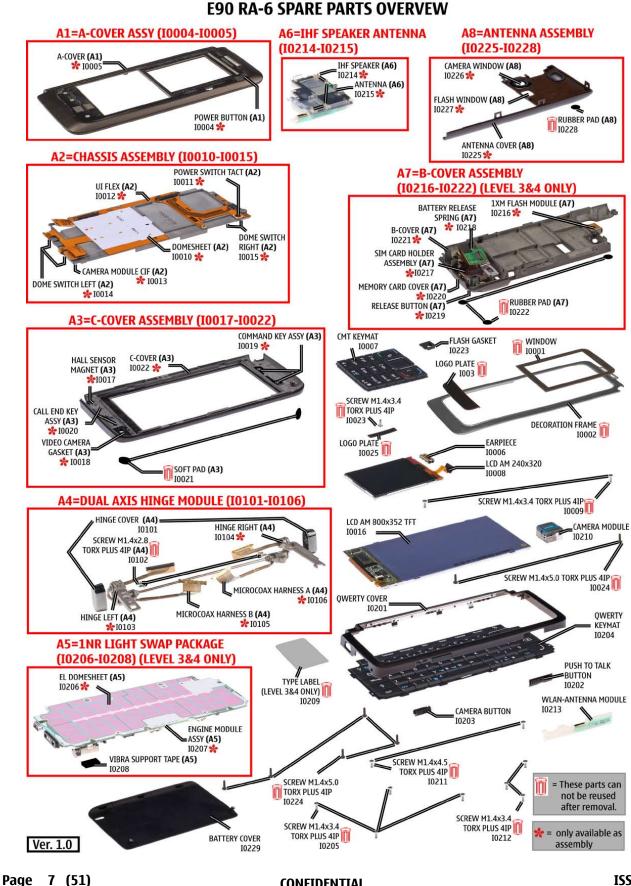
## 7. EXPLODED VIEW

See corresponding ITEM/CIRCUIT REF in the Spare Parts Service Bulletins on NOL.





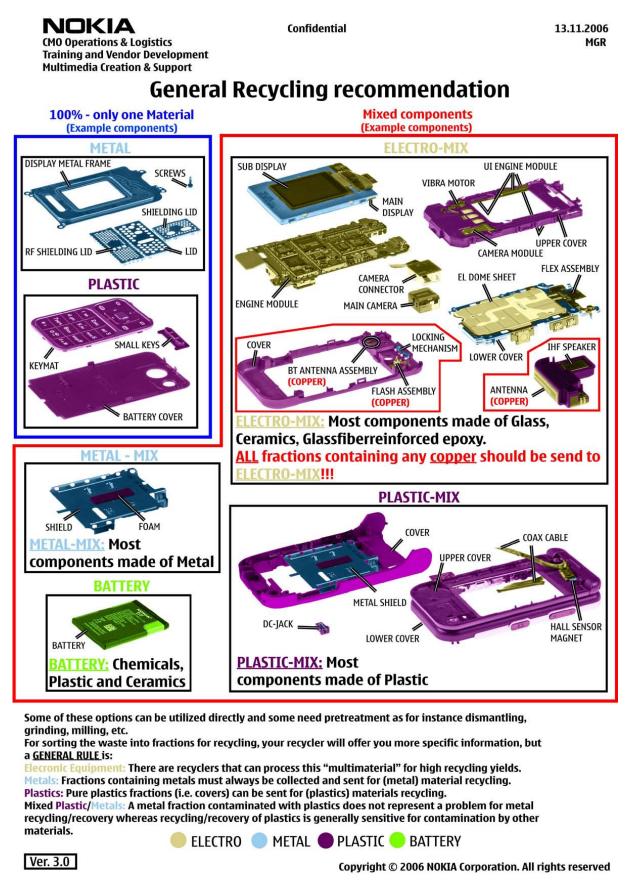
## 8. SPARE PARTS OVERVIEW



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# NOKIA Care

#### 9. GENERAL RECYCLING RECOMMENDATION



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**10.LEVEL 2 SOLDER COMPONENTS** 

# No solder able components for Level 2

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## **11.SERVICE TOOLS**

FLS-5		
FLS-5 incl. ACF-8, Driver and User Guide Dongle and flash device incorporated into one package, developed specifi- cally for POS use.	<b>ACF-8</b> Universal Power Supply is used to power FLS-4S.	<b>Travel Charger AC-4</b> Small and lightweight charger for fast charging of your phone battery.
	SS-45	RJ-150
<b>DKE-2</b> Service Cable to connect the PC with the mini USB connector.	<b>SS-45</b> Camera removal tool. One side is for disassembly, the other side for as- sembly.	<b>RJ-150</b> Soldering Jig
BP-4L	A Subdivide galaxies S - Sub5, SA3, 8 Cu0, 7 Fubritie galaxie Tpr-fow 32 Tpr-fow 32	<section-header></section-header>
<b>Internal Battery BP-4L</b> Inserted under the back cover, this Li-Ion battery provides power in a lightweight package.	<b>Lead-free Solder Wire</b> Mandatory for lead-free products (Level 2 only).	0772040 NMP Standard Toolkit (V2) For more informations refer to the Service Bulletin (SB-011) on NOKIA On- line. Supplier or manufacturer contacts for tool re-order can be found in " <b>Recom- mended service equipment</b> " docu- ment on NOKIA Online.

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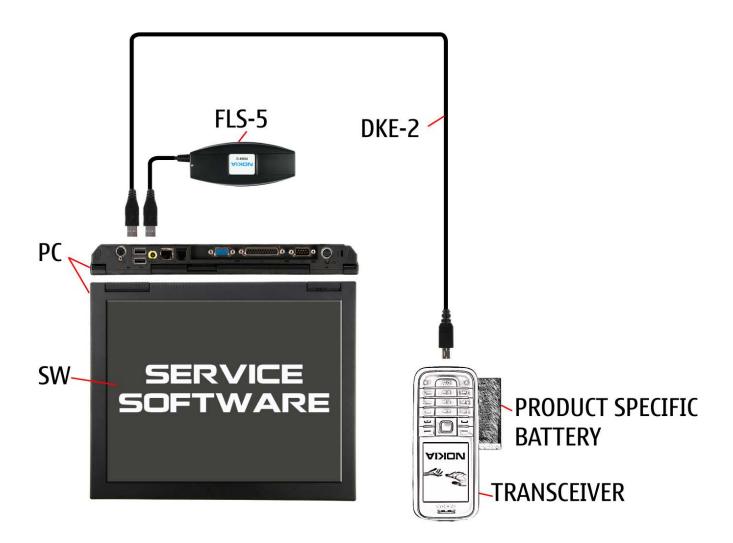
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## 12.SW-UPDATE

#### Flash Concept – (Point of Sales)

To use FLS-5 Flash Dongle you have to follow the user guide inside the sales package. Please check always for the latest version of flash software, which is available on **NOKIA Online**.



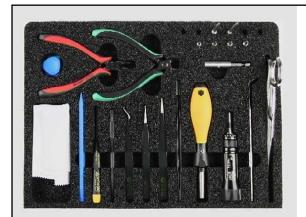
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# 13. UPPER BLOCK DISASSEMBLY

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1. You will need the Nokia Standard Toolkit version 2. Also refer the General Mechanical Guideline video for additional hints about the tools and component handling.



2. Open the assembly. Peel up the LOGO PLATE with the dental pick.



3. Discard the LOGO PLATE. Do not use it again when reassembling.



4. Unscrew the 3 Torx Plus size 4 screws in the order shown.



5. Discard these screws. Do not use them again when reassemble.



6. Close the assembly again. Lift up the A-COVER at the hinge side. Move it away from the hinge side. Now it can be removed easily.

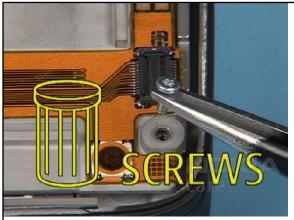
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13. Discard them. Do not use them again.



14. Gently lever up the flex connector of the LCD AM 800x352.



15. Open the assembly. Lift up the C-COVER, beginning at the QWERTY KEYMAT side.



16. It is important to protect the surface with a piece of cloth before continuing. Flip over both parts of the hinge.





18. Be double carefully while opening these 2 MICROCOAX HARNESS connectors.



19. It is very important not to bend these connectors while opening. Otherwise the connectors become unusable.	20. Now the CHASSIS ASSEMBLY can be removed.
The disassembly procedure is now complete.	

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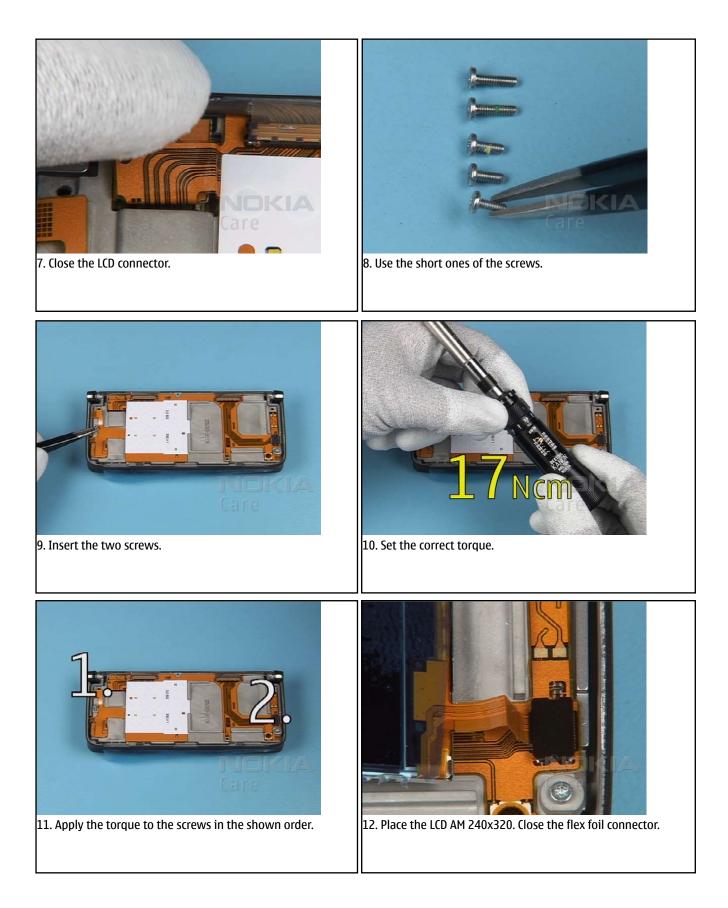
## **14. UPPER BLOCK ASSEMBLY**



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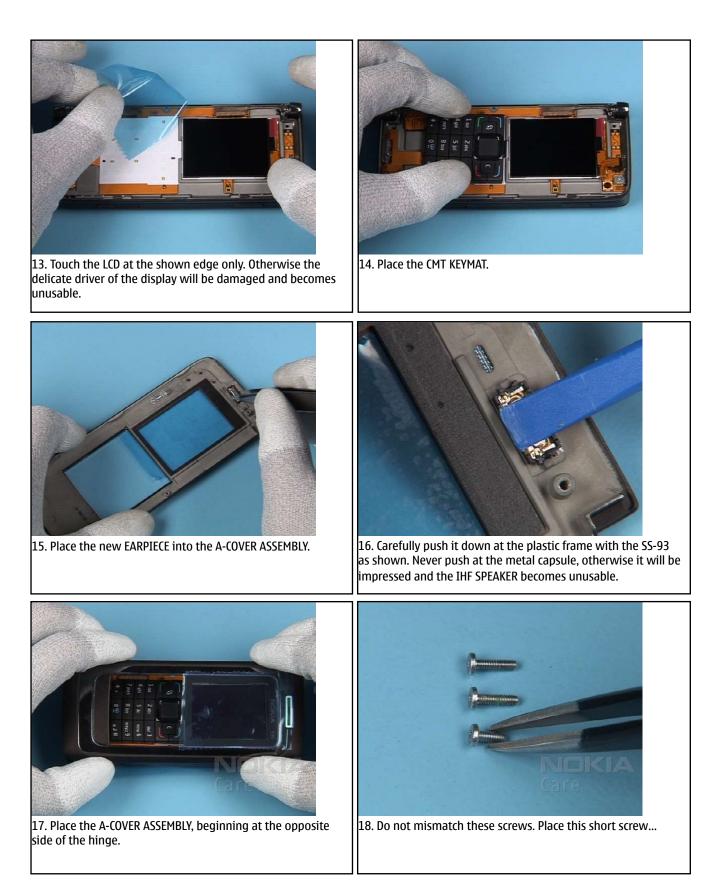
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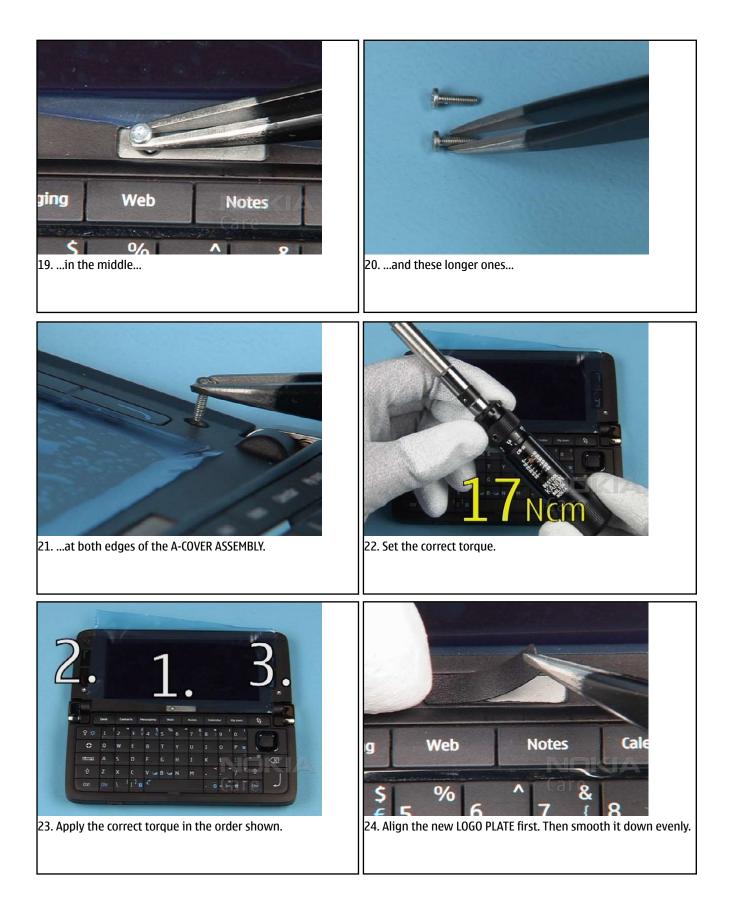




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## **15.LOWER BLOCK DISASSEMBLY**



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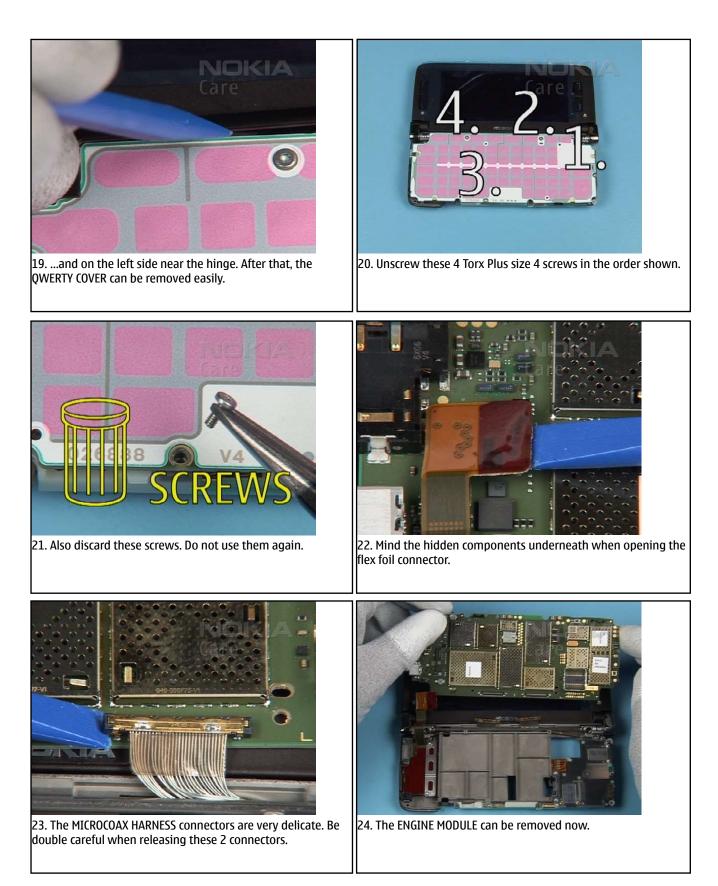
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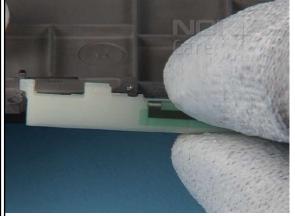
25. Unscrew this 2 Torx Plus size 4 hinge screws.



26. Discard them. Do not use them again when reassemble.



27. The upper assembly can be removed now.



28. The WLAN ANTENNA MODULE can be removed.



29. Unscrew these 3 Torx Plus size 4 screws in the shown order.



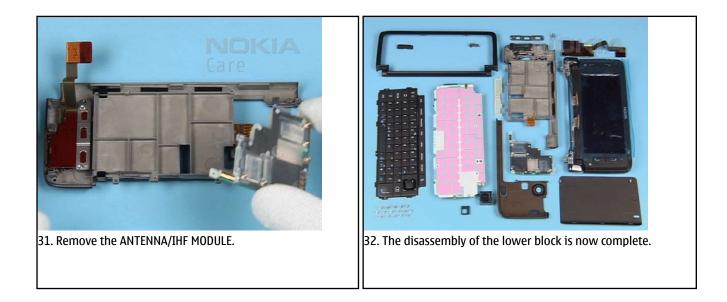
30. Discard them, do not use them again.

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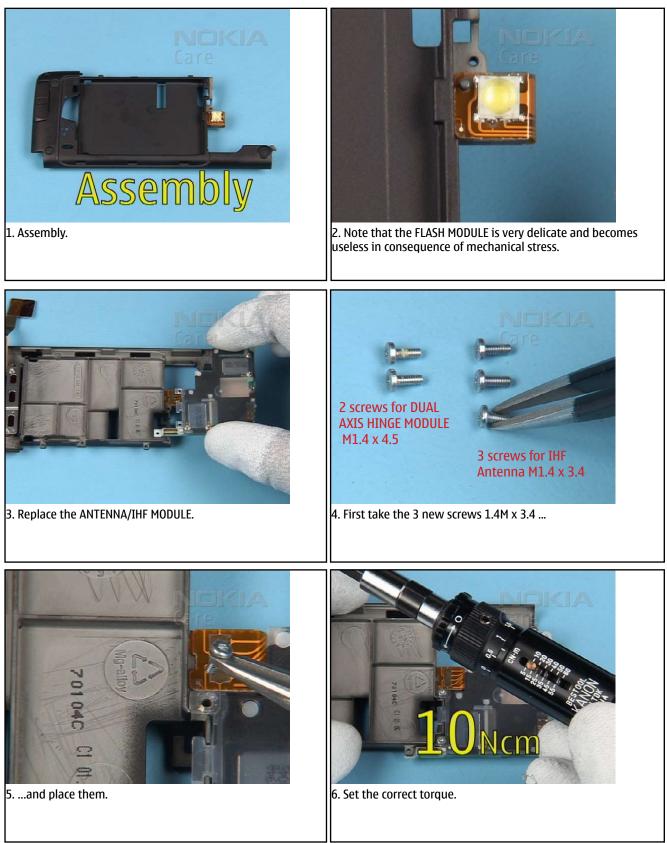
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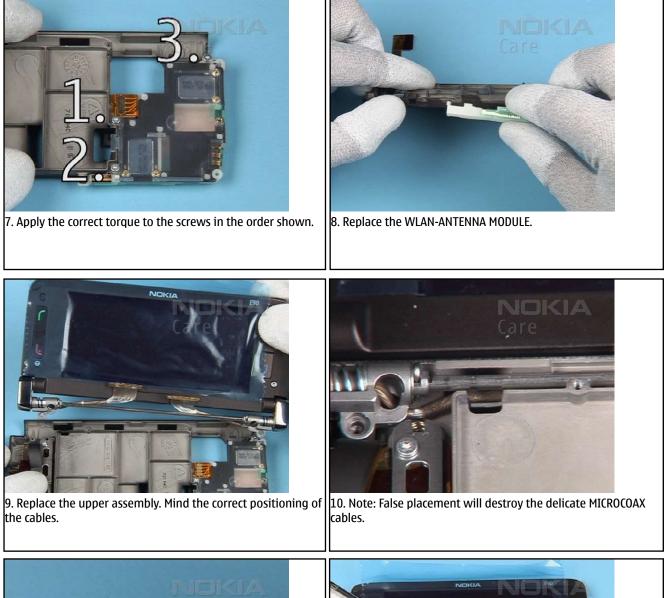


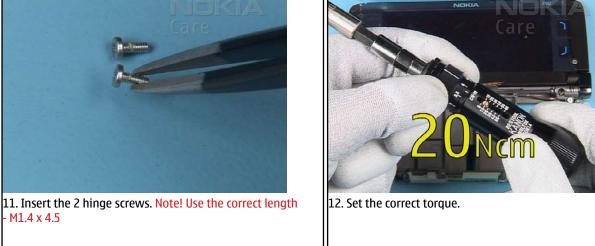
## **16.LOWER BLOCK ASSEMBLY**



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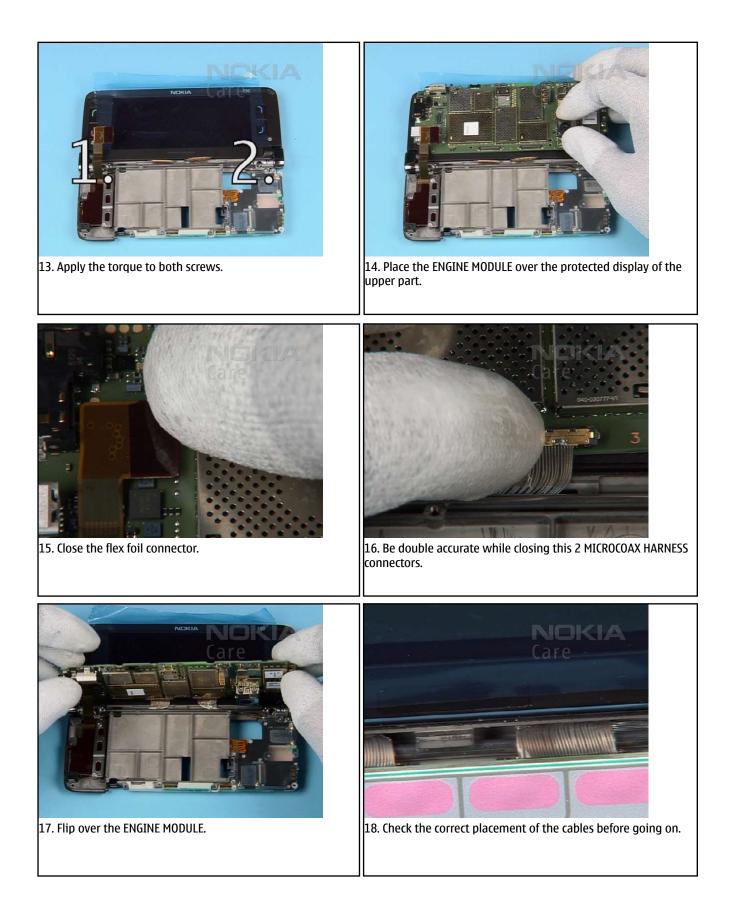
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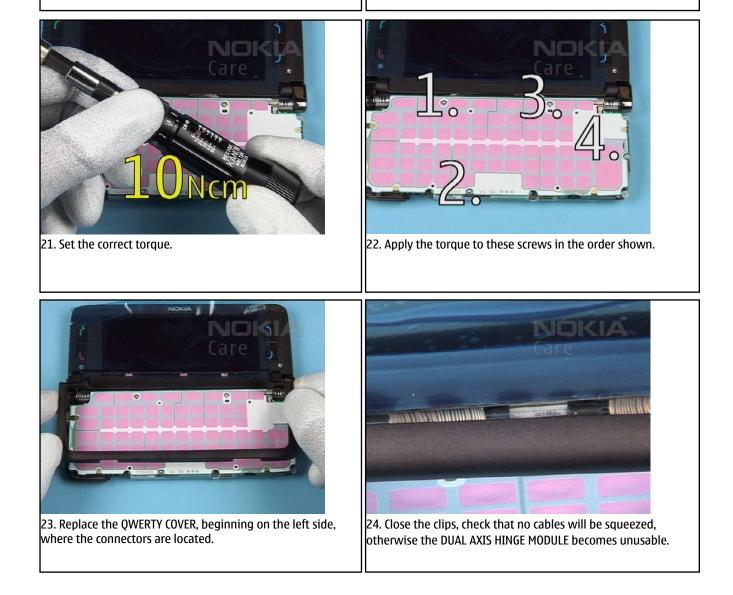




19. Take these 4 screws...

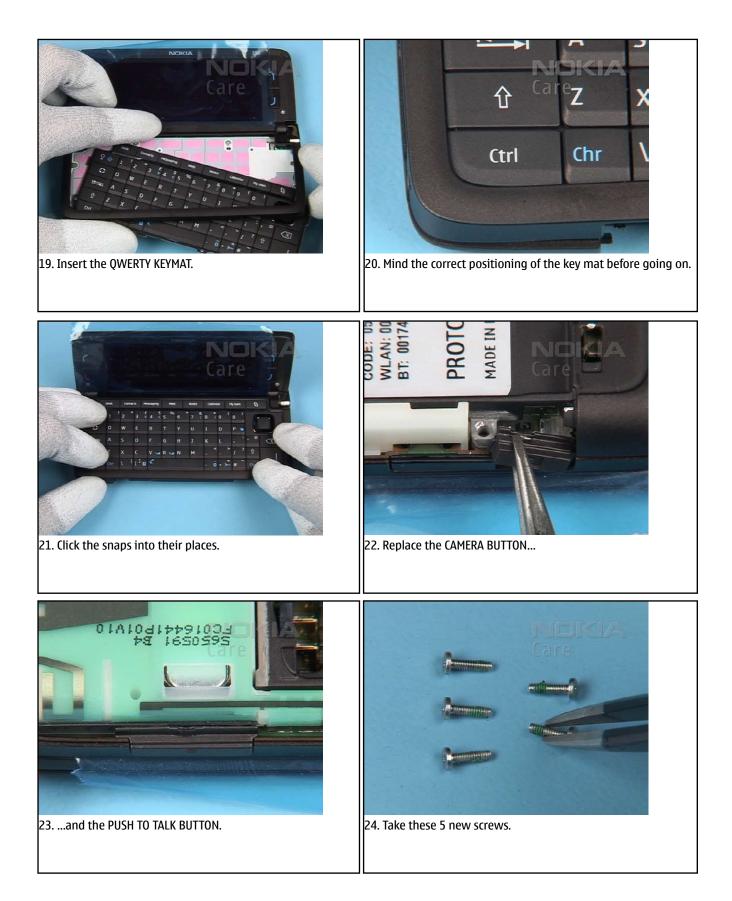


20. ...and place them into their recesses.



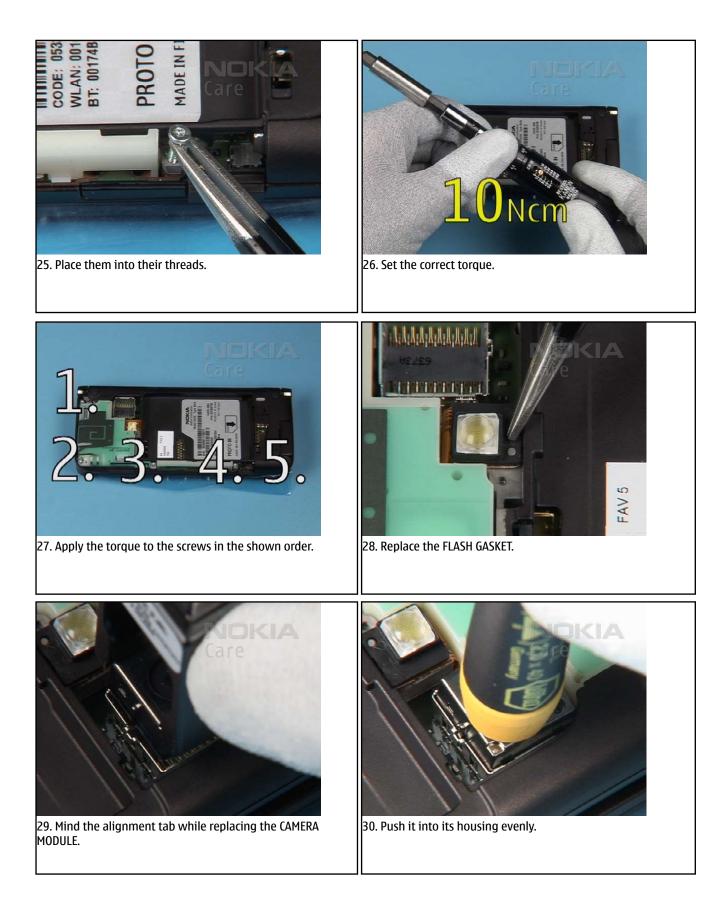
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## **17.LEGEND FOR QUICK TROUBLE SHOOTER**

This legend is valid f	or all parts of the Quick Trouble Shooter
Follow the steps unt	il the problem is solved. If this doesn't help, you are not authorized to go forward.
	Check the mechanical condition of the component (bent, broken or missing).
$\odot$	Only marked components can be replaced. If additionally " <b>=CHANGE ASSY</b> " appears, then change the whole assembly (e.g. A4=D-COVER ASSEMBLY).
	Cloth usage: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition pathweight to corrosion. Clean it if necessary.   Image: Check pads or contacts for optical and mechanical condition pathweight to corrosion.   Image: Check pads or contacts for optical and mechanical condition pathweight to corrosion.   Image: Check pads of check
$\Omega$	Measure component for electrical functionality and change, if needed. (Level 2 only)
	ESD Brush usage: Check contacts for optical and mechanical condition particularly regarding to corrosion. Clean it if necessary.
1.5	Explanation Explanation Symtom (3) Fault Count of fault to positions Starts with (12)

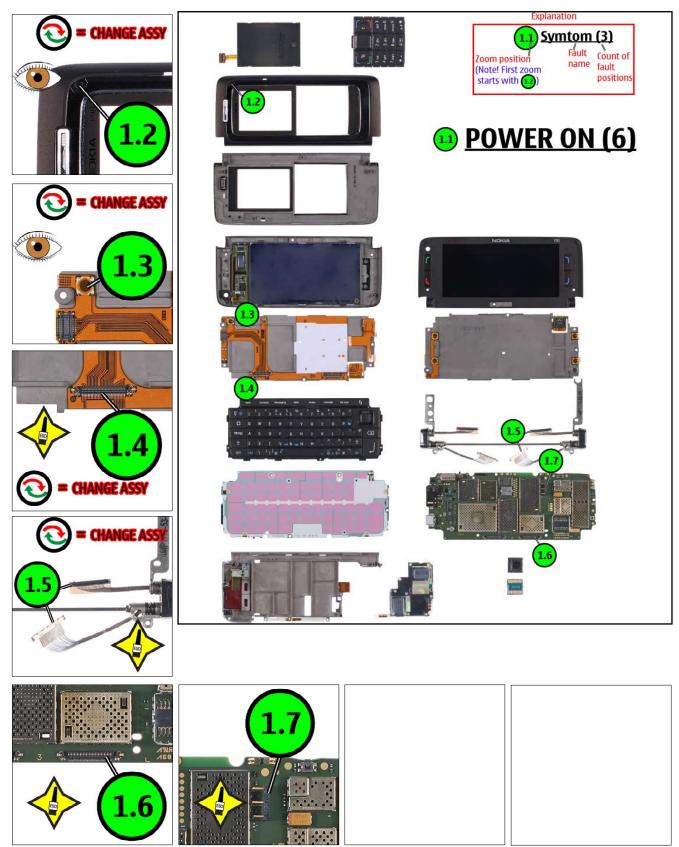
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## **18.QUICK TROUBLE SHOOTER - POWER ON**

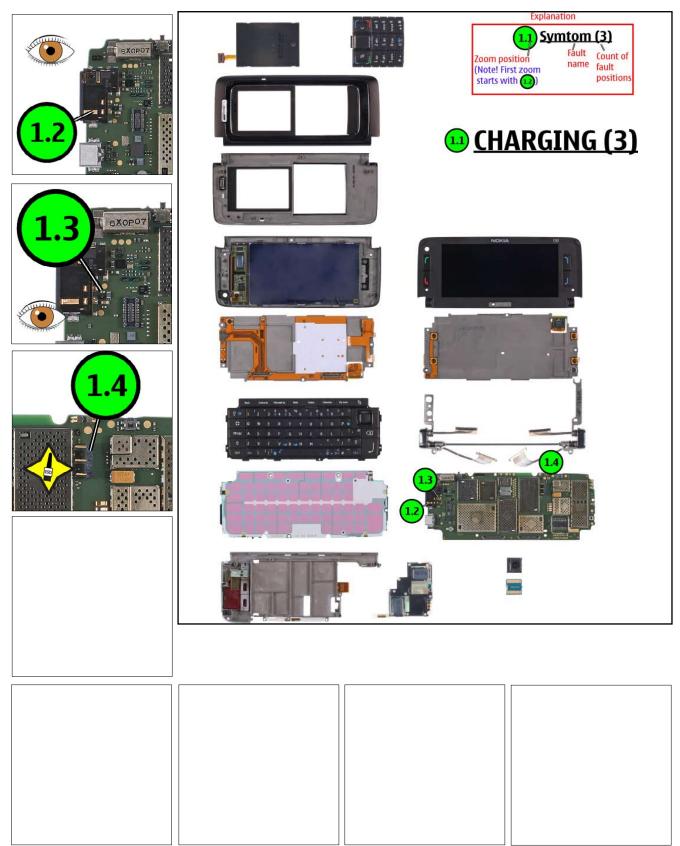


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## **19.QUICK TROUBLE SHOOTER - CHARGING**

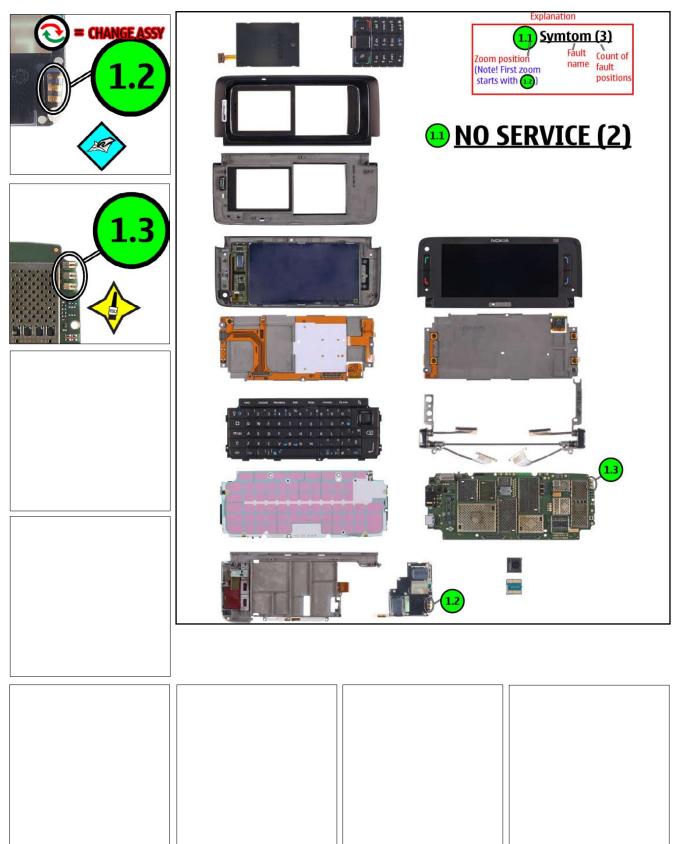


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## **20.QUICK TROUBLE SHOOTER - NO SERVICE**



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## **21.QUICK TROUBLE SHOOTER - WLAN/BLUETOOTH**



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## **22.QUICK TROUBLE SHOOTER - GPS**

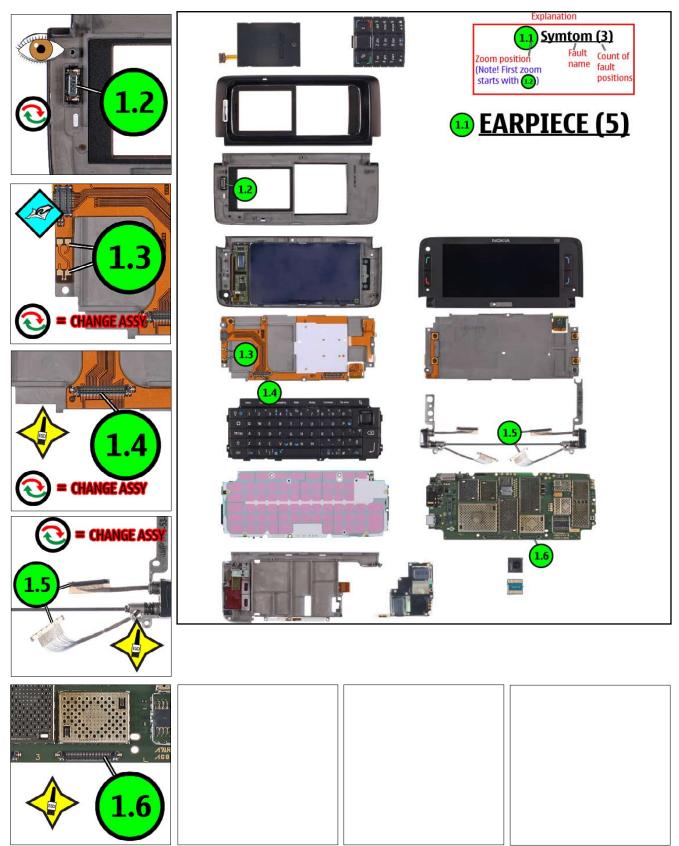


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## **23.QUICK TROUBLE SHOOTER - EARPIECE**

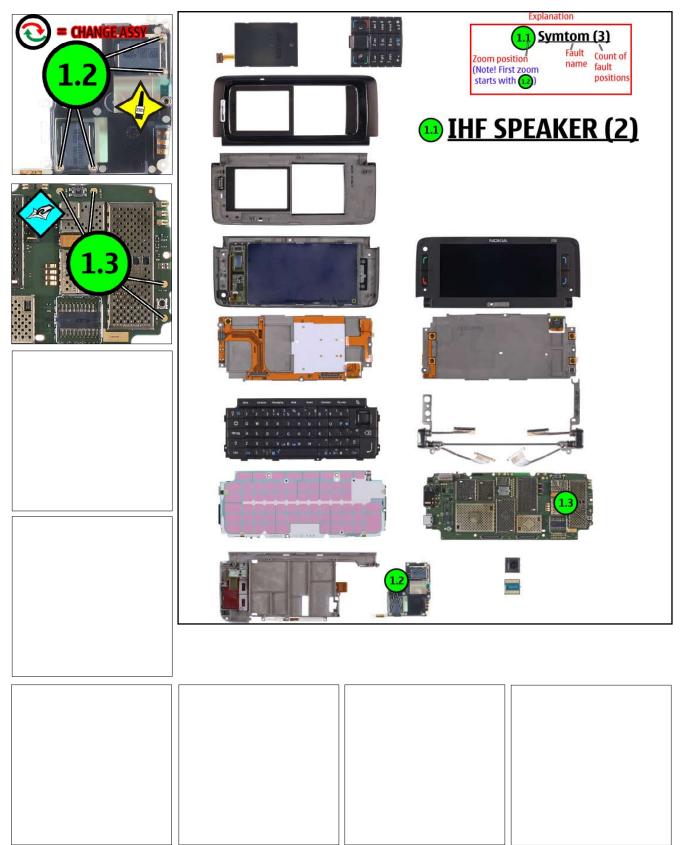


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## 24. QUICK TROUBLE SHOOTER - IHF SPEAKER

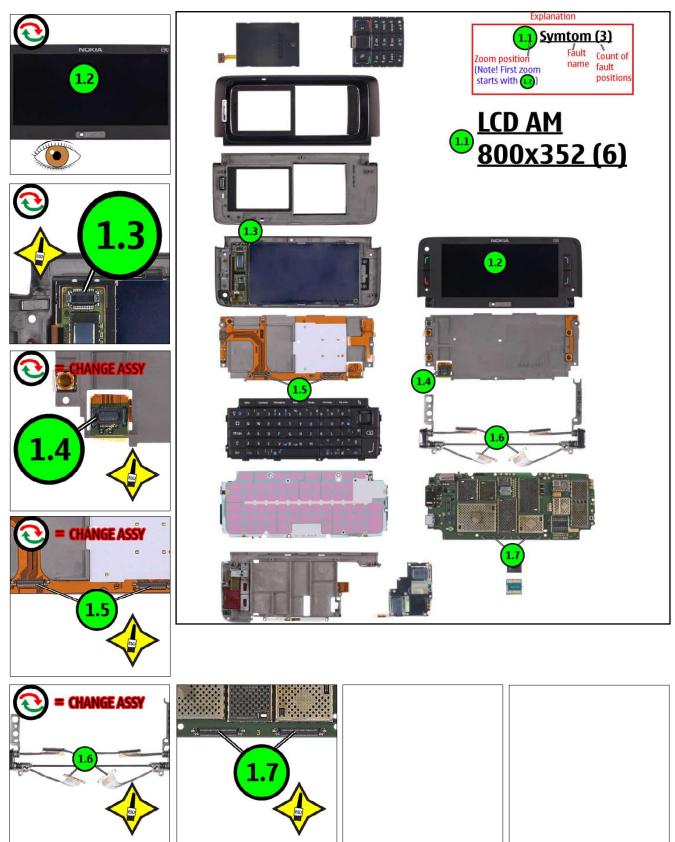


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## **25.QUICK TROUBLE SHOOTER - DISPLAY**

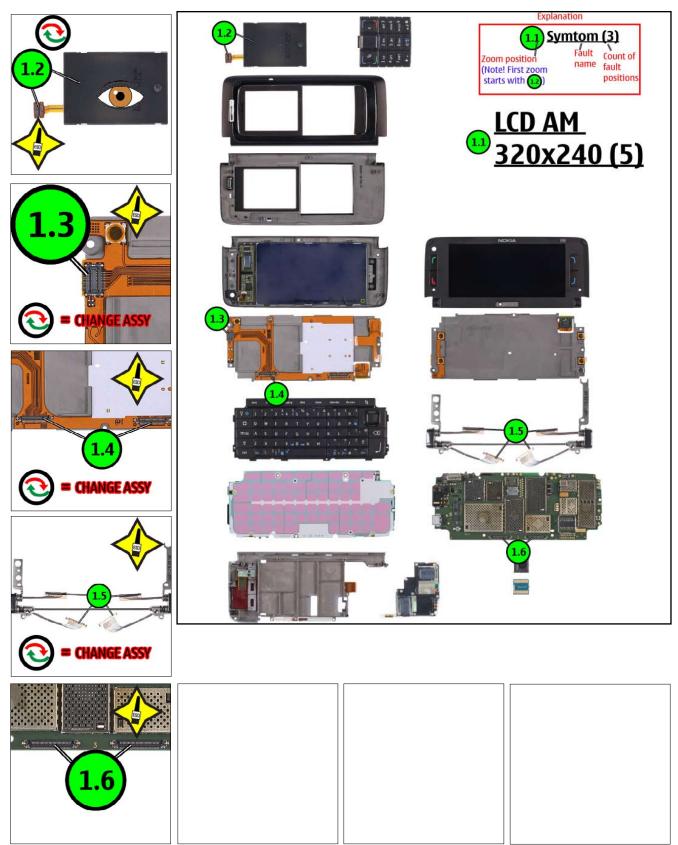


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### **26.QUICK TROUBLE SHOOTER - SUB DISPLAY**



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### **27.QUICK TROUBLE SHOOTER - MICROPHONE**



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### **28.QUICK TROUBLE SHOOTER - CMT KEYMAT**



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## **29.QUICK TROUBLE SHOOTER - QWERTY KEYMAT**

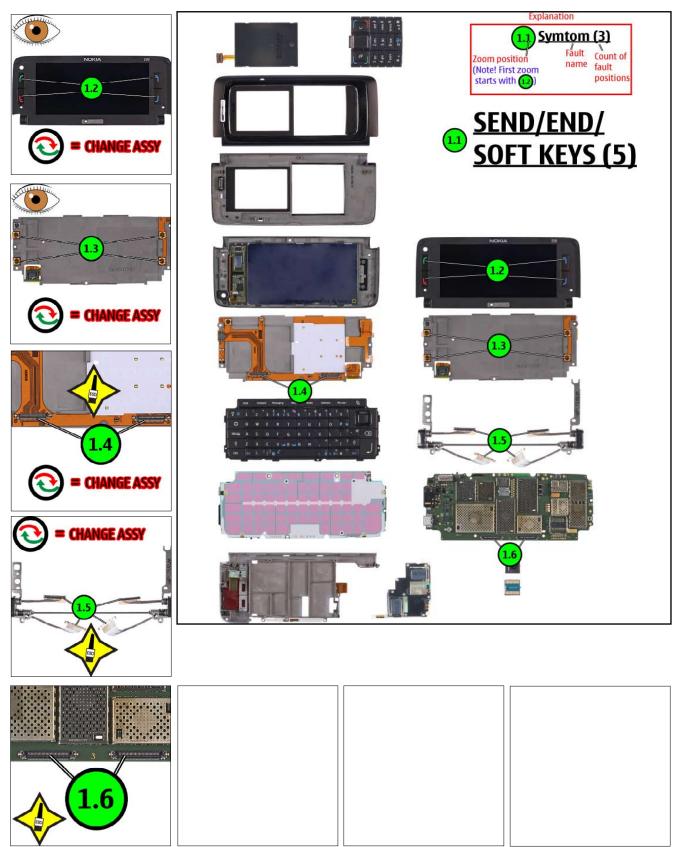


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# **30.QUICK TROUBLE SHOOTER - SEND/END/SOFT KEYS**



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## **31.QUICK TROUBLE SHOOTER - PUSH TO TALK KEY**



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### **32.QUICK TROUBLE SHOOTER - CAMERA KEY**



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### **33.QUICK TROUBLE SHOOTER - FLASH LIGHT**



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### **34.QUICK TROUBLE SHOOTER - SUB CAMERA**



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## **35.QUICK TROUBLE SHOOTER - CAMERA**



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